



Charles D. Baker, Governor
Karyn E. Polito, Lieutenant Governor
Stephanie Pollack, MassDOT Secretary & CEO
Luis Manuel Ramirez, General Manager & CEO



**Fiscal and Management Control Board
Transportation Board Room**

10 Park Plaza

December 3, 2018

12:00 noon

MEETING MINUTES

Present: Chairman Joseph Aiello, Director Steven Poftak, Director Brian Lang (arrived at 12:15 p.m.), Director Brian Shortsleeve and Director Monica Tibbits-Nutt

Quorum Present: Yes

Others Present: General Manager Luis Ramirez, Deputy General Manager Jeffrey Gonneville, Marie Breen, Owen Kane, Beth Larkin, Nathan Peyton, Laurel Paget-Seekins, Danny Levy, David Block-Schacter, MassDOT Director Tim King, Evan Rowe

PROCEEDINGS:

At the call of Chair Aiello, a meeting of the Fiscal and Management Control Board (Board) was called to order at 12:08 p.m. at the State Transportation Building, Transportation Board Room, 10 Park Plaza, Boston, Massachusetts.

There was no public comment period.

Next, was the approval of the minutes of the November 19, 2018 meeting.

On motion duly made and seconded, it was;

VOTED: to approve the minutes of the November 19, 2018. Director Tibbits-Nutt abstained.

Next, Chair Aiello called upon General Manager Luis Ramirez to present Agenda Item C, the General Manager's Report. Mr. Ramirez updated the Board on the recent commuter rail service issues. The first incident was on Fitchburg Train 404 experienced an upright derailment of a single level coach car causing significant delays. The second incident on the Kingston Train 034 locomotive was attributed to a turbo charger failure that caused significant delays. While investigation into the incidents are still ongoing, the MBTA will report to the FMCB in January of 2019 with its findings. The General Manager also indicated the MBTA would be initiating a review of customer communications for both events.

Mr. Ramirez continued updating the Board on the continuing Town Hall series, most recently in Everett, that allows for two-way conversations between workforce and managers, as set forth in the attached document labeled, "GM Report, December 3, 2018." Discussion ensued. Secretary Pollack said she would like the investigation Mr. Ramirez referred to covered all aspects of both incidents including the root cause and recommendations going forward, and a review of maintenance, inspection and safety standards protocol in standard operating procedures. Chair Aiello stated that he was deeply disappointed there was no strong permanent leadership of commuter rail operations.

Chair Aiello also expressed his agenda that agenda topics requested by the board have not been included on the Board agendas.

Next, the Chair called upon Deputy General Manager Jeffrey Gonneville to present Agenda Item D, the Deputy General Manager's report. Mr. Gonneville updated the Board on the Workforce Modernization Program (WMP) Milestones. Mr. Gonneville announced that the first HASTUS daily software for the Bennett Garages has gone live. The software will modernize the MBTA's systems for planning, tracking and managing work assignments for heavy rail, light rail and bus operations. Mr. Gonneville concluded with an update on Commuter Rail Coaches APC systems, as set forth in the attached document labeled, "Deputy GM Remarks, December 3, 2018." Discussion ensued.

Next, Chair Aiello called upon MassDOT's Deputy Chief of Staff Nathan Peyton to present Agenda Item E, the FMCB Calendar. Mr. Peyton reviewed upcoming agenda items with the Board, as set forth in the attached document labeled, "FMCB Public Schedule, December 3, 2018." Discussion ensued. Secretary Pollack, Chair Aiello and board members further discussed some items they would like included in upcoming meetings.

Chair Aiello noted for the record that Agenda Item F, the Red/Orange Line Program Update was a written document and is attached hereto and labeled, "Red Line/Orange Line Improvement Program Update, December 3, 2018."

Next, Chair Aiello called upon Manager of Capital Delivery Beth Larkin, with contribution from General Manager Ramirez and Mr. Gonneville, to present Agenda

Item G, Capital Series: Orange Line Improvement Program. Ms. Larkin provided the Board with an overview of the Program designed to improve service and reliability, and bring the Orange Line assets to a state of good repair. The investments reviewed included new vehicle procurement, infrastructure modernization, state of good repair, signal upgrades and facilities, station and accessibility improvements. Ms. Larkin commented noted the investment portfolio supported the MBTA's goal to deliver Orange Line service at 4.5 minutes headways resulting in a 40% increase in capacity from scheduled headways, as set forth in the attached document labeled "Capital Series: Orange Line Improvements, December 3, 2018." Discussion ensued. Director Shortsleeve stressed the importance of filling key hires for the capital delivery department. Director Poftak had questions on the Forest Hills bus way. Director Tibbits-Nutt requested information on wayfinding. Chair Aiello requested a revised chart including unfunded elements of the orange line projects. Secretary Pollack requested that a PATTI presentation be provided to the Board at a future meeting.

Next, Chair Aiello called upon Director of Strategic Initiatives Laurel Paget-Seekins to present Agenda Item H, Customer Series: Early Morning and Late Night Pilots Update. Ms. Paget-Seekins reviewed the early morning pilot background and performance measures, early morning results and an additional service proposal. Ms. Paget-Seekins continued with an update on the late night pilot including initial ridership results and marketing efforts. Ms. Paget-Seekins concluded with next steps and new service proposals for forth both pilots. Chief Customer Officer Danny Levy

continued with the marketing efforts and campaign for the late night pilot, as set forth in the attached document labeled, "Early Morning and Late Night Pilot Update, December 3, 2018." Discussion ensued on revenue, on-time performance, marketing, and demand differences. The Board will revisit next steps on the early morning pilot at the next Board meeting.

Lastly, Chair Aiello called back Ms. Paget-Seekins to present the final Agenda Item I, New Mobility Strategy Discussion, with contribution from Director of Revenue Evan Rowe and Chief Technology Officer David Block-Schacter. Ms. Paget-Seekins provided an overview to the Board of the New Mobility Marketplace, Mr. Rowe discussed the Value of the new mobility marketplace, regional discussions on management, and the role of the MBTA, as set forth in the attached document labeled, "New Mobility Marketplace Strategy, December 3, 2018." Discussion ensued.

On motion duly made and seconded, it was it was by roll call;

Chairman Aiello	Yes
Director Poftak	Yes
Director Lang	Yes
Director Shortsleeve	Yes
Director Tibbits-Nutt	Yes

VOTED: To enter into Executive Session for a discussion of strategy related to collective bargaining and non-union personnel, and a matter related to real estate at 2:19 p.m.

Documents relied upon for this meeting:

Minutes of November 19, 2018

GM Remarks, December 3, 2018

Deputy GM Remarks, December 3, 2018

FMCB Calendar, December 3, 2018

Red/Orange Line Program Update, December 3, 2018

Capital Series: Orange Line Improvement Program, December 3, 2018

Customer Series: Early Morning and Late Night Pilots Update, December 3, 2018

New Mobility Marketplace Strategy, December 3, 2018