



**Massachusetts Bay
Transportation Authority**

DGM Remarks

Fiscal & Management Control Board

April 29, 2019



Brightening Update

Month 1

- Improvements at 76 stations
- Second wave of improvements at 22 stations



April 1-5 (Week 1)

- 34 stations improved

April 8-26 (Weeks 2-4)

- 42 stations improved
- 22 'Week 1' stations got additional work



Brightening Update

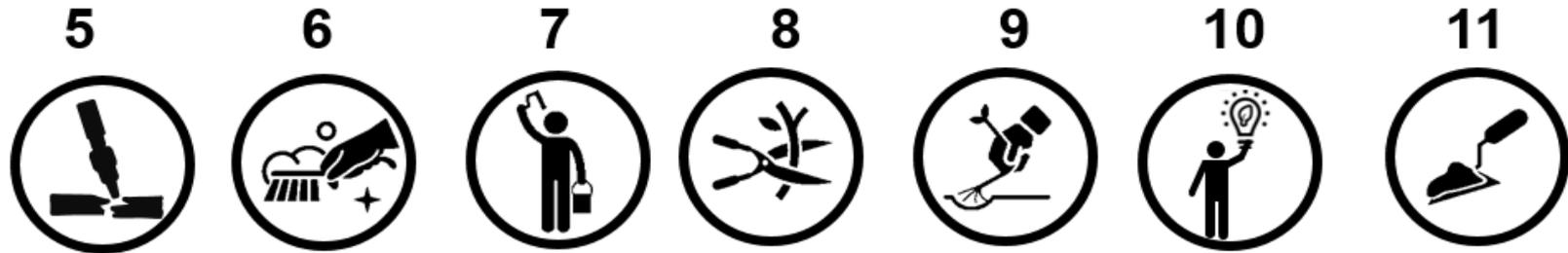
Improvement work

1		2		3		4	
							
Removing litter		Removing salt		Leaf blowing		Power washing	
Ashmont	Hamilton/Wenham	Ashmont	Hamilton/Wenham	Ashmont	Hamilton/Wenham	Ashmont	Kendall Green
Back Bay	Hersey	Back Bay	Hersey	Back Bay	Hersey	Ayer	Kenmore
Ballardvale	Highland	Ballardvale	Highland	Ballardvale	Highland	Back Bay	Lincoln
Bellevue	JFK/UMass	Bellevue	JFK/UMass	Bellevue	JFK/UMass	Belmont	Littleton
Bradford	Kenmore	Bradford	Kenmore	Bradford	Kenmore	Braintree	North
Braintree	Needham Heights	Braintree	Needham Heights	Braintree	Needham Heights	Brandeis/Roberts	N. Leominster
Charles/MGH	North	Charles/MGH	North	Charles/MGH	North	Charles/MGH	Porter
DTX	North Beverly	DTX	North Beverly	DTX	North Beverly	Concord	Shawmut
Dudley Sq.	Roslindale	Dudley Sq.	Roslindale	Dudley Sq.	Roslindale	DTX	Shirley
Fenway	Shawmut	Fenway	Shawmut	Fenway	Shawmut	Dudley Square	Silver Hill
Government	State	Government	State	Government	State	Fenway	S. Acton
Greenwood	W. Roxbury	Greenwood	W. Roxbury	Greenwood	W. Roxbury	Fitchburg	State
						Government	Wachusett
						Hastings	Waltham
						Hersey	Waverly
						JFK/UMass	W. Concord



Brightening Update

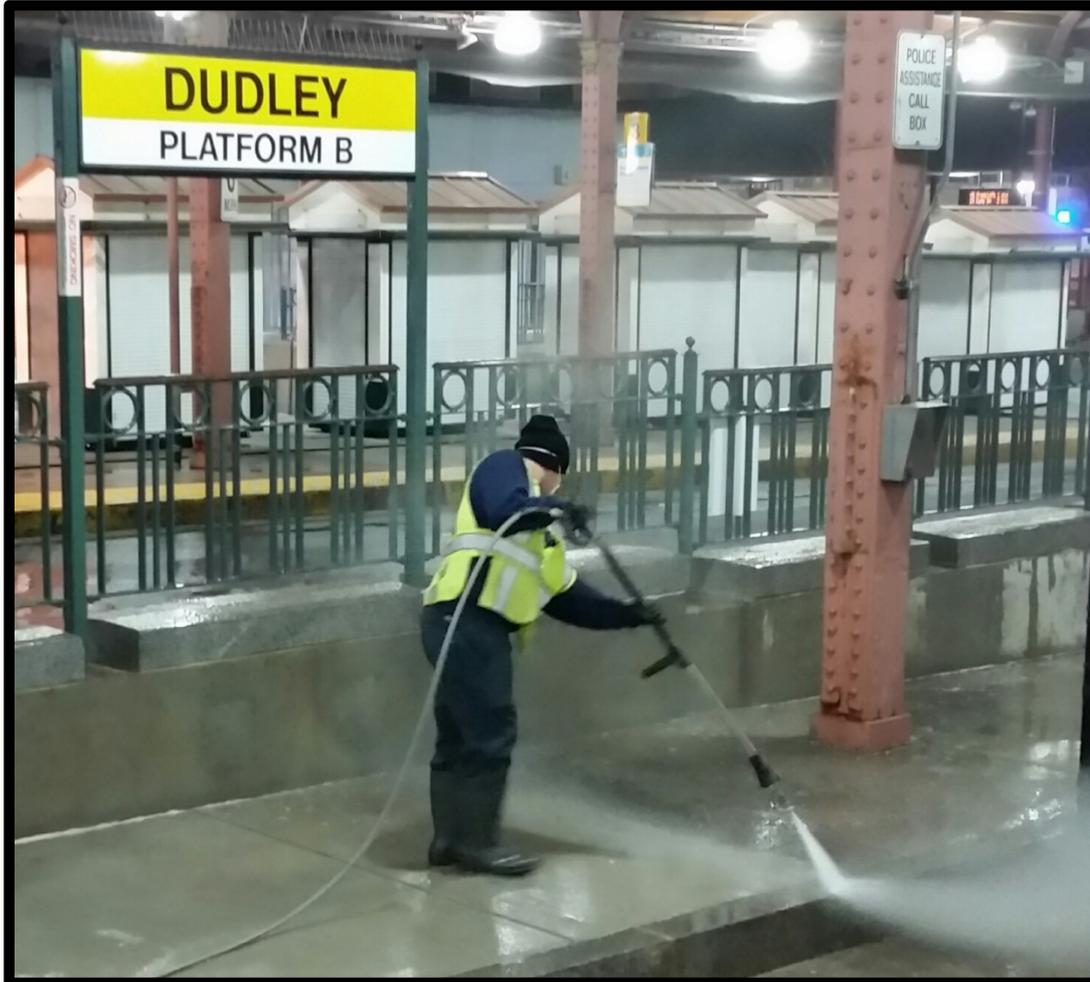
Improvement work



5 Crack filling	6 Scrubbing	7 Painting & removing graffiti	8 Pruning	9 Weeding & mulching	10 Rewiring for LED	11 Repairing cement & bricks
Ashland Attleboro Auburndale Back Bay Boston Landing Framingham Grafton Hersey Lansdowne Natick Ctr. Newtonville Southborough Wellesley Farms Wellesley Hills Wellesley Sq. W. Natick W. Newton Westborough	Ashmont Back Bay Braintree Charles/MGH DTX Dudley Square Fenway Government Hersey JFK/UMass Kenmore North Shawmut State	Arlington Boylston Copley Hynes Kenmore	Bellevue Fenway Hersey Highland Kenmore Needham Heights Roslindale V. W. Roxbury	Bellevue Fenway Hersey Highland Kenmore Needham Heights Roslindale V. W. Roxbury	Ballardvale	Anderson/Woburn Ruggles

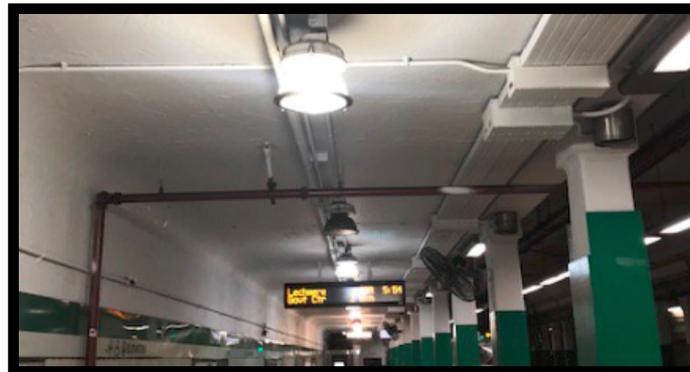
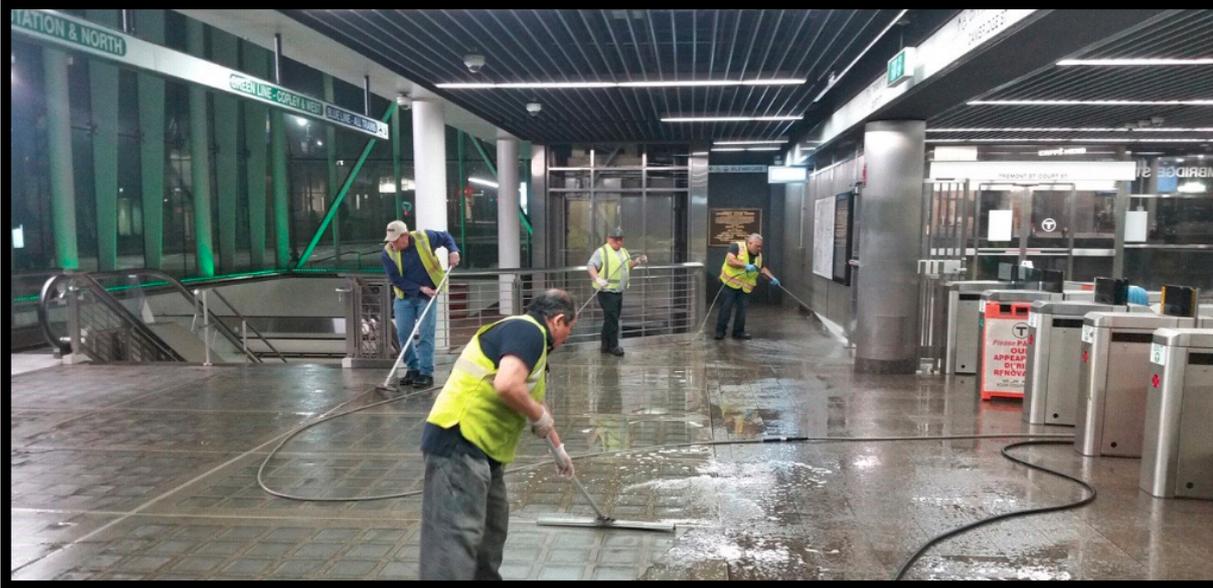


Improvements In Action



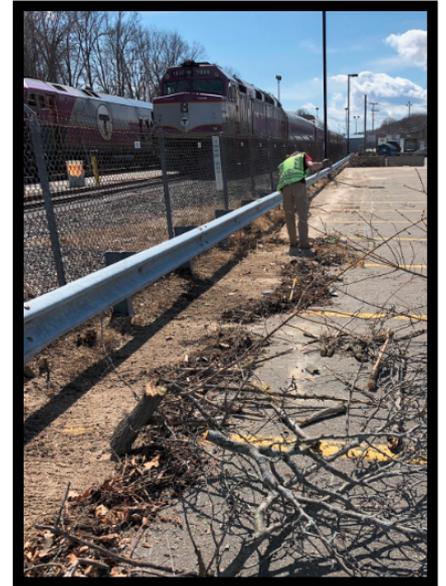


Improvements in Action





Improvements in Action





The RIDE Software Transition Update: April 29, 2019

Key Activities Last Week

- Held on-site visit and design session with Routematch
- Held customer and advocate engagement session with R-TAG executive board members
- Held Change Management /Communications team kickoff and discussions

Key Activities This Week

- Discussion around RMPAY and Credit Card Processor
- Routematch and MBTA review of documents for IT Security
- Data migration status update with Routematch team
- Finalize design document and obtain approvals

Spotlight Facts/Functionality

Routematch Application Hosted on AWS

- Cloud hosted application and data by Amazon Web Services (AWS)
- Redundancy and data security built into design
- Uptime and service levels defined by contract with Routematch

The RIDE – Routematch
Reservation, Scheduling and Dispatch System

