



Agenda

MBTA Fiscal & Management Control Board

Transportation Board Room

10 Park Plaza, Boston, Massachusetts

November 28, 2016 – 12:00 PM

OPEN MEETING

A. Call to order by the Chairperson

B. Public comment period for items appearing on this agenda

C. Report from the Chief Administrator & Acting General Manager

Discussion of financial performance and other related matters.

D. Report from the Chief Operating Officer

Discussion of system performance and other related matters.

E. Commuter Rail Service Pilot Program Policy

Discussion of development of commuter rail service pilot program policy.

EXECUTIVE SESSION – 12:30 p.m.

F. Discussion of strategy related to non-union personnel, collective bargaining, real estate and litigation.

Return to Open Session approximately 2:30 p.m.

G. Customer Experience

Progress and plans to improve MBTA customer experience.

H. Transit Oriented Development Policy Update

Discussion with respect to Transit Oriented Development Policy.