



Charles D. Baker, Governor
Karyn E. Polito, Lieutenant Governor
Stephanie Pollack, MassDOT Secretary & CEO
Brian Shortsleeve, Chief Administrator and Acting General Manager



**Fiscal and Management Control Board
Transportation Board Room
10 Park Plaza
Boston, MA**

**October 20, 2016
MEETING MINUTES**

Present: Chairman Joseph Aiello, Director Lisa Calise and Director Monica Tibbits-Nutt

Quorum Present: Yes

Others Present: Secretary Stephanie Pollack, Brian Shortsleeve (arrived at 11:30 am), John Englander, Owen Kane, Jeff Gonville, Jane O'Hern, Laurel Paget-Seekins and Rob Guptil

PROCEEDINGS:

At the call of Chair Aiello, a meeting of the Fiscal and Management Control Board was called to order at 10:12 a.m. at the State Transportation Building, Transportation Board Room, 10 Park Plaza, Boston, Massachusetts.

Chairman Aiello announced this was a formal meeting of the FMCB and there was no public comment session. He asked Secretary Pollack to begin with opening comments. The Secretary thanked the members of the Board and staff for working towards putting together a strategic plan and thanked the staff in the department of Service Planning and the Office of Performance Management and

Innovation (OPMI) for working on a plan to address serious performance issues in the bus network. She said the service delivery plan would examine every bus route to address the problems and improve the individual routes, and introduced Laurel Paget-Seekins, Director of Strategic Initiatives in OPMI to begin the discussion. Ms. Paget-Seekins introduced Rob Guptil, Manager of Service Planning in the department of Plans and Schedules who would be participating in the presentation. Ms. Paget-Seekins said she would discuss the context for the bus network, the current and proposed processes, and the measures of the proposed Service Delivery Policy and Mr. Guptil would discuss examples of 'trade-offs' and the FMCB approval of the proposed process. Ms. Paget-Seekins began by saying the presentation outlined staff recommendations for moving forward to improve service delivery for MBTA customers in a timely manner, as set forth in the attached presentation labeled, "Service Delivery Policy Workshop, October 20, 2016." Discussion ensued.

Chairman Aiello recessed the meeting for a short lunch break at 12:00 noon.

Chairman Aiello resumed the meeting at 1:05 p.m. and announced that stakeholders had been invited to speak at the meeting to seek suggestions on important topic areas that are specific to MBTA operations and structure to develop a strategic plan.

The following stakeholders spoke and submitted written testimony, as set forth in the attached documents:

Senator Thomas McGee, Joint Committee on Transportation

Paul Regan, Executive Director of the MBTA Advisory Board

Lisa Jacobson, Program Officer for Mobility, Barr Foundation

Bud Ris, Senior Advisory for Climate, Barr Foundation

Josh Ostroff, Interim Director, Transportation for Massachusetts

Andrew Bagley, VP for Policy and Research, Mass. Taxpayers Foundation

Dan O'Connell, President & CEO, Massachusetts Competitive Partnership

James Rooney, President & CEO, Greater Boston Chamber of Commerce

Craig Hughes, Business Representative, I.A.M.A.W, Local 264

James White, Chairman, Access Advisory Committee to the MBTA

Mark Bartlett, President, American Council of Engineering Companies, MA

Marilyn Swartz-Lloyd, President & CEO, MASCO

The following stakeholders submitted written testimony only:

James O'Brien, President/Business Agent, Boston Carmen's Union, Local 589

Jim Stergios, Executive Director, Pioneer Institute

The following stakeholders spoke, no written testimony submitted:

Marc Draisen, Executive Director, Metropolitan Area Planning Council, commented on safety, customers, assets, fiscal sustainability, environment and governance.

Mark Ebuna, Co-Founder, Transit Matters, commented on the vision statement, safety, customers, assets, workforce, fiscal sustainability and governance.

Rafael Mares, Staff Attorney, Conservation Law Foundation, spoke about adding technology to the objectives, the vision statement, customers, fiscal sustainability and the environment.

Rick Dimino, President & CEO of A Better City, commented about customers, assets, governance, and the need to expand South Station.

Chris Osgood, Chief of the Streets, Transportation & Sanitation for the City of Boston, commented customers and ways to better coordination between the City and the MBTA.

Director Lisa Calise departed the meeting at 2:15 p.m.

On motion duly made and seconded, it was by roll call:

Director Aiello Yes

Director Tibbits-Nutt Yes

VOTED: To adjourn the meeting at 6:00 p.m.