

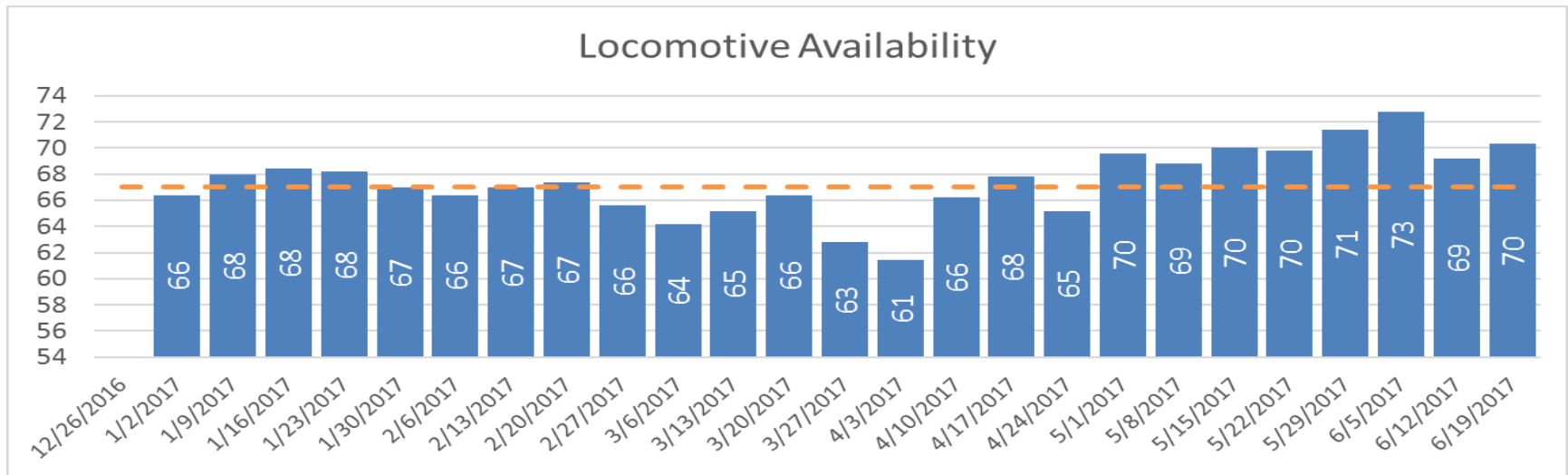


FMCB Commuter Rail Update

June
26
2017

Commuter Rail

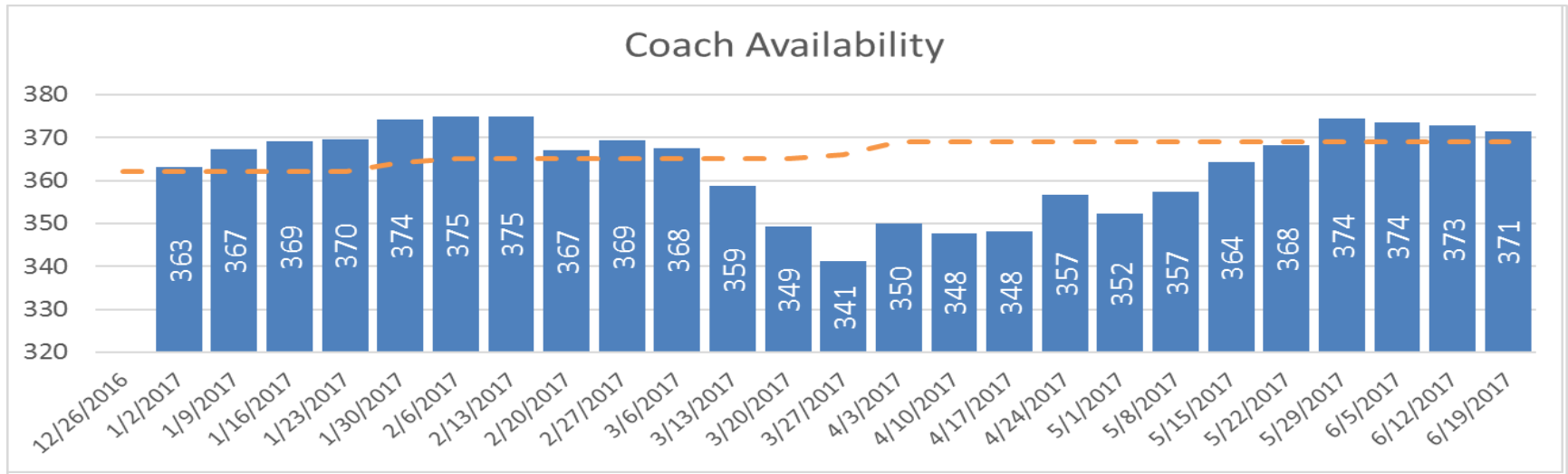
Locomotives



- Locomotive availability continuing to improve since early April resulting in significantly less cancellations
- UTEX locomotive overhaul program progressing well and ahead of schedule
- First five UTEX locomotives
 - will return 'long term hold' locos to service and increase the active fleet size
 - two completed a month ahead of schedule and out in service
 - further five UTEX locomotives to be delivered (pending signoff)

Commuter Rail

Coaches

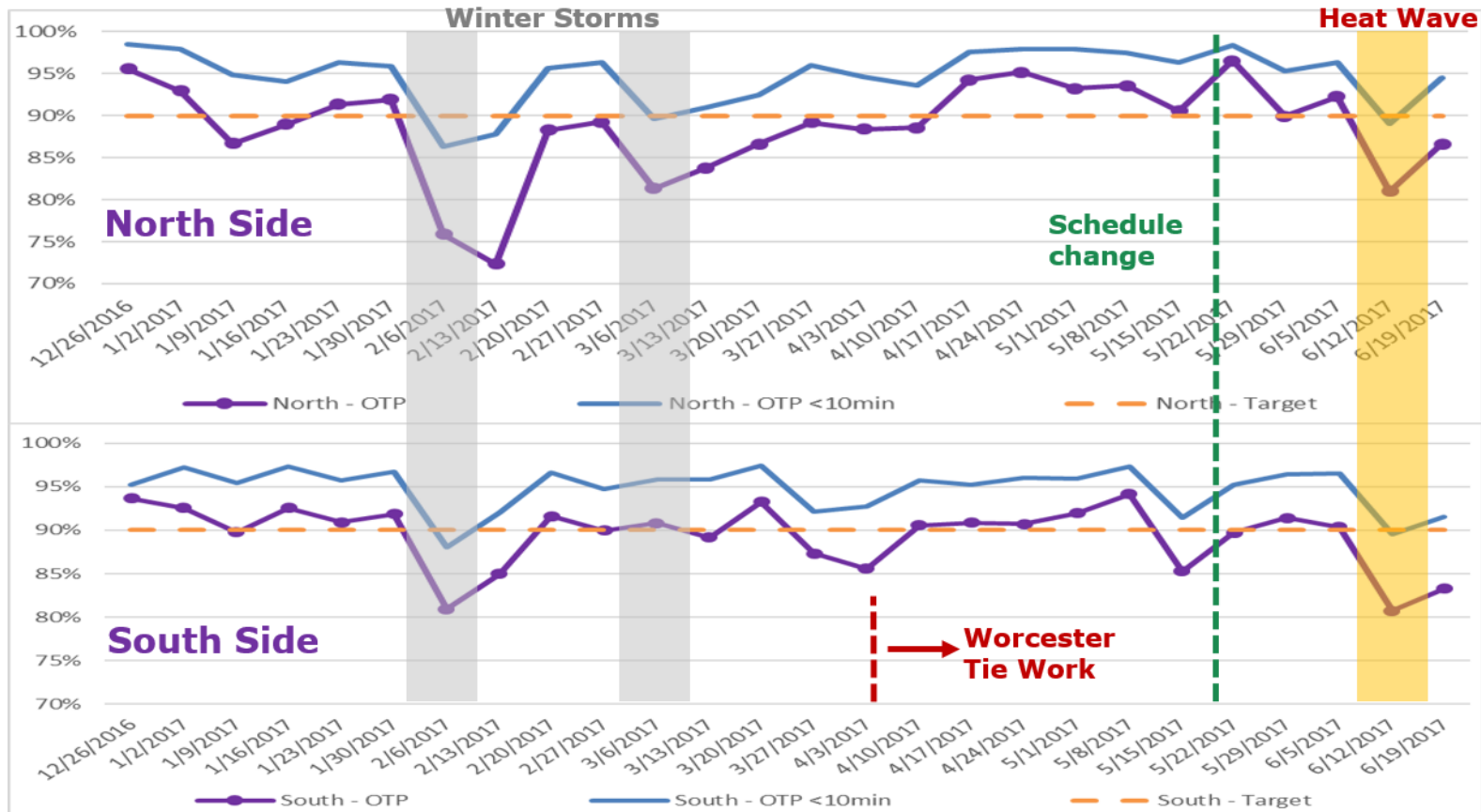


- Coach availability at above target for the last four weeks
- HVAC well prepared for the summer - 95% complete North Side and 93% South Side
- Low levels of hot car complaints

Commuter Rail

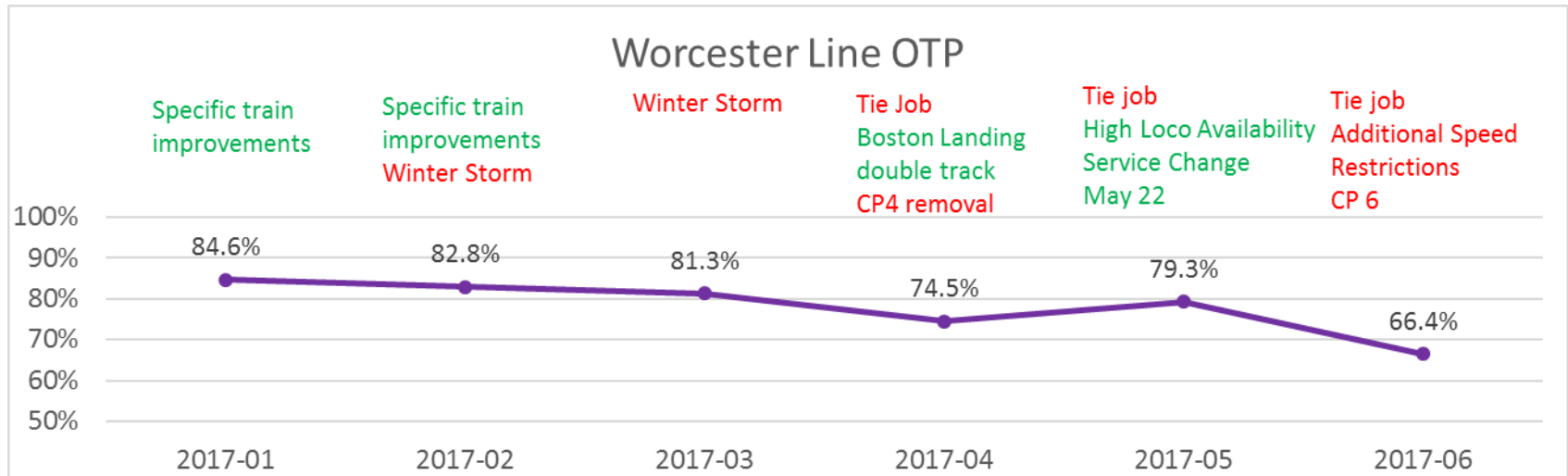
OTP – 2017 to date

- North side continuing to improve since the winter; South side generally stable
- Recent heat wave and previous winter storms caused obvious impact on service
- Current main focus is completing the Worcester Line tie replacement work
- Early indication is schedule change is working well on the specific lines



Commuter Rail

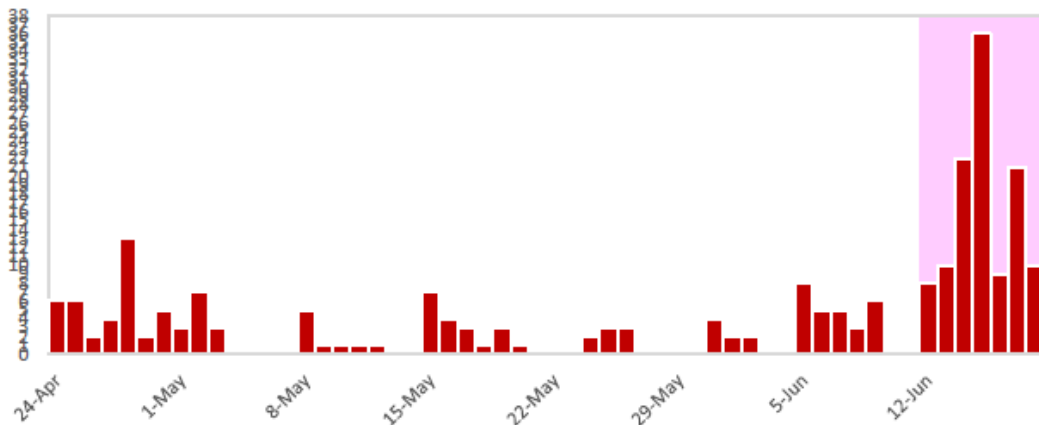
Worcester Line Performance



- Specific train improvements – train 502, 504, 506, 508 & 593 targeted & improved
- Tie replacement work – started first week in April
 - Over 20,000 ties replaced, 40,000 ft. of stone and 56,000 ft. of tamper
 - Anticipate to finish by end of June
- Service Change – 1 extra AM peak train and Boston Landing station added
- Additional speed restrictions recently experienced

Worcester line Speed Restrictions

1. Speed Restriction



Worcester Line - Speed Restriction Delays 06/12 to 06/18		
Location	Number of delays	Total minutes delayed
cp44 to cp45	39	141
mp26 to mp28	25	100
cp3 to cp4	25	56
Ashland station	10	11
mp5 to mp6	9	38
cp43	2	4
mp12.02	1	1

- Recent increase in speed restriction delays on Worcester Line
- CP44 to CP45 - Tie replacement work at Worcester station – completed June 21
- MP26 to MP28 – Tie replacement work at Southborough – completed June 22
- CP3 to CP4 - 2000 ties need to be replaced - expected completion June 28
- Ashland station - completed
- Worcester line AM Peak at 100% on Friday June 23

Revenue & Ridership Growth Initiative – Progress update

- Previous FMCB vote to authorize MBTA to enter into a Revenue & Ridership Growth Initiative with Keolis
- In parallel, and in close consultation with MBTA, Keolis have been planning the phased implementation of revenue enhancement modernization efforts
- First phase of enhanced manual ticket checking program planned for this summer
- Enhanced manual checks to be implemented ahead of fixed, automatic gate line to phase introduction to passengers
- Additional passenger flow assets procured to facilitate manual ticket checking program
- Manual Ticket Checking Timeline
 - Early July – passenger focus groups & communication campaign
 - Late July – initial configuration testing
 - August – enhanced manual ticket checking at primary station
 - Fall – roll out of enhanced manual ticket checking