

2020 System Map

GENERAL INFORMATION

Hours of Operation

Bus and Rapid Transit services run from 5:15 a.m. to 12:30 a.m., Monday–Saturday. Sunday from 6:00 a.m. to 12:30 a.m.

Commuter Rail services run from 5:30 a.m. to midnight weekdays. Most lines also operate on weekends. Visit mbta.com for schedules.

Commuter Ferry services run from 5:45 a.m. to 11:10 p.m., weekdays, depending on route. Weekend service from Hingham operates from 8:00 a.m. to 12:00 a.m., June 1–September 30.

Inner Harbor Ferry services run from 6:30 a.m. to 8:25 p.m., weekdays. Weekend service operates from 10:00 a.m. to 6:25 p.m.

CapitolVER service runs weekends from Memorial Day through Labor Day. For fare and schedule information, visit capitolver.com.

Fares

PRICED PER TRIP	Local Bus	Bus + Bus	Rapid Transit	Bus + Rapid Transit
CharlieCard	\$1.70	\$1.70	\$2.40	\$2.40
CharlieTicket	\$2.00	\$2.00	\$2.90	\$2.90
Cash on Board	\$2.00	\$4.00	\$2.90	\$4.90
Senior and TAP	\$0.85	\$0.85	\$1.10	\$1.10
Student**	\$0.85	\$0.85	\$1.10	\$1.10

Children 11 and under ride free when accompanied by a paying adult.

*CharlieCard users may transfer from a local bus to rapid transit or a local bus to the Silver Line or the Commuter Rail. Senior and TAP benefits may be applied to a local bus or rapid transit. Senior and TAP benefits may be applied to a local bus or rapid transit. Senior and TAP benefits may be applied to a local bus or rapid transit.

Express Bus single-ride fares are \$4.25 (CharlieCard) and \$5.25 (CharlieTicket) one-way. Outer Express Bus full fares are \$25 (CharlieCard) and \$30 (CharlieTicket) one-way.

Commuter Rail full fares are \$20–\$13.25 one-way, depending on zones traveled and whether paid in advance or on route.

Ferry fares are \$3.70–\$9.75 one-way, depending on route.

Passes

Passes offer unlimited and flexible travel and additional savings.

Semester Passes are available through your college or university. Student Passes are available through your middle, junior high or high school.

Corporate passes are registered through your employer. Contact your corporate benefits administrator.

Local Bus (\$5/monthly) Unlimited travel on Local Bus and Silver Line SL4 and SL5. Valid on all Local Buses and only local portions of Express Buses 170, 351, 354, 426, 428, 434, 450, 553, 554, 556 and 558. Not valid on Express Bus, Commuter Rail, Commuter and Inner Harbor ferries, Silver Line SL1, SL2 and SL3 or Rapid Transit system.

LinkPass (\$12.75/1-day, \$22.50/7-day, \$90/monthly) Valid for unlimited travel on Subway and Local Bus, plus Inner Harbor Ferry and Commuter Rail Zone 1A (if purchased on a CharlieTicket, 1-day and 7-day on CharlieTicket valid 24 hours and 7 days from date and time of purchase, respectively, 7-day on CharlieCard purchased at the time of purchase). Valid for all Local Bus, Inner Express Buses 170, 325, 326, 351, 426, 434, 450, 501, 502, 503, 504, 553, 554, 556 and 558, Commuter Rail, Inner Harbor Ferry and Commuter Rail Zone 1A.

Outer Express Bus (\$16/monthly) Valid for all Local and Inner Express Buses, Outer Express Buses 352, 354 and 505, Rapid Transit, Inner Harbor Ferry and Commuter Rail Zone 1A.

Commuter Rail \$50–\$426/monthly Valid for all Local Bus, Express Bus, Rapid Transit and Inner Harbor Ferry, plus applicable Commuter Rail and Commuter Ferry services. Zone 1A Pass not valid on Express Bus.

Commuter Ferry (\$32/monthly) Valid for all MTA services, except Commuter Rail Zones 6–10.

Student (\$50/monthly) Valid on all Local Bus, Rapid Transit, Express Bus and Commuter Rail Zones 1A through 2.

Senior and TAP (\$30/monthly) Valid on Local Bus and Rapid Transit. Not valid on Express Buses, Commuter Rail or Commuter and Inner Harbor ferries.

Sales and Transactions

In stations: Purchase fares and passes at fare vending machines (CharlieTickets only). For CharlieCard, use cash or contactless payment.

CharlieCard Store: Obtain and add value to CharlieCards and CharlieTickets and request Senior, Blind Access and Transportation Access Passes, as well as all other passes, except Corporate, Semester and Student Passes. THE RIDE customers can add value to their RIDE account. Downtown Crossing Concourse, 7 Chantry St., Boston, MA 02111. Open Monday–Friday, 8:00 a.m. to 5:30 p.m.

Retail locations: Visit mbta.com for licensed vendors throughout Greater Boston.

Online: Visit mbta.com for fare and schedule information.

Mobile: Commuter Rail, Ferries, CapitolVER fares only. Visit mbta.com to download the mTicket app to your smartphone.

Cash onboard: Cash accepted on all services. No fare transfers.

For complete sales information and to register your CharlieCard, visit mbta.com.

Accessible Services

All MBTA vehicles are wheelchair accessible.

Accessible MBTA stations are noted with the blue International Symbol for Accessibility (ISA).

Senior, Transportation Access Pass (TAP), and Blind Access CharlieCards can be requested at the CharlieCard Store, Downtown Crossing Concourse, 7 Chantry St., Boston, MA 02111. Open Monday–Friday, 8:00 a.m. to 5:30 p.m.; 6:17–7:22–3200, TTY 617-222-5146.

Persons with disabilities may qualify for a TAP CharlieCard and reduced fares. Medicare cardholders are automatically eligible for a TAP CharlieCard. Call for current information at 617-222-3200, TTY 617-222-5146, or toll-free 800-382-6100.

Senior and TAP CharlieCard users pay half single-ride fare on Rapid Transit, Commuter Rail, Local Bus, Express Bus and Commuter and Inner Harbor ferries. Persons who are blind and their accompanying sighted guide ride free when using an MBTA Blind Access CharlieCard.

THE RIDE, the MBTA's paratransit program, provides transportation to eligible people who cannot use general public transportation because of a physical, cognitive or mental disability. THE RIDE is operated in compliance with the Americans with Disabilities Act (ADA). Call 617-222-5123, TTY 617-222-5415, or toll-free 800-333-6362 for information. Single-ride fares for ADA trips, \$3.35; premium non-ADA trips, \$3.60. For eligibility, call 617-237-2727 (voice/tty).

For more information, visit mbta.com or the-ride.org.

Animals on the T

Service animals are permitted at any time.

During off-peak hours, non-service animals are allowed at the discretion of T vehicle operators. Animals must be properly leashed or caged (small domestic animals in top-side carriers) and cannot take up space or disturb riders.

Bicycles

Bicycles are allowed on buses equipped with bike racks; Commuter and Inner Harbor ferries; Commuter Rail (during nonpeak hours); Red and Orange lines (on weekdays before 7:00 a.m., 10:00 a.m. to 4:00 p.m., after 7:00 p.m., and all day on weekends); and the Blue Line (anytime except weekday 7:00 a.m. to 9:00 a.m. inbound and 4:00 p.m. to 6:00 p.m. outbound). Conventional bicycles are prohibited on the Silver Line SL1, SL2, and SL3, Green Line, Mattapan Trolley Bus Routes 717/773, and inside Downtown Crossing, Government Center and Park Street stations. Folding bicycles are allowed at any time on any line and in any station when folded in a compact position. No motorized vehicles are allowed at any time. Visit mbta.com for more information.

RAPID TRANSIT AND COMMUTER RAIL SYSTEM

Rider Tools

Go to mbta.com for:

Trip Planner—Step-by-step directions to get you to your destination.

Schedule and Maps—Complete schedules and maps for all MBTA services.

Realtime info—Up-to-the-minute status and arrival times for all MBTA services.

Apps—Smartphone apps offer real-time information, to planning, service alerts and more. Just search "MBTA" on your smartphone's app store or visit mbta.com/apps.

mTicket—Mobile technology to purchase fares for Commuter Rail, Ferries and CapitolVER only. Visit mbta.com/mticket.

T-Alerts—Email and text message subscription service alerting you to any service problems or delays. Go to mbta.com/subscribe to sign up to receive current alerts and more.

PayByPhone—Pay-in-advance system for MBTA parking facilities without attendants or pay stations. Register either online at paybyphone.com, by phone at 888-234-7273, or by downloading the mobile phone app. For more information, visit mbta.com/parking.

Safety

Please do your part to be safe while riding the T:

- Stay alert and avoid distractions, such as cellphones.
- Stand behind the yellow line and hold onto the handrails.
- Let others off by boarding, mind the gap, and never attempt to hold open the train doors.
- Keep off train tracks, and use caution at railroad crossings.
- Contact train operators via intercom on every train car.
- In the event of an emergency, follow the instructions of MBTA personnel.
- If you see something unsafe, report it to MBTA personnel or call Transit Police at 617-222-5123 or 800-333-6362.

Contact Information

Customer Communications 617-222-3200
Hours: Mon–Fri 8:30 a.m. to 8:00 p.m.
Toll-free 800-382-6100
TTY 617-222-5146, mbta.com

Elevator/Escalator/Wheelchair Lift Update Line 617-222-2628
THE RIDE 800-333-6362, 617-222-5123, TTY 617-222-5415
Dignity Center 617-222-5135 (voice/tty) 617-337-2727

Online: Visit mbta.com/contact

Twitter: @MBTA, @MBTA, @CR for Commuter Rail, @MassDOT

Free Phone Airport shuttle bus 617-222-5123

PayByPhone 617-222-5123

Customer Communications & Travel Info 617-222-3200, 800-382-6100
TTY 617-222-5146, mbta.com

MBTA Transit Police 617-222-1212 or 911
TTY 617-222-1290
617-222-5123 or 800-382-6100

Emergency 617-222-1212 or 911

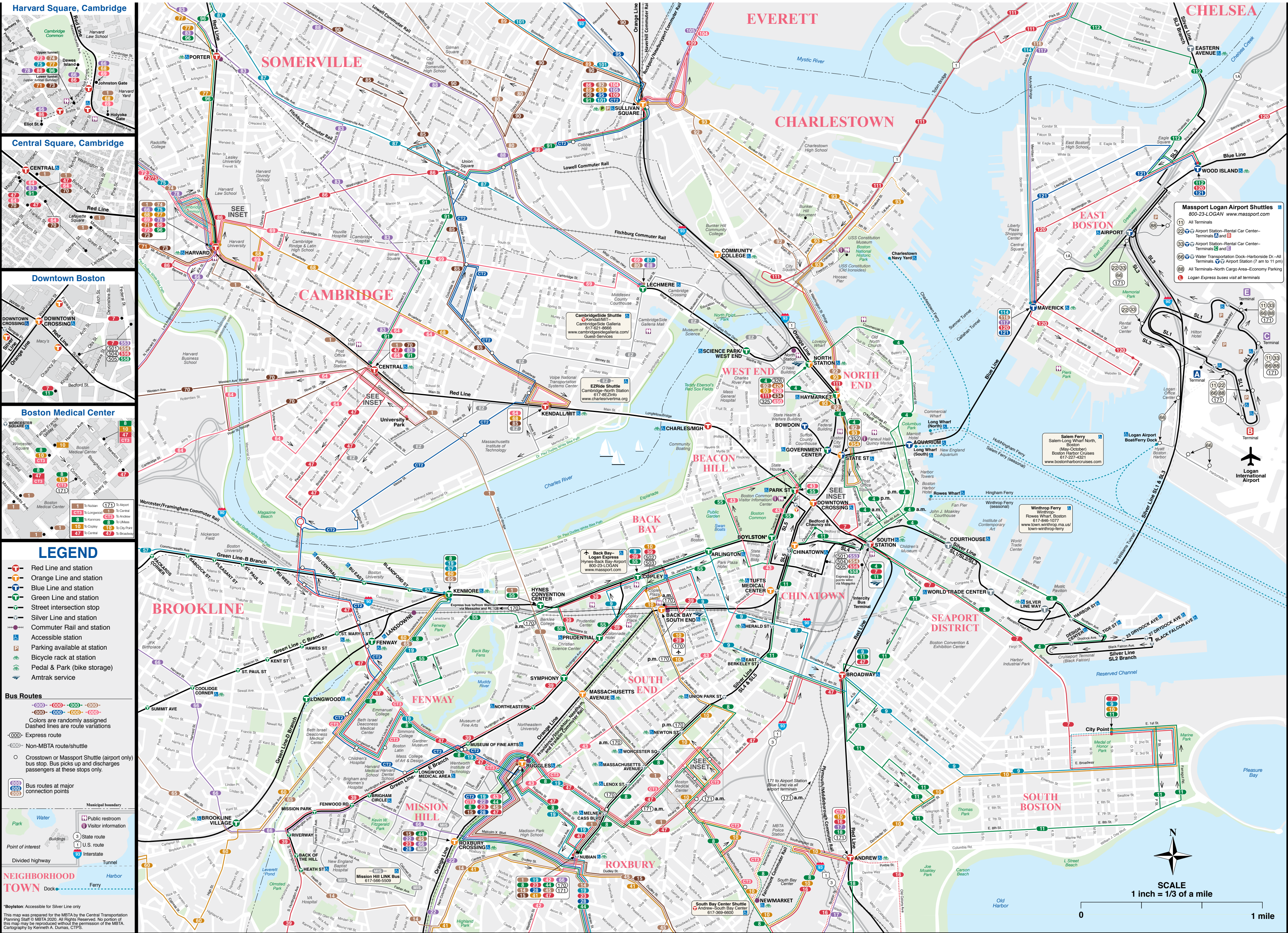
Text 617-222-1212 or 911

Twitter @MBTAtransit

Non-emergency contact information: Business Line 617-222-5135, 617-222-1000
Facebook MBTA Transit Police



DOWNTOWN BOSTON/CAMBRIDGE



FREQUENCIES FOR BUS ROUTES, RAPID TRANSIT LINES AND BUSES FOR FERRY ROUTES

ROUTE INDEX

Schedules for all bus routes and Rapid Transit lines are available at Downtown Crossing and Park Street stations, and in the State Transportation Building.

Schedules for nearby routes are also available at many municipal buildings and libraries, and from MBTA customer service agents.

Visit mbta.com for up-to-date information, schedules, maps, historical facts, and more.

Rapid Transit

Service frequency in minutes

Origin-Destination	Mon-Fri	Sat	Sun.
Red Line	8	14	9
Orange Line	6	9	9
Blue Line	6	9	9
Green Line	6	9	9
Silver Line	8	14	9

Origin-Destination	Mon-Fri	Sat	Sun.
Blue Line	6	9	9
Green Line	6	9	9
Silver Line	8	14	9

Origin-Destination	Mon-Fri	Sat	Sun.
Blue Line	6	9	9
Green Line	6	9	9
Silver Line	8	14	9

Origin-Destination	Mon-Fri	Sat	Sun.
Blue Line	6	9	9
Green Line	6	9	9
Silver Line	8	14	9

Origin-Destination	Mon-Fri	Sat	Sun.
Blue Line	6	9	9
Green Line	6	9	9
Silver Line	8	14	9

Origin-Destination	Mon-Fri	Sat	Sun.
Blue Line	6	9	9
Green Line	6	9	9
Silver Line	8	14	9

Origin-Destination	Mon-Fri	Sat	Sun.
Blue Line	6	9	9
Green Line	6	9	9
Silver Line	8	14	9

Origin-Destination	Mon-Fri	Sat	Sun.
Blue Line	6	9	9
Green Line	6	9	9
Silver Line	8	14	9

Origin-Destination	Mon-Fri	Sat	Sun.
Blue Line	6	9	9
Green Line	6	9	9
Silver Line	8	14	9

Origin-Destination	Mon-Fri	Sat	Sun.
Blue Line	6	9	9
Green Line	6	9	9
Silver Line	8	14	9

Origin-Destination	Mon-Fri	Sat	Sun.
Blue Line	6	9	9
Green Line	6	9	9
Silver Line	8	14	9

Origin-Destination	Mon-Fri	Sat	Sun.
Blue Line	6	9	9
Green Line	6	9	9
Silver Line	8	14	9

KNOW YOUR RIGHTS

Know Your Rights

The MBTA is committed to providing customer service in a nondiscriminatory manner to all persons, regardless of race, color, national origin, sex, age, ancestry, disability, sexual orientation, religion and other protected categories. For further information or to file a complaint, please contact: MBTA/MassDOT Office of Diversity and Civil Rights, 10 Park Plaza, Boston, MA 02116. Tel: 617-368-8580, or ODOCcomplaints@mbta.com.

Know Your Rights

Conozca sus derechos

La MBTA está dedicada a servir a todos los clientes de forma no discriminatoria, independientemente de su raza, color, origen nacional, sexo, edad, ascendencia, discapacidad, orientación sexual, religión y otras categorías protegidas. Para más información o para presentar una queja, por favor póngase en contacto con: MBTA/MassDOT Office of Diversity and Civil Rights, 10 Park Plaza, Boston, MA 02116. Teléfono: 617-368-8580 o ODOCcomplaints@mbta.com.

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了解您的权利

MBTA承诺以无歧视方式，为所有人提供客户服务，而不论种族、年龄、性别、国籍、宗教、性取向、残疾、性取向、宗教和其他受保护类别。如需进一步信息或投诉，请联系：MBTA/MassDOT 多元文化和公民权利办公室，10 Park Plaza, Boston, MA 02116。电话：617-368-8580，或 ODOCcomplaints@mbta.com。

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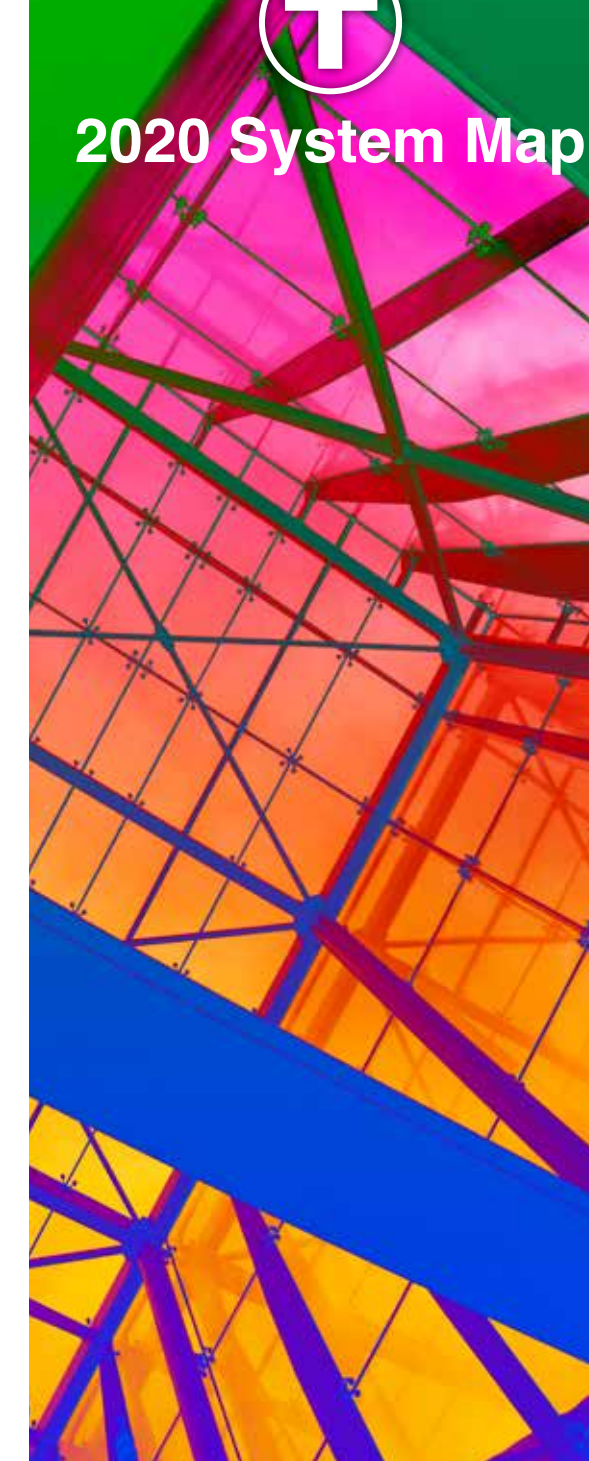
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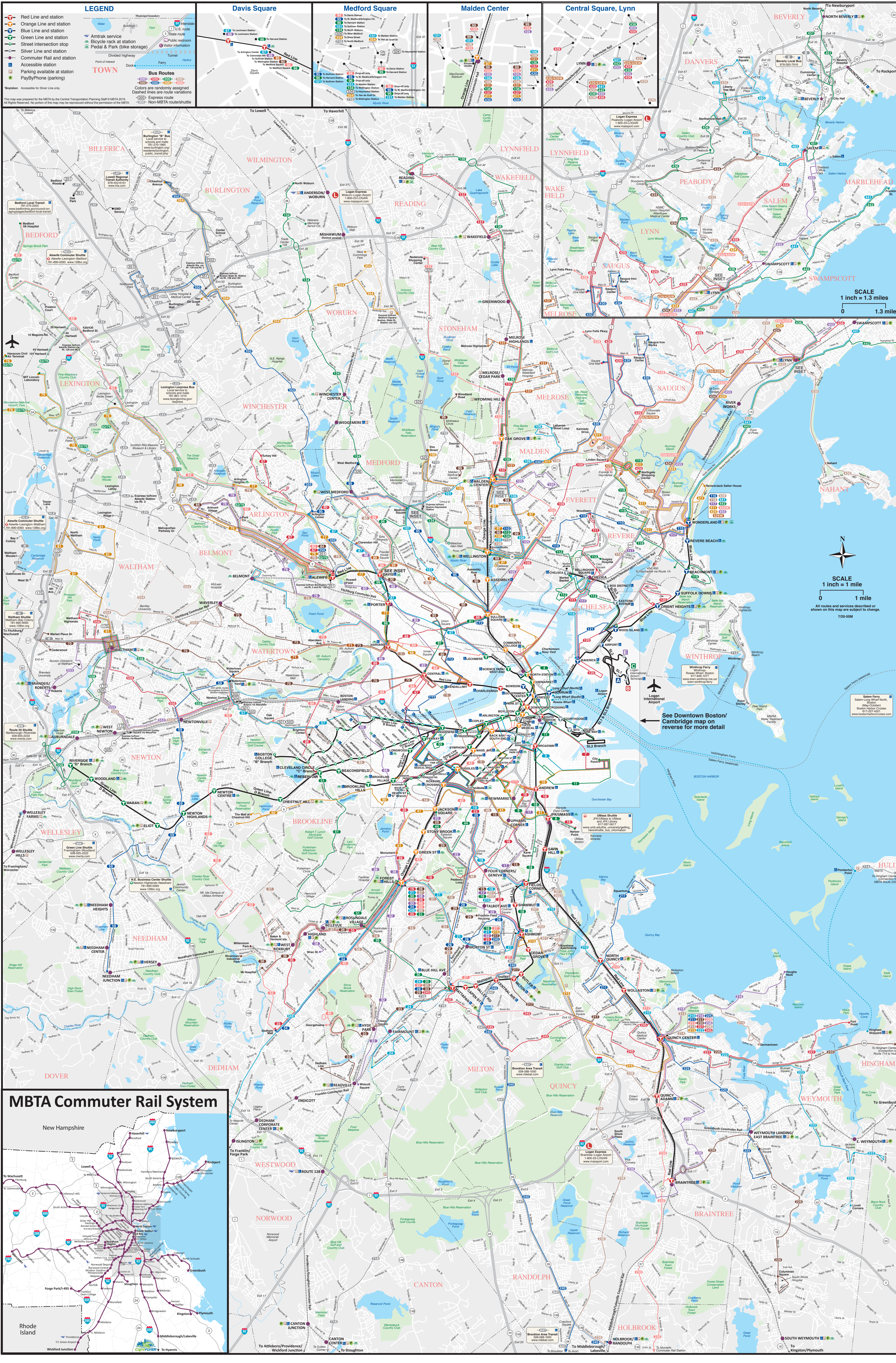
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2020 System Map





LEGEND

- Red Line and station
 - Orange Line and station
 - Blue Line and station
 - Green Line and station
 - Street intersection stop
 - Silver Line and station
 - Commuter Rail and station
 - Accessible station
 - Parking available at station
 - PayByPhone (parking)
 - Baystop: Accessible for Silver Line only
- Point of interest
- Water
- Buildings
- Park
- U.S. route
- State route
- Public restrooms
- Pedal & Park (bike storage)
- Water information
- TOWN
- Bus Routes
- Colors are randomly assigned
- Dashed lines are route variations
- Express route
- Non-MBTA route/shuttle

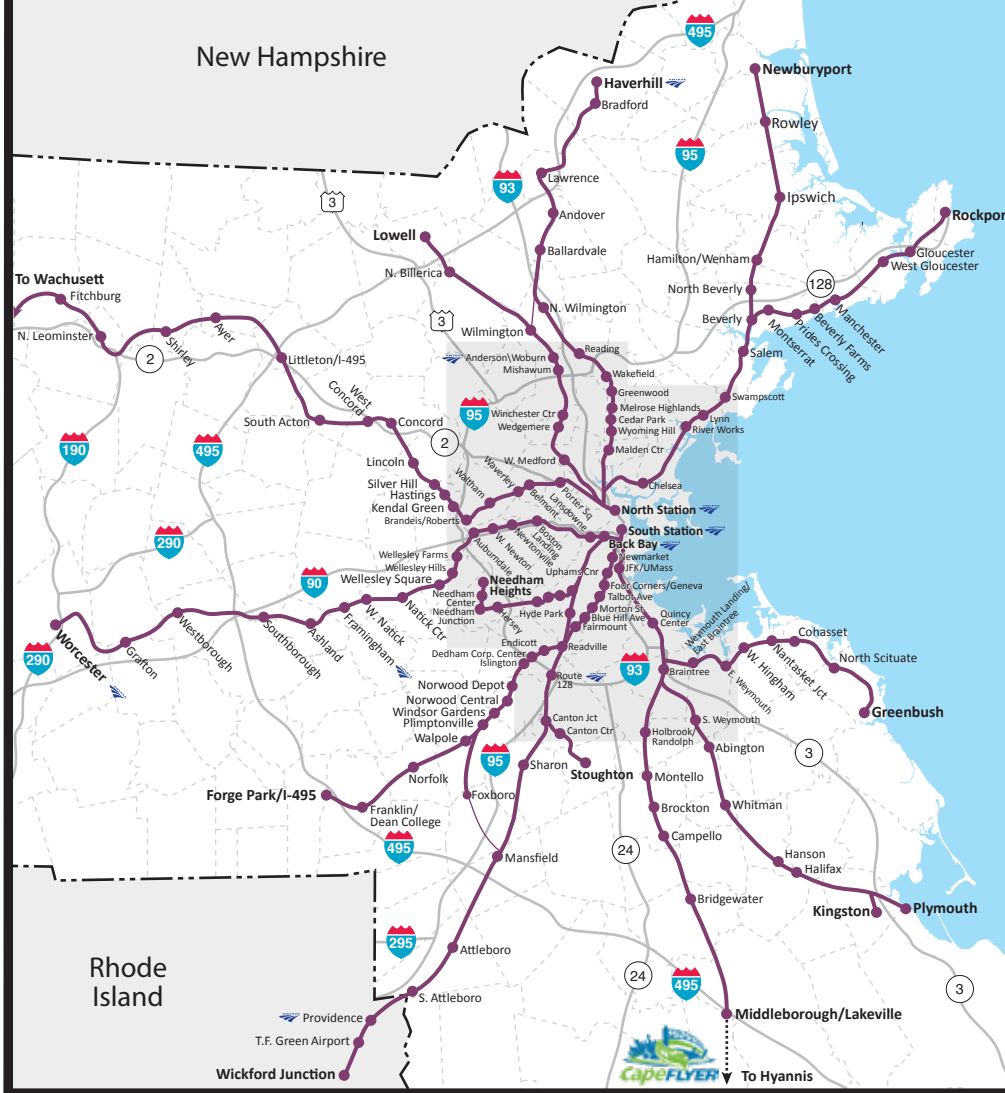
Davis Square

Medford Square

Malden Center

Central Square, Lynn

MBTA Commuter Rail System



Mapa do Transporte Regional da Nova Inglaterra • Nueva Inglaterra: Mapa regional de transporte
新英格蘭區域交通路線圖 • Carte de transport régionale de la Nouvelle Angleterre

