

Massachusetts Bay Transportation Authority

DGM Remarks

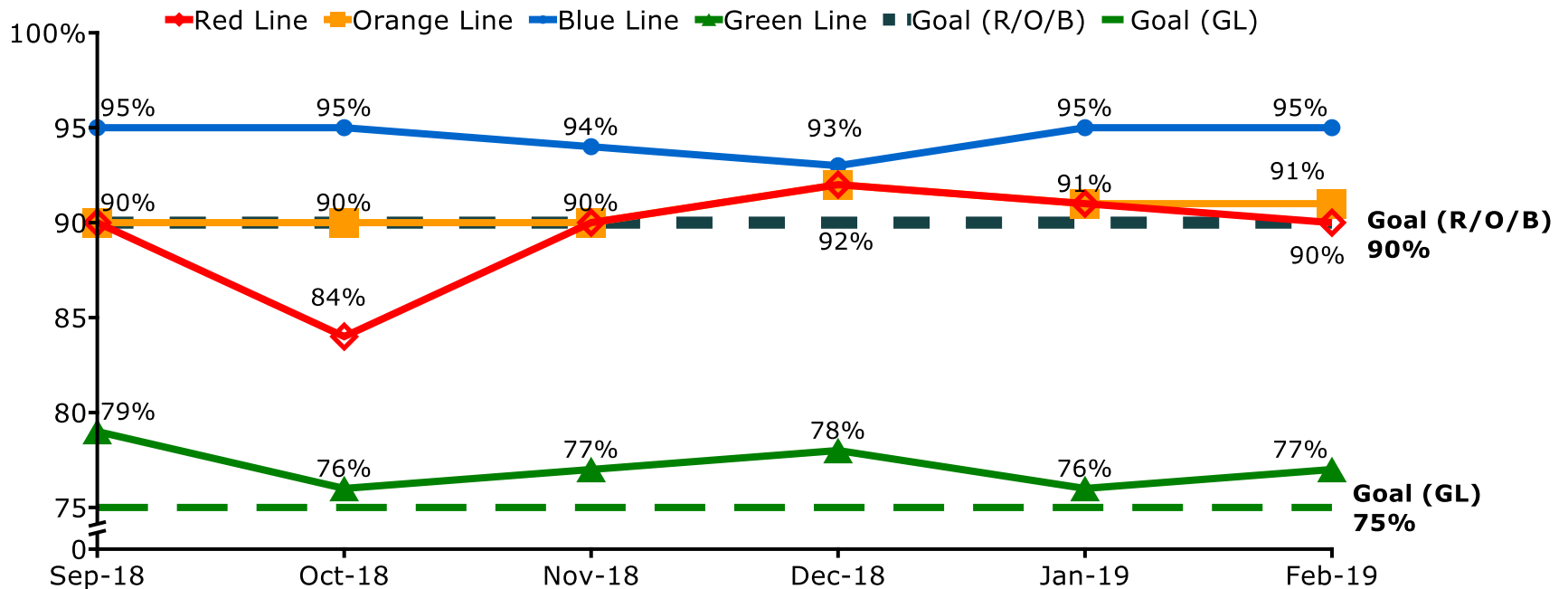
Fiscal & Management Control Board

April 1, 2019



On-Time Performance: Rapid Transit

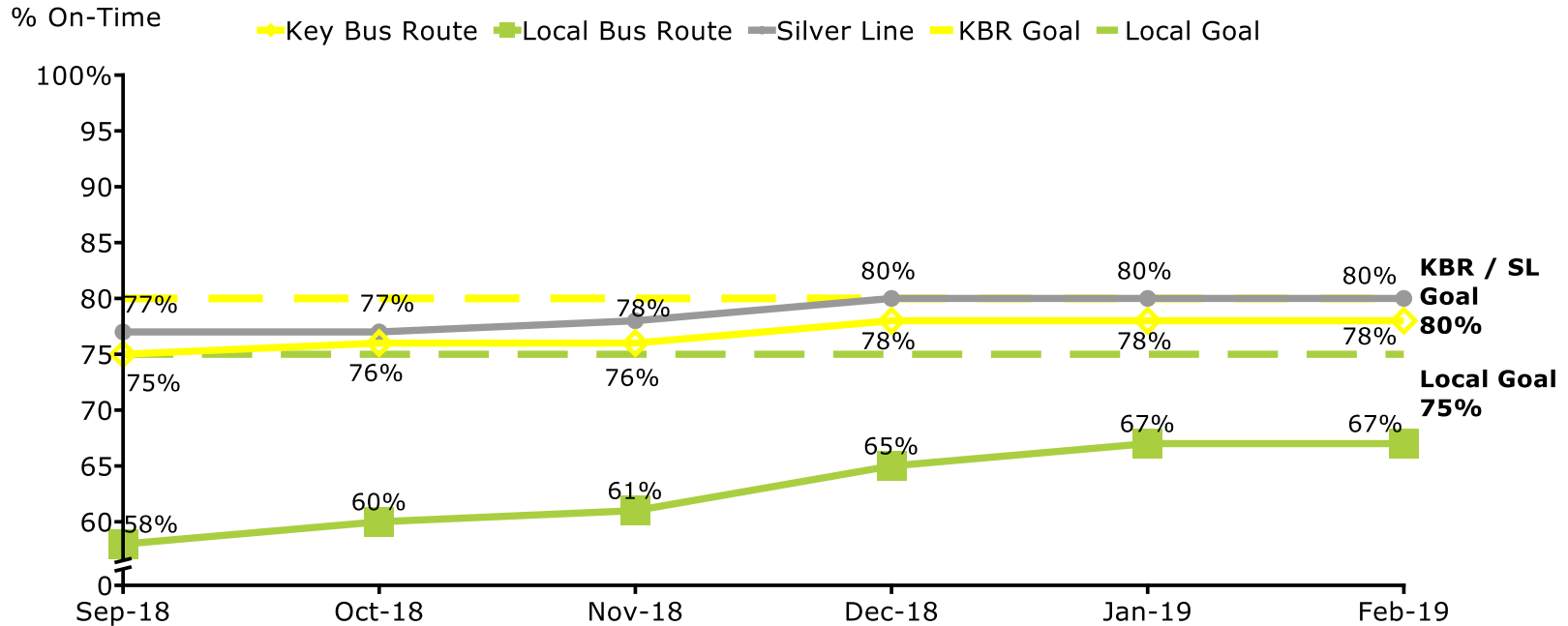
% On-Time



	Last Week OTP	Methodology
BL	94%	Percent of passengers that wait the scheduled headway, or less, at each station
OL	93%	Percent of passengers that wait the scheduled headway, or less, at each station
RL	91%	Percent of passengers that wait the scheduled headway, or less, at each station
GL	81%	Percent of passengers that wait the scheduled headway, or less, at each station



On-Time Performance: Bus & Silver Line

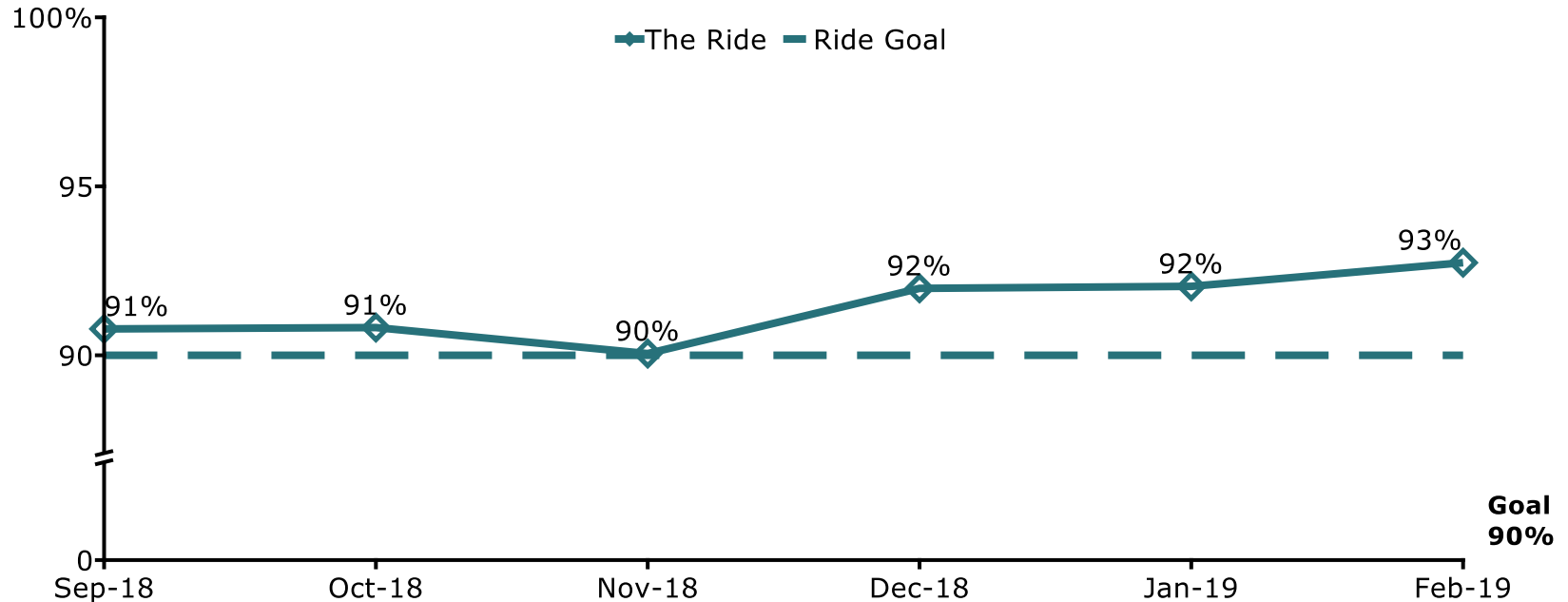


	Last Week OTP	Methodology: Percent of bus stop departures that "pass"
SL	78%	Departures "pass" when buses leave stops within 3 minutes of the scheduled time between buses.
KBR	78%	Same as above.
LBR	66%	Same as above when the scheduled time between buses is 15 minutes or less. Otherwise, departures "pass" when buses leave stops within 1 minute before and 6 minutes after the scheduled time.



On-Time Performance: The RIDE

% On-Time

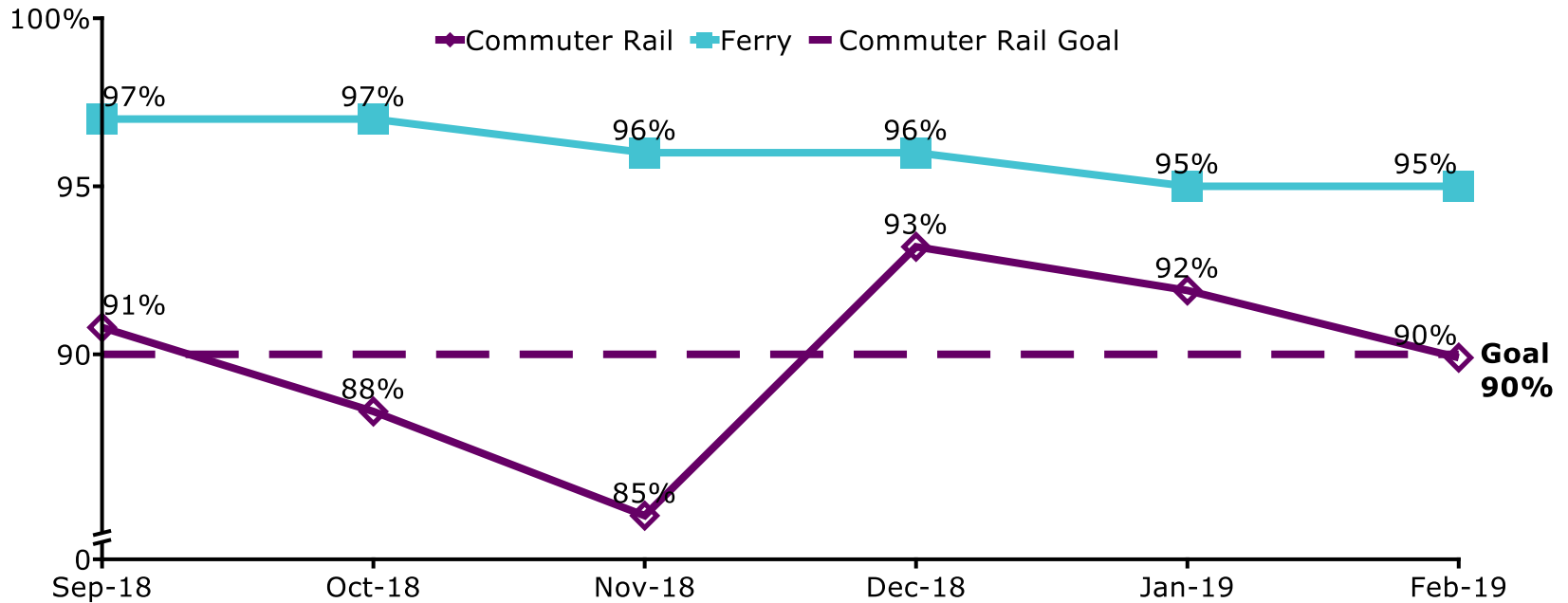


	Last Week OTP	Methodology
The Ride	93%	Percent of scheduled trips where customers were picked up no later than 15 minutes after the scheduled pickup time and/or dropped off no later than 10 minutes after the appointment time



On-Time Performance: Commuter Rail & Ferry

% On-Time



	Last Week OTP	Methodology
Commuter Rail	92%	% of trains within 5 min. of scheduled arrival
Ferry	97%	% of trips within 5 min. of scheduled arrival