



**Massachusetts Bay  
Transportation Authority**

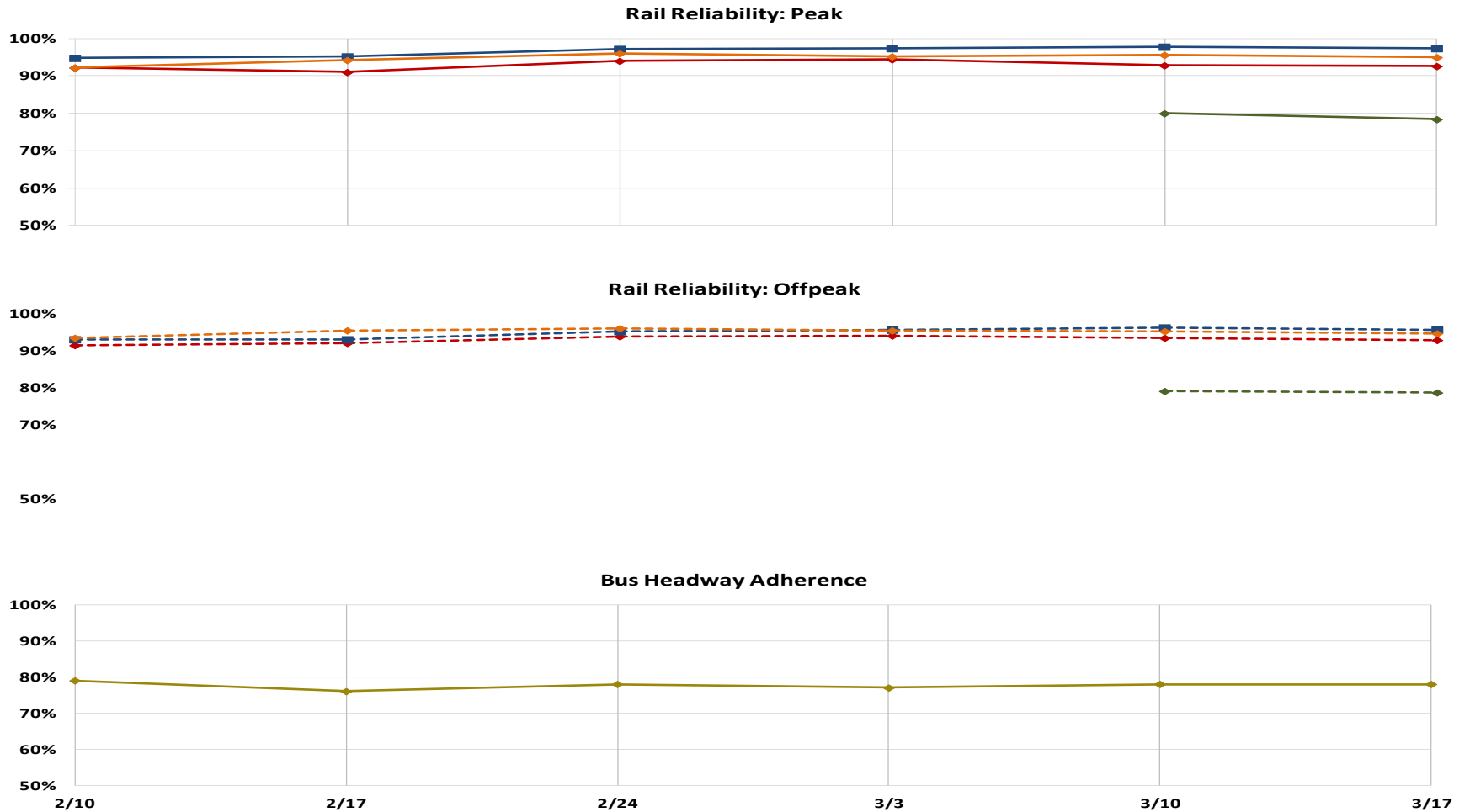
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## **COO Remarks**

**March 20, 2017**



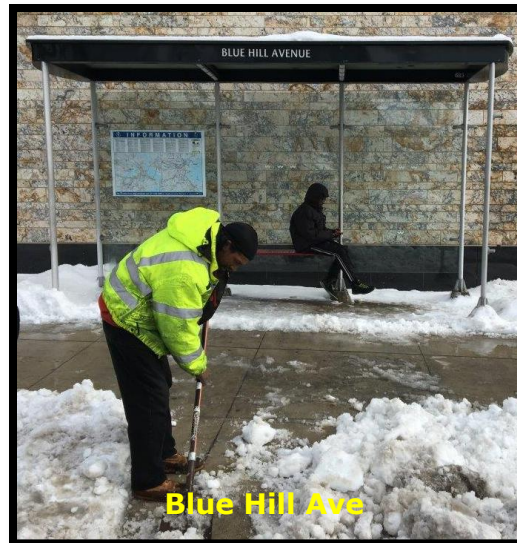
# Weekly Reliability





# Winter Storm Stella

- Level 4 event declared
- EOC and storm desk activated for duration of event
- Anti-icing and non-revenue snow fighting equipment deployed





# Winter Storm Stella- MEMA



- During storms/special events, MEMA State EOC is activated with state agency liaisons
- MassDOT is designated “Emergency Support Function (ESF) 1 – Transportation”





# St. Patrick's Day Parade





# Forest Hills Single Track Operation

- Reduces costs and schedule for project
- No schedule impact to customers
- 90% reduction in weekday bus diversions
- 50% reduction in weekend diversions

