

**Massachusetts Bay
Transportation Authority**

Third Party Bus Contract

October 23rd, 2025

Third Party Bus Contract Amendment

- Significant increases in the number and scale of diversions to advance critical projects, such as:
 - Track Improvement Program (TIP)
 - Green Line Train Protection System
 - Red-Orange Line Signal Upgrades
 - Station Accessibility Improvements, etc.
- Internal and third party bus shuttles keep customers moving during diversions.
- **Requesting approval for a contract amendment of \$55 million with A. Yankee Line, Inc., to support diversion alternative service through calendar year 2026.**
- As reminders:
 - Contract values are not commitments to spend the full amount on any specific timeline
 - Funding for the contracts is only committed should we need to spend it. Funding is provided by specific capital projects that require diversion alternative service
- Contract timeline:
 - Contracts were awarded in 2021 with the base term ending in March 2025 with two one-year option periods.
 - Exercised first option year for April 2025-2026
 - Intend to exercise final contract option year for April 2026 - March 2027
 - Plan to release RFP for a new third party bus contract in October 2026 to start April 2027

Alternative Service Provision & Contract Management

- MBTA Bus Operations continues to increase capacity to operate shuttles internally.
- Alternative Service team strives to contain costs of alternative service:
 - Optimized vehicle requirements through strategic data analysis and shuttle route planning to improve customer experience and shorten journey times
 - Significant coordination with municipal partners to shorten travel times through increased use of transit priority (e.g. signal timing and pop-up bus lanes)
 - Increased service on alternative options (e.g. bus, subway, commuter rail, ferry)
 - Increased use of single-tracking or shuttle train operation to avoid bus shuttling
- Alternative Service team actively monitors third party bus contract compliance
 - Regularly review required documentation and conduct field audits
 - Attend vendor trainings
 - Completed SWA inspections for all vendor fleets in August 2025



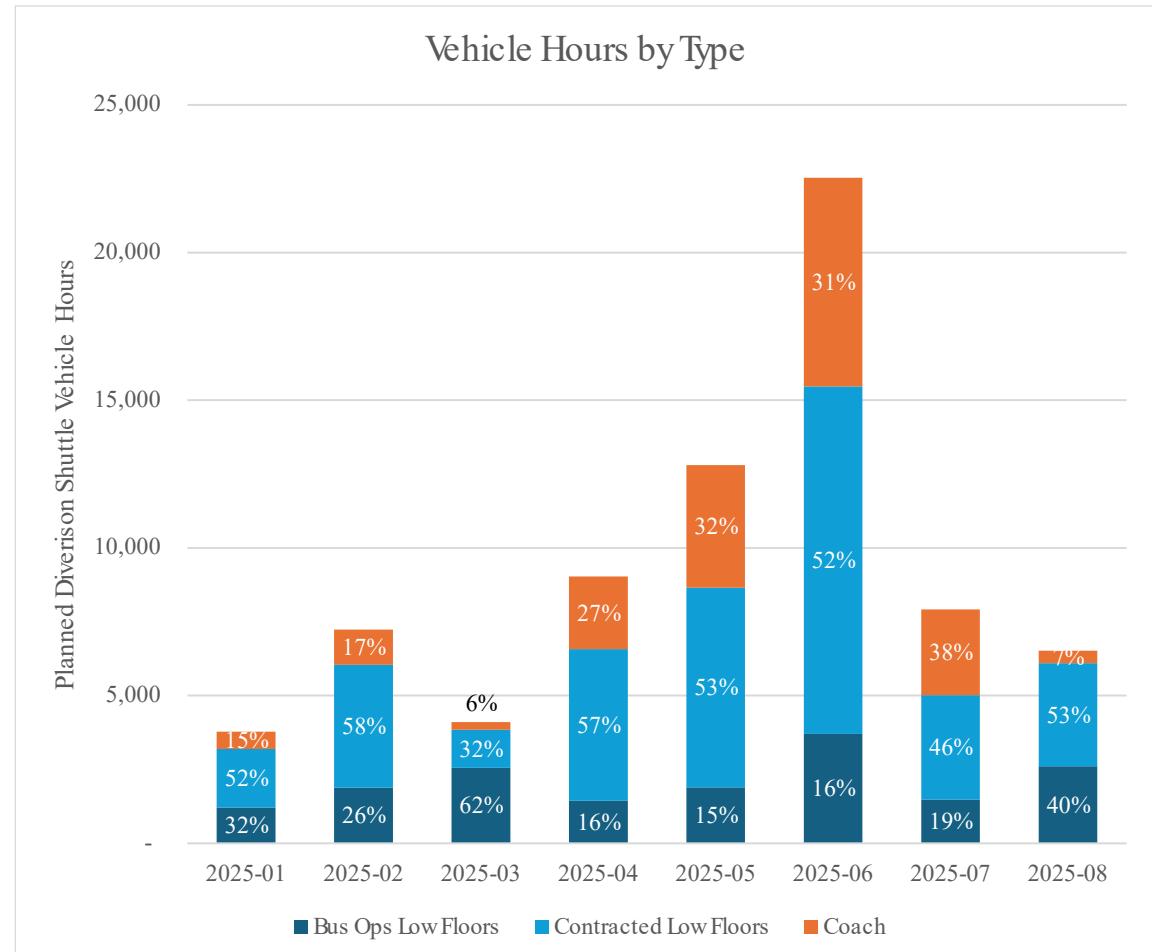
Core Supplier Update

- MBTA selected A. Yankee Line as the “Core Supplier” for shuttle buses in late 2024 with commitments that continue to be met in 2025:
 - Minimum commitment of 30 in-state low floor vehicles for all diversions
 - Maximizing MWBE and DBE participation and reporting spend
 - Ensuring each operator attends MBTA SWA Training-approved course
 - Increased Service Level Commitments
- Additionally, from 2020 to today, Yankee has invested \$22,000,000 specifically in new low-floor buses with an additional \$10,000,000 in orders actively being built and set for a Q3 2026 delivery.



Diversion Vehicle Operation and Accessibility

- Continue to improve accessibility:
 - 74% diversion bus hours were operated by low floor buses in 2025 vs. 69% in 2024
- Continue to increase internal shuttling:
 - 23% diversion bus hours were operated by MBTA Bus Ops in 2025 vs. 13% in 2024
- Continue to pursue use of single-tracking or shuttle train operation to avoid bus shuttling:
 - 6,500 shuttle hours and \$3.2M in contracted bus costs avoided YTD



Contracted Bus: Diversion Accessible Van Service

- As a reminder, the existing third party bus contracts allow for supplemental accessible van service. The Core Supplier amendment did not change this.
- Vendors under contract have continued to bid on and provide supplemental accessible van service.
 - DPV Transportation, Inc., a local diverse business, recently completed one year of accessible van service in support of a long-term Haverhill Station closure.
 - Paul Revere recently awarded 10-month Foxboro Station improvements van service under this contract.
 - A&A Metro regularly operates accessible vans during subway diversions



Vote language

This is a true and accurate copy of the action taken by the Board of Directors of the Massachusetts Bay Transportation Authority on October 23, 2025.

IT IS VOTED:

To authorize the MBTA General Manager, or his designee, to execute a contract amendment with A Yankee Line, Inc. in an amount not to exceed \$55,000,000 to provide Shuttle Bus Services and to execute any necessary or ancillary documents in the name and on behalf of the Massachusetts Bay Transportation Authority to effectuate this Agreement.