

# MBTA Weekly On-Time Performance Summary

September 21-27, 2015

Peak Service (Weekdays 6:30-9:30 AM, 3:30-6:30 PM)							
Date	Red Line	Orange Line	Blue Line	Silver Line	Key Bus	Other Bus	Comm. Rail
9/21/2015	<b>58%</b>	<b>62%</b>	87%	87%	84%	<b>62%</b>	<b>87%</b>
9/22/2015	<b>74%</b>	<b>66%</b>	84%	90%	83%	<b>60%</b>	93%
9/23/2015	<b>72%</b>	<b>64%</b>	82%	93%	83%	<b>65%</b>	96%
9/24/2015	<b>59%</b>	<b>66%</b>	83%	88%	81%	<b>54%</b>	91%
9/25/2015	<b>70%</b>	<b>60%</b>	85%	85%	82%	<b>56%</b>	97%

Off-Peak Service (All Other Times)							
Date	Red Line	Orange Line	Blue Line	Silver Line	Key Bus	Other Bus	Comm. Rail
9/21/2015	<b>69%</b>	<b>59%</b>	80%	88%	83%	<b>73%</b>	94%
9/22/2015	<b>71%</b>	<b>60%</b>	<b>72%</b>	88%	84%	<b>74%</b>	97%
9/23/2015	<b>72%</b>	<b>62%</b>	<b>73%</b>	87%	82%	<b>73%</b>	93%
9/24/2015	<b>69%</b>	<b>61%</b>	<b>72%</b>	84%	82%	<b>68%</b>	94%
9/25/2015	<b>66%</b>	<b>60%</b>	<b>74%</b>	84%	80%	<b>67%</b>	94%
9/26/2015	<b>47%</b>	<b>57%</b>	<b>43%</b>	87%	81%	<b>68%</b>	<b>89%</b>
9/27/2015	<b>56%</b>	<b>56%</b>	<b>46%</b>	91%	83%	<b>70%</b>	<b>88%</b>

**Numbers in red** are below performance targets. Subway & Bus- 75%; Commuter Rail- 90%

On-time performance definitions:

Rapid transit (Red, Blue, & Orange lines): headway within one minute of the scheduled headway, measured at all stations

Green Line performance will be included as data becomes available, expected by the end of 2015.

Bus (including Silver Line):

For Key Bus and Silver Line, vehicles arriving within 5 minutes of the scheduled headway

For other service, vehicles arriving on schedule (as defined in the Service Delivery Policy)

Measurements are taken at timepoints (first stop, last stop, and other key stops along route)

Commuter rail: arriving at final station within 5 minutes of scheduled arrival time. Peak only includes inbound trains in the morning and outbound trains in the evening. Statistics represent unadjusted performance.

Bus and rapid transit performance are **not** adjusted for diversions or other planned service changes.

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Peak Service (Weekdays- Inbound 6:30-9:30 AM , Outbound 3:30-6:30 PM)														
Date	Rockport	Newburyport	Haverhill	Lowell	Fitchburg	Worcester	Needham	Franklin	Providence	Stoughton	Fairmount	Middleborough	Kingston	Greenbush
9/21/2015	100%	92%	100%	93%	100%	88%	80%	71%	79%	78%	100%	88%	75%	78%
9/22/2015	88%	92%	93%	100%	100%	71%	100%	93%	100%	78%	100%	100%	100%	89%
9/23/2015	88%	92%	100%	100%	100%	94%	100%	100%	93%	100%	100%	100%	100%	78%
9/24/2015	88%	100%	100%	100%	83%	76%	90%	79%	86%	78%	100%	100%	100%	100%
9/25/2015	100%	100%	100%	100%	75%	100%	100%	93%	100%	100%	100%	100%	100%	89%

Offpeak Service (All Other Times)														
Date	Rockport	Newburyport	Haverhill	Lowell	Fitchburg	Worcester	Needham	Franklin	Providence	Stoughton	Fairmount	Middleborough	Kingston	Greenbush
9/21/2015	100%	100%	97%	97%	100%	87%	77%	96%	96%	91%	94%	94%	88%	100%
9/22/2015	89%	96%	97%	97%	100%	97%	100%	96%	96%	100%	97%	100%	100%	100%
9/23/2015	100%	87%	93%	95%	100%	84%	100%	96%	96%	87%	94%	94%	88%	80%
9/24/2015	94%	96%	97%	97%	95%	90%	100%	83%	89%	100%	81%	100%	100%	100%
9/25/2015	100%	100%	93%	97%	91%	90%	95%	91%	96%	87%	90%	100%	100%	100%
9/26/2015	100%	100%	85%	100%	100%	61%	94%	67%	94%	N/A	88%	81%	100%	100%
9/27/2015	93%	100%	92%	88%	N/A	56%	N/A	79%	71%	N/A	94%	94%	100%	100%

On time definition: arriving at final station within 5 minutes of scheduled arrival time. Statistics represent unadjusted performance. Target is 90%.

No weekend/holiday service on the Stoughton line. No Sunday service on the Fitchburg or Needham lines.