



**Massachusetts Bay
Transportation Authority**

Strategic Plan Update

May 13, 2019



Background

The FMCB adopted a Strategic Plan in April 2017 after an extensive internal and external stakeholder process.

The Plan outlined existing conditions and set critical priorities and benchmarks for assessing the MBTA's progress.

It is organized in 10 themes with key objectives and strategies to achieve them.

A brief update to the Plan was issued in December 2018.





Goals of update process

Update the Strategic Plan to reflect past two years of work

- Document progress toward original objectives
- Align objectives, targets and key performance measures across documents and plans (Focus40, Tracker, modal plans, CIP)
- Articulate key performance measures for new program areas and set targets
- Update timelines

Organize the revised plan around the modal program structure

- Green Line Transformation, Red/Orange Line Program, Blue Line Modernization, Rail Vision, Better Bus Project/Bus Network Redesign

Develop an ongoing process and staff ownership of the plan

- Biennial revision, off year minor update
- Cultivate collective ownership of the plan and alignment of KPIs across initiatives



Timeline and staffing plan

Timeline

Summer 2019: Kickoff process with internal stakeholders

September 2019: FMCB presentation of proposed framework

Fall 2019: Plan development

December 2019: Draft for FMCB and public review

Staffing plan

Process will be led by new Deputy Director of Policy and Strategic Planning

Working group of internal stakeholders from key departments