

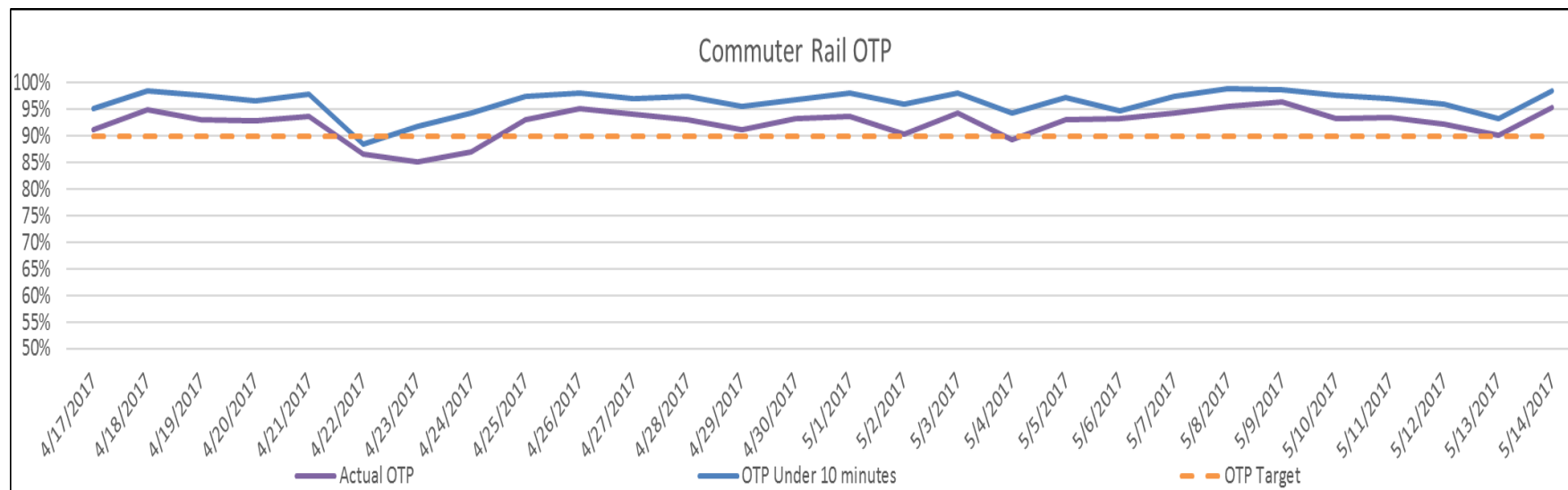


# FMCB Commuter Rail Update

May  
**15**  
2017

## Commuter Rail

### OTP



- Very strong OTP performance last week – 94.1%, the best week's performance since January 2015
- 4 week average OTP @ 92.8% also highest since January 2015

## Commuter Rail

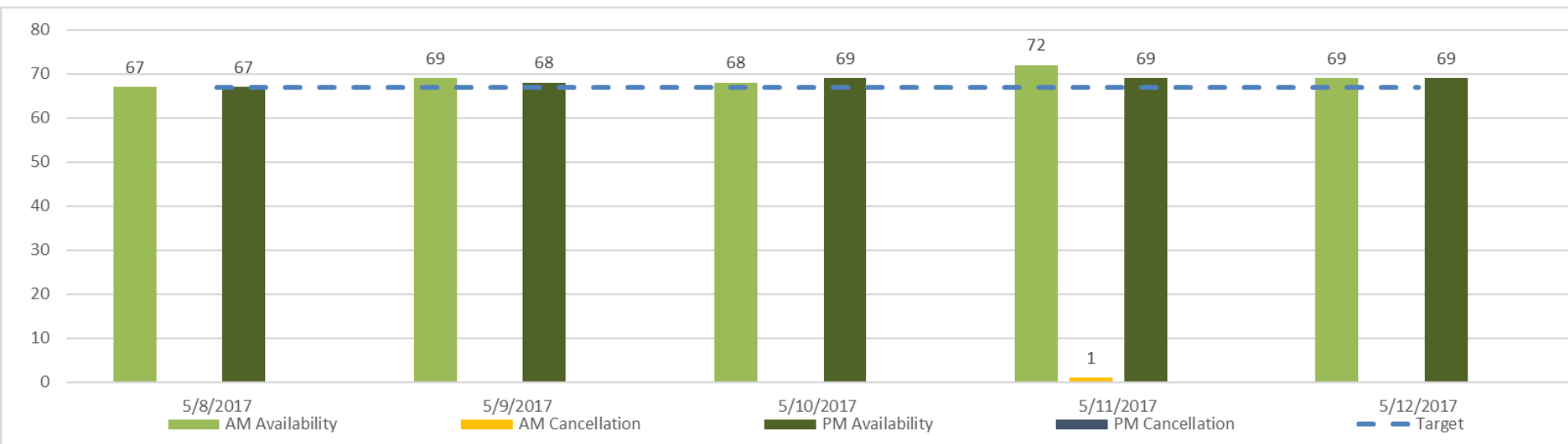
### OTP by line, last 4 weeks

	Providence	Worcester	Franklin	Lowell	Fitchburg	Haverhill	Newburyport	Needham	Stoughton	Kingston/Plymouth	Rockport	Middleboro	Greenbush	Fairmount	Grand Total
OTP	93.5%	78.9%	91.4%	98.3%	89.7%	93.6%	93.8%	94.2%	90.7%	97.3%	93.6%	94.8%	95.8%	98.2%	92.7%
Otp under 10 min	96.5%	90.2%	94.4%	99.6%	95.3%	97.8%	97.9%	98.7%	96.9%	98.1%	97.1%	97.6%	97.5%	99.0%	96.7%
Passenger OTP	93.4%	71.3%	92.3%	97.6%	90.3%	93.0%	92.0%	89.7%	87.0%	96.2%	93.6%	93.9%	94.5%	97.8%	90.2%
Passenger OTP <10 min	96.4%	88.2%	96.2%	99.3%	95.1%	97.4%	97.4%	99.7%	96.4%	97.1%	98.1%	97.4%	95.9%	98.7%	96.0%

- Line by line OTP strong
- Speed restrictions & tie work on Worcester line affected OTP, will be completed early June

## Commuter Rail

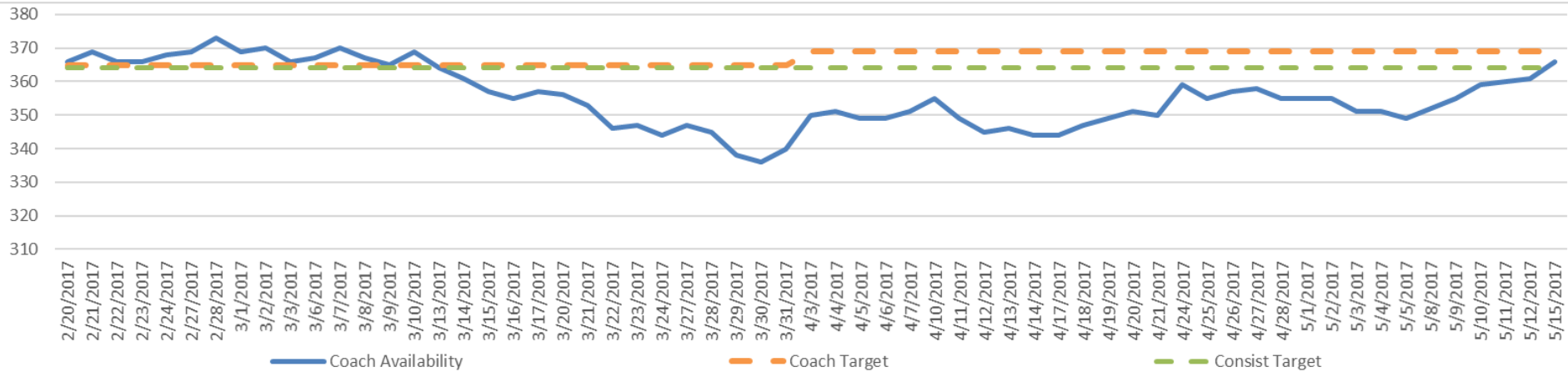
### Daily loco availability & cancellations last week



- Cancellations remain at low levels; 1 during the week
- Cancellation total for last 4 weeks = 8 (0.07% of planned service)
- High levels of loco availability being delivered consistently over last 2 weeks

## Commuter Rail

### Coach availability



- Coach count improved significantly, 365 coaches in service versus operating requirement of 364 (contractual target 369 provides 5 spare coaches)
- Coach plan further refined - additional resources procured to provide increased productive capability and boost coach numbers
- HVAC work continuing, only 4 cars have no cooling, further 26 have reduced cooling – plan in place to address these on a prioritized basis

### Improvement action updates - LOCOS

- First UTEX loco (1051) has performed well in service, one quality issue with new main engine that is being addressed with supplier
- Second UTEX (1038) expected in revenue service May 26, 4 weeks ahead of schedule
- At BET we have repaired and released 2 'long term hold' locomotives and are working on another
- Working with MBTA, GE and workforce to develop plan for fleet wide MPI turbocharger change

### Improvement action updates – OTHER AREAS

- Schedule change May 22<sup>nd</sup>; minor changes on various lines, most significant changes on Worcester, including scheduled service to New Balance. Communications plan in full swing
- Initial report received on slippery rail management arrangements, a number of possible improvements have been identified