

FMCB overview Work plan

FMCB deliverables

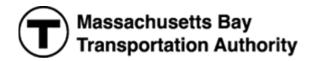


The legislation creating the FMCB lays out 13 distinct areas on which the FMCB is to report on monthly and annually:

- 1. capital planning
- 2. separation of capital and operating budgets
- 3. own-source revenue
- 4. review of expansion proposals
- 5. procurement and contracting improvements
- 6. emergency preparedness
- 7. internal reorganization
- 8. customer-oriented performance management
- 9. best practices for workplace productivity
- 10. reducing employee absenteeism
- 11. public private partnerships
- 12. the sale and lease of real estate assets
- 13. development of performance metrics across organization



Additional FMCB mandates

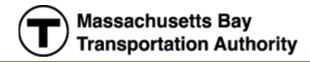


In addition, there are 6 additional powers and responsibilities of the FMCB:

- to develop 1 and 5 year operating budget beginning with FY 2017, balanced thru
 own-source revenue and cost control, which will facilitate the transfer of capital
 employees to the operating budget
- 2. to establish 5 and 20 year capital plans
- 3. to establish a performance management system
- 4. to review any service contract
- 5. to change fares consistent with chapter 46
- 6. to reorganize internal structure of the MBTA (pending MassDOT board approval)



Early actions



- Set up 7 working threads based on FMCB deliverables and mandates
- Assigned FMCB members leads and staff leads to working threads
 - 5 FMCB members designated to working threads to date
 - 7 staff leads identified along with initial support team
- Assessing the state of initiatives and projects currently underway
- Exploring potential third party consultant support to accelerate analysis on key work threads



FMCB work thread overview



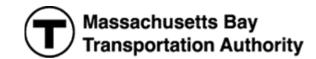
Work thread	# FMCB focus area	Board / FMCB lead	Duimania	Matria	Towart data
		•	Primary owner	Metric	Target date
Operations Budget & Stability	2 Separation of capital and operating budgets	Lisa Calise	Brian Shortsleeve		
	24 month Migration of Labor from Capital to Operating Budget				
	2017 Operating Budget Development				
	3 Own-Source Revenue				
	Capture Future Revenue Opportunities (Real estate / advertising /				
	Fare Policy				
	FY17 Fare Increase				
SGR and Capital Budget	1 Capital Planning	Steve Poftak	Randy Clarke		
	2016 Capital Improvement Program (CIP)				
	5 year CIP				
	SGR strategy (Backlog database, FY16-FY17)				
	4 Review of Expansion Proposals				
	Program for Mass. Transportation (PMT)				
Contracts	5 Procurement and contracting improvements	Joe Aiello	Jerry Polcari		
	Materials management improvements				
	Warranty management				
	Procurement monitoring				
	Strategic outsourcing				
	Keolis Contract				
	RIDE Contracts				
	Project Delivery Processes and Capacity				
	Vehicle Engineering and Procurements				
	11 Public private partnerships				
	Public-Private Partnerships				
	12 The sale and lease of real estate and other assets				
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Numbered items = FMCB delieverables

Italized work items = current initiatives / projects underway



FMCB work thread overview



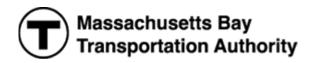
Work thread	# FMCB focus area	Board / FMCB lead	Primary owner	Metric	Target date
WorkForce	7 Internal reorganization	Brian Lang	Paul Andruszkiewicz		,
	Role of the Chief Administrator				
	Work practice modernizations / CBA				
	Operational redesign				
	9 Best practices for workplace productivity				
	MBTA 360 Data Warehouse				
	Third party Administrator RFI				
	Activity based costing and resource allocation				
	Reducing employee absenteeism				
Service Delivery / KPIs	10 Reducing employee absenteeism	Monica Tibbits-Nutt	Brian Kane		
	Service Delivery Policy re-draft				
	RFI for third party administrator to manage FMLA program				
	8 Customer-oriented performance management				
	MBTA Scorecard				
	Customer Satisfaction Surveying				
	Service quality standards				
	13 Development of performance metrics across the organization				
	MBTA 360 Data Warehouse				
	MBTA Operations Daily Scorecard				
	Operations reporting structure re-organization				
Winter Resiliency	6 Emergency Preparedness	Full Committee	Jeff Gonneville		
	Winter Resiliency Initiative		Jody Ray		
	Safety & Security Review Committee (SSRC)				
Safety & Security	Positive Train Control	Full Committee	Ron Nickle	·	
	CompStat (Data-driven policing model)				
	Green line collision avoidance				

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FOR DISCUSSION: 9/15 report areas of potential focus



Winter preparation planning

Update / status report / drills / contingency plans

SGR strategy

- Review of current state of data-base/technology
- Initial cut on criteria for prioritization of projects for FY17

Capital Spending

- Procurement improvements
- Expenditure monitoring

Operational redesign

Modal organization

FMLA

 Review current procedures; hiring of case manager; selection of an outside consultant to help draft policy and conduct initial audit; RFI for third party administrator



FOR DISCUSSION: 9/15 report areas of potential focus



Strategic Sourcing Working Group

- Discussion on prioritization, methodology for evaluating opportunities
- Discussion on early focus areas

Keolis

- Performance Improvement Plan implementation and monitoring
- Enhanced commuter rail fare collection strategy

Operating budget / deficit

- FY15 actuals against budget and against FY14
- FY16 forecast
- 5 year pro forma baseline

