



Charles D. Baker, Governor
Karyn E. Polito, Lieutenant Governor
Stephanie Pollack, MassDOT Secretary & CEO
Brian Shortsleeve, Chief Administrator and Acting General Manager



Agenda

MBTA Fiscal & Management Control Board

Transportation Board Room

10 Park Plaza, Boston, Massachusetts

October 20, 2016 - 10:00 a.m.

OPEN MEETING

Call to order by the Chairperson

10:00-12:00 p.m. Service Delivery Policy

**Discussion and presentation on service
delivery policy**

**12:45-5:30 p.m. Invited comments from stakeholders
on FMCB Strategic Plan**

***NOTE: No public comment during this meeting.
Public comment on the strategic plan will be
accepted on October 21, 2016 from 9:00 to 12:00
p.m.***