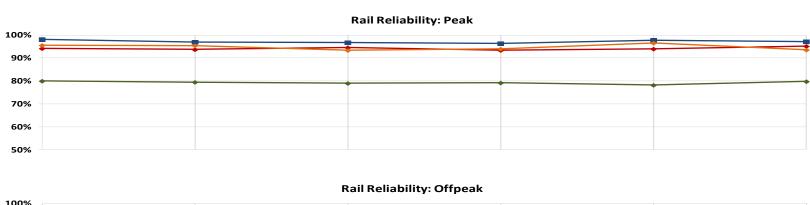


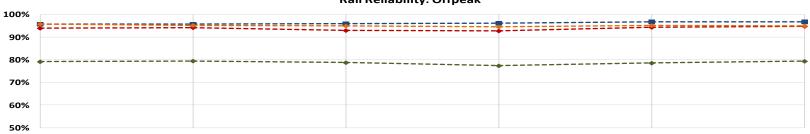
COO Remarks

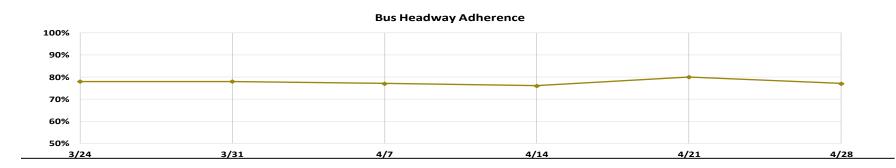
May 1, 2017



Weekly Reliability

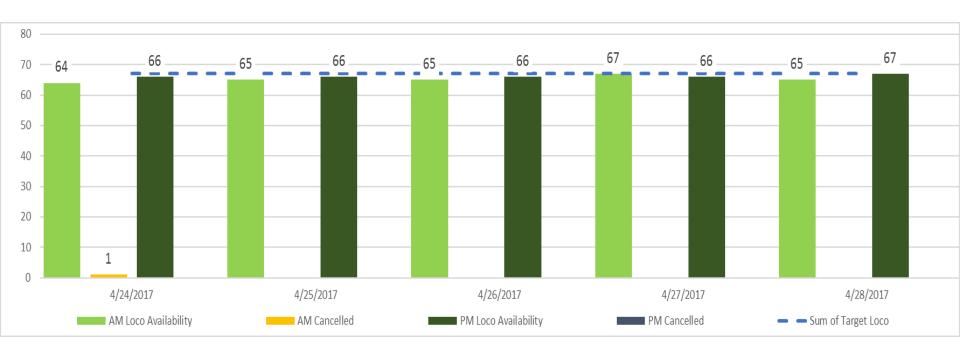








Daily Locomotive Availability & Cancellations



- Excellent cancellation performance 1 cancellation during the past week (same as previous week)
- Loco availability improved but still further work to do to hit 67 consistently
- Starting today with 69 locos available for service



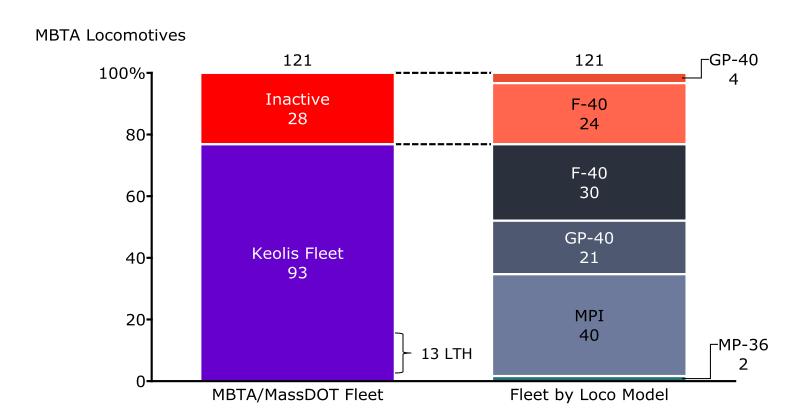
Coach Availability



- Coach count stable, working through heavy planned maintenance workload and carrying out HVAC repairs
- Remain focused on growing coach count to target levels



Locomotive Fleet at a Glance





Locomotive Strategic Team Activities (in addition to UTEX)

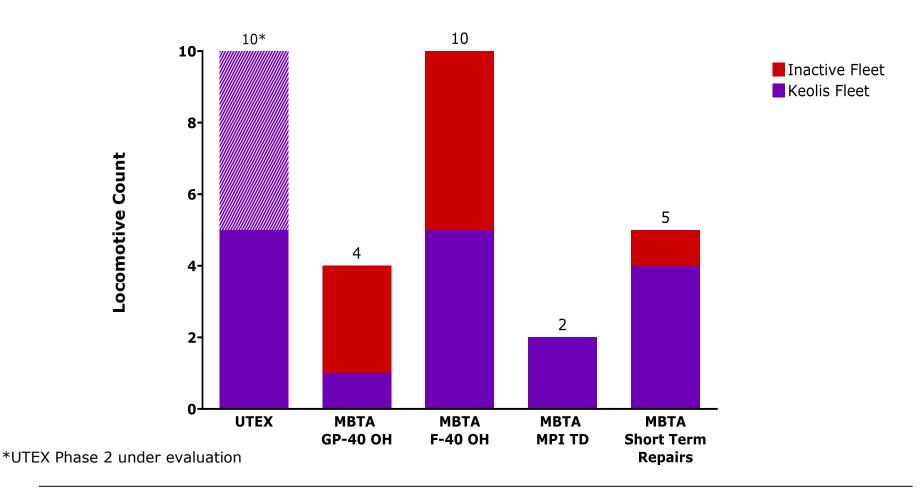
- 1. MBTA Overhaul of 4 GP-40s Expected back in service 9/2018
- 2. MBTA Overhaul of 10 F-40s First expected 12/2017, then one per month thru 8/2018
- 3. MBTA Top Deck Overhaul of 2 MPI-36s First expected 11/2017; second expected 2/2018
- **4. Short Term Recovery Program** 5 locomotives; 3 expected back in service by 5/9/17 and the 4th expected by 5/18/17
- **5.** Engine Procurement 15 with option for additional 10







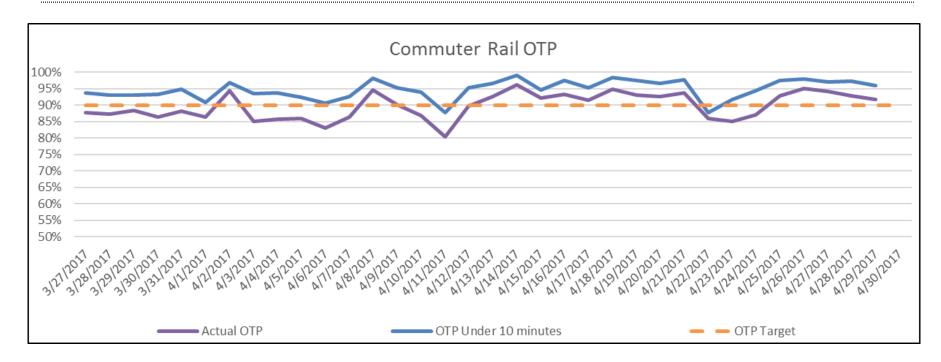
Ongoing Locomotive Recovery and Overhaul Programs



Three projects are repairing locomotives from inactive fleet



Appendices



Strong OTP, consistently above 90% throughout week