

# SUBWAY EMERGENCY INSTRUCTIONS



Please remain calm, listen to and follow instructions provided by MBTA employees.

In case of emergency, passenger emergency intercoms are located at the ends of the subway car.



If you see smoke or suspect a fire, please notify the train crew.

Remain inside the subway car until you reach the next station – tracks are electrified and trains may be moving on other tracks.



If a passenger is in distress, please notify the train crew immediately.

If you are medically qualified and able to assist, please identify yourself to the train crew.



Notify the train crew of any unattended packages or suspicious activity in your train, station, or parking facility. Do not move unattended packages.

Be prepared to identify the subway car number located at either end of the train cabin.

If needed, the train crew can contact the police.

MBTA Police can also be reached at 617-222-1212.



Remain inside the subway car until you reach the next station – tracks are electrified and trains may be moving on other tracks.

Please evacuate the train only when directed by the train crew.

Listen to and follow evacuation instructions provided by MBTA employees.

Please remember to assist disabled or elderly passengers.



*safety is knowing*