

Better
Bus
Project

Making transit
better together

Bus Network Redesign- Proposed Changes

Please settle in
The meeting will begin shortly





Bus Network Redesign – Proposed Changes

Public Meeting (virtual)

June 15, 2026 | 6:00 PM – 8:00 PM



Welcome

English

- Thank you for joining the meeting! We appreciate your participation.
- This meeting will be recorded so that it can be shared with the people that were unable to join. All participants will be muted upon entry so that only the presenters can be heard.

Haitian Creole

- Nou di w mèsi poutèt ou patisipe nan reyinyon an! Nou apresye patisipayson w.
- Reyinyon sa a ap anrejistre pou li pataje avèk moun ki pa t ka patisipe yo. Se pou tout patisipan yo etenn mikwofòn yo depi yo konekte pou lòt patisipan yo tandè moun k ap fè prezantasyon an.

Portuguese

- Obrigado por participar da reunião! Agradecemos sua presença.
- Esta reunião será gravada para que possa ser compartilhada com as pessoas que não puderam participar. Todos os participantes terão seus microfones silenciados ao entrar, de forma que apenas os apresentadores possam ser ouvidos.

Spanish

- ¡Gracias por atender a la reunión! Agradecemos su participación.
- Esta reunión será grabada para poder compartir con los que no pudieron asistir. Los participantes están silenciados al entrar a la reunión para que solo se pueda oír a los presentadores.

Language Accessibility

English

- We offer interpretation during this meeting. In your meeting/webinar controls, click Interpretation (the small globe icon) and click the language that you would like to hear.

Spanish

- Ofrecemos interpretación en español durante esta reunión. Para escoger el audio en Español tendrá que presionar el botón de interpretación, el cual tiene la imagen de un mundo. Cuando se abran las opciones, por favor escoja el idioma en el cual le gustaría oír.

Listen in:

Original audio (interpretation off)

- ✓ ☒ EN English
- ☐ PT Portuguese
- ☐ ES Spanish
- ☐ HT Haitian Creole

Mute original audio

Diversity and Civil Rights

English

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Haitian Creole

Tout aktivite MBTA yo, an kontan reyinyon piblik tou, ap fèt san diskriminasyon. MBTS respekte tout kondisyon sou dwa sivil federal epi leta yo ki anpeche diskriminasyon baze sou ras, koulè po, peyi natifnatal, anglè ki palong, e lòt karakteristik ki pwoteje. Nou akeyi divèsite nan tout zòn nou sèvi a. Si w gen kesyon ou ta renmen poze oubyen enkyetman ou ta renmen pataje, gade tanpri nan www.mbta.com/titlevi pou w konekte avèk biwo divèsitee dwa sivil (Office of Diversity and Civil Rights).

Portuguese

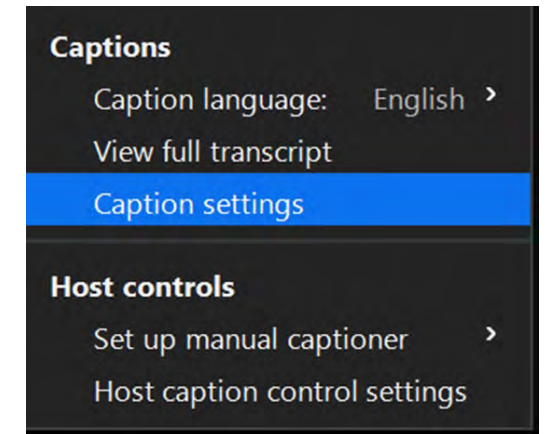
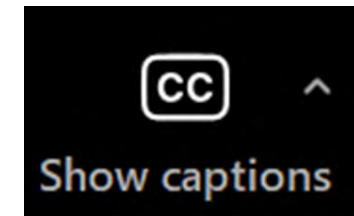
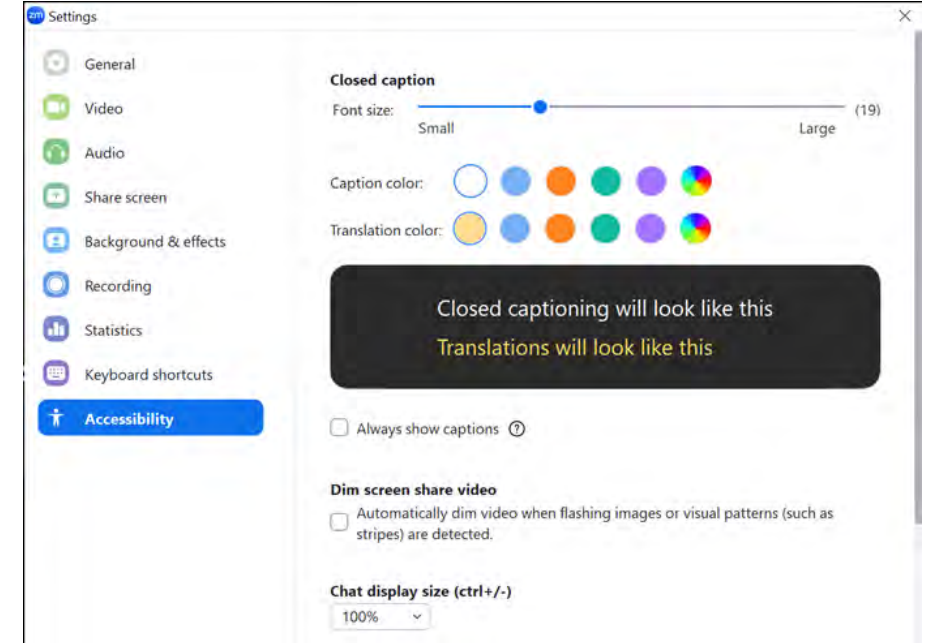
Todas as atividades da MBTA, incluindo reuniões públicas, são livres de discriminação. A MBTA cumpre todas as exigências federais e estaduais de direitos civis que previnem a discriminação com base em raça, cor, origem nacional, proficiência limitada em inglês e outras características protegidas. Acolhemos a diversidade em toda a nossa área de atuação. Se você tiver alguma dúvida ou preocupação, visite www.mbta.com/titlevi para entrar em contato com o Escritório de Diversidade e Direitos Civis.

Spanish

Todas las actividades de MBTA, incluidas las reuniones públicas, están libres de discriminación. La MBTA cumple con todos los requisitos de derechos civiles federales y estatales que impiden la discriminación por motivos de raza, color, origen nacional, dominio limitado del inglés y características protegidas adicionales. Damos la bienvenida a la diversidad de toda nuestra área de servicio. Si tiene alguna pregunta o preocupación, visite www.mbta.com/titlevi para comunicarse con la Oficina de Diversidad y Derechos Civiles (Office of Diversity and Civil Rights).

Show Captions

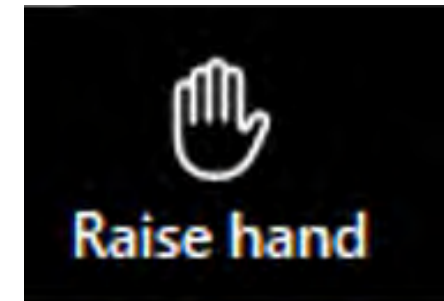
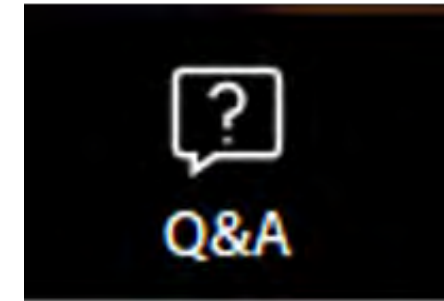
- Click Show Caption to start viewing captioning.
 - **Tip:** Click and drag the closed captioning to move its position in the meeting window.
- To adjust the caption size:
 - Click **Caption Settings**.



Zoom Participation

How to Participate During Q&A

- To submit a written question or comment, use the **Q&A feature**.
- To ask a question or share a comment verbally, press the **Raise hand** feature. Wait for the moderator to recognize and unmute you before speaking.
- After you speak, we will lower your hand, and you will be muted to allow the team to respond and provide opportunities for others to participate.



Agenda

- Meeting purpose
- Recap of Bus Network Redesign
- Service proposals
- Timeline and next steps
- Breakout rooms: Small group discussions
- Full Group: Question & Answer (Q&A)

Meeting Purpose

- The goal of this meeting is to hear public feedback on eleven (11) specific proposed updates to the Bus Network Redesign Plan
- These proposed changes intend to improve access to service for transit-critical populations
- This virtual meeting and future in person meetings will allow us to hear and incorporate feedback in our plan
- *Before we start, please take our poll*

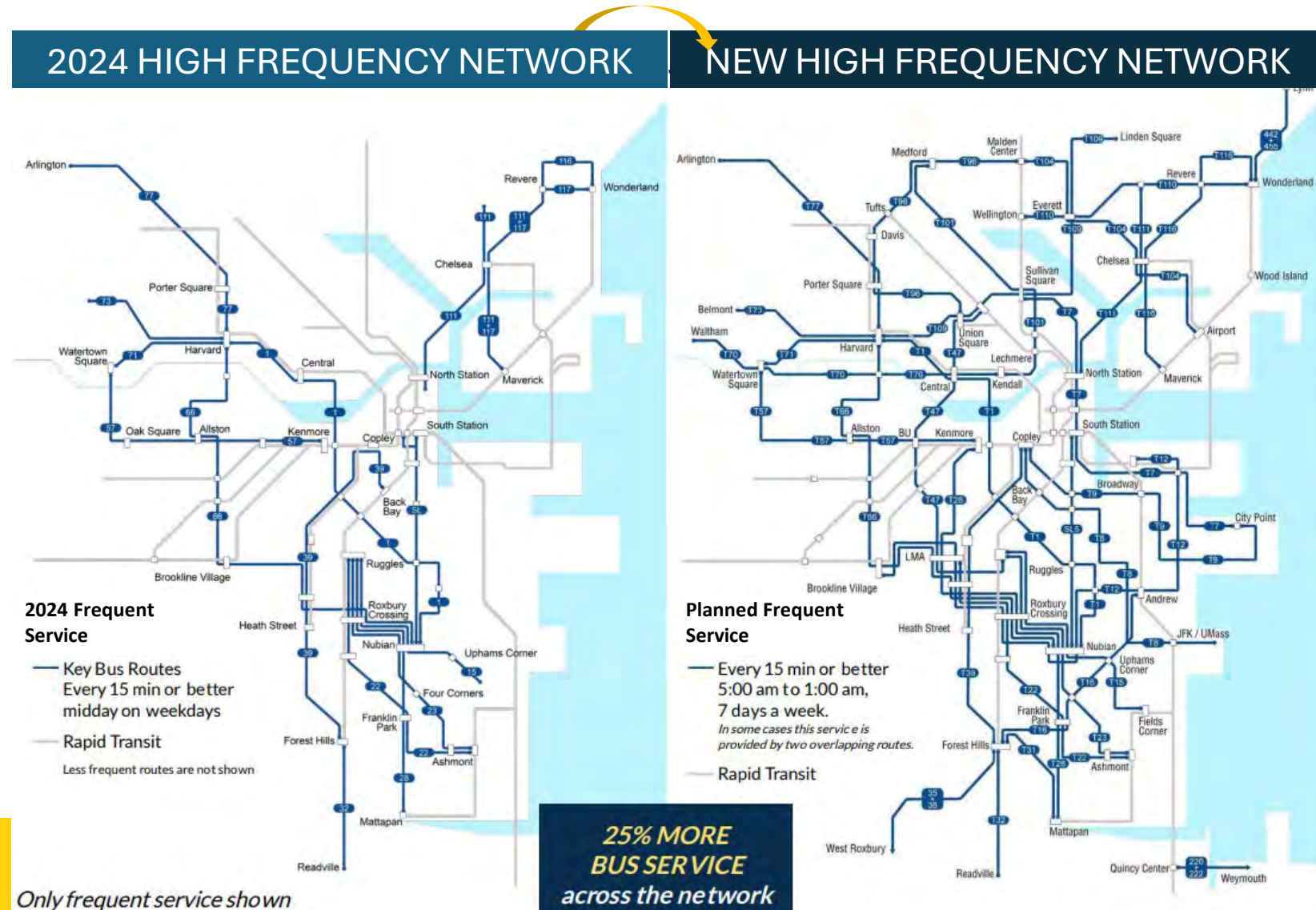
What is Bus Network Redesign (BNR)

BNR Plan Engagement

- Public Outreach in 2022
 - 20,000 public comments
 - Hundreds of meetings

BNR Goals

- +25% increase in bus service across the network
- +70% increase in weekend service
- 275,000 more residents will be near high-frequency service

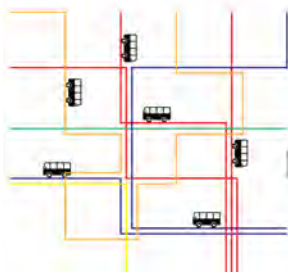


Recap - Better Bus Network Success So Far

Creating Frequent, Simple Routes



21 Frequent routes now run every 15 minutes or better, all day, every day (was 15 routes; goal is 31)



Simplified 35% of confusing “variant” routes



Systemwide, bus service is now **at pre-Covid levels**

Building Supportive Infrastructure

New accessible, bus **stops**



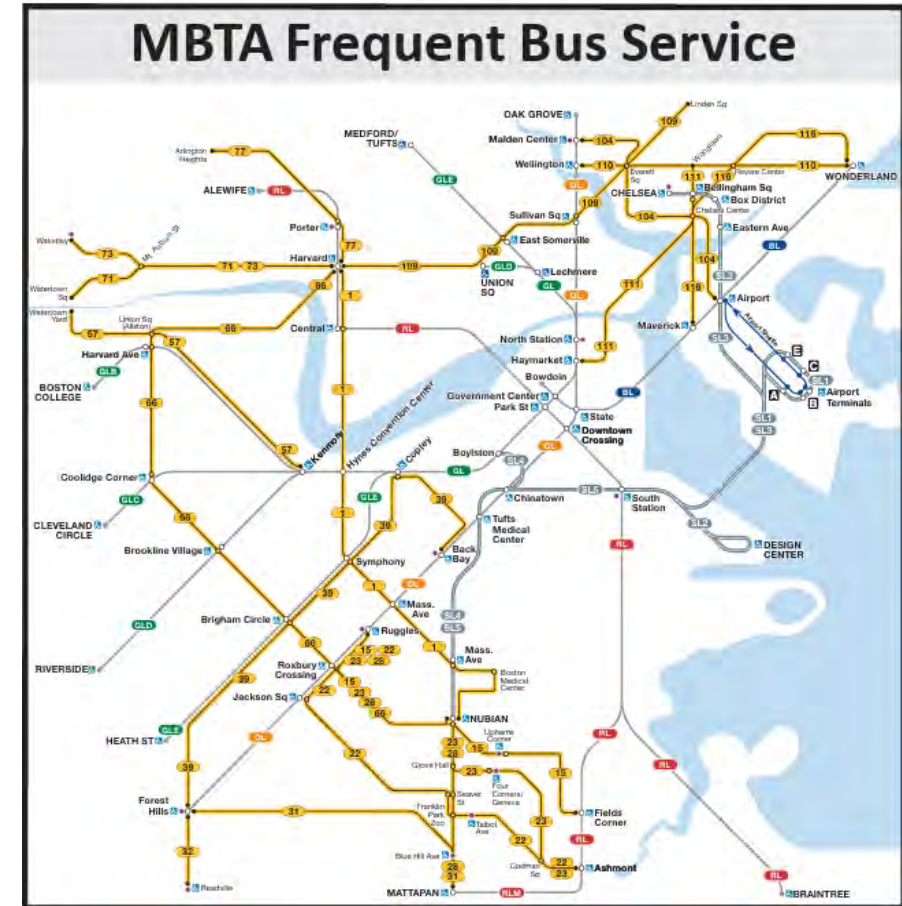
New accessible **signs**



1.1-mile **bus lane** on Second St in Everett/Chelsea, saving 2 minutes every trip

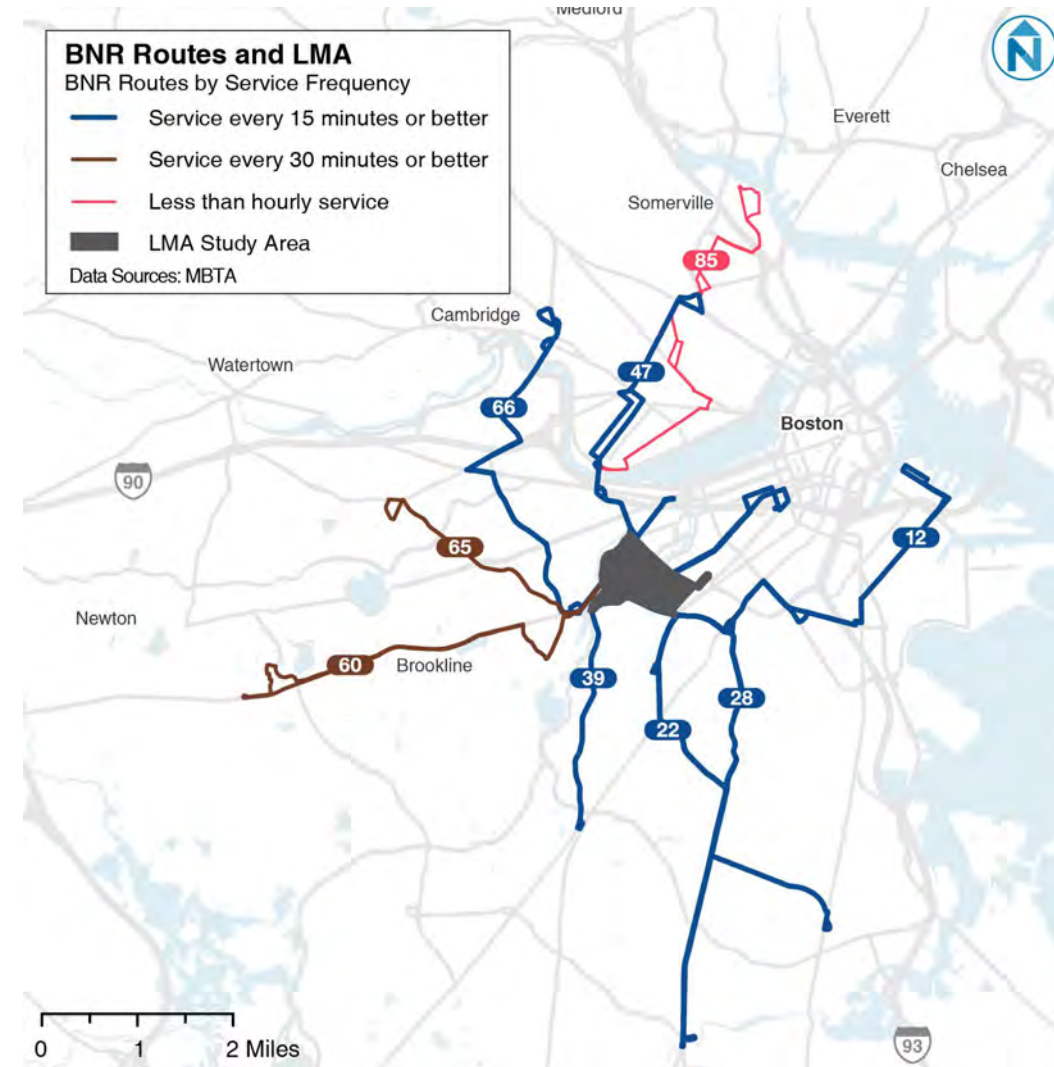
Better Bus Network – Ridership Gains

- Ridership is **up 20% after one year**
 - **Weekend gains up 30-70%**
- New Route 15 ridership **up 20% after six months**
- New service is **aligned better with demand:**
 - 3,000+ new riders at times and places with no prior bus service on Routes 104 and 62*
 - 1,700 through-riders on Route 109 at Sullivan demonstrate ridership gains and new 1-seat rides
- Lead with Equity: Riders benefiting are
 - **90% Low-Income Households** (vs. 78% systemwide)
 - **80% Riders of color** (vs. 61%)



A Living, Breathing Plan

- We always intended for Better Bus Network to be a living, breathing plan
 - Monthly meetings with partners
 - Minor changes have been made throughout implementation
- Street conditions, rider patterns, and operational constraints shift
- We have learned from progress-to-date
- **We propose today a ~2% alteration to the original plan**



Changes We Are Proposing

Proposal Type	Rationale	Proposed Changes
Preserving Front-Door Access	Preserve front-door bus service for riders with limited mobility	• Retain direct bus service to Jack Satter House on Route 426 • Retain Saturday service on Route 18 • Add midday and evening service on Route 202 • Retain Route 43 hours of service • Retain Route 44 service to Ruggles

Changes We Are Proposing

Proposal Type	Rationale	Proposed Changes
Maintaining Service in Areas that Would Have Declines in Service	Minimize changes which would result in some areas being unserved, and/or preserve current frequency/span	• Restore Route 465 to Danvers Square, 435 is implicated • Retain service on Routes 119 and 120 (currently Routes 712 and 713) to Point Shirley (Winthrop) • Retain Saturday service on Route 504 • Add weekend service to Route 85 • Add bidirectional service on A St and access to Seaport on Routes 11 and 42 • Improve Medford access through modifying Routes 67, 80, 94, 96, and or 350

Changes We Are Not Proposing

- Re-thinking BNR's goals and tradeoffs
- Creating new routes or Frequent Bus Routes
- Changes that would need more buses at peak times
- Major re-routings
- Changes that would require large capital investments

Next Steps: Process to Amend Bus Network Redesign Plan

MBTA Board Intro

Introduced the concept to the Board
Announced outreach approach and schedule



Revise Service Plan

MBTA Bus team considers feedback, finalizes plan for proposed changes

Implement

Republish BNR service plan
Implement route changes when resources are ready

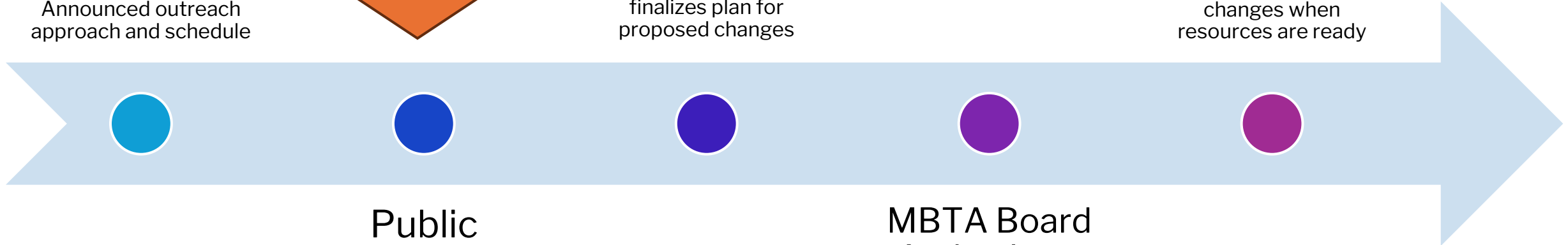


Public Outreach

Additional in-person meetings to be announced
Comment period ends August 5

MBTA Board Action Item

Vote on the revised plan
late 2026



Better **Bus** Project

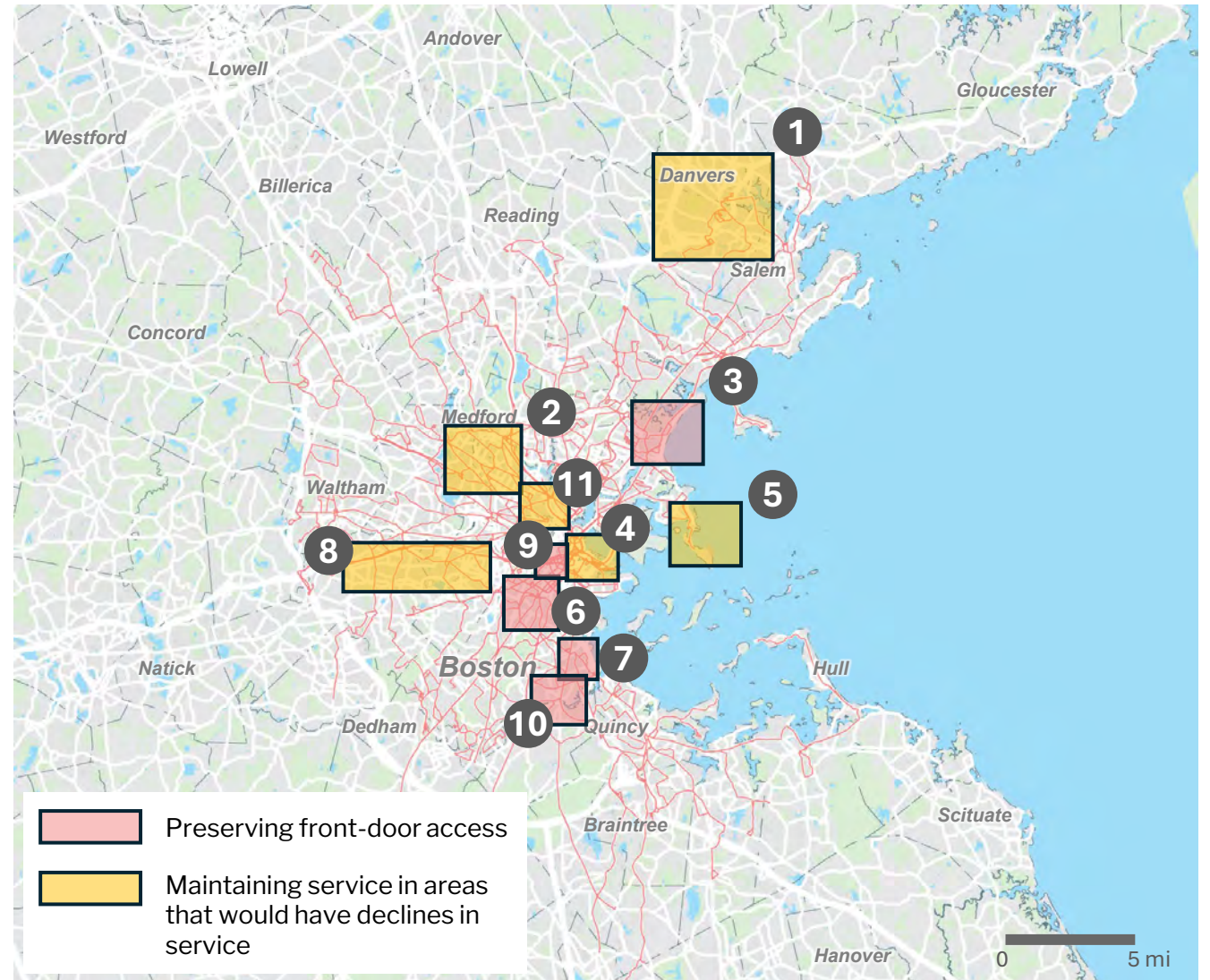
Making transit
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Service Proposals in Detail



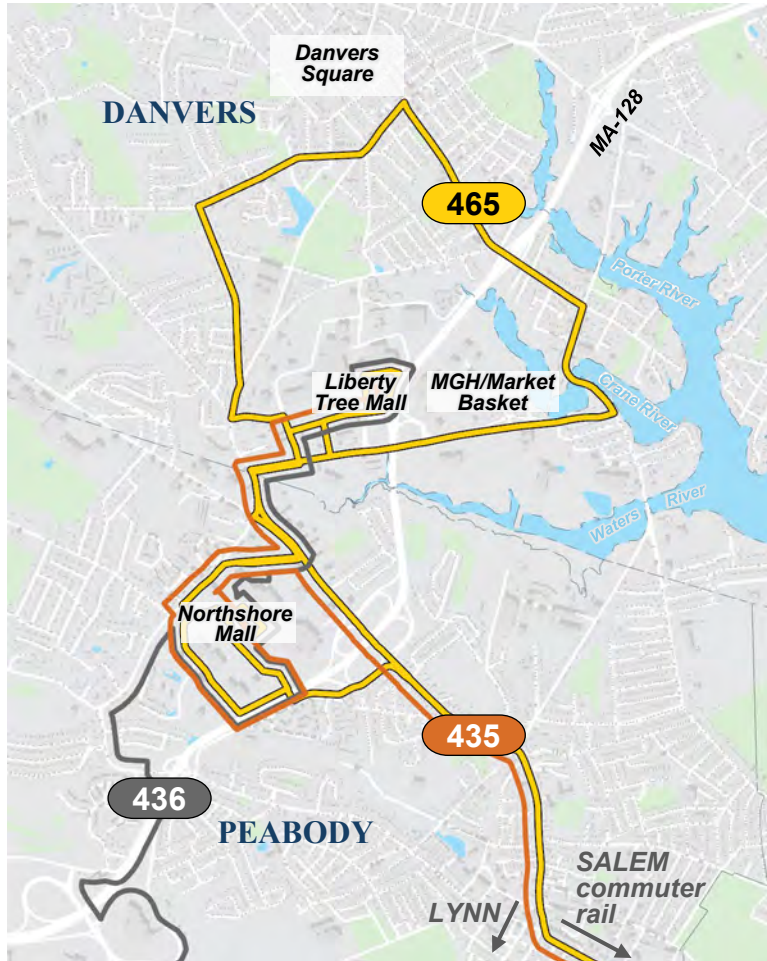
Key Map of Proposals

- 1 Restoring Route 465 to Danvers Square
- 2 Improve Medford Access
 - Package A:** Restore 350, 80, 67
 - Package B:** Restore 94
 - Package C:** Minor 96 re-route
- 3 Retain Direct Bus Service to Jack Satter House (Revere)
- 4 Add Bidirectional Service on A Street and Access to Seaport
- 5 Retain Service to Point Shirley (Winthrop)
- 6 Retain Route 44 Service to Ruggles
- 7 Retain Saturday Service on Route 18
- 8 Retain Saturday Service on Route 504
- 9 Retain Route 43 Hours of Service
- 10 Add Midday and Evening Service on Route 202
- 11 Add Weekend Service to Route 85

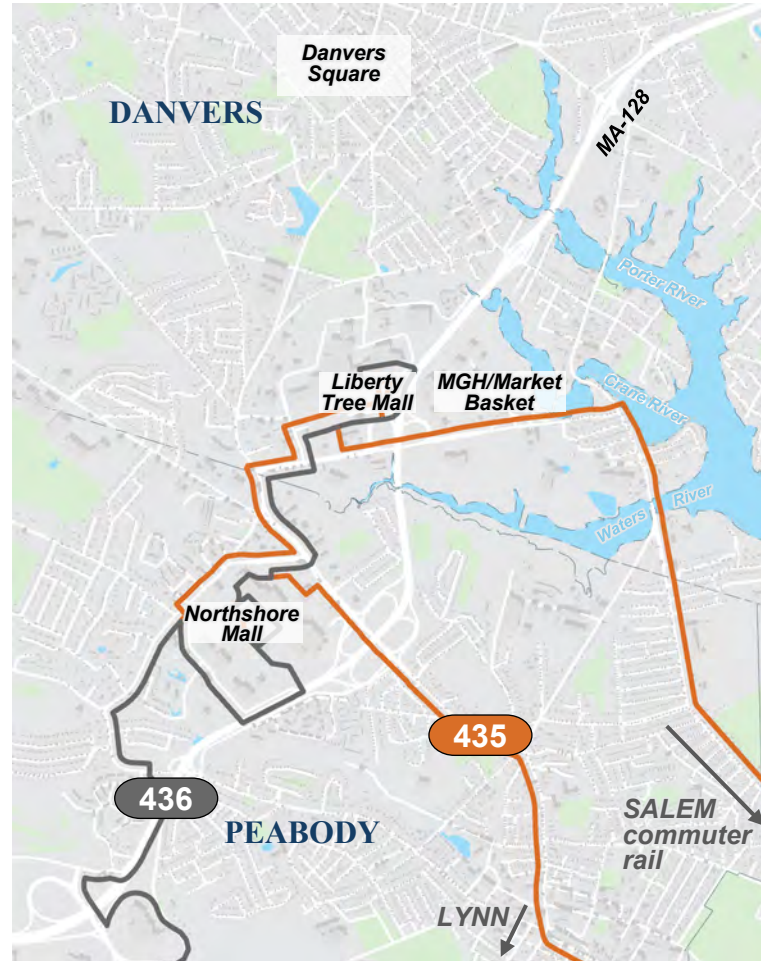


1 Restoring Rt 465 to Danvers Square

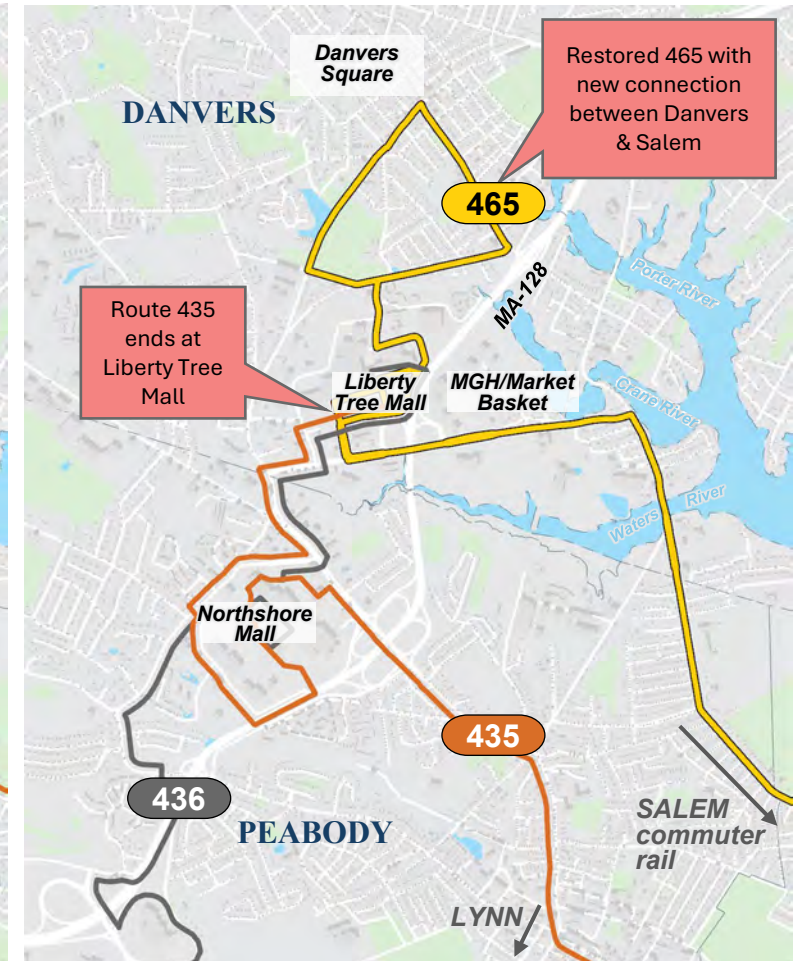
Fall 2019 Network



Existing & Future Network



Amended Future Network



1 Restoring Rt 465 to Danvers Square

Background:

In 2020, we discontinued Route 465.

We then extended Route 435 from Liberty Tree Mall to Salem Depot.

However, this left Danvers Square without MBTA bus service.

Proposal:

Restore MBTA bus service to Danvers Square by reintroducing Route 465 with a more direct loop and returning Route 435 to its pre-2025 alignment.

Rationale:

Regain service to Danvers Square.

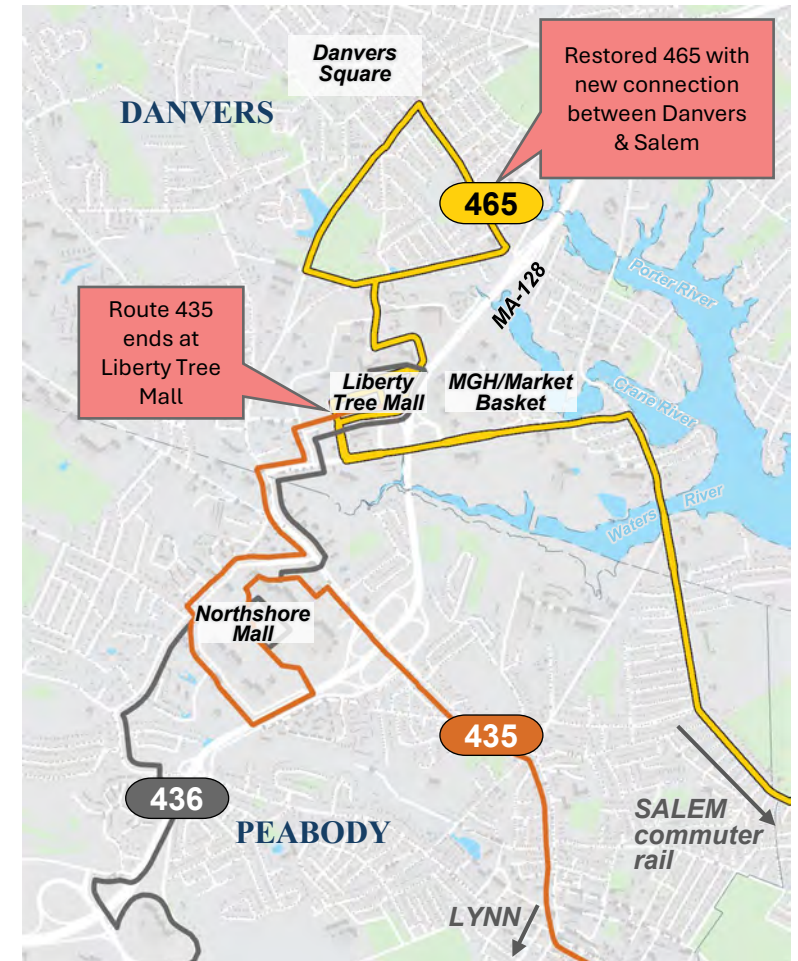
Benefits:

Reconnect Danvers residents to Salem and Lynn.

Trade-offs:

Some riders traveling to MGH/Market Basket from Peabody and Lynn may need to transfer.

Amended Future Network



2 Medford: Improving Boston Ave Service

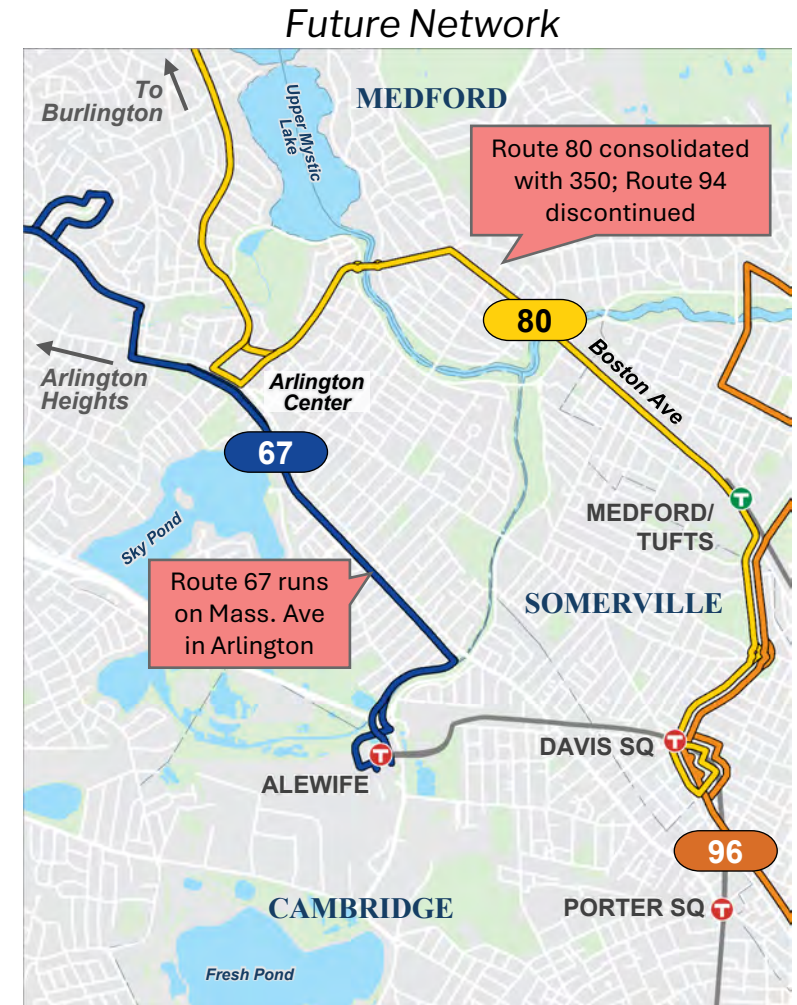
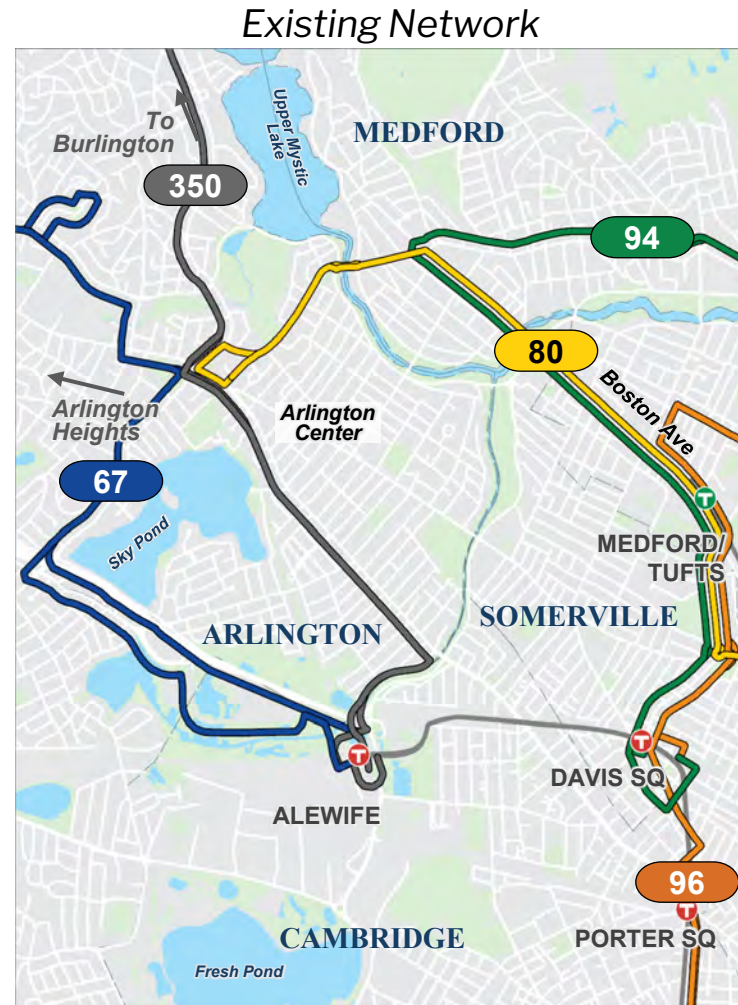
Background:

Under BNR, the future network is planned to consolidate Route 80 with Route 350 and discontinue Route 94.

However, we received many comments about frequency reductions on Boston Ave in Medford/Somerville.

We heard about the need to improve frequency and connectivity to Rapid Transit (Green Line & Red Line).

We have developed several options that can be combined into different service packages.



2 Medford: Improving Boston Ave Service: Package A

Proposal: Package A

Extend 80 to Arlington Heights instead of consolidating with 350 to Burlington—and increase frequency

Retain existing 350 routing between Burlington and Alewife

Retain existing 67 routing via Pleasant St in Arlington

Rationale & Benefits:

Allows higher frequencies on Boston Ave on 80 to Red and Green Line—every 20-30 minutes, 7 days per week, versus Package B that invests in separate 94

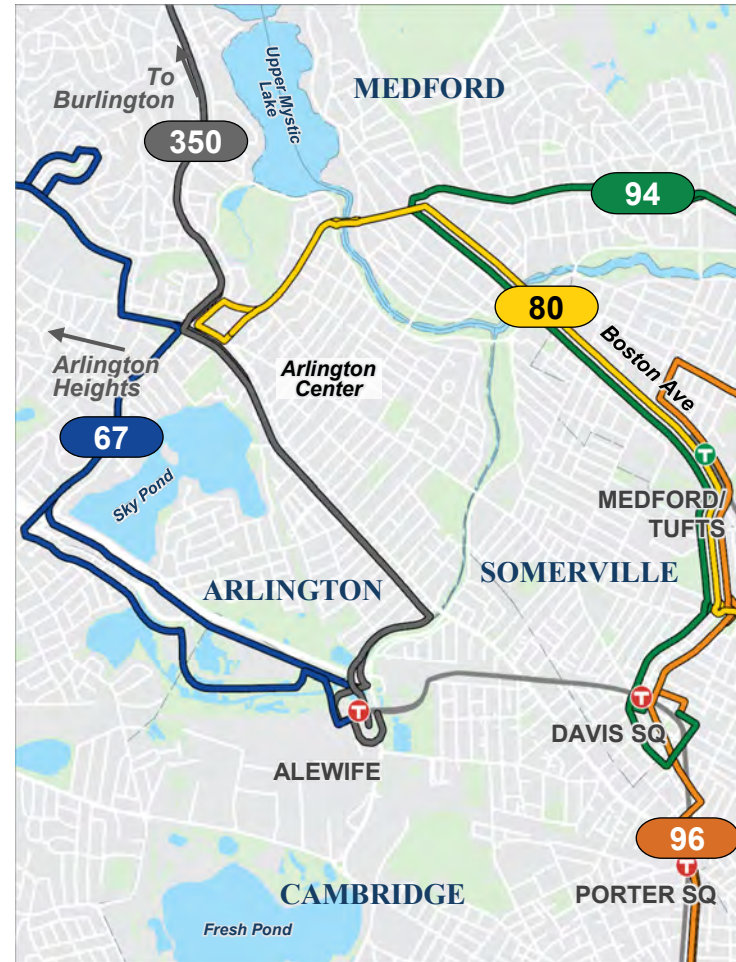
Extending 80 to Arlington Heights connects more of Mass Ave/Arlington to the Green Line

Trade-offs:

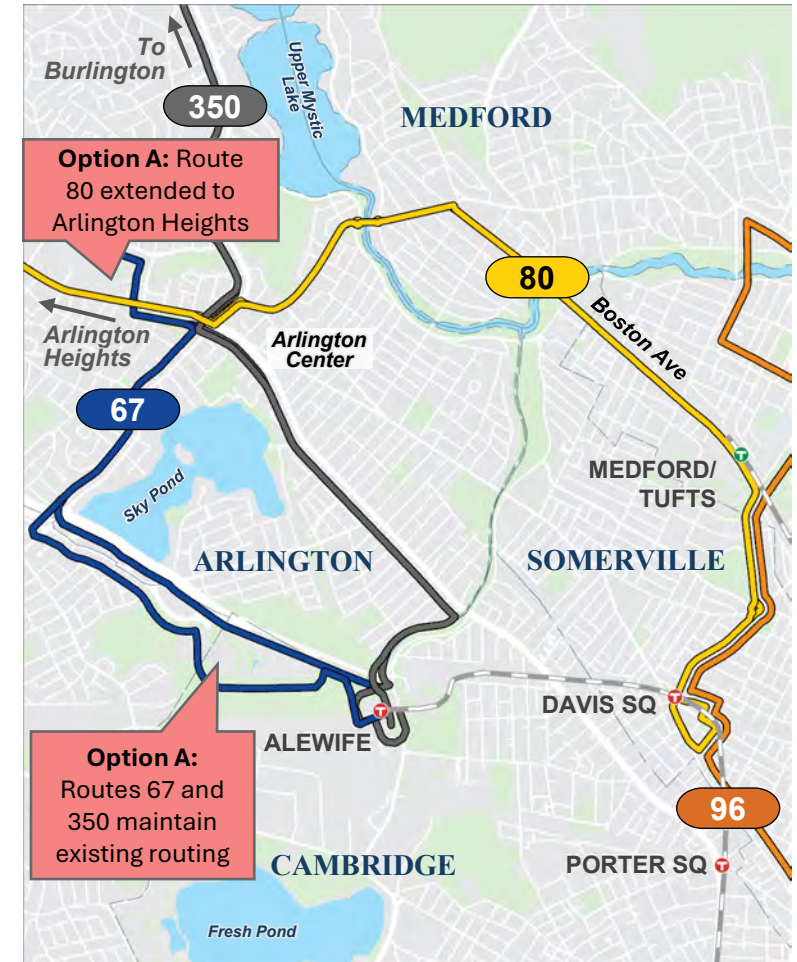
Davis travelers would lose direct connection to Burlington but would retain connection via Red Line transfer through Alewife

Turkey Hill riders would lose direct connection to Mass Ave Arlington but would retain connection via 77 or 350 transfer

Existing Network



Package A: Routes 80, 67, 350



2 Medford: Improving Boston Ave Service: Package B

Proposal: Package B

Retain Route 94

Rationale & Benefits:

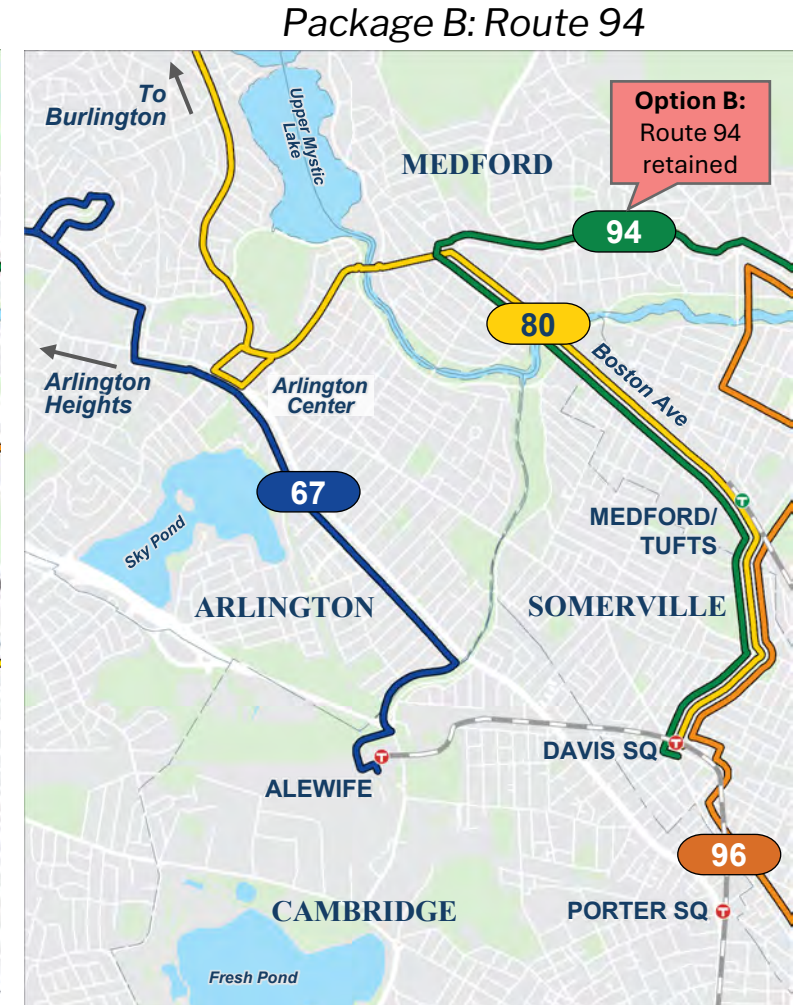
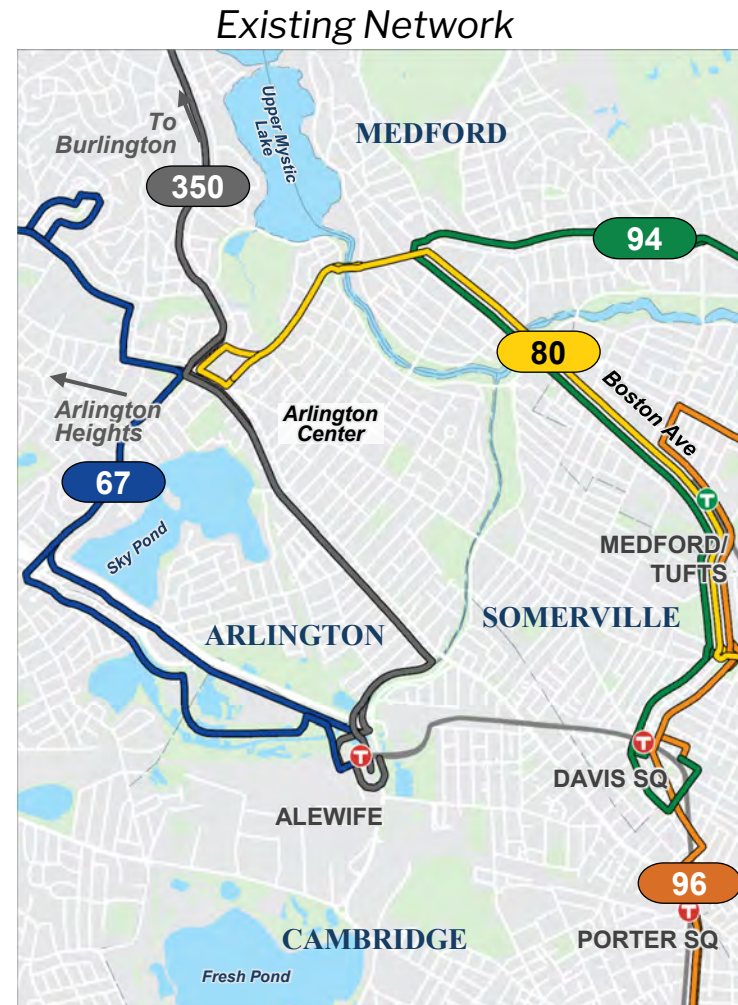
Alternate approach to service frequency improvement along Boston Ave (versus Package A)

Retaining 94 connects residents near High St in Medford to the Green Line and Red Line, versus transfer to every 20-30 minute all day Route 95

Some 94 riders would divert to 96 Frequent Bus Route service

Trade-offs:

Lower overall frequencies on Boston Avenue with separate 80 and 94 for similar investment due to difficulty coordinating routes, inherent bunching



2 Medford: Improving Boston Ave Service: Package C

Proposal: Package C

Reroute 96 via Boston Ave instead of George St

Depends somewhat on 94 restoration in Package B, and how much of High St Medford is critical to serve—but otherwise is independent of Packages A and B

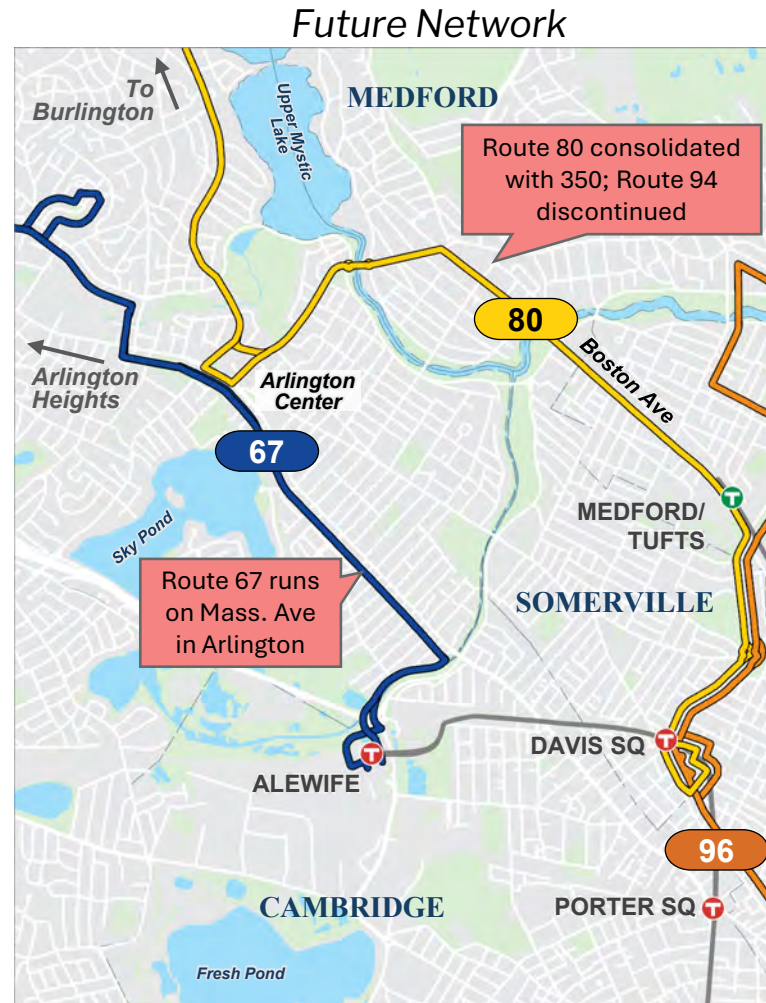
Rationale & Benefits:

Better frequency on a small portion of Boston Ave, where we heard a lot of comments about frequency

Offers more intuitive stop location on Boston Ave at Medford/Tufts where stop is now accessible

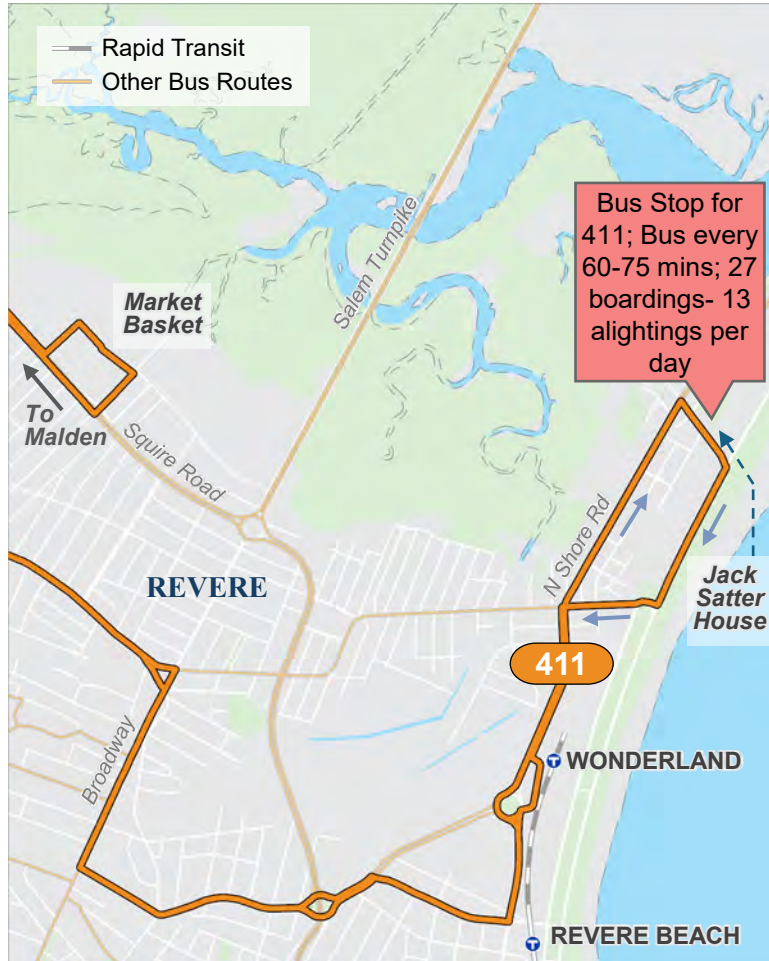
Trade-offs:

What is best route to serve former 94 riders on High St (if that route is eliminated), George St, Winthrop, and Boston Ave and maximize frequent/direct connections to Red and Green Lines?

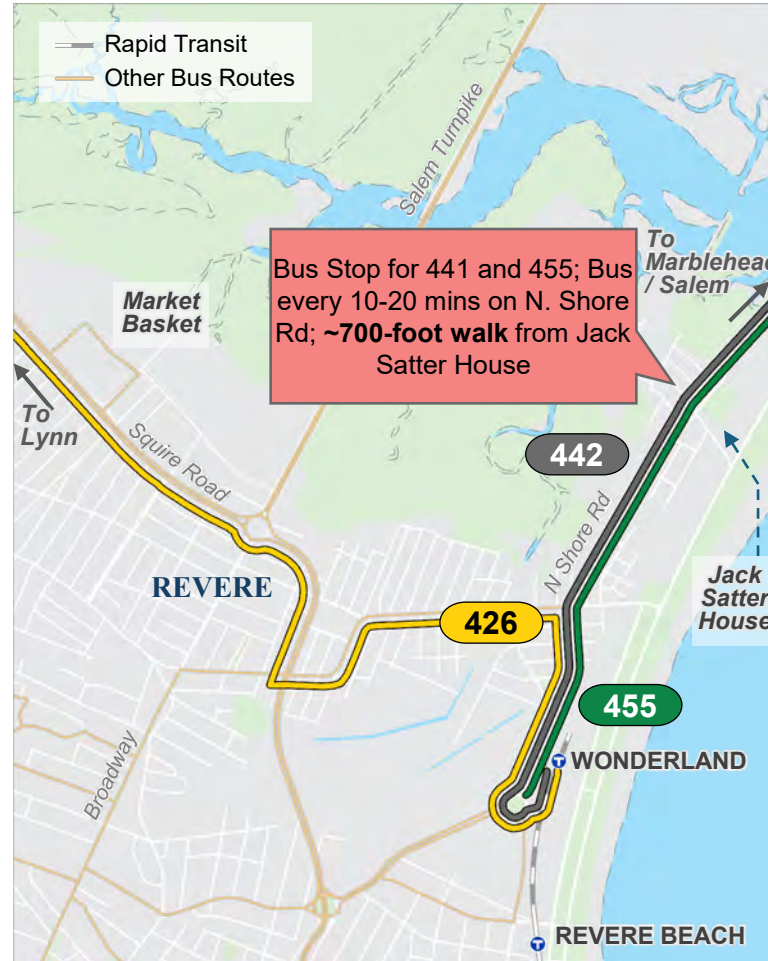


3 Extend Route 426 to Jack Satter House

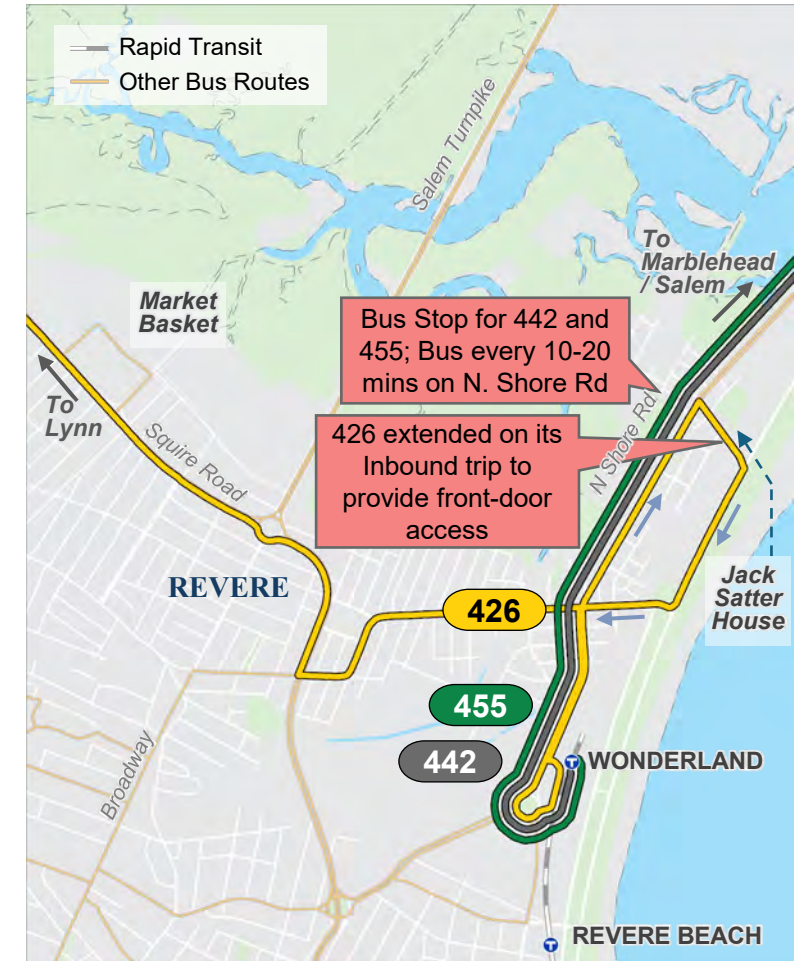
Existing Network



Future Network



Amended Future Network



3 Extend Route 426 to Jack Satter House

Background:

Today, Jack Satter House is served by three routes – 411, 441, and 442.

As part of the Bus Network Redesign, MBTA planned to eliminate 411, add a new route (455), and increase service frequency on 442 along North Shore Road.

Proposal:

Extend Route 426 to provide direct, front-door service to Jack Satter House.

Rationale:

Provide direct, front-door service to Jack Satter House.

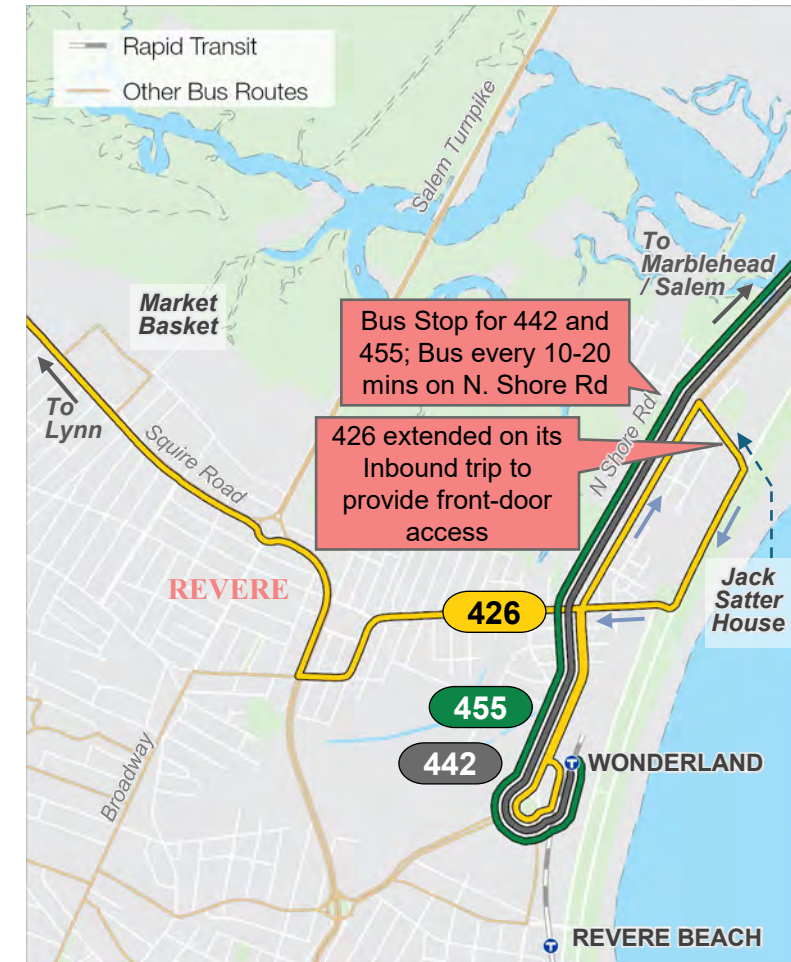
Benefits:

Restore access for riders who would otherwise have had to walk to North Shore Road to ride the bus.

Trade-offs:

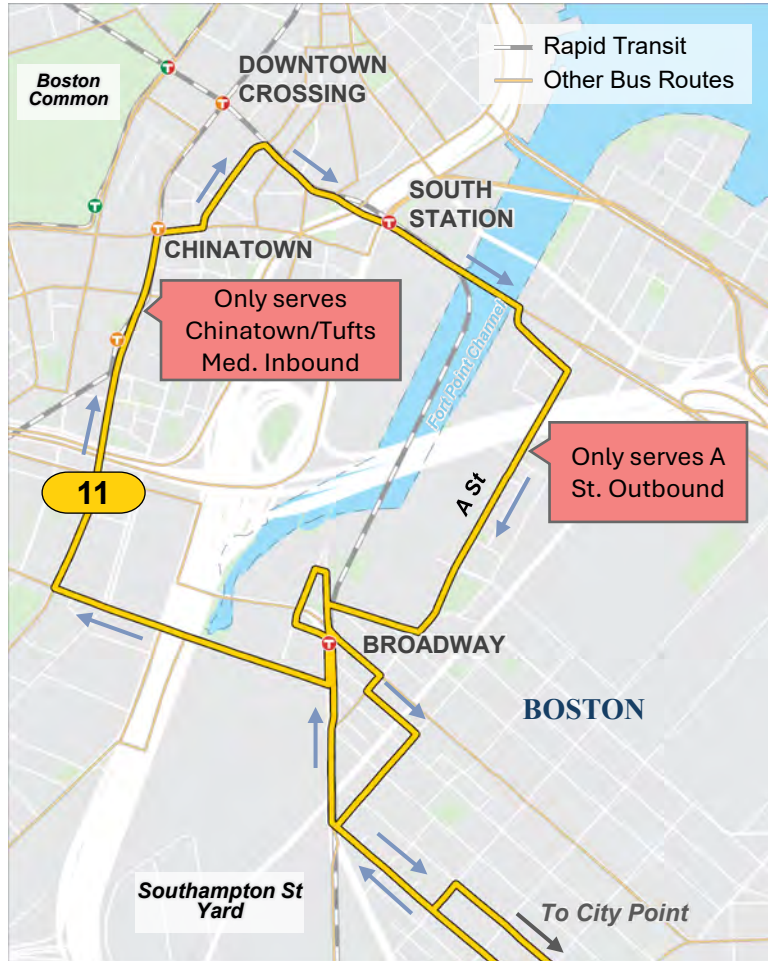
Duplicative bus service on North Shore Road.

Amended Future Network

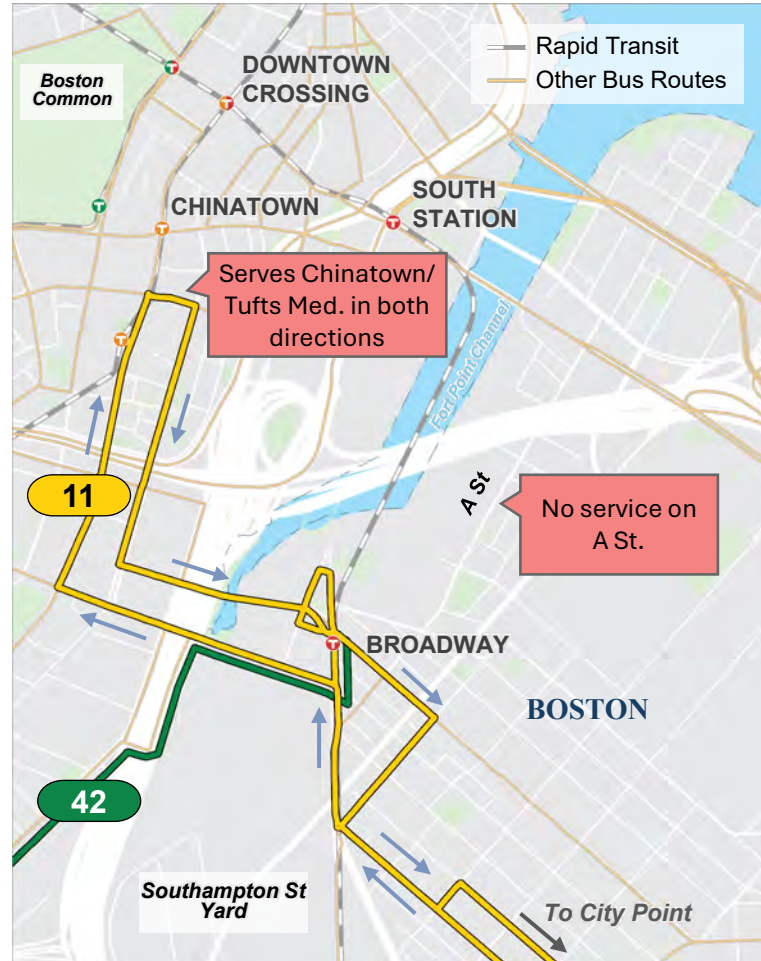


4 Add Bidirectional Service on A Street and Access to Seaport

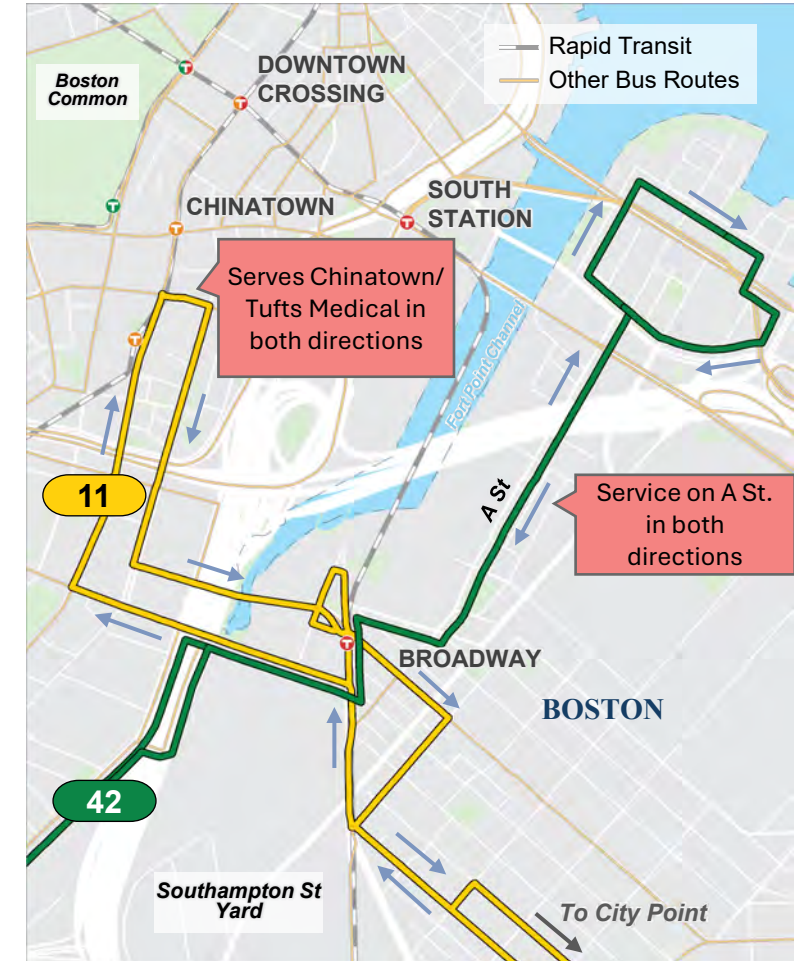
Existing Network



Future Network



Amended Future Network



4 Add Bidirectional Service on A Street and Access to Seaport

Background:

As part of the Bus Network Redesign, MBTA planned to re-route Route 11 to serve Tufts Medical Center in both directions which resulted in no service on A Street.

Proposal:

Add bi-directional bus service on A Street by extending Route 42.

Rationale:

Improving access to South Boston and the Seaport.

Benefits:

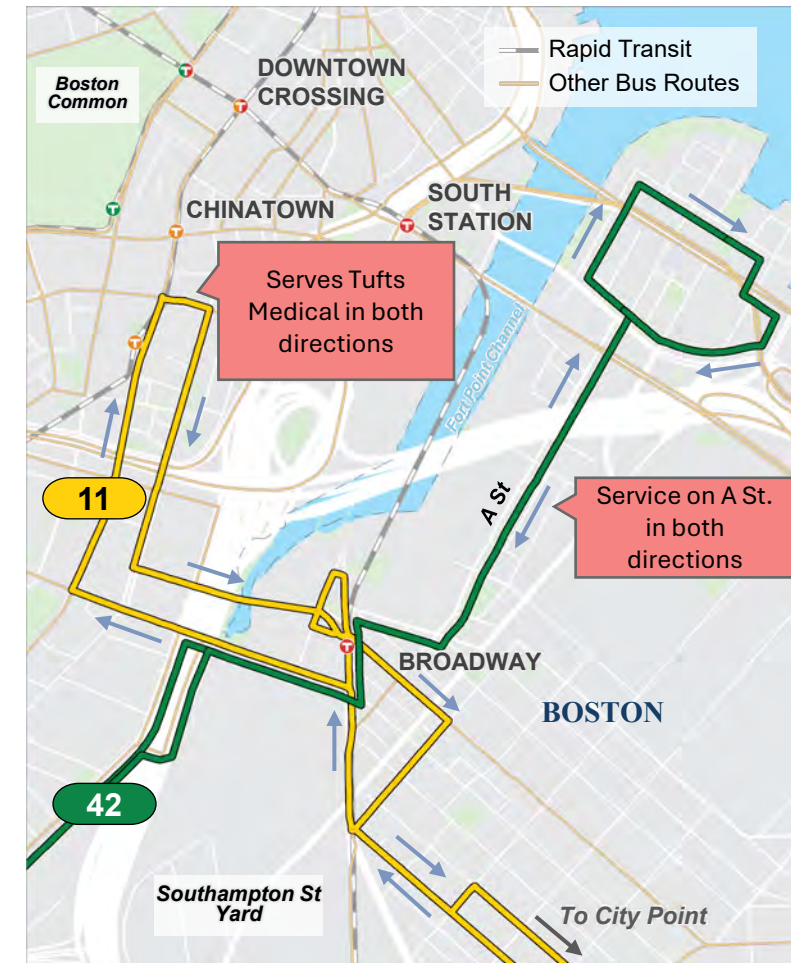
Front-door access to both directions of A Street.

Better supports planned redevelopment

Trade-offs:

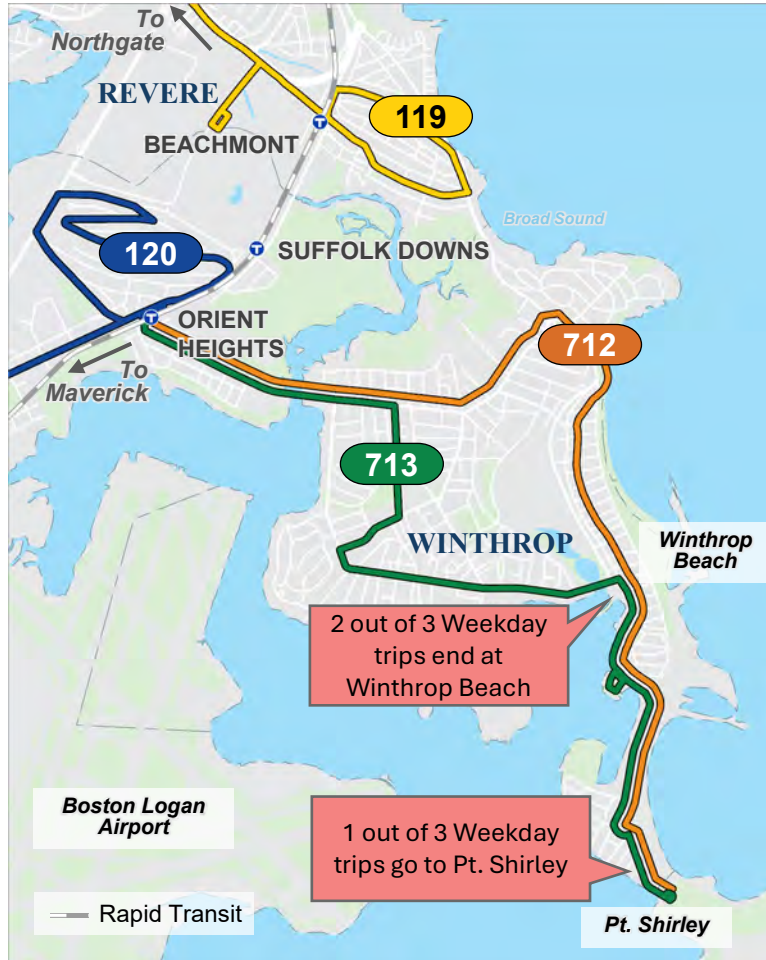
Cost for more service.

Amended Future Network



5 Retain Service to Point Shirley, Winthrop

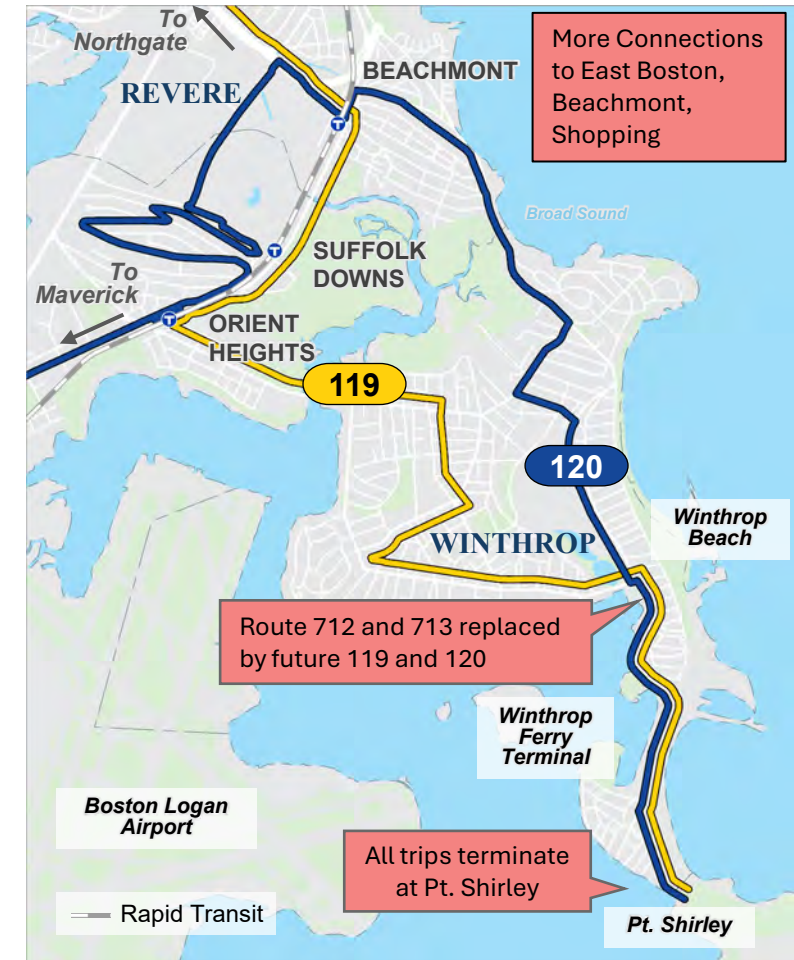
Existing Network



Future Network



Amended Future Network



5 Retain Service to Point Shirley, Winthrop

Background:

MBTA is planning to consolidate bus service in Winthrop, replacing Routes 713 and 712 with Routes 119 and 120. As part of the Bus Network Redesign, we intended to terminate Routes 119 and 120 at Winthrop Ferry Terminal, removing the connection to Point Shirley.

Proposal:

We now propose to extend Routes 119 and 120 to Point Shirley instead of terminating them at Winthrop Ferry Terminal.

Rationale:

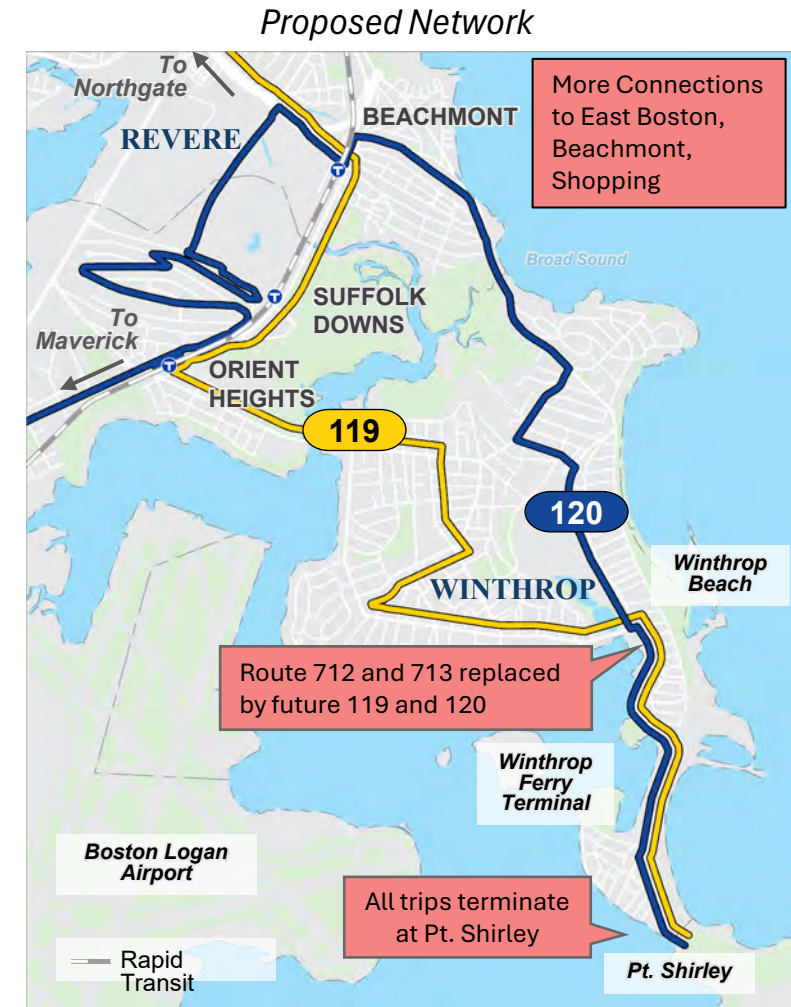
Maintain service to a neighborhood that would become un-served.

Benefits:

Service and access to the neighborhood of Pt Shirley.

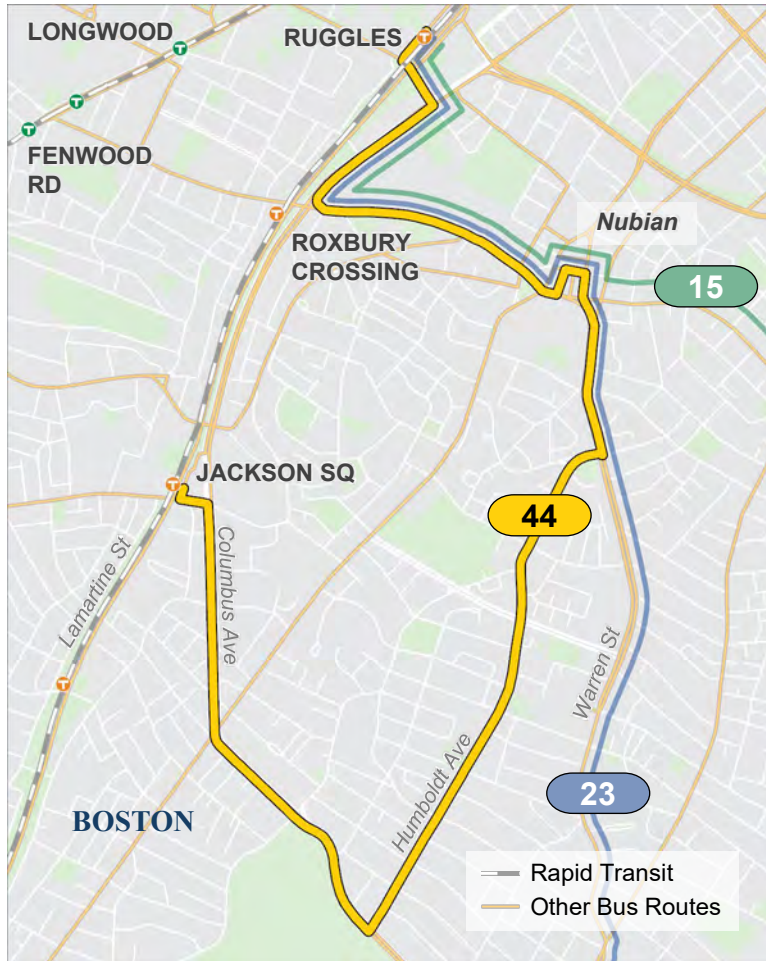
Trade-offs:

Cost for extended service.

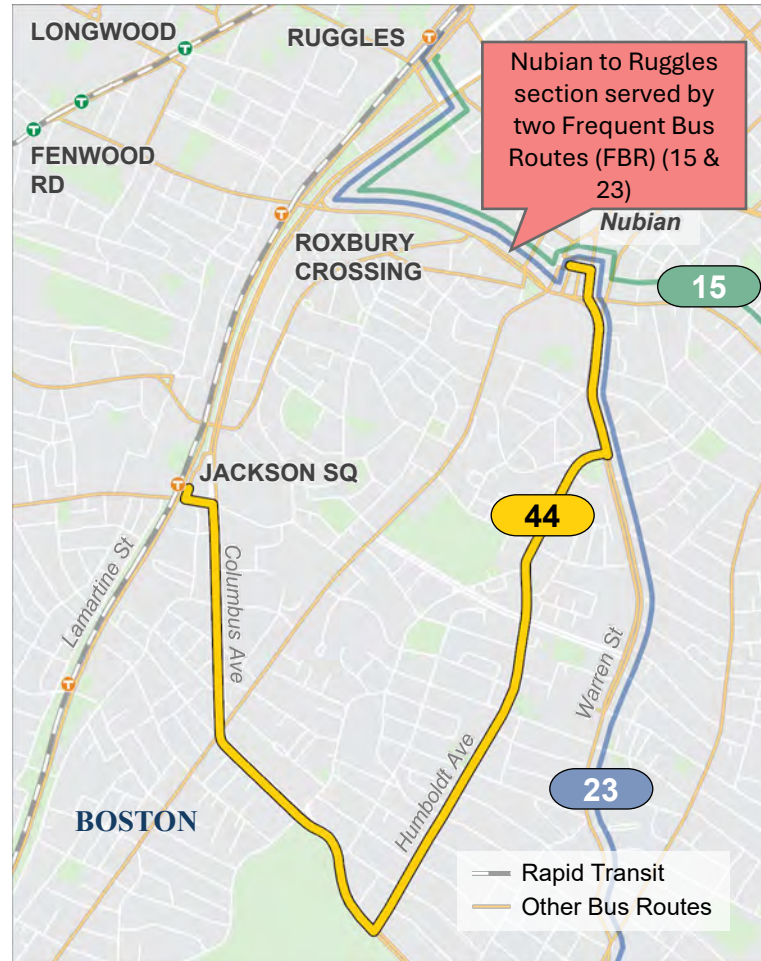


6 Retain Route 44 Service to Ruggles

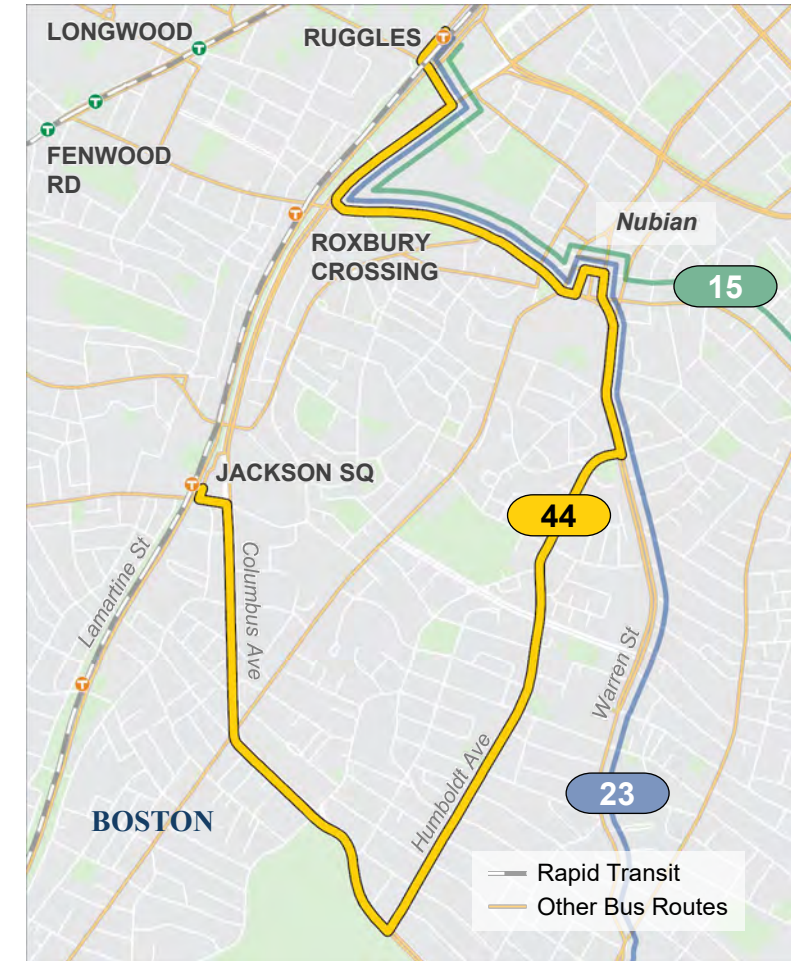
Existing Network



Future Network



Amended Future Network (same as existing)



6 Retain Route 44 Service to Ruggles

Background:

As part of the Bus Network Redesign, we planned to remove the connection between Nubian and Ruggles to eliminate duplication in service in this area.

Proposal:

With upcoming changes to several bus routes in this neighborhood, we now propose to maintain direct Route 44 service to Ruggles station.

Rationale:

Maintain service to Ruggles.

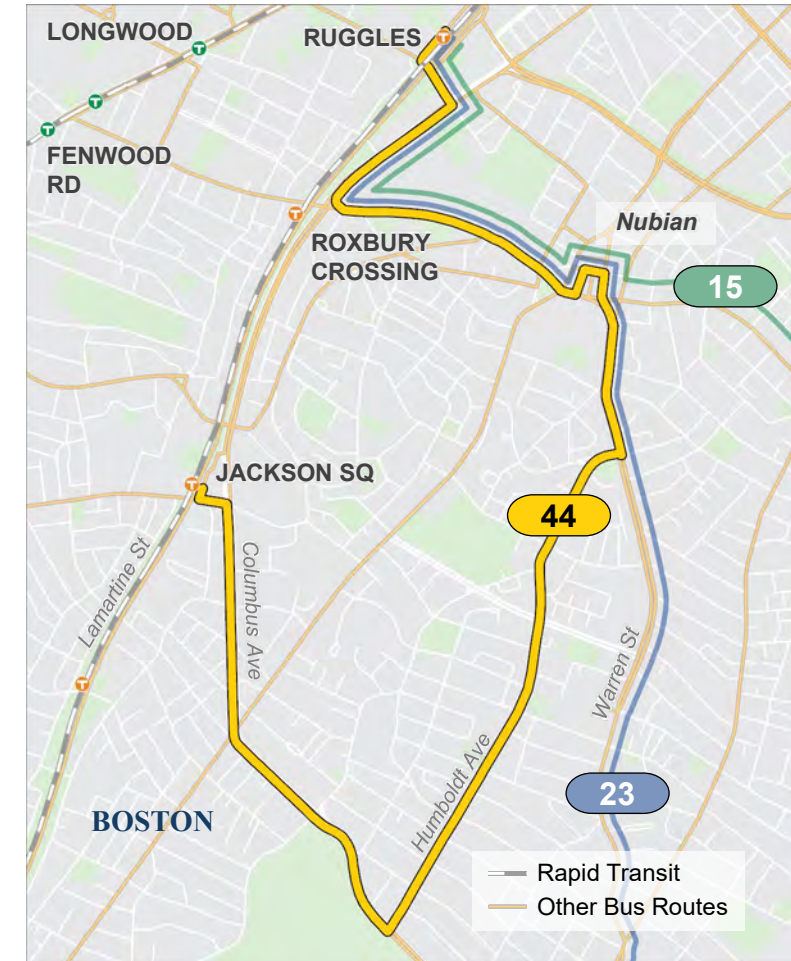
Benefits:

Preserve a one-set ride to Ruggles for riders along Humboldt Avenue and Roxbury.

Trade-offs:

Planned frequency improvements would not be implemented; frequency would remain largely as-is.

Amended Future Network (same as existing)



7 Retain Saturday Service on Route 18

Background:

As part of the Bus Network Redesign, MBTA is extending Route 18 from Andrew to JFK/UMass and increasing its frequency. Under this plan, we considered removing Saturday service.

Proposal:

Now, we are proposing that we make no change to today's Saturday service on Route 18 and extends Route 18 to JFK/UMass.

Rationale:

Retain a weekend bus ridership base.

Benefits:

Retains Saturday service for 240+ daily riders who would be otherwise unserved.

Serve a busy commercial corridor (Dorchester Avenue).

Trade-offs:

Cost for extended service.

Amended Future Network (same as planned)



8 Retain Saturday Service on Route 504

Background:

As part of the Bus Network Redesign, MBTA planned to remove Saturday service on Route 504.

Proposal:

Retain current Saturday service on Route 504.

Rationale:

Retain Saturday service for a ridership base who could be otherwise unserved.

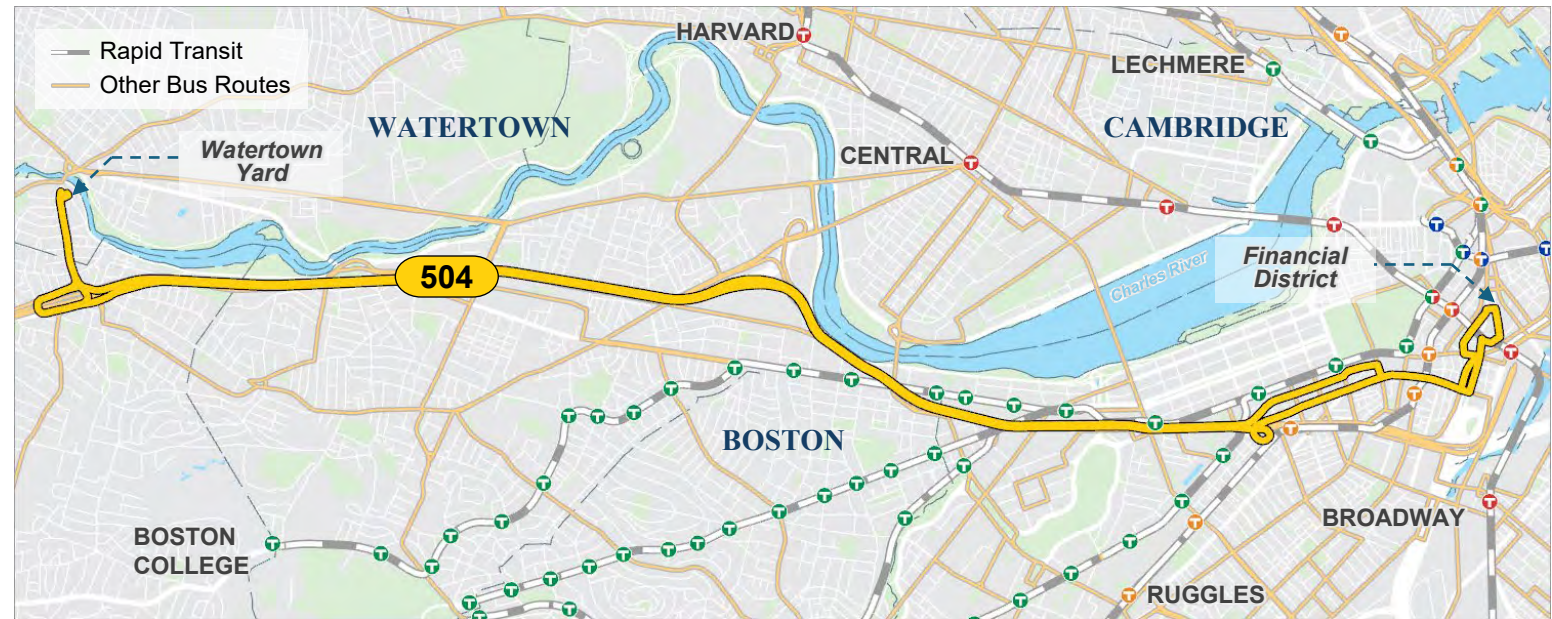
Benefits:

Preserving a direct weekend connection between Newton and downtown Boston.

Trade-offs:

Additional cost.

Amended Future Network (same as existing)



9 Retain Route 43 Hours of Service

Background:

As part of the Bus Network Redesign, MBTA planned to reduce service on Route 43 to 9am-4pm, weekdays only.

Proposal:

We now propose to preserve some service hours on Route 43 with 6 am-7 pm, seven day per week service.

Rationale:

To maintain direct bus service along Tremont Street for riders who may not easily reach parallel Orange or Silver Line service.

Benefits:

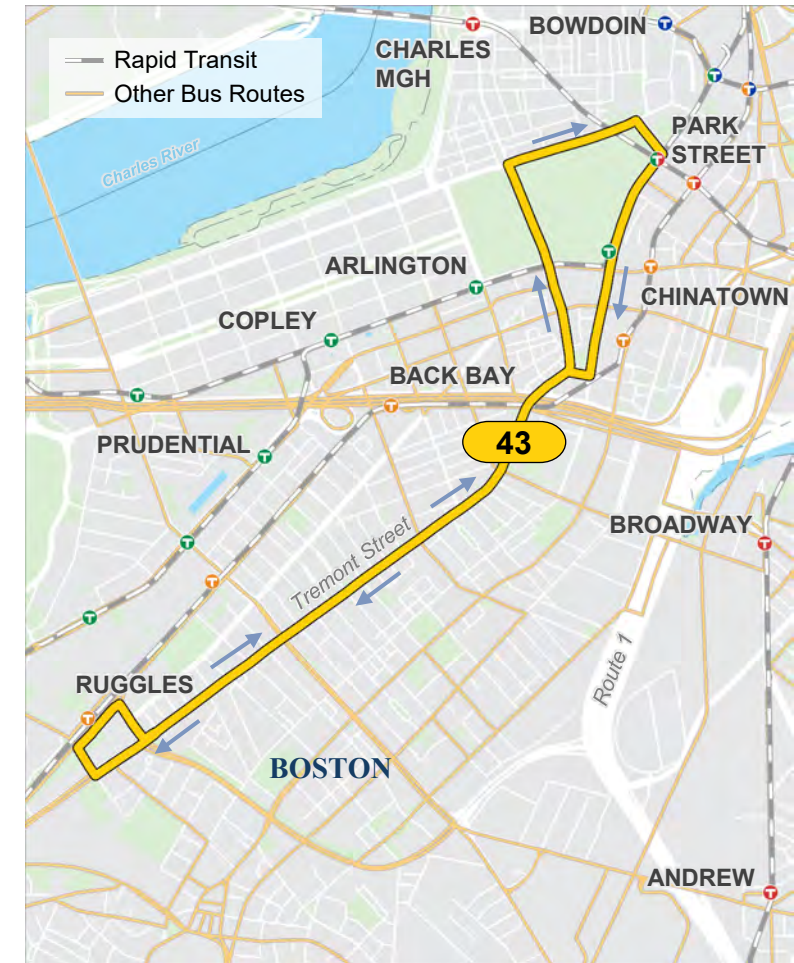
Preserves front-door access on Tremont Street for those who need it during most critical hours.

Trade-offs:

Cost of retaining future service.

Somewhat duplicative service with Orange and Silver lines.

Amended Future Network (same as existing)



10 Add Midday and Evening Service on Route 202

Background:

Route 202 midday and evening service was eliminated in 2020.

Proposal:

This proposal restores midday and evening service on Route 202.

Rationale:

Improves access for Dorchester residents.

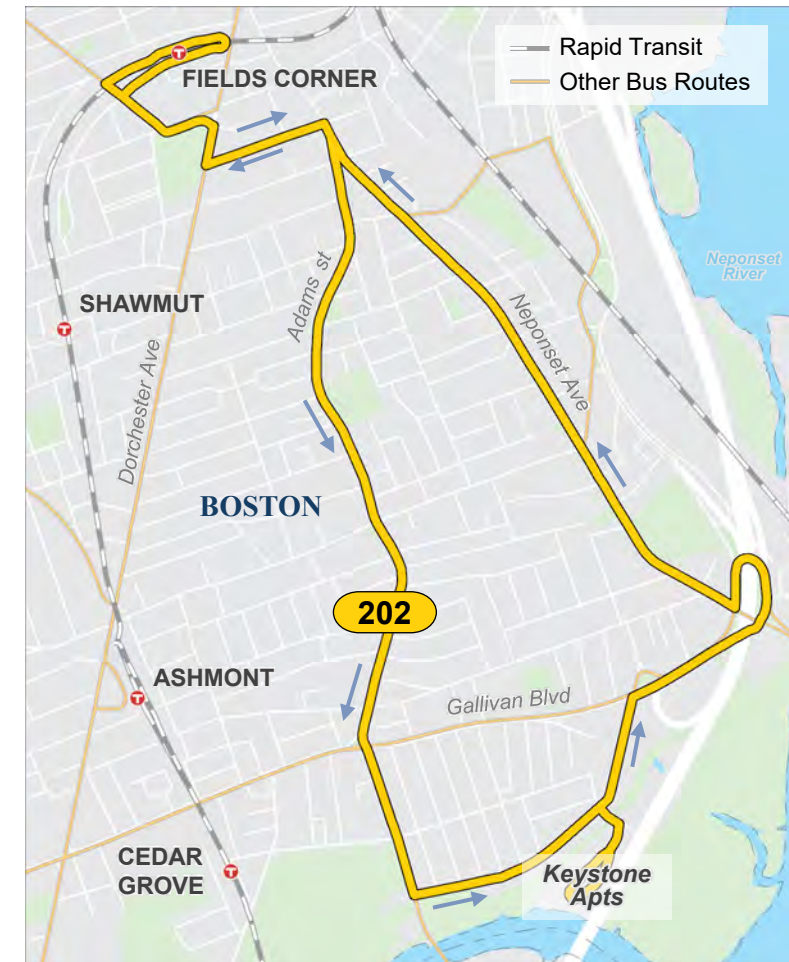
Benefits:

Improves access for Dorchester residents traveling between Fields Corner, Ashmont, and nearby housing such as Keystone Apartments.

Trade-offs:

Additional cost.

Amended Future Network (same as existing)



11 Add Weekend Service to Route 85

Background:

The MBTA recently (as part of Bus Network Redesign) consolidated Route 85 with Route CT2 and increased its frequency. These routes did not have weekend service, and so the combined CT2 and 85 continued without weekend service.

Proposal:

This provides weekend service on the new 85

Rationale:

Supports crosstown travel between Roxbury, the Longwood Medical Area, Cambridge, Somerville, and Assembly.

Benefits:

Crosstown mobility on weekends in Roxbury, Longwood Medical Area, Cambridge, and Somerville.

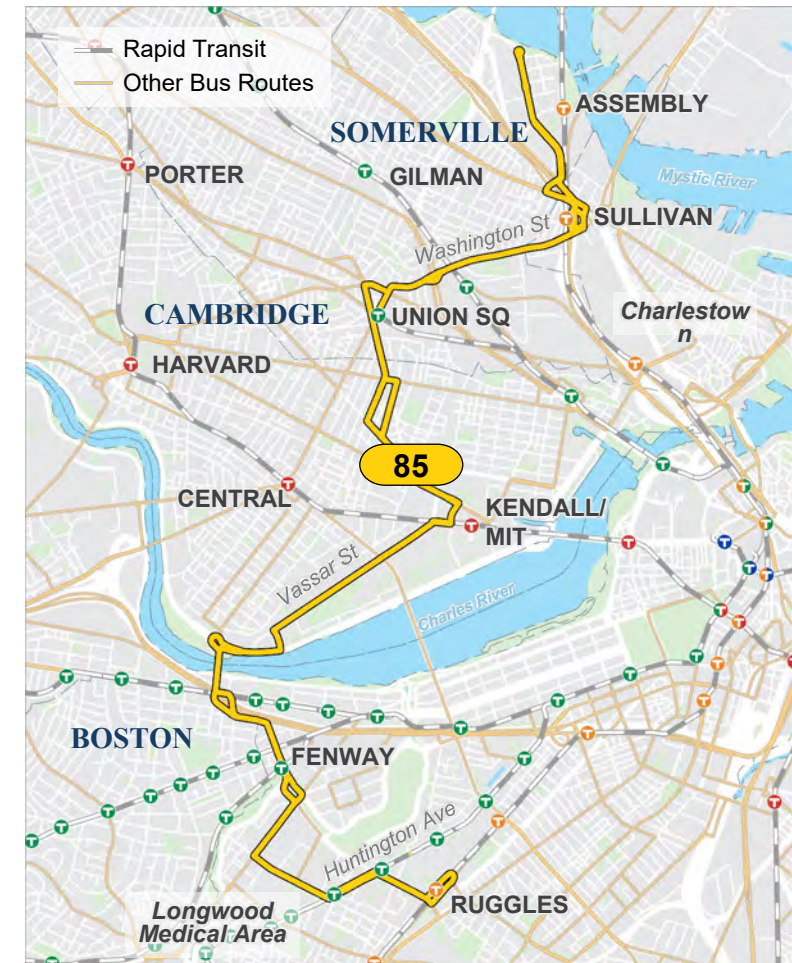
Crosstown connections that on weekends would require several transfers between infrequent routes.

More weekend service to the growing job center and retail in Assembly.

Trade-offs:

Additional cost

Amended Future Network (same as existing)



We want to hear from you!

Provide input

- The feedback survey is now live at MBTA.com/BNRsurvey
- Want to learn more? Attend one of our open houses to learn more about the proposals and share input. Dates will be announced soon.
- Can't make it to the open houses? Our street teams will be meeting you at your bus stops to get your input during the summer.
- **Survey and comment period is open until August 5, 2026.**

Scan to access the survey:



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Send questions or comments to betterbusproject@mbta.com

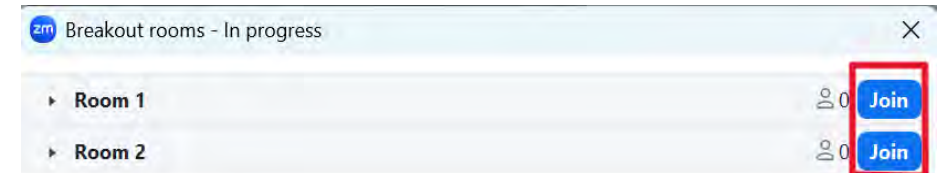
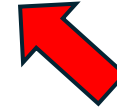
Small Group Discussions

Small Group Discussion - Instructions

- You may select the breakout room of your choice – the breakout rooms will focus on different proposals.
- Each room will have a group leader, who will facilitate the discussion.
- You may join multiple discussions if you have comments on proposals in different rooms.
- The discussion will last until 7:40, at which point you will be moved back into the main room.

Select Your Breakout Room

Breakout Room	Routes
Room 1: Spanish language (all proposals)	All routes with service proposals
Room 2: Medford	Routes 80, 94, 96, 67, 350
Room 3: Danvers	Routes 436, 465
Room 4: Winthrop, Revere	Routes 411, 426, 455, 442, 712/713, 119/120
Room 5: Dorchester, Roxbury, South Boston, other service restoration	Routes 11, 42, 504, 85, 18, 43, 44, 202, 85
Room 6: Other feedback / other routes	Other routes not included in the above service proposals



Small Group Discussion

- At this time, meeting attendees are in small groups, discussing the proposals.
- If you are just joining, please use the Q&A feature to let us know which discussion you would like to join.
- We will be re-convening here at 7:40 pm.

Breakout Room	Routes
Room 1: Spanish language (all proposals)	All routes with service proposals
Room 2: Medford	Routes 80, 94, 96, 67, 350
Room 3: Danvers	Routes 436, 465
Room 4: Winthrop, Revere	Routes 411, 426, 455, 442, 712/713, 119/120
Room 5: Dorchester, Roxbury, South Boston, other service restoration	Routes 11, 42, 504, 85, 18, 43, 44, 202, 85
Room 6: Other feedback / other routes	Other routes not included in the above service proposals

Questions?

Question and Answer



English

- Please use Zoom's "Raise Hand" feature to indicate if you have a comment. All participants are muted upon entry so that only the presenters can be heard. Please raise your hand and the meeting host will ask you to unmute so that you can state your question/comment.

Haitian Creole

- Tanpri, itilize fonksyon "Leve men" (Raise Hand) Zoom lan pou fè konnen gen yon bagay ou ta renmen di.
- Mikwofòn tout patisipan yo ap etenn otomatikman depi yo konekte pou n tande moun k ap fè prezantasyon. Tanpri, leve men w e responsab reyinyon an ap mande pou w limen mikwofòn ou an pou w poze kesyonw lan oubyen di sa w gen pou di a.

Portuguese

- Por favor, utilize o recurso "Levantar a mão" do Zoom para indicar se você tem algum comentário. Todos os participantes estão com o microfone desativado ao entrar, para que apenas os apresentadores possam ser ouvidos. Por favor, levante a mão e o anfitrião da reunião pedirá que você ative o microfone para que possa fazer sua pergunta/comentário.

Spanish

- Por favor de usar el encero de levantar la mano en Zoom para indicar que usted tiene algún comentario o pregunta. Todos los participantes en esta llamada están silenciados, para que solo los presentadores se puedan oír. Cuando usted levante su mano, manda un alerta a la moderadora que quisiera hablar. La moderadora le quitará el silencio para que pueda hacer su pregunta o comentario.

We want to hear from you!

Provide input

- The feedback survey is now live at [MBTA.com/BNRsurvey](https://mbta.com/BNRsurvey)
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Thank you!

betterbusproject@mbta.com

Small Group Discussion Questions

- How will these changes impact your travel behavior? Ask some or all of these questions:
 - Will travel be easier or more challenging for you? – tell us more.
 - Will you be able to connect to new places that were not possible before?
 - If the proposed changes are implemented, are you likely to ride the bus more frequently?
- What if any concerns would you like to share with us?