



**Massachusetts Bay  
Transportation Authority**

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## **General Manager's Remarks**

**Joint Meeting of the MassDOT Board and Fiscal &  
Management Control Board**

**February 11, 2019**



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## Agenda

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- New England Patriots Victory Parade Recap
- Friday, February 8, power incident



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## Patriots' Victory Parade Recap

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- Subway: rush-hour service all day
- Commuter Rail: 30 additional trains beyond 507 regularly scheduled
- Ferry: Boston Harbor Cruises provided four additional vessels between Rowes Wharf and South Shore
- Buses: served critical role in keeping people moving





## Patriots' Victory Parade Recap

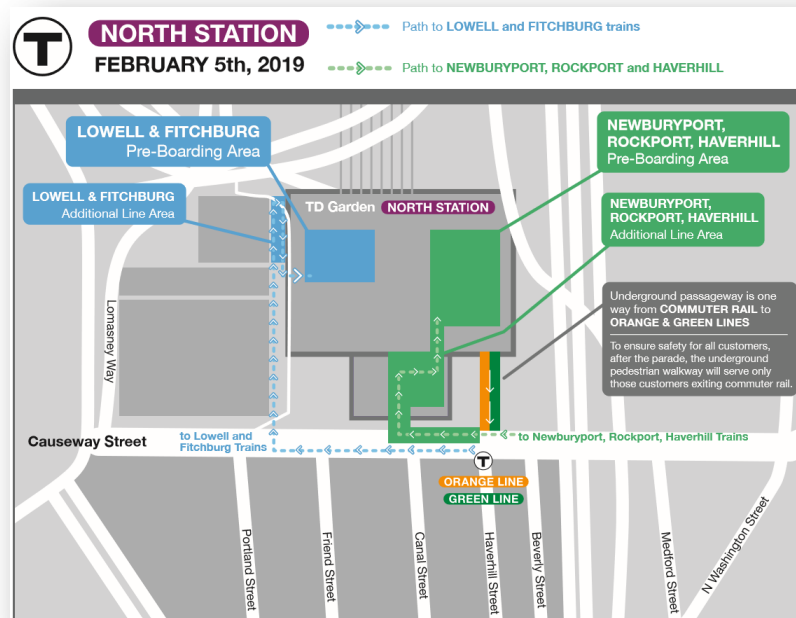
- Thanks to MBTA Operations staff, Transit Police, and Keolis for collective efforts to keep people moving
- Thanks also to ~ 80 T corporate volunteers who assisted with directions, scheduling, crowd control
- More than 9,000 pre-loaded CharlieCards sold
- MBTA.com: 2.3 million page views
- MBTA.com/Patriots saw more than 24,505 visits





# Patriots' Victory Parade: North Station Queuing System

- Improved queuing system at South, North, Back Bay stations
- Committed to continuous improvement
- Queueing facilitates safe, orderly departures from terminal stations





## Friday, February 8, 2019 – Power Incident

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- Late afternoon power failure occurred at Lincoln switching station
- Affected Blue, Green and Orange Line signals in the Downtown core area
- Faulted cable located on Causeway Street
- Emergency repairs required to fix faulted cable
- Project for full duct bank rebuild including building new redundant duct bank with cables in process
- Power Modernization Study initiated with final report expected Summer

