



Charles D. Baker, Governor
Karyn E. Polito, Lieutenant Governor
Stephanie Pollack, MassDOT Secretary & CEO
Brian Shortsleeve, Chief Administrator and Acting General Manager



**Fiscal and Management Control Board
Transportation Board Room
10 Park Plaza
Boston, MA**

**November 28, 2016
MEETING MINUTES**

Present: Chairman Joseph Aiello, Director Lisa Calise (at 12:35 p.m.),
Director Steven Poftak and Director Monica Tibbits-Nutt.

Quorum Present: Yes

Others Present: Secretary Pollack, John Englander, Owen Kane, Marie Breen,
Mike Abramo, John Englander, Brian Shortsleeve, Jeff
Gonneville, Jackie Goddard, Phil Primark, David Mohler, Todd
Johnson, Susan Cobb, Andrew Brennan and Mark Fuller

PROCEEDINGS:

At the call of Chairman Aiello, a meeting of the Fiscal and Management Control Board was called to order at 12:03 p.m. at the State Transportation Building, Transportation Board Room, 10 Park Plaza, Boston, Massachusetts.

Chair Aiello opened up the public comment session.

The first speaker was Louise Baxter from TRU who commented on Transit Oriented Development.

Next, Richard Prone, MBTA Advisory Board representative from Duxbury, commented on the Commuter Rail Service Pilot Program Policy.

Next, Steven Kaiser commented on the Customer Experience and Transit Oriented Development agenda items and capacity.

Chairman Aiello called upon Acting General Manager and Chief Administrator Brian Shortsleeve to give his report, a discussion of financial performance and other related matters. Mr. Shortsleeve began by updating the Board on operating cost control and the reduction of overtime, as set forth in the attached presentation labeled, "YTD Overtime Update (1/1/16-11/14/16)." Discussion ensued.

Next, Chairman Aiello asked Chief Operating Officer Jeffrey Gonneville to present Agenda Item D – the report of the Chief Operating Officer. Mr. Gonneville updated the Board on weekly reliability and the overnight bus service survey, as set forth in the attached document labeled "COO Remarks, November 28, 2016." Todd Johnson, Deputy Chief Operating Officer, continued on with the presentation with an update on Operations Winter Preparedness. Discussion ensued.

Next, David Mohler, MassDOT Executive Director of Planning, presented Agenda Item E – Commuter Rail Service Pilot Program Policy. Mr. Mohler recommended that all new services begin as pilots and that the FMCB develop an overall policy by which to both assess proposals for implementation and judge implemented pilots, as set forth in the attached document labeled "Pilot Transit Service Draft Policy, November 28, 2016." Discussion ensued.

On motion duly made and seconded, it was

By Roll Call:

Chair Aiello Yes

Director Calise Yes

Director Poftak Yes

Director Tibbits-Nutt Yes

VOTED: to enter into Executive Session at 12:47 p.m. to discuss strategy related to non-union personnel, collective bargaining, real estate and litigation

Chair Aiello resumed the meeting at 3:03 p.m. and asked Director Monica Tibbits-Nutt to present Agenda Item G – Customer Experience. Director Tibbits-Nutt discussed the progress and plans to improve MBTA customer experience, as set forth in the attached presentation labeled “Customer Experience Strategy.” Discussion ensued.

Next, Mark Boyle, Administrator, Office of Real Estate & Asset and Development and Janelle Chan, Director of MBTA Real Estate, were called upon to present Agenda Item H. – Transit Oriented Development Policy Update. Mr. Boyle began the discussion of what the roles should be for MassDOT and the MBTA in transit oriented development, and Ms. Chan discussed how the TOD policy should address density, affordable housing and parking, as set forth in the attached presentation labeled “Introducing Transit-Oriented Development Policy and Guidelines for Discussion.” Discussion ensued.

On motion duly made and seconded, it was

VOTED: to adjourn at 3:30 p.m.

Documents relied upon for this meeting:

YTD Overtime Update (1/1/16-11/14/16).

COO Remarks, November 28, 2016

Pilot Transit Service Draft Policy, November 28, 2016

Customer Experience Strategy

Introducing Transit-Oriented Development Policy and Guidelines for Discussion