ADDENDUM 4

EXHIBIT A

MBTA PARKING FACILITIES

SCOPE OF WORK
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## EXHIBITS

Table A-1 – Parking Facilities
1. SUMMARY

The Contractor shall operate and maintain the parking facilities for the selected Group(s) based on the information summarized in Table A-1: Parking Facilities and as further defined within this Scope of Work. Contractor will provide the necessary personnel, equipment, materials and supplies for the Parking Facilities to meet every term and conditions specified, and will use the utmost skill and diligence in the conduct of the business. All employees of the Contractor will be courteous and helpful to customers. Employees having direct contact with the public will have the ability to verbally communicate clearly and effectively in English.

The Contractor will control the conduct, demeanor and appearance of its officers, agents, and employees. Such officers, agents and employees will be trained by the Contractor to render a high degree of courteous and efficient service to the public and parking customers, and it will be the responsibility of the Contractor to maintain close supervision over such employees to assure the continuation of the highest standard of service. If, in the opinion of MBTA, any such officer, agent or employee of the Contractor fails to conform to such standard of service, the Contractor will take appropriate steps to remedy the situation. MBTA will have the authority to request that such individuals be replaced. In no event shall any of the officers, agents or employees of the Contractor be or be deemed to be employees of the MBTA for any purpose or purposes whatsoever.

The Contractor shall be responsible for, taking all reasonable measures and means, to insure labor harmony in its operations at the Parking Facilities, all to the end of avoiding and preventing strikes, walkouts, work stoppages, slowdowns, boycotts and other labor trouble and discord.

The Contractor shall immediately give oral notice (to be followed by written notices and reports) to the MBTA of any and all impending or existing labor complaints, troubles, disputes or controversies existing or impending at any time at the Parking Facilities involving the Contractor or the employees of the Contractor and shall regularly report to the MBTA the progress of such and the progress of the resolution thereof. The Contractor shall use its best efforts to resolve every such complaint, trouble, dispute or controversy.
2. STANDARD OPERATIONAL REQUIREMENTS

Contractor shall comply with the following for the operation and maintenance of the Parking Facilities. Contractor shall keep the Parking Facilities clean and in good repair and operating condition in compliance with the requirements specified herein. MBTA will have exclusive approval of Parking Facility conditions, and approval will not be unreasonably withheld.

MBTA signs and parking equipment that are installed on the Parking Facilities on the date of this Contract shall be used by the Contractor for operation of the Parking Facilities. Contractor shall maintain these items and keep them in good usable condition, including performing preventive maintenance to ensure that the parking equipment maintains its condition, as a minimum.

A. Parking Operations Plan

1. Within thirty (30) days after the date of the Notice to Proceed provided by the MBTA, Contractor shall provide to the MBTA a complete plan for all aspects for the operation of the parking facilities.

2. This plan shall include all operational requirements as identified in this Scope of Work, and including, but not restricted to, procedures, policies and forms for the following:
   a. Parking Facility Maintenance
   b. Equipment Maintenance
   c. Customer Support Services
   d. Revenue Control
   e. Revenue Audit
   f. Parking Facility Inspection
   g. Parking Enforcement
   h. Snow Removal – See Section 7

3. (Deleted)

4. The MBTA will review the operations plan and identify any procedures which appear to not meet the operational, maintenance or other requirements of the MBTA. These will be discussed with the Contractor to ensure that the understanding of the requirements is fully understood.

5. This Operations Plan shall be updated by the Contractor and re-issued to the MBTA to accommodate changes requested by the MBTA. These changes shall be made within thirty day of submission of these requested modifications to the MBTA.

6. Until the approval of the Parking Operations Plan, one-half of the monthly management fee payments for each month beyond the first month will be retained by the MBTA until the plan is approved. Upon approval of the Operational Plan, all retained monthly management fees will be properly disbursed.

B. Operating Budget

1. The Contractor shall prepare and submit to the MBTA within 60 days after Notice to Proceed Operating Budget and income projection for each Contract Year.

2. The Operating Budget shall be subject to quarterly review by the Authority or the Contractor; provided, however, that all approvals or revisions of said Budget by the MBTA will be set forth in writing to, and shall thereafter be binding upon, the Contractor.
3. The Operating Budget shall detail the normal, recurring, constant expenses, such as payroll and recurring subcontract expenses. Any subcontractors who are involved on behalf of the Contractor shall be required to provide the same level of reporting detail as outlined above.

C. Facilities Monitoring

1. In the course of its duties Contractor personnel shall monitor all of the Parking Facilities and other premises for which the Contractor has responsibility. As a minimum for fee enforcement purposes:
   a. each parking facility with an honor box shall have on-site monitoring performed once after the morning peak
   b. each parking facility with an attended system shall have on-site monitoring performed once after the morning peak and one other time during the day

2. Monitoring shall also be provided at each area of the parking facilities and each level of all garages. Monitoring responsibilities shall include:
   a. identifying removal of improperly parked vehicles;
   b. responding to all alarm conditions and enforce all access control procedures through identification of personnel and control of entry and/or exit to MBTA facilities;
   c. identifying suspicious persons or actions and notifying the local and MBTA police;
   d. identifying dangerous persons, actions and situations and notifying the local and MBTA police, as appropriate;
   e. responding to suspicious incidents and take reports. When necessary follow incidents to their conclusion, including court appearance, as necessary;
   f. respond to and provide assistance in safety-related situations, demonstrating common sense and good judgment and in compliance with MBTA policies and practices;
   g. maintain training and certification of those items, skills, concepts, and other requirements as outlined above and defined through mutual agreement by MBTA and Contractor.

3. All monitoring personnel shall:
   a. at all times be linked with voice communication devices to a central security location which can respond to emergency situations, notify the MBTA police and other police departments;
   b. be able to read and write in English, equivalent to a high school graduate. Verbally communicate in English with clear and definitive articulation to assure confidence, control, and safety, of those involved, particularly in emergency situations;
   c. pass an annual physical fitness examination, including drug and alcohol testing, by a licensed physician which demonstrates an ability to meet this scope of work. This examination shall be at the expense of the Contractor;
   d. be subject to a comprehensive pre-employment background/reference check.

4. If, at any time during the term of this Contract, and also during any and all extensions thereof, the MBTA establishes a policy or policies that the MBTA determines should be implemented on MBTA property, including but not limited to policies with regard to safety, security, investigation, and reporting to MBTA of criminal records of employees of parties under contract with the MBTA (including but not limited to Contractor), Contractor shall comply with such policies as deemed reasonable by the Parties. Failure by Contractor to comply with such policies within a reasonable time after written notice of such policies is given to Contractor may constitute a default by Contractor under this Contract.

5. Monitoring personnel may have personal contact with customers, employees, visitors, and vendors of the MBTA and may be deemed by some customers, employees, visitors, and
vendors as direct representatives of the MBTA. Accordingly, monitoring personnel shall meet high standards of appearance and demeanor, and shall at all times treat customers, employees, visitors, and vendors of the MBTA with the utmost courtesy and respect, as is appropriate to the environment and business of the MBTA.

6. Contractor shall provide and make available a customer support plan including, but not limited to, a phone number to receive customer-related inquiries and feedback related to parking operations at each Facility

7. Contractor shall provide all required equipment, uniforms and supplies to fulfill the designated responsibilities.

D. Facility and Parking System Operation

1. The Contractor will operate each facility in the manner it is presently being operated (e.g., honor box, pay and display, pay at entry, pay at exit, etc.) unless an alternate operational methodology has been approved by the MBTA for a particular site.

2. Contractor shall not knowingly overload any Parking Facility.

3. Contractor shall not allow Parking Facilities to be used for storage of any vehicle without prior written approval from the MBTA.

4. Extended parking at parking facilities shall be allowed based on receiving prior written approval from the MBTA for a maximum of seven (7) days. Notification to patrons of availability of extended parking shall be made by appropriate signage at subject Facilities.

5. Contractor shall immediately notify MBTA of unauthorized or abandoned vehicles parked on the Parking Facilities in accordance with the requirements stipulated in the Agreement.

6. Overnight parking at parking facilities shall not be allowed without prior written approval from the MBTA.

7. The Contractor shall not conduct, nor permit any person without an MBTA authorized permit to conduct, any business on the Parking Facilities other than the parking of motor vehicles.

8. Contractor shall be attentive to surroundings at the Facilities in compliance with all terms and conditions identified in Table A-1: Parking Facilities.

9. Contractor shall, for the safety and convenience of passengers, maintain a “Kiss & Ride” drop-off policy in Facilities, where applicable, whereby taxis and private vehicles may discharge passengers and exit without being charged a fee.

10. Contractor must submit to the MBTA for prior approval any method of vehicle immobilization to be used by the Contractor for non-payment violations.

E. Parking and Traffic Control Devices

1. Contractor shall notify the MBTA of the requirement for replacement or repair and shall obtain the necessary approval, based on the requirements as identified in Section 11.h of the Agreement.

2. Such replacement of revenue and traffic control devices shall be of the same or a like kind of device as is being replaced subject to approval of the MBTA whereby such approval shall not be unreasonably withheld.

3. Cost of the equipment replacement shall be treated as a pass through cost to the MBTA.
4. Installation of all parking equipment shall be in accordance with all Federal, State and Local ADA requirements in force at the time of the installation.

F. Facility Restriping and Renumbering

1. At least once a year, prior to May 15 of each calendar year, Contractor shall restripe and renumber all spaces at each facility.

2. Restriping and renumbering shall not impede any normal parking operation.

3. Contractor shall submit for written approval restriping and renumbering plans to the MBTA for each facility. This plan shall meet the following requirements:
   a. All parking spaces shall be outlined in yellow paint;
   b. Snow removal zones and access zones shall be outlined in yellow paint and cross-hatched;
   c. Fire lanes and traffic arrows shall be marked in yellow paint;
   d. Fire lanes, snow removal zones and no-parking zones shall be thus labeled on pavement and with one posted metal sign per area warning of towing and fines;
   e. Snow removal zones may be designated as parking whenever there is no forecast for snow at the Contractor’s discretion;
   f. Special spaces shall be reserved for disabled patrons as follows:
      • ADA requirements shall be met;
      • Each ADA space shall be labeled on the pavement with a wheelchair symbol;
      • A metal sign that meets ADA Guidelines shall be posted, with post if needed, at the front of each space. This sign shall be located at a height not less than five (5) feet nor more than eight (8) feet to the top of the sign and shall contain a wheelchair symbol.
   g. Every space shall be consecutively numbered whenever the parking facility design requires the same (i.e., those with pay by space parking equipment) in yellow paint;
   h. Minimum parking stall spacing requirements are 8’3” x 17’;
   i. Restriping and numbering will be performed on weekends only;
   j. Restriping and numbering shall be completed within sixty (60) days after the commencement of the work;
   k. Contractor shall be required to number parking lots with posted numbers or other methods as presently used at each facility.

4. Contractor shall ensure that all striping and numbering is maintained to be clearly visible at all times.

G. Supervision of Contractors:

1. The Contractor shall supervise other contractors for repairs and maintenance such as, building cleaning, platform restoration and painting, facility repair, etc., which the Authority may from time to time authorize to perform work at the site.

2. Contractor shall report to the Authority, as needed, work hours, work progress, quality of work performed and/or other information as nature of the job dictates.
H. **Enforcement**

1. Contractor shall be responsible to ensure that the proper parking fees are collected for the vehicles parked in the premises.

2. Contractor shall provide all staff, equipment and supplies in order to ensure the proper parking fee collection.

3. As a minimum, for each pay by space or pay at entry location enforcement personnel shall:
   a. Verify that the proper parking payment has been made. This shall be performed at least once per day, 7-days a week to maximize revenue collections and minimize non-payment.
      i. For pay by space locations, this will be determined by verifying the payments at the honor boxes. This enforcement shall occur at various different times during the weekdays and at later times during the weekends and on holidays.
      ii. For the pay at entry locations, each vehicle in the facility will be verified as having the proper receipt setup on the dashboard. This enforcement shall occur at various different times during the weekdays and at later times during the weekends and on holidays.

   b. Identify those vehicles for which proper payment for parking has not been provided and enter the license plates into the enforcement system (see Enforcement System below).
      i. If the license plate is not in the Enforcement System (indicating a first time offender), a receipt shall be printed by the hand held entry device, inserted into a Payment Envelope and the envelope placed on the vehicle windshield for later payment by the parking customer. This receipt shall indicate the amount to be paid, including the parking penalty fee.
      ii. If the license plate is found in the Enforcement System and this action has occurred a defined number of times indicating a habitual offender, the towing company will be contacted and the vehicle towed. Towing of the vehicle shall occur only after the vehicle has been identified as an offender a prescribed number of times, as identified by the MBTA, and subject to change by the MBTA to suit the desired enforcement needs.

   c. When the revenues are collected by the Contractor, the Payment Envelopes shall also be collected and payments found from offenders shall be identified and the pertinent data entered into the Enforcement System to identify that the proper payment was made.

I. **Deposit, Disbursements and Accounting for Revenues**

1. The Contractor shall deposit all collected revenue in a bank account established by the MBTA at a bank selected by the MBTA.

2. All funds received by Contractor from the Parking Facilities shall be deposited by noon each day the bank is open, for previously undeposited revenue, in said account.

3. Reports which fully support these deposits, together with the copies of the deposit slips, shall be provided to the MBTA on at least a weekly basis. MBTA will identify the individual to whom this information is to be provided.

4. The account shall not be used for any other purpose or other operation of the Contractor and the funds therein shall not be co-mingled with other funds belonging to Contractor or others.
J. Contractor Reports

1. Contractor shall report accurately the following incidents at Parking Facilities and submit a monthly summary per Contractor’s Monthly Maintenance Report that includes site visits for:
   a. Weeding, mowing, and cutting;
   b. Clearing of drains;
   c. Power sweeping;
   d. Pre-emergent application;
   e. Cleaning/disinfecting of stairwells;
   f. Snow Removal.

2. Contractor shall report by telephone and in writing on a daily basis to the MBTA or his/her designee and to the MBTA Police any damage or injury to persons or property in identifying whenever possible the person or persons who caused the damage or injury.

3. Contractor shall submit the following revenue and vehicle reports:
   - a summary of vehicle counts on a weekly basis for each location for each day of the month;
   - a summary of revenue on a weekly basis for each location for each day of the month;
   - a daily summary of vehicle counts and associated revenue per facility (see Exhibit D) which matches the daily bank deposits;
   - a daily summary of cashier activity for all attended facilities (see Exhibit D).
   - following completion of a month, a monthly summary, year to date summary and gross revenue analysis of daily receipts and number of vehicles parked at the Parking Facilities, by parking facility

4. All reports shall be provided in both printed format as well as electronic format.

5. The electronic format used shall permit the MBTA to reorganize the elements of the report to obtain summary and other information.

6. The electronic format shall be approved by the MBTA.

7. Electronic versions of the reports shall be provided to the MBTA via email.

8. Printed copies of the reports shall be provided to the MBTA via mail, fax or hand delivery, as required by the MBTA.

K. Local Office

1. The Contractor shall provide and staff a local project office in the Boston area prior to the commencement of the Term as identified in Section 2 of the Agreement.

2. The office shall remain open and staffed throughout Term.

3. The office shall be staffed during normal business hours on all days the MBTA’s administrative offices are open for normal business, as a minimum.

4. The office shall be equipped with all standard office equipment necessary for support of the Contractor in performing all aspects of this project, including a computer with an Internet connection, a facsimile machine, telephone and other similar items.
L. **MBTA Responsibilities**

1. MBTA will require prior notice of and have exclusive approval over the towing of any parked vehicle.
3. STANDARD MAINTENANCE REQUIREMENTS

1. All Contractors’ employees shall be required to work in harmony with the labor force of the MBTA and its contractors.

2. Contractor is required to equip each facility, where Contractor has maintenance responsibility, with a broom, shovel, and rake.

A. Operational Maintenance

1. Contractor shall maintain all booths, signs, electronic revenue traffic control equipment, honor boxes, and other related fixtures on the property in proper working order, regardless of age, to the satisfaction of the MBTA.

2. All booth windows must be clean and maintained in a professional manner. No unauthorized signs or newspapers etc., shall be allowed to be placed over booth windows.

3. Contractor agrees to maintain in good and safe condition required, electronic equipment, heating, and air conditioning equipment in the traffic control booths in the Parking Facilities. Contractor agrees to keep and maintain in good repair and operating condition the existing air conditioning system in management offices in the garage facilities.

4. Contractor shall perform preventive maintenance on all equipment at all facilities on at least a monthly basis, according to the equipment manufacturer’s preventive maintenance procedures.

5. Contractor shall perform corrective maintenance to return the parking equipment to proper working order within one business day.

6. Contractor shall completely power sweep all surface lots between April 1 and May 15 each contract year and all garages daily.

7. Contractor shall post and maintain signs at all booths and revenue collection points with the following information:
   - company name as the Contractor of the Parking Facility
   - company mailing address and telephone number
   - local office address and local telephone number
   - extended parking rules (if applicable)
   - hours of operation
   - rate structure
   - towing information

8. Signage shall be in place within 30 days of Notice To Proceed as identified in Section 2 of the Agreement.

9. Provide signage at the Contractors expense indicating that if the parking payment is not made, the vehicle will be towed and to reflect the parking penalty for unpaid or underpaid parking fees. This signage shall also include the address of the towing company.

10. Contractor shall keep all drains clean and clear of any and all debris, permitting the proper flow of water from the facility by cleaning drains every two (2) weeks or as otherwise needed.
11. The Contractor shall be responsible for all electrical lighting repairs at all parking facilities and such repairs shall be performed by a licensed electrician.

B. Cleaning

1. Contractor shall, on a daily basis, sweep stairs and stairwells and remove rubbish and debris in garages.

2. Contractor shall, on an as-needed basis, apply disinfectant to the stairs and stairwells in garages.

3. Contractor shall clean all stairs and handrails in accordance with the above criteria within all garages to ensure proper and safe entering and exiting of the facilities.

4. Contractor shall, on a monthly basis, wash all signage.

5. Contractor shall, on a monthly basis, wash the exterior of all attendant booths.

6. The above shall be performed as identified in Table A-1.

C. Trash Removal

1. Contractor shall remove all trash in planted areas; entire periphery of Parking Facilities; and, all areas including walkways located in the paid parking area, no less than daily (Monday through Friday) for each facility identified in Table A-1: Parking Facilities.

2. Contractor shall, on a regular basis, where identified in Table A-1: Parking Facilities, remove from the facilities surrounding grounds, landscaped areas, traffic islands, entrances, exits and walkways, all rubbish, debris, waste, litter, broken glass, stickers, decals, posters, unauthorized signs, and graffiti. Contractor shall bag all rubbish and debris, and remove from the Parking Facilities on the same day and dispose of in a legal manner. Whenever graffiti cannot be removed, Contractor shall spot paint over graffiti on painted surfaces. Contractor shall supply paint to match existing paint.

3. The above shall be performed as identified in Table A-1.

D. Landscaping

1. Contractor shall mow, cut grass, trim, mulch, and weed planted areas every two weeks between May 15 - September 15 at each facility identified in Table A-1: Parking Facilities. “Weeding” shall mean cutting down high growth and uprooting significant low growth and removing all leaves. All uncultivated bushes and vines shall be cut down and/or uprooted as well. Bark mulch must be spread in all landscaped areas designated in attached plans by May 15 of each year of this Agreement.

2. Contractor shall, in all planted areas of facilities, as identified in Table A-1: Parking Facilities, undertake the following annual weed-control maintenance:

   Between April 1 and May 15, or within 45 days of execution of the Contract, in all planted areas a licensed applicator shall be engaged to apply a “pre-emergent” product that is pre-approved by the MBTA’s Safety Department prior to any application thereof. Such chemical must be certified in writing by the Massachusetts Pesticide Board as safe to trees, shrubs, and personal health prior to its use. The application of all "pre-emergent" products for weed control shall be in accordance with all applicable local, state and federal regulations.

3. On or before May 22 of each year of this Agreement, Contractor shall provide a report attesting to the completion of the mulching at each required location.
E. Safety and Structural Issues

1. Contractor shall keep the Parking Facilities in good repair and operating condition.

2. Contractor is not responsible for the repair and maintenance of the structure and systems of a facility unless specifically noted herein.

3. Contractor shall, however, exercise a duty of care consistent with custom and use in the industry for the services provided herein and notify MBTA of all visible structural defects and other potentially hazardous situations as soon as they are identified.

4. Contractor shall take all reasonable remedial measures necessary (e.g., coning off a section of a Facility where structural damage is present) to minimize the potential for further damage to the property or injury to persons.

5. At the termination of the Agreement, Contractor shall surrender up the Parking Facilities in the same condition as they were in at the commencement of the term or in better condition as they may have been improved during the term, reasonable wear and tear excepted.

6. Contractor must remove its personal property from the Parking Facilities within five (5) days after such termination. MBTA, at its option, may remove such personal property or sell same or otherwise dispose of same after the expiration of five (5) days without the MBTA being liable to Contractor.

7. Contractor shall not alter the Parking Facilities, including, without limitation re-striping or design, without the express written consent of MBTA.

8. Any structural problems found within or at the MBTA Parking Facilities are to be reported in accordance with Exhibit D.2: MBTA Parking Facility Maintenance Report and faxed to the MBTA Maintenance Control Center and Supervisor of Parking Facilities immediately.

9. Contractor shall report all burned out or vandalized lights at facilities to the MBTA’s Engineering and Maintenance Control Center at (617) 222-5278 and submit said report to MBTA in accordance with Exhibit D.2: MBTA Parking Facility Maintenance Report.

F. MBTA Responsibilities

1. The MBTA will maintain all light poles, fixtures, and lamps at all Surface Parking Facilities.

2. The MBTA will provide all ballasts, and lamps for electrical lighting repairs at all Parking Garages.

3. The MBTA will be responsible for electricity service and electrical utilities at all Parking Facilities.

4. The MBTA will be responsible for structural improvements at all Parking Facilities, including repairs to asphalt and stormdrains.
4. PLANS FOR NEW PARKING REVENUE CONTROL SYSTEM

The MBTA is presently reviewing the potential for implementation of a new Parking Revenue Control System (PRCS) for each of its parking facilities as well as implementing pilot programs for technologically advanced or alternative methodology for parking functionality. If, and when, these programs advance the following assistance may be requested of the Contractor. Until such time as one or more of these programs do advance, assistance is not needed at the Parking Facilities.

A. Implementation of a New System

1. Once the MBTA has determined a course of action for these new parking systems, the Contractor may be responsible for all or part of, the procurement and implementation of the PRCS, based on requirements prepared and provided by the MBTA. In such instances:
   - The Contractor shall utilize technical specifications prepared by the MBTA to procure the PRCS and shall provide a plan to the MBTA for such procurement.
   - Contractor shall purchase and oversee implementation of the PRCS. This may be on a facility by facility basis, multiple facilities at once or all facilities for a particular group.
   - Reimbursement of the costs for such procurement, installation and oversight shall be made upon acceptance of the PRCS at an associated Parking Facility and shall be treated as a pass through cost, i.e., MBTA will pay the Parking Contractor for the procurement and implementation as identified in Section 6.

2. Removed equipment shall remain the property of the MBTA.

3. Contractor may be required to be responsible for providing the maintenance for the new parking systems at the discretion of the MBTA.

B. Pilot Parking Technology Implementations

1. At times the MBTA may determine that a pilot program demonstrating a technologically advanced or alternative methodology for parking functionality, or a service such as Zip Car, should be implemented at any or all parking facilities.

2. Under these situations, Parking Contractor shall not hinder, but shall assist, the MBTA with the implementation of all such programs and installation of required hardware at their facilities.
5. STAFFING AND SECURITY REQUIREMENTS

A. Normal Operations

1. Contractor shall provide uniformed attendants in quantity and for hours provided at Table A-1: Parking Facilities.
2. Attendants shall be required to work in harmony with the labor force of the MBTA and its contractors.
3. Attendants must have the ability to collect fees properly and to compile written reports of complaints and incidents arising in the course of their duties as defined in this Scope of Work.
4. Attendant(s) must wear uniforms bearing the Contractor company name.
5. Attendant(s) not required for booth coverage shall be deployed for traffic control at rush hour and shall provide roving monitoring/patrol at other times.
6. Open entrances at all Parking Facilities that require attendants shall be staffed as per Table A-1.
7. Attendant(s) shall at all times be linked with appropriate voice communication devices at every Parking Facility.
8. Contractor shall not direct vehicles entering or exiting any parking facility in such a manner as they would obstruct any busway, transitway, access road or similar pedestrian or vehicular access/egress point or area of traversal.
9. Contractor shall insure adequate staffing is available if revenue equipment malfunctions and/or becomes inoperable, resulting in impact to revenue collection and/or entry and egress of vehicles at facility, at hours not limited to peak periods only.
10. Contractor shall insure adequate staffing is available to address impacts to revenue collection and/or entry or egress of vehicles during high traffic volume periods or extraordinary events.
11. Contractor shall continue the present practice of affixing envelopes to vehicles parked with insufficient deposits at unattended facilities notifying the MBTA of an additional assessment (fine) for non-payment of parking fees. The fine will be determined by the MBTA. These envelopes must include Contractor’s name, mailing address and local telephone number. Contractor must present copies of draft non-payment envelope to the MBTA for prior approval.
12. Contractor is required to implement “pay as you enter” at all garage Facilities on New Year's Eve and the Fourth of July Eve or as otherwise required by the MBTA.
13. MBTA will determine failure of attendance for Contractor staff. Absence of fifteen (15) minutes or more is considered failure of attendance and will cause assessment of penalties as identified in Section 9 of the Agreement.
14. Contractor shall provide a local contact individual who can be contacted by the MBTA 24-hours a day, 7-days a week to respond to emergency or operational needs at one, or more, of the Parking Facilities.

B. Operational Incentives

Should the Contractor believe that the staffing at any location be increased to provide additional hours of operation due to an apparent parking demand, Contractor shall identify these facilities and the proposed increase in hours of operation and provide this information to the MBTA.

The MBTA will review this information and make a determination as to the feasibility of the change.

If approval is provided to the Contractor:

- A 30-day trial will commence to determine the viability of the plan;
- If the additional hours appear to make economic sense then the increased staffing will occur for an additional two months, being reviewed and potentially extended every two months, or becoming a permanent staffing increase;
- If the increased staffing is made permanent, the MBTA is willing to share the increased revenues with the Contractor providing the Contractor with thirty percent (30%) of the revenues during that period, after the increased staffing and operational costs have been removed from the additional revenues.
6. **REIMBURSEMENT OF EXPENSES**

A. MBTA will reimburse the Contractor for expenses for the situations identified below:

- Snow removal, as identified in Section 7.
- Replacement of *parking revenue control* equipment upon MBTA approval.
- Installation of new parking system equipment, as identified in Section 4.
- Other extraordinary expenses as approved by the MBTA.
7. SNOW REMOVAL

1. Snow Removal Plan - The Contractor shall submit a snow removal plan within 30 days of NTP, as identified in Section 2.A. The plan shall incorporate the following elements for each of the Parking Facilities:

- Identification of personnel, firm or sub-contractor providing the snow removal services. MBTA will have the right to require replacement of the personnel, firm or sub-contractor responsible for snow removal. Under such circumstances the replacement will be immediately made by the Contractor.

- The office and home telephone numbers of at least two (2) responsible employees who can be reached and are able to relay information to Contractor's icing crews at all times during snow storms (answering services are unacceptable). This shall be in addition to the contact identified in Section 5.A.12.

- The type and number of each type of equipment which is available for the snow removal services for the Premises.

- The hourly costs for the personnel to operate the snow removal equipment, by type of equipment.

- The hourly costs for the usage of the snow removal equipment, by type of equipment.

- An estimate of the cost to perform the following snow removal tasks for all Parking Facilities as further described within this section:
  a. sanding and salting when the prediction for snow is two (2) inches or less for the time period 5:00 A.M.- 6:00 P.M
  b. snow removal, sanding, and salting when the prediction for snow is for six (6) inches or less for the time period 5:00 A.M.- 6:00 P.M
  c. sanding and salting when the prediction for snow is two (2) inches or less for the time period 6:00 P.M.- 6:00 A.M
  d. snow removal, sanding, and salting when the prediction for snow is for six (6) inches or less for the time period 6:00 P.M.- 6:00 A.M

2. The Contractor shall participate in the Snow Committee of MBTA Operations personnel as required and shall incorporate any changes into the snow removal policy immediately into the snow removal plan.

3. When a storm “watch” for snow is declared by the National Weather Service for Boston and vicinity, Contractor shall:
   a. Confirm to the MBTA as directed, the availability of equipment for each facility including the type, size, and number to be used.
   b. Advise the MBTA, as directed, of the specific time such equipment will be on each of the parking facilities as identified in Table A-1: Parking Facilities to commence sanding and salting when the prediction for snow is two (2) inches or less, or to commence snow removal, sanding, and salting when the prediction for snow is for more than two (2) inches in accordance with the snow schedule set forth below.
   c. Contractor shall report the status of sanding, salting, and plowing at each facility to the MBTA no less than every two (2) hours. This procedure is to be effective seven (7) days-per-week, including holidays.
4. **Snow Schedule**
   a. **5:00 A.M.-6:00 P.M.** Between these hours, snow removal will be performed in accordance with a snow plan pre-approved by the MBTA. Snow removal equipment will simultaneously be present at multiple sites and activated to clear travel lanes to, from, and through parking facilities on an ongoing basis as required until 6:00 p.m. and will remain thereafter until the entire facility is completely cleared of snow, slush, and ice (to be followed by periodic sanding and/or salting as needed).
   b. **6:00 P.M.-5:00 A.M.** Between these hours, snow removal will be performed in accordance with a snow plan pre-approved by the MBTA. Snow removal equipment specified in 2 (a) above will, simultaneously, be present at multiple sites and activated before, but no later than, midnight to ensure that each Facility is completely cleared of snow, slush, and ice (to be followed by periodic sanding and/or salting) by 5:00 a.m.

5. Contractor must ensure that any subcontractor hired to plow the facilities adequately performs its responsibilities as they relate to this Agreement.

6. Contractor shall not plow snow into the MBTA’s operating areas.

7. Contractor shall apply a 50/50 mixture of salt and sand during snowstorms. For icy conditions at all facilities except garages, 100% salt will be applied. Contractor shall not, under any circumstances, apply salt in garage Facilities. In garages Contractor must use rubber tipped snow blades only.

8. The term “salt” when used with regard to the snow removal requirements within this Section, shall mean calcium chloride, or other MBTA-approved compound.

9. Contractor shall locate sand barrels, shovels, salt or other approved chemicals at all locations, in sufficient amounts as may be required, for use by attendants to either assist motorists or to correct hazardous conditions while awaiting snow removal or sanding and/or salting equipment.

10. All walkways and Kiss and Ride areas within Contractor’s area of responsibility must be cleared of snow and ice to provide a clear path of travel for parking customers.

11. As required for each Group, Contractor shall be responsible for snow removal from the access roads as identified in Table A-1.

12. Snow Policy for pay by space Facilities. Contractor shall be required to post the policy describing the payment system for customers parking on a snow day. The policy must be laminated and attached to all honor boxes no later than November 10 of each year of this Agreement. The MBTA requires prior approval of the policy.
   a. Currently Approved Snow Policy includes: if the accumulation of snow prevents a customer from determining the space number, Contractor will place a "Snow Day Envelope" on the vehicle windshield. Customers are expected to pay the fee in that envelope by the following morning without fine for late payment.

13. The expenses for the snow removal will be reimbursed as identified in Section 6.
8. **ENFORCEMENT SYSTEM**

The Contractor shall provide a method/system for enforcement of the proper parking fee. The Contractor or a designated enforcement agents shall use an enforcement method or system to enter the license plate information for parking customers who have not paid for their parking or who have underpaid (offenders). The system shall retain in its memory the license plate numbers, and other necessary information, about the offenders until payment is received and the information is updated by the Contractor. The system shall provide for the entry of payment information, based on the envelopes received.

This system shall combine all information and shall generate a single “offender list” identifying all current offenders. The offender list shall include the license plate number, the number of non-payments or underpayments, the total fees owed, the total penalties, the number of offenses and other information.

The system shall incorporate a settable threshold (from 0 to 1000 as a minimum) which would indicate when the enforcement system would no longer provide a payment warning to the offenders, but would generate a warning notice to indicate that the offender’s vehicle is subject to ticketing and towing at the vehicle owner’s expense unless the outstanding payments are remitted within a defined period of time.
Table A-1 – Parking Facilities

<table>
<thead>
<tr>
<th>Station</th>
<th>Group</th>
<th>Service</th>
<th>Daily Rate</th>
<th>Capacity</th>
<th>Facility</th>
<th>System Type</th>
<th>Attendants &amp; Hours of Operations</th>
<th>Rubbish Removal</th>
<th>Landscape</th>
<th>Snow Removal</th>
</tr>
</thead>
</table>
| Beachmont     | 1     | T       | $3.00      | 430      | Surface Lot    | Attendant            | (1) Attendant Mon-Fri, 5am-9pm,  
(1) Attendant Sat. 6am-9pm,  
(1) Attendant Sun. 6am-7pm     | Daily          | Yes       | Yes          |
| Gloucester    | 1     | CR      | $2.00      | 100      | Surface Lot    | Honor Box           | N/A                              | N/A             | Yes       | Yes          |
| Hamilton/Wenham | 1   | CR      | $2.00      | 194      | Surface Lot    | Honor Box           | N/A                              | Yes             | Yes       | Yes          |
| Lynn          | 1     | CR      | $2.00      | 965      | Garage/ Pay on Entry | Attendant       | (2) Attendants Mon-Sun 24 hours | Yes             | Yes       | Yes          |
| Lynn          | 1     | CR      | $2.00      | 965      | Garage/ Pay on Entry | Attendant       | (2) Attendants Mon-Sun 24 hours | Yes             | Yes       | Yes          |
| Lynn          | 1     | CR      | $2.00      | 965      | Garage/ Pay on Entry | Attendant       | (2) Attendants Mon-Sun 24 hours | Yes             | Yes       | Yes          |
| Lynden        | 1     | CR      | $2.00      | 965      | Garage/ Pay on Entry | Attendant       | (2) Attendants Mon-Sun 24 hours | Yes             | Yes       | Yes          |
| Lynden        | 1     | CR      | $2.00      | 965      | Garage/ Pay on Entry | Attendant       | (2) Attendants Mon-Sun 24 hours | Yes             | Yes       | Yes          |
| Lynden        | 1     | CR      | $2.00      | 965      | Garage/ Pay on Entry | Attendant       | (2) Attendants Mon-Sun 24 hours | Yes             | Yes       | Yes          |
| Montserrat    | 1     | CR      | $2.00      | 116      | Surface Lot    | Honor Box           | N/A                              | N/A             | Yes       | No          |
| Newburyport   | 1     | CR      | $2.00      | 801      | Surface Lot    | Honor Box           | N/A                              | Yes             | No        | No          |
| North Beverly | 1     | CR      | $2.00      | 87       | Surface Lot    | Honor Box           | N/A                              | N/A             | N/A       | N/A          |
| Orient Heights| 1     | T       | $3.00      | 434      | Surface Lot/ Pay on Entry | Attendant       | (1) Attendant Mon-Fri, 5am-9pm,  
(1) Attendant Sat. 6am-9pm,  
(1) Attendant Sun. 6am-7pm     | Daily          | Yes       | Yes          |
| Rowley        | 1     | CR      | $2.00      | 282      | Surface Lot    | Honor Box           | N/A                              | N/A             | N/A       | N/A          |
| Salem         | 1     | CR      | $2.00      | 340      | Surface Lot    | Honor Box           | N/A                              | N/A             | N/A       | N/A          |
| Suffolk Downs | 1     | T       | $3.00      | 110      | Surface Lot/ Pay on Entry | Attendant       | (1) Attendant Mon-Fri, 5am-9pm,  
(1) Attendant Sat. 6am-9pm,  
(1) Attendant Sun. 6am-7pm     | Daily          | Yes       | Yes          |
| Swampscott    | 1     | CR      | $2.00      | 131      | Surface Lot    | Honor Box           | N/A                              | N/A             | N/A       | N/A          |
| West Gloucester| 1   | CR      | $2.00      | 44       | Surface Lot    | Honor Box           | N/A                              | N/A             | N/A       | N/A          |
### Table A-1 – Parking Facilities

<table>
<thead>
<tr>
<th>Station</th>
<th>Group</th>
<th>Service</th>
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<th>Rubbish Removal</th>
<th>Landscape</th>
<th>Snow Removal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wonderland</td>
<td>1</td>
<td>T</td>
<td>$3.00</td>
<td>970</td>
<td>Surface Lot/ Pay on Entry</td>
<td>Attendant</td>
<td>(1) Attendant Mon-Tues, 4am-9pm, (1) Attendant Wed-Thurs 4am-1am, (1) Attendant Mon-Fri 6am-10am, (1) Attendant Sat 6am-1am, (1) Attendant Sun 6am-7pm</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Ocean Ave</td>
<td>1</td>
<td>T</td>
<td>$3.00</td>
<td>287</td>
<td>Surface Lot/ Pay on Entry</td>
<td>Attendant</td>
<td>(1) Attendant Mon-Fri, 4am-9pm, (1) Attendant Sat 6am-9pm, (1) Attendant Sun 6am-7pm</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Andover</td>
<td>2</td>
<td>CR</td>
<td>$2.00</td>
<td>152</td>
<td>Surface Lot</td>
<td>Honor Box</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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<tr>
<td>Ballardvile</td>
<td>2</td>
<td>CR</td>
<td>$2.00</td>
<td>120</td>
<td>Surface Lot</td>
<td>Honor Box</td>
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<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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<td>Bradford</td>
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<td>303</td>
<td>Surface Lot</td>
<td>Honor Box</td>
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<td>N/A</td>
<td>N/A</td>
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<tr>
<td>Haverhill</td>
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<td>CR</td>
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<td>Honor Box</td>
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<td>N/A</td>
<td>N/A</td>
<td>Yes</td>
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<tr>
<td>Lechmere</td>
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<td>T</td>
<td>$3.50</td>
<td>347</td>
<td>Surface Lot/ Pay on Entry</td>
<td>Attendant</td>
<td>(1) Attendant Mon-Fri, 5am-9pm, (1) Attendant Sat 6am-9pm, (1) Attendant Sun 6am-7pm, (1) Attendant Mon-Fri 4am-10am, (1) Attendant Mon-Fri 4am-3pm, (1) Attendant Mon-Fri 4am-10pm, (1) Attendant Sat 5am-10pm, (1) Attendant Sun 6am-9pm</td>
<td>Daily</td>
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<td>Yes</td>
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<tr>
<td>Malden Center</td>
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<td>T/CR</td>
<td>$3.50</td>
<td>188</td>
<td>Surface Lot/ Pay on Entry</td>
<td>Attendant</td>
<td>(1) Attendant Mon-Fri, 4am-9pm, (1) Attendant Sat 6am-9pm, (1) Attendant Sun 6am-7pm</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Oak Grove</td>
<td>2</td>
<td>T</td>
<td>$3.50</td>
<td>788</td>
<td>Surface Lot/ (2) Pay on Entry &amp; (3) Honor Boxes</td>
<td>Attendant &amp; Honor Boxes</td>
<td>(1) Attendant Mon-Fri 6am-10am, (1) Attendant Mon-Fri 4am-3pm, (1) Attendant Mon-Fri 4am-10pm, (1) Attendant Sat 5am-10pm, (1) Attendant Sun 6am-9pm</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Reading</td>
<td>2</td>
<td>CR</td>
<td>$2.00</td>
<td>113</td>
<td>Surface Lot</td>
<td>Honor Box</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>
### Table A-1 – Parking Facilities

<table>
<thead>
<tr>
<th>Station</th>
<th>Group</th>
<th>Service</th>
<th>Daily Rate</th>
<th>Capacity</th>
<th>Facility</th>
<th>System Type</th>
<th>Attendants &amp; Hours of Operations</th>
<th>Rubbish Removal</th>
<th>Landscape Removal</th>
<th>Snow Removal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sullivan Square</td>
<td>2</td>
<td>T</td>
<td>$3.50</td>
<td>222</td>
<td>Surface Lot/ Pay on Entry</td>
<td>Attendant</td>
<td>(1) Attendant Mon-Fri, 4am-9pm. (1) Attendant Sat, 6am-9pm. (1) Attendant Sun, 6am-7pm.</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Wakefield</td>
<td>2</td>
<td>CR</td>
<td>$2.00</td>
<td>117</td>
<td>Surface Lot/ Pay on Exit</td>
<td>Honor Box</td>
<td>Provided by Others.</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Wellington</td>
<td>2</td>
<td>T</td>
<td>$3.50</td>
<td>1,316</td>
<td>Surface Lot/ Pay on Exit &amp; Pay on Entry</td>
<td>Attendant</td>
<td>(1) Attendant Mon-Fri 4am-2am. (1) Attendant Sat 5am-2am. (1) Attendant Sun 6am-2am. Pay on Exit. (1) Attendant Mon-Sun 6am-2am. (1) Attendant Mon-Fri 3pm-10pm</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Wilmington</td>
<td>2</td>
<td>CR</td>
<td>$2.00</td>
<td>191</td>
<td>Surface Lot/ Pay on Exit</td>
<td>Honor Box</td>
<td>Provided by Others.</td>
<td>N/A</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Alewife</td>
<td>3</td>
<td>T</td>
<td>$5.00</td>
<td>2,733</td>
<td>Garage/ Pay on Exit</td>
<td>Attendant</td>
<td>(2) Attendants Mon-Fri 11pm-7am. (1) Attendant Mon-Fri 7am-3pm. (3) Attendants Mon-Fri 3pm-11pm. (1) Attendant Sat 24 hours. (1) Attendant Sun 24 hours.</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Ashland 1</td>
<td>3</td>
<td>CR</td>
<td>$2.00</td>
<td>678</td>
<td>Surface Lot/ Pay on Exit</td>
<td>Honor Box</td>
<td>Provided by Others.</td>
<td>Weekly</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Brandeis/Roberts</td>
<td>3</td>
<td>CR</td>
<td>$2.00</td>
<td>70</td>
<td>Surface Lot/ Pay on Exit</td>
<td>Honor Box</td>
<td>Provided by Others.</td>
<td>N/A</td>
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<td>Yes</td>
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<tr>
<td>Chestnut Hill</td>
<td>3</td>
<td>T</td>
<td>$3.50</td>
<td>70</td>
<td>Surface Lot/ Pay on Exit</td>
<td>Honor Box</td>
<td>Provided by Others.</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Eliot Station</td>
<td>3</td>
<td>T</td>
<td>$3.50</td>
<td>55</td>
<td>Surface Lot/ Pay on Exit</td>
<td>Honor Box</td>
<td>Provided by Others.</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Framingham</td>
<td>3</td>
<td>CR</td>
<td>$2.00</td>
<td>166</td>
<td>Surface Lot/ Pay on Exit</td>
<td>Honor Box</td>
<td>Provided by Others.</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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<tr>
<td>Grafton</td>
<td>3</td>
<td>CR</td>
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<td>373</td>
<td>Surface Lot/ Pay on Exit</td>
<td>Honor Box</td>
<td>Provided by Others.</td>
<td>N/A</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>

**GROUP 3**
### Table A-1 – Parking Facilities

<table>
<thead>
<tr>
<th>Station</th>
<th>Group</th>
<th>Service</th>
<th>Daily Rate</th>
<th>Capacity</th>
<th>Facility</th>
<th>System Type</th>
<th>Attendants &amp; Hours of Operations</th>
<th>Rubbish Removal</th>
<th>Landscape</th>
<th>Snow Removal</th>
</tr>
</thead>
</table>
| Riverside       | 3     | T       | $3.75      | 925      | Surface Lot/    | Attendant   | (1) Attendant Mon- Wed 4am-10pm  
(2) Pay on Entry     | Daily | Yes      | Yes         |
| Southborough    | 3     | CR      | $2.00      | 364      | Surface Lot     | Honor Box   | N/A                                               | Yes             | Yes       | Yes         |
| Waban           | 3     | T       | $3.50      | 74       | Surface Lot     | Honor Box   | Daily                                            | Yes             | Yes       | Yes         |
| Watertown       | 3     | T (Bus) | $3.00      | 200      | Surface Lot     | Honor Box   | Daily                                            | Yes             | Yes       | Yes         |
| West Natick     | 3     | CR      | $2.00      | 178      | Surface Lot     | Honor Box   | N/A                                               | N/A             | N/A       | N/A         |
| Westborough     | 3     | CR      | $2.00      | 448      | Surface Lot     | Honor Box   | N/A                                               | Yes             | Yes       | Yes         |
| Woodland        | 3     | T       | $4.00      | 548      | Garage/ Pay on Exit | Attendant  | (1) Attendant Mon- Sun 24 hours  
(2) Attendant Mon- Fri 3pm-7pm | Daily | Yes      | Yes         |
| Bellevue        | 4     | CR      | $2.00      | 37       | Surface Lot     | Honor Box   | N/A                                               | N/A             | N/A       | N/A         |
| Canton Center   | 4     | CR      | $2.00      | 215      | Surface Lot     | Honor Box   | N/A                                               | N/A             | N/A       | N/A         |
| Canton Junction | 4     | CR      | $2.00      | 764      | Surface Lot     | Honor Box   | N/A                                               | N/A             | N/A       | N/A         |
| Dedham Corporate| 4    | CR      | $2.00      | 497      | Surface Lot     | Honor Box   | N/A                                               | N/A             | N/A       | N/A         |
| Fairmount       | 4     | CR      | $2.00      | 27       | Surface Lot     | Honor Box   | N/A                                               | N/A             | N/A       | N/A         |
| Forest Hills    | 4     | T/CR    | $4.00      | 206      | Surface Lot/ Pay on Entry | Attendant | (1) Attendant Mon-Fri, 4am-9pm  
(2) Attendant Sat- 6am-9pm  
(3) Attendant Sun 6am-7pm | Daily | Yes      | Yes         |
| Forge Park/Route 495 | 4   | CR      | $2.00      | 716      | Surface Lot     | Honor Box   | N/A                                               | N/A             | N/A       | N/A         |
| Franklin        | 4     | CR      | $2.00      | 173      | Surface Lot     | Honor Box   | N/A                                               | N/A             | N/A       | N/A         |
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<th>Rubbish Removal</th>
<th>Landscape</th>
<th>Snow Removal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Highland</td>
<td>4</td>
<td>CR</td>
<td>$2.00</td>
<td>175</td>
<td>Surface Lot</td>
<td>Honor Box</td>
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<td>N/A</td>
<td>N/A</td>
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<tr>
<td>Hyde Park</td>
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<td>Surface Lot</td>
<td>Honor Box</td>
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<td>Surface Lot</td>
<td>Honor Box</td>
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<td>Norwood Depot</td>
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<td>N/A</td>
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<td>Roslindale Village</td>
<td>4</td>
<td>CR</td>
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<td>143</td>
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<td>South Attleboro</td>
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<td>N/A</td>
<td>N/A</td>
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<td>Stoughton</td>
<td>4</td>
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<td>West Roxbury</td>
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<td>Honor Box</td>
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**GROUP 5**

<table>
<thead>
<tr>
<th>Station</th>
<th>Group</th>
<th>Service</th>
<th>Daily Rate</th>
<th>Capacity</th>
<th>Facility</th>
<th>System Type</th>
<th>Attendants &amp; Hours of Operations</th>
<th>Rubbish Removal</th>
<th>Landscape</th>
<th>Snow Removal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Route 128</td>
<td>5</td>
<td>CR</td>
<td>$3.00/ first 14 hrs, $10.00/ each day thereafter</td>
<td>2,589</td>
<td>Garage/ Pay on Entry &amp; Pay on Exit</td>
<td>Cashier, Pay on Foot, &amp; FastLane (2) Attendants Mon-Sun 5am</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
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**Deleted:**
- Attended Hours
- Provided by Others
- Attendant
- 24/7
### Table A-1 – Parking Facilities

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<tr>
<th>Station</th>
<th>Group</th>
<th>Service</th>
<th>Daily Rate</th>
<th>Capacity</th>
<th>Facility</th>
<th>System Type</th>
<th>Attendants &amp; Hours of Operations*</th>
<th>Rubbish Removal</th>
<th>Landscape</th>
<th>Snow Removal</th>
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</thead>
<tbody>
<tr>
<td>Abington † 2</td>
<td>6 CR</td>
<td>$2.00</td>
<td>405</td>
<td>Surface Lot</td>
<td>Honor Box</td>
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<tr>
<td>Braintree</td>
<td>6 T/CR</td>
<td>$5.00</td>
<td>1,278</td>
<td>Garage/Pay on Exit</td>
<td>Attendant &amp; Honor Box</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
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<td>Bridgewater †</td>
<td>6 CR</td>
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<td>492</td>
<td>Surface Lot</td>
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<td>N/A</td>
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<td>Campello †</td>
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<td>Cohasset ‡</td>
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<td>400</td>
<td>Surface Lot</td>
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<td>East Weymouth ‡</td>
<td>6 CR</td>
<td>$2.00</td>
<td>300</td>
<td>Surface Lot</td>
<td>Honor Box</td>
<td>N/A</td>
<td>Yes</td>
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<tr>
<td>Greenbush †</td>
<td>6 CR</td>
<td>$2.00</td>
<td>1,300</td>
<td>Surface Lot</td>
<td>Honor Box</td>
<td>N/A</td>
<td>Yes</td>
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<td>Halifax ‡</td>
<td>6 CR</td>
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<td>408</td>
<td>Surface Lot</td>
<td>Honor Box</td>
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<tr>
<td>Hanson †</td>
<td>6 CR</td>
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<td>422</td>
<td>Surface Lot</td>
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<tr>
<td>Hingham Boat Yard</td>
<td>6 Boat</td>
<td>$1.00</td>
<td>1,245</td>
<td>Surface Lot</td>
<td>Honor Box</td>
<td>N/A</td>
<td>Yes</td>
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<tr>
<td>Holbrook/Randolph</td>
<td>6 CR</td>
<td>$2.00</td>
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<td>Surface Lot</td>
<td>Honor Box</td>
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<tr>
<td>Kingston/Route 3,5,6</td>
<td>6 CR</td>
<td>$2.00</td>
<td>1,030</td>
<td>Surface Lot</td>
<td>Honor Box</td>
<td>N/A</td>
<td>N/A</td>
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<td>Yes</td>
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<tr>
<td>Middleborough/Lakeville † 3,8</td>
<td>6 CR</td>
<td>$2.00</td>
<td>271</td>
<td>Surface Lot</td>
<td>Honor Box</td>
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<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Milton Station</td>
<td>6 T</td>
<td>$3.00</td>
<td>41</td>
<td>Surface Lot</td>
<td>Honor Box</td>
<td>N/A</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Montello †</td>
<td>6 CR</td>
<td>$2.00</td>
<td>425</td>
<td>Surface Lot</td>
<td>Honor Box</td>
<td>N/A</td>
<td>N/A</td>
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<tr>
<td>Nantasket Junction †</td>
<td>6 CR</td>
<td>$2.00</td>
<td>500</td>
<td>Surface Lot</td>
<td>Honor Box</td>
<td>N/A</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td></td>
</tr>
</tbody>
</table>

* Attended Hours

† Provided by Others

‡ Daily

§ Weekly

∥ Provided by Others

†† 1,75 overnight
Table A-1 – Parking Facilities

<table>
<thead>
<tr>
<th>Station</th>
<th>Group</th>
<th>Service</th>
<th>Daily Rate</th>
<th>Capacity</th>
<th>Facility</th>
<th>System Type</th>
<th>Attendants &amp; Hours of Operations</th>
<th>Rubbish Removal</th>
<th>Landscape Removal</th>
<th>Snow Removal</th>
</tr>
</thead>
<tbody>
<tr>
<td>North Quincy (Hancock)</td>
<td>6</td>
<td>T</td>
<td>$3.00</td>
<td>852</td>
<td>Surface Lot/ Pay on Entry</td>
<td>Attendant</td>
<td>(1) Attendant Mon-Fri, 4am-9pm, Mon-Fri 6am-10am, Sat 6am-9pm, Sun 6am-7pm</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>North Quincy (Newport)</td>
<td>6</td>
<td>T</td>
<td>$3.00</td>
<td>354</td>
<td>Surface Lot/ Pay on Entry</td>
<td>Attendant</td>
<td>(1) Attendant Mon-Fri, 4am-9pm, Sat 6am-9pm, Sun 6am-7pm</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>North Scituate*</td>
<td>6</td>
<td>CR</td>
<td>$2.00</td>
<td>260</td>
<td>Surface Lot</td>
<td>Honor Box</td>
<td>N/A</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Plymouth</td>
<td>6</td>
<td>CR</td>
<td>$2.00</td>
<td>96</td>
<td>Surface Lot</td>
<td>Honor Box</td>
<td>N/A</td>
<td>Yes</td>
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<td>Yes</td>
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<tr>
<td>Quincy Adams*</td>
<td>6</td>
<td>T</td>
<td>$5.00</td>
<td>2,378</td>
<td>Garage/ Pay on Exit</td>
<td>Attendant</td>
<td>(2) Attendants Mon-Fri, 11pm-7am Mon-Fri 7am-3pm, Sat 7am-7am, Sun 7am-7am</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Quincy Boat Yard*</td>
<td>6</td>
<td>Boat</td>
<td>$1.00/day, $6.00/night, $36/week</td>
<td>330</td>
<td>Surface Lot</td>
<td>Honor Box</td>
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<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Quincy Center</td>
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<td>T/CR</td>
<td>$5.00</td>
<td>872</td>
<td>Garage/ Pay on Exit</td>
<td>Attendant</td>
<td>(1) Attendant Mon-Fri 7am-11pm Mon-Fri 3pm-8pm, Sat 7am-7am, Sun 7am-7am, Mon-Fri 11pm-7am</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>South Weymouth*</td>
<td>6</td>
<td>CR</td>
<td>$2.00</td>
<td>539</td>
<td>Surface Lot</td>
<td>Honor Box</td>
<td>N/A</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Weymouth Landing*</td>
<td>6</td>
<td>CR</td>
<td>$2.00</td>
<td>300</td>
<td>Surface Lot</td>
<td>Honor Box</td>
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<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Whitman*</td>
<td>6</td>
<td>CR</td>
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<td>199</td>
<td>Surface Lot</td>
<td>Honor Box</td>
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<tr>
<td>Wollaston Station</td>
<td>6</td>
<td>T</td>
<td>$3.00</td>
<td>550</td>
<td>Surface Lot/ Pay on Entry</td>
<td>Attendant</td>
<td>(1) Attendant Mon-Fri, 5am-9pm, Mon-Fri 6am-10am, Sat 6am-9pm, Sun 6am-7pm</td>
<td>Daily</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>
N/A: Not Applicable. Parking contractor is not responsible.

Note 1: The access road at Ashland shall be included within the Premises unless MBTA gives written notice indicating otherwise to the Contractor.

Note 2: In addition to the parking area within the garage structure, the Quincy Adams Garage Facility includes the paid parking area adjacent to the garage structure.

Note 3: For purposes of this Agreement, all of the access roads at these stations shall be considered part of the Parking Facilities.

Note 4: Operation of this facility will commence on November 1, 2007.

Note 5: For this facility the Harborloft Apartments have 150 dedicated parking spaces within the facility. The Parking Contractor is responsible for the maintenance and operation of the equipment, including entering the valid card user information as needed to ensure proper operation. Payment for these spaces is made directly to the MBTA by the Harborloft Apartments and will not be included in Contractor revenue to the Contractor. In addition, 175 spaces are dedicated for the City of Lynn. Payment of these spaces shall be made directly to the MBTA on a monthly basis.

Note 6: Access roads which also require snow removal
   a. South Weymouth - Trotter Pond Road to lot entrance
   b. Halifax - Garden Road access artery
   c. Kingston - Marion Road and Gallen Road thorough fares
   d. Lakeville/Middleborough (North segment of Commercial Drive) - In the event Canpro Investments, LTD fails to provide such snow removal service by 2:00 a.m. on the day in which snow removal service is required.
   e. Abington Parking Facility - Pursuant to this Agreement, Contractor shall be responsible for: (a) snow removal along the access road and the sidewalks and salting where required in icy conditions located within Parcel P-2A containing approximately 40,235 square feet of land as shown on the attached plan entitled ”Land Acquisition Plan, Town of Abington, Plymouth County,” prepared by Andover Engineering, Inc., Lynnfield, Massachusetts, dated February 6, 1998 ("Land Acquisition Plan"); and (b) maintenance of planting strips, sidewalks, and grassed areas within Parcel P-2A, including, as required, cutting grass, trimming shrubs, and removing leaves and weeds from landscaped areas.

Note 7: These parking facilities are scheduled to open on September 27, 2007. However, there is a possibility that these facilities may not open at that time but may open as late as November 1, 2007. Regardless of the opening date, the termination date of the Agreement remains as identified in Section 2 of the Agreement. The capacity stated herein is based on original station design plans and may not reflect actual capacity.

Note 8: Staffing and Hours of Operations requirements do not include maintenance personnel, meter-checkers, office or any administrative staff, or any supervisory or managerial personnel.