

**Massachusetts Bay  
Transportation Authority**

# Third Party Bus Contract

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October 23rd, 2025

# Third Party Bus Contract Amendment

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- Significant increases in the number and scale of diversions to advance critical projects, such as:
  - Track Improvement Program (TIP)
  - Green Line Train Protection System
  - Red-Orange Line Signal Upgrades
  - Station Accessibility Improvements, etc.
- Internal and third party bus shuttles keep customers moving during diversions.
- **Requesting approval for a contract amendment of \$55 million with A. Yankee Line, Inc., to support diversion alternative service through calendar year 2026.**
- As reminders:
  - Contract values are not commitments to spend the full amount on any specific timeline
  - Funding for the contracts is only committed should we need to spend it. Funding is provided by specific capital projects that require diversion alternative service
- Contract timeline:
  - Contracts were awarded in 2021 with the base term ending in March 2025 with two one-year option periods.
  - Exercised first option year for April 2025-2026
  - Intend to exercise final contract option year for April 2026 - March 2027
  - Plan to release RFP for a new third party bus contract in October 2026 to start April 2027



# Alternative Service Provision & Contract Management

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- MBTA Bus Operations continues to increase capacity to operate shuttles internally.
- Alternative Service team strives to contain costs of alternative service:
  - Optimized vehicle requirements through strategic data analysis and shuttle route planning to improve customer experience and shorten journey times
  - Significant coordination with municipal partners to shorten travel times through increased use of transit priority (e.g. signal timing and pop-up bus lanes)
  - Increased service on alternative options (e.g. bus, subway, commuter rail, ferry)
  - Increased use of single-tracking or shuttle train operation to avoid bus shuttling
- Alternative Service team actively monitors third party bus contract compliance
  - Regularly review required documentation and conduct field audits
  - Attend vendor trainings
  - Completed SWA inspections for all vendor fleets in August 2025



# Core Supplier Update

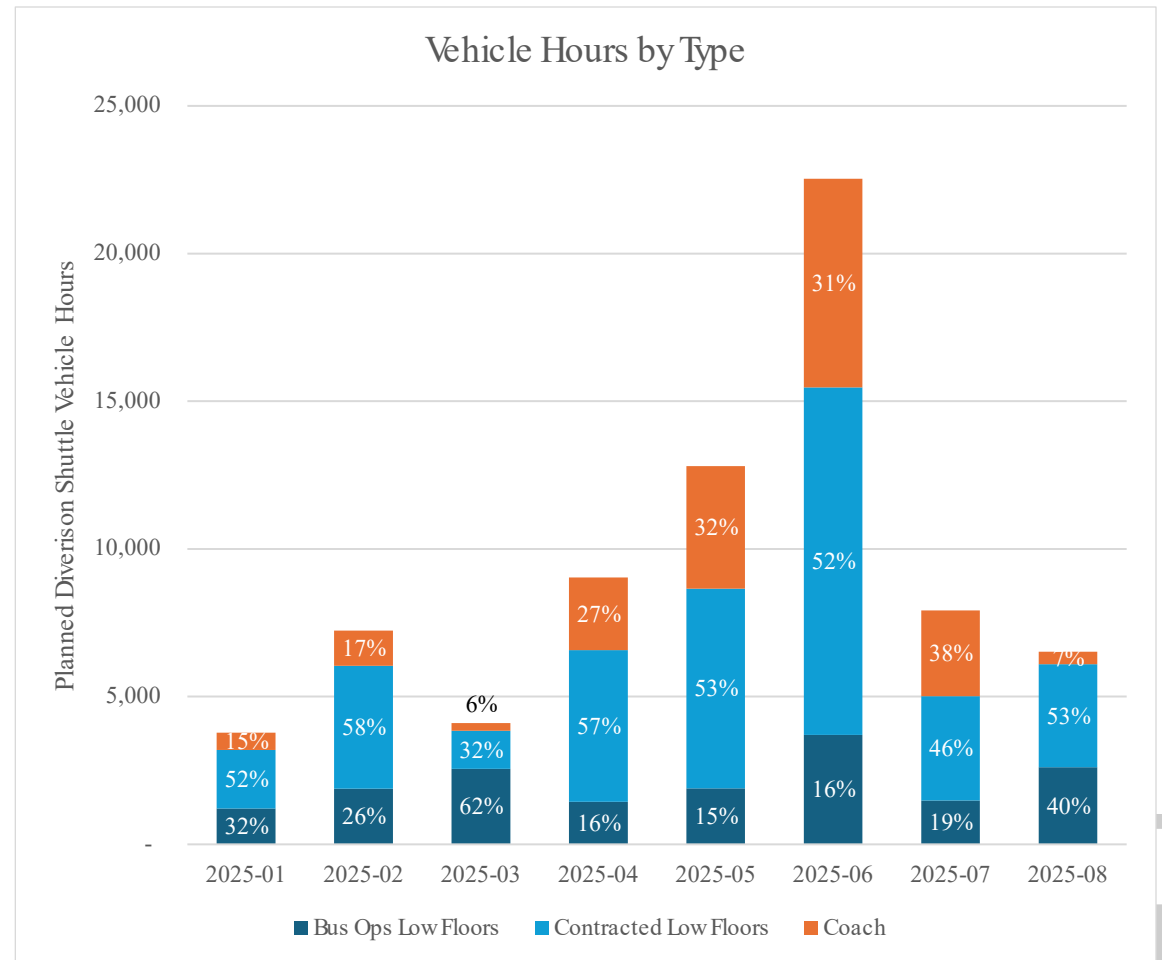
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- MBTA selected A. Yankee Line as the “Core Supplier” for shuttle buses in late 2024 with commitments that continue to be met in 2025:
  - ☑ Minimum commitment of 30 in-state low floor vehicles for all diversions
  - ☑ Maximizing MWBE and DBE participation and reporting spend
  - ☑ Ensuring each operator attends MBTA SWA Training-approved course
  - ☑ Increased Service Level Commitments
- Additionally, from 2020 to today, Yankee has invested \$22,000,000 specifically in new low-floor buses with an additional \$10,000,000 in orders actively being built and set for a Q3 2026 delivery.



# Diversion Vehicle Operation and Accessibility

- Continue to improve accessibility:
  - 74% diversion bus hours were operated by low floor buses in 2025 vs. 69% in 2024
- Continue to increase internal shuttling:
  - 23% diversion bus hours were operated by MBTA Bus Ops in 2025 vs. 13% in 2024
- Continue to pursue use of single-tracking or shuttle train operation to avoid bus shuttling:
  - 6,500 shuttle hours and \$3.2M in contracted bus costs avoided YTD



# Contracted Bus: Diversion Accessible Van Service

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- As a reminder, the existing third party bus contracts allow for supplemental accessible van service. The Core Supplier amendment did not change this.
- Vendors under contract have continued to bid on and provide supplemental accessible van service.
  - DPV Transportation, Inc., a local diverse business, recently completed one year of accessible van service in support of a long-term Haverhill Station closure.
  - Paul Revere recently awarded 10-month Foxboro Station improvements van service under this contract.
  - A&A Metro regularly operates accessible vans during subway diversions



# Vote language

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This is a true and accurate copy of the action taken by the Board of Directors of the Massachusetts Bay Transportation Authority on October 23, 2025.

## **IT IS VOTED:**

To authorize the MBTA General Manager, or his designee, to execute a contract amendment with A Yankee Line, Inc. in an amount not to exceed \$55,000,000 to provide Shuttle Bus Services and to execute any necessary or ancillary documents in the name and on behalf of the Massachusetts Bay Transportation Authority to effectuate this Agreement.

