



**Massachusetts Bay
Transportation Authority**

Fare Increase Proposal FY20

Public Input Update

March 4, 2019



Overview

- Review of Proposal
- Public meeting schedule
- Comments by mode and fare type
- Main themes
- Next steps



Fare Increase Proposal

- Each MBTA fare raised less than 7%
- A few fares not changed or will decrease as part of simplification of the fare structure in advance of AFC 2.0

CharlieCard fares	Current	Proposed	Absolute Increase	Percent Increase*
Adult Local Bus	\$1.70	\$1.80	\$0.10	5.9%
Adult Rapid Transit	\$2.25	\$2.40	\$0.15	6.7%
LinkPass	\$84.50	\$90.00	\$5.50	6.5%
7-Day LinkPass	\$21.25	\$22.50	\$1.25	5.9%
Senior/TAP/ Student Pass	\$30	\$32	\$2	6.7%



Public meetings so far

Location	Type	Attendees
Dudley	Better Bus, AFC, Fares	30
Lynn	Better Bus, AFC, Fares	28
Framingham	Fares only	14
Chelsea	Better Bus, AFC, Fares	30
Quincy	Better Bus, AFC, Fares	44
Woburn	Fares only	17
South Boston	Better Bus, AFC, Fares	25
Cambridge	Better Bus, AFC, Fares	50
Boston	Fare Increase Public Hearing	142 (49 speakers)



Upcoming public meetings

Location	Type	Date	Time
Watertown Police Department 552 Main St	Fare, BBP, AFC2.0	Monday, March 4	6:00 – 8:00
Worcester Union Station 2 Washington Sq	Fares	Wednesday, March 6	6:30 – 8:30 PM
State Transportation Building 10 Park Plaza, Boston	Fares, BBP, AFC2.0	Thursday, March 7	6:00 – 8:00 PM
Andover Old Town Hall, 20 Main St	Fares	Thursday, March 7	7:00 PM

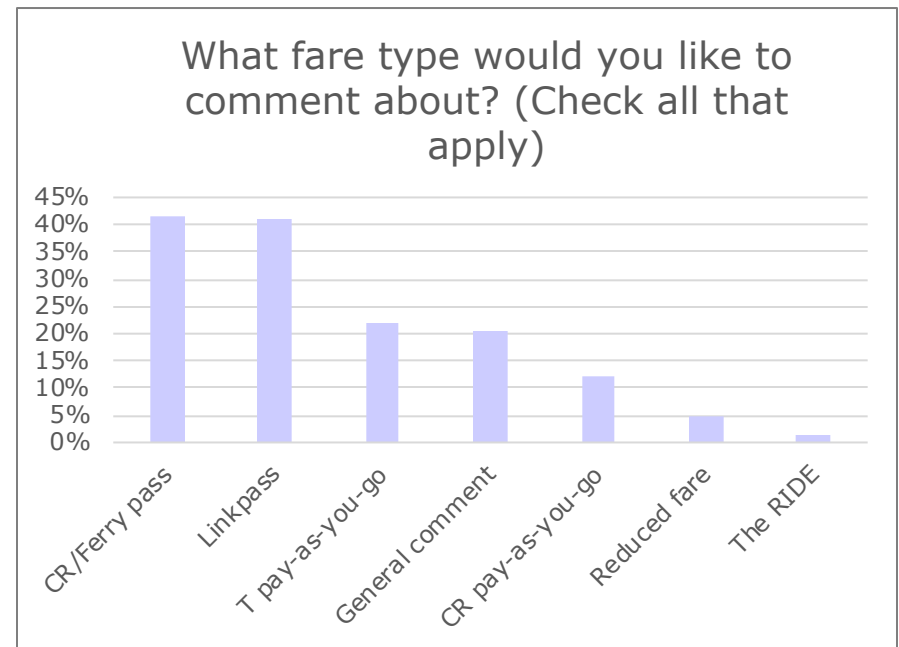
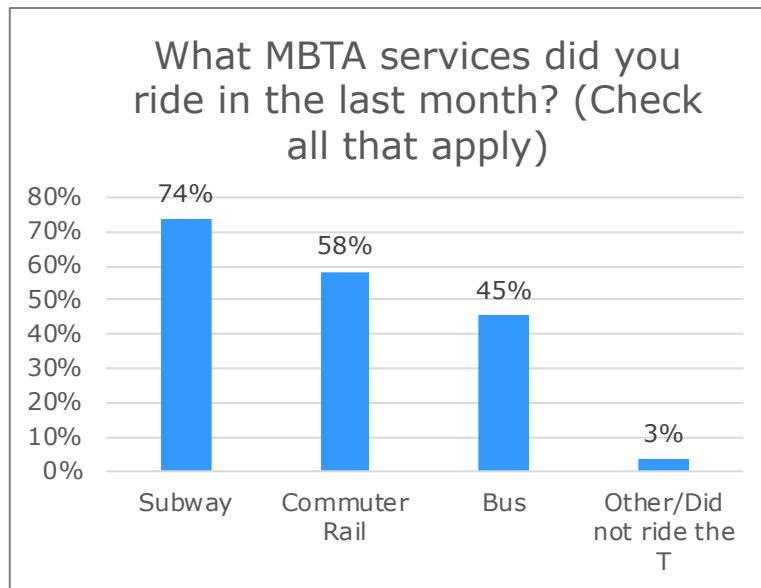
Public comment period closes March 7, final summary comments will be made available to FMCB on March 11



Comments by mode and fare type

Over 2500 public comments via online form, email, phone calls, letters, and at public meetings, petition with 2700 signatures

The MBTA sorted the comments by what services riders stated using and the fare product they wished to comment on



Comments analyzed as of March 1, 2019

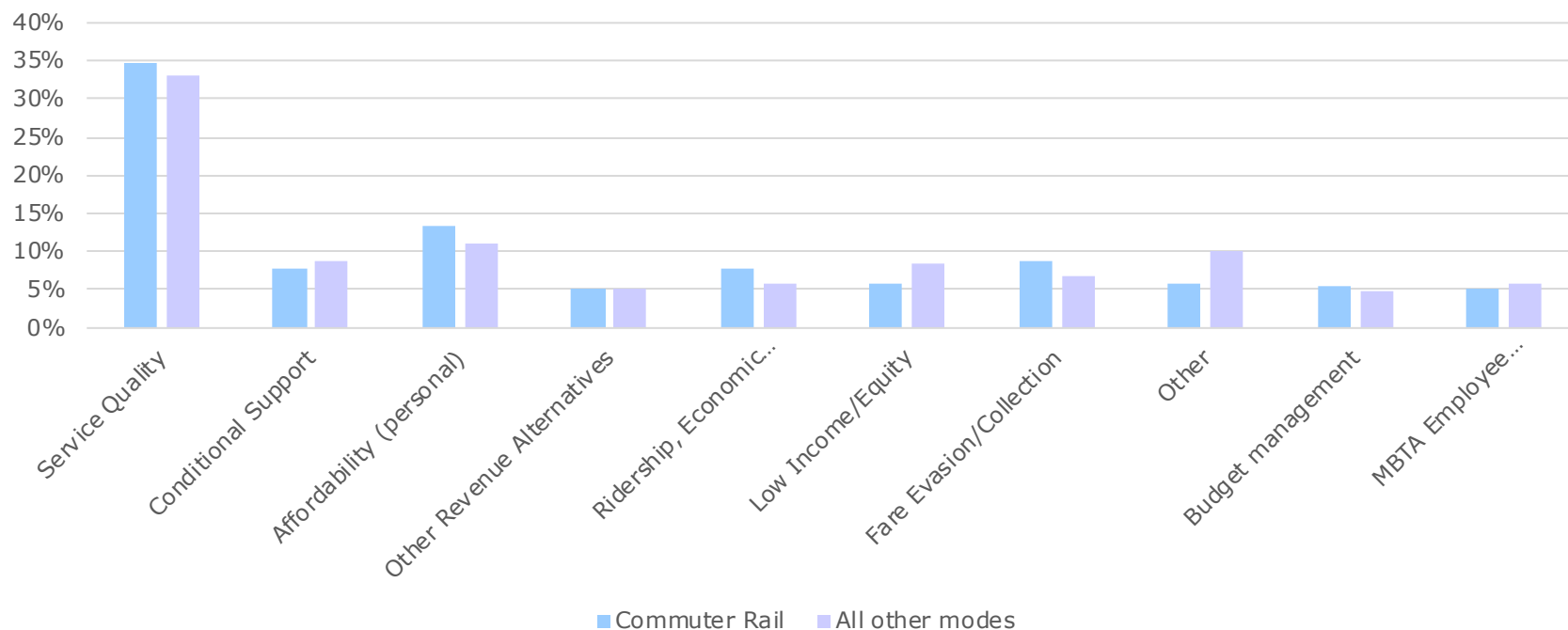


Main Themes

Themes	Percent of comments
Service quality	60%
Personal affordability	22%
Conditional support (would support if...)	14%
Fare evasion/ Fare non-collection	14%
Other	13%
Ridership, economic development & environmental impact	12%
Low-income riders/equity concerns	12%
MBTA employee issues/compensation concerns	10%
Suggestions of other/outside revenue sources	9%
Budget management concerns	9%



Main themes by service type



Other themes include recent parking price increases, service quality and fare collection on special event days, and questions over how fare increase funds have been spent or will be spent.



Next Steps

Possible changes

- Make Commuter Rail Weekend Pass permanent
 - Data is being finalized for equity analysis
- Potential changes to Youth Pass and University Pass to make programs more accessible for low-income young people

Next steps

- Bring final proposal and equity analysis on March 11
- Upcoming discussion of commuter rail fare collection
- Distribute relevant comments to departments for short term actions