

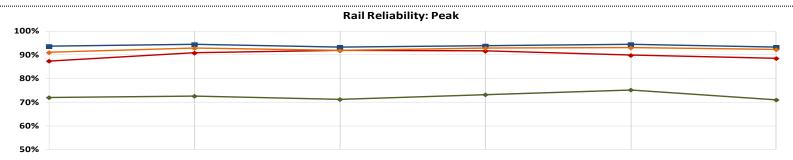
COO Remarks

December 5, 2016

COO Remarks 12/5/16

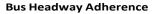


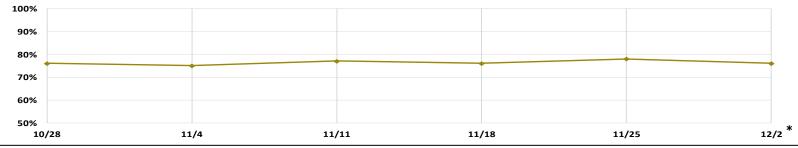
Weekly Reliability



Rail Reliability: Offpeak







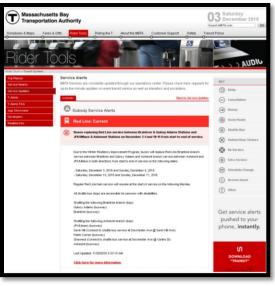
* Weekly average does not include Friday, 12/2.



Weekend Diversions

- Multiple state of good repair diversion in order to support winter resiliency on the Red Line
- Notification : diversion was advertised through the web site, twitter, t-alerts, station signage and mobile digital billboards on November 5th.









Tree Removal Program

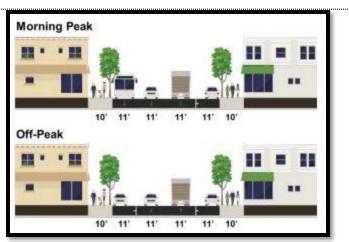
- Tree Assessment of the D Line this fall between D Line Fenway to Riverside Station
 - This assessment identified:
 592 trees as potentially hazardous
 472 as highest priority level 1 & 2 trees to be removed.
- These trees are located both on and off the MBTA ROW.
- 20-25 private property owners were contacted to negotiate access with the project contractor
- This week, the first of a series of anticipated mid day service diversions on the D Line is scheduled to commence between 9am and 3pm on December 6-8th and 12-15th between Newton Highlands and Reservoir Stations.





Everett Bus-Only Lane

- Pilot is part of the City of Everett's Transit Action Plan, a partnership between the City and MassDOT
- Parking will be banned along a 1-mile stretch of Broadway between MA Route 16 and Ferry Street in Everett between 4AM and 9AM this week (12/5-12/9)
- MBTA bus routes 97, 104, 109, 110, and 112 will travel in a dedicated bus-only lane during these times.
- MBTA will monitor customer impacts, and continue to work with Everett to evaluate longterm transit improvements



Source: Everett Transit Action Plan



COO Remarks 12/5/16



National Fuel Cell Bus Program

- Program is sponsored by the FTA aimed at advancing the commercialization of 40-foot, heavy duty, fuel cell transit buses.
- Muliti-year project with partners:
 - Nuvera, BAE Systems, Northeast Advanced Vehicle Consortium, Ballard and El Dorado National
- Fuel Station installed at Charlestown Bus Garage
- Bus Operation on Routes in Boston, Everett, Malden, Medford in the next few weeks.







Off Board Bus Fare Validation Pilot

We are piloting validators between 7 and 9am at bus stops in South Boston that regularly have crowds of more than 50 passengers

•Route 7 to the Downtown Crossing area

•Route 9 to the Copley area

- Recent data shows dwell time reductions of 28% at these two stops
- The overall dwell time reduction for the route is much smaller because rear door boarding is only occurring at these two stops



