



Massachusetts Bay Transportation Authority

Deputy General Manager's Remarks

Fiscal and Management Control Board

January 28, 2019

Piloting the mTicket Inspect App

- **MBTA partnering with Keolis to begin pilot of mTicket digital inspection tool**
 - Mobile application on conductor Rail Sales device scans barcodes already found on all mTicket fares
 - Dual goals to pilot:
 - Ensure all mTickets are valid
 - Develop learnings for AFC 2.0
- **Early pilot with two conductors on Newburyport/Rockport and Needham Lines going well**
 - Developing customer communications and policy before rolling out Inspect app more extensively

