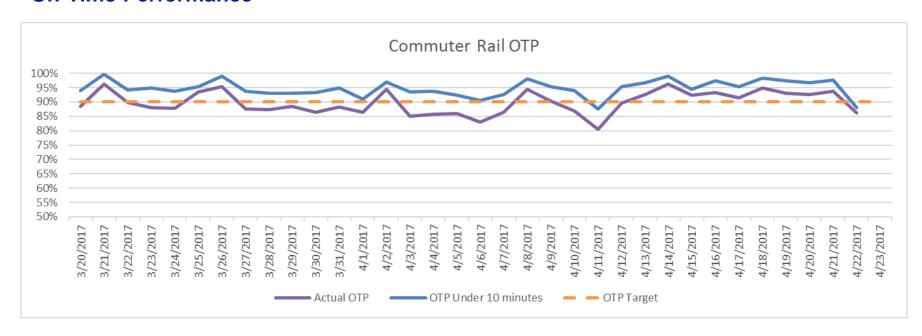




On-Time Performance

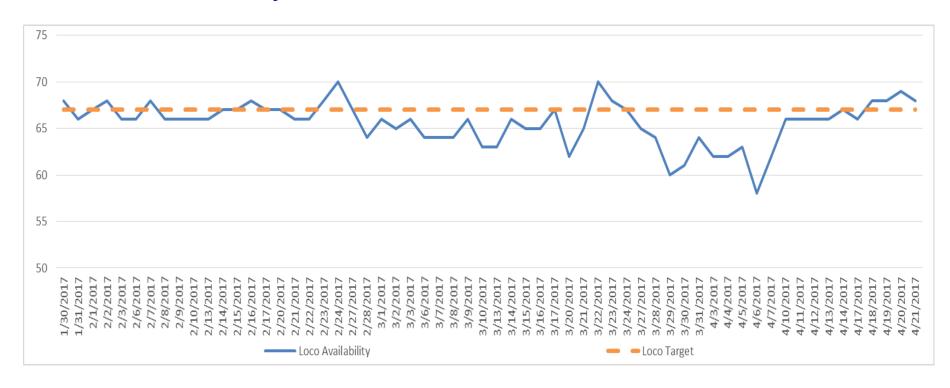


OTP consistently above 90% through last week





Locomotive Availability

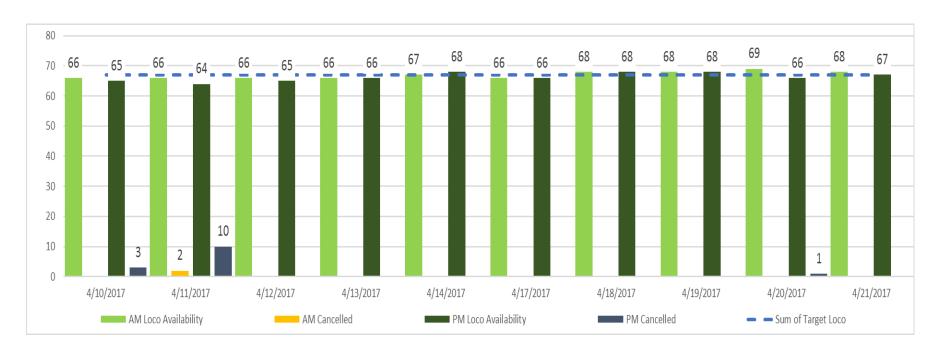


Locomotive Availability Improved





Daily Locomotive Availability & Cancellations



Only 1 cancellation last week, caused by in service failure.







Locomotive Improvement Actions Update

<u>UTEX Program</u> – 5 Out-of-Service Legacy Locomotives Overhauled at BET

- Change out of major 'life expired' components, (i.e. engine, traction motor, repairs on corrosion and vehicle systems)
- First locomotive was planned to be completed May 1st
 completed ahead of schedule, back in service after
 2 years
- Two more locomotives currently underway, (June and July completion)
- Locomotive #5 expected return to service in September 2017
- Decision on #6 onward needs to be made by mid May to continue seamless program





1051 Locomotive Remanufactured





Commuter Rail

Locomotive Strategic Team Activities

Legacy Fleet

- Long term out of service locomotives being returned to service;
 - Locomotive 1127 being sent from Rochester to be BET for further repairs return to service 2 weeks
 - Engine swap from locomotive 1132 to locomotive 1066 underway
 - Repair completed on locomotive 1052 at BET and returned to service
- RFP for refurbishment of 10 F40 locomotives underway. Proposals due: 5/12
- Developing a plan to purchase additional spare engines

MPI

- 2 MPIs out of service since December now back in service
- Failure Review Board refocused on analyzing all in-service issues
- Work underway on all out of service MPI locomotives

Additional Activities

- Sub-team focusing on preventative maintenance planning and scheduling underway
- Condition assessments and prioritization of long term out of service locomotives



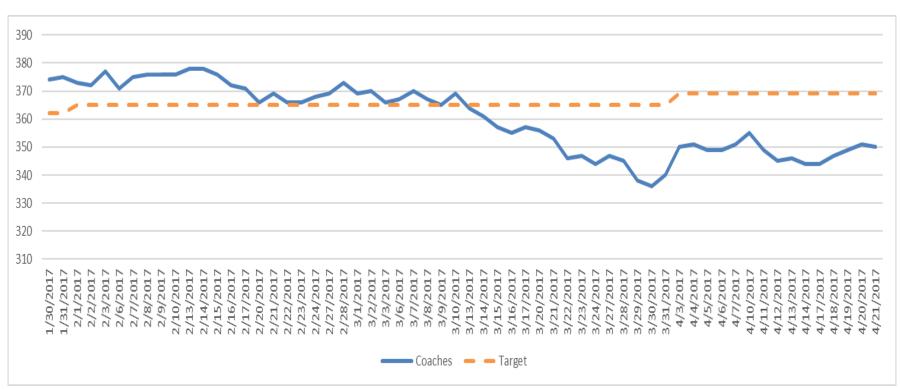








Coach Availability



Coach availability stabilizing at c. 350, wheel true back log cleared







Coach Improvement Actions

Wheel damage

- Cause of damage being assessed by technical specialist
- Revised inspection being developed to jointly present to FRA
- Backlog of wheels now addressed has impacted preventative maintenance and defect work



- Detailed plan developed for restoring coach numbers
- Focus on spares, transformer, LEDs, Sidelight gaskets, Truck springs, Shocks
- Detailed plan being developed for the next month to ensure numbers are restored

Preventative Maintenance Planning

- New planners recruited and being mobilized
- Focus on smoothing workload and aligning materials, resources and capacity









HVAC Summer Preparedness

Pre-Season Preparations Underway

- Full system preventative maintenance and functional testing
- Commenced in February On Schedule Completion Memorial Day (410 Coaches)
- 12 cars reported as warm over the recent high temperature days

Areas of Focus

- 16 air conditioning units (2/car) require significant repairs; new workshop equipment expected early May which will speed up repairs.
- Alstom-overhauled coaches (45) require air conditioning modifications to prevent potential reliability issues. Manufacturer and parts available to expedite repairs.





Other Improvement Action Updates

Worcester Line

- Track & signaling work at New Balance completed early April; speed restriction in place pending further signaling/switch work later in summer
- New Balance station work being completed by Skanska in preparation for scheduled service from May 22nd
- Tie replacement work underway 20,000 ties to replace (4,000 completed so far).
 This will be final tie replacement on line for 5-7 years

Autumn Readiness

 Keolis (at own cost) have commissioned Network Rail to conduct study of rail head treatment plans and equipment to help inform 'slippery rail' improvement plan

Locomotives Strategy Group

Group working effectively to develop short & medium term plans for locomotive fleets

