



Fact Sheet

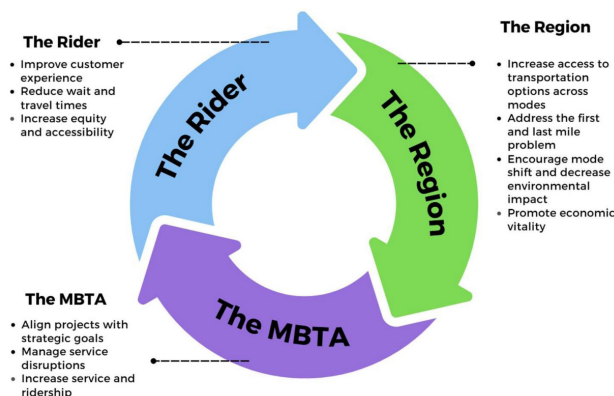
Mobility Integration Plan

The MBTA's 2025 Mobility Integration Plan will guide delivery of multimodal transportation, including increasing connectivity between its services, building partnerships with other mobility providers across the region, and delivering more seamless transportation.

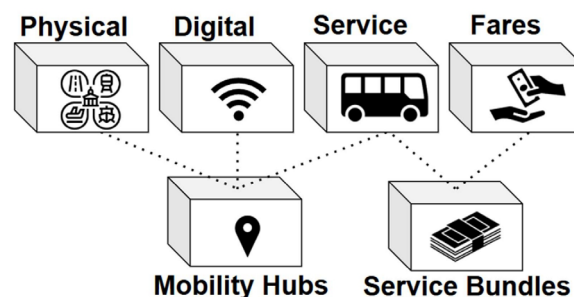
The plan includes recommendations for physical, digital, service, and fare connections. Focus on connectivity is critical because:

- Many trips using the MBTA involve transfers between different services
- Most heavy and light rail stations and more than 60% of Regional Rail stations connect to another MBTA mode
- MBTA service links to other transit operators in numerous places across our network

Though many connections within the MBTA system and other services exist today, the T has not had a framework for holistic thinking about how, when, and why to build connections. This plan will guide the MBTA's response to integration opportunities, pilots and partnerships.



Types of integration



MBTA early actions:



Partnered with MassDOT to develop a comprehensive service map of providers



Coordinated Regional Rail Schedules with RTAs so they receive schedules several weeks earlier



Enacted contactless payment on MBTA system



Launched special event trains connecting transit to trails network



Partnered with Lyft to offer on-demand paratransit trips using RIDE flex



Enabled pick-up and drop-off by RTAs and certain TMA shuttles at MBTA stations (e.g. Alewife, Ashmont, etc.)



Received a grant from the Boston Region MPO to modernize pedal and park infrastructure

Sample recommendations:

Internal alignment and capacity

- Improve wayfinding for connections to MBTA services
- Identify and publicize geographies where mobility integration initiatives would be especially welcome and impactful

Opportunities led by MBTA

- Expand fare and other integration between MBTA modes
- Inventory and provide opportunities for mobility partners access to MBTA assets as feasible
- Develop station access design guidelines.

Pursuing partnership

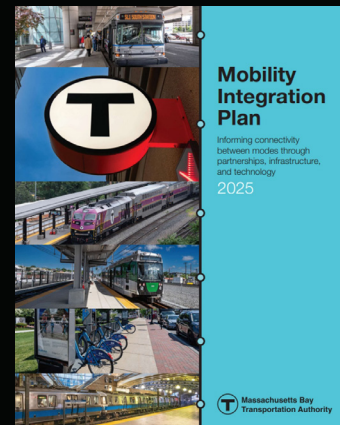
- Develop or update policies and standards that guide partnership with mobility providers
- Improve connections to all MBTA modes with other public sector mobility providers

Fostering integration

- Explore intermodal fare and service integration of mobility providers into an MBTA fare payment system
- Expand institutional programs to support fare payment
- Explore bundled fare subscription packages

Read the full plan

[MBTA.com/mobilityintegration](https://mbta.com/mobilityintegration)



For more information, contact:

- Laura Gilmore, Senior Director of Strategic Transit Planning (lgilmore@mbta.com)
- Sandy Johnston, Deputy Director of Regional Transit Planning (sjohnston2@mbta.com)