

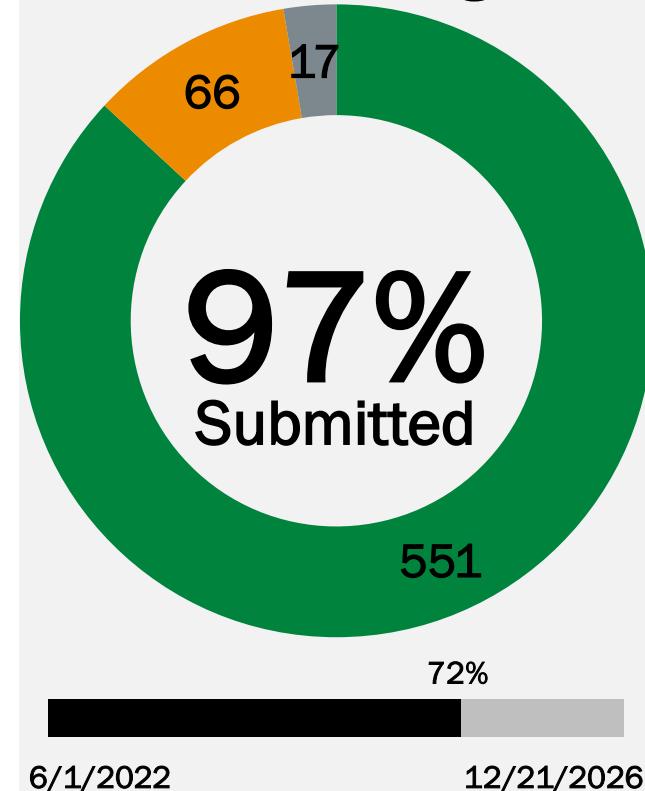


# Massachusetts Bay Transportation Authority

**FTA Safety Management Inspection Update  
MBTA Board of Directors Meeting  
September 24, 2025  
Meredith Sandberg, Chief of Quality, Compliance & Oversight**

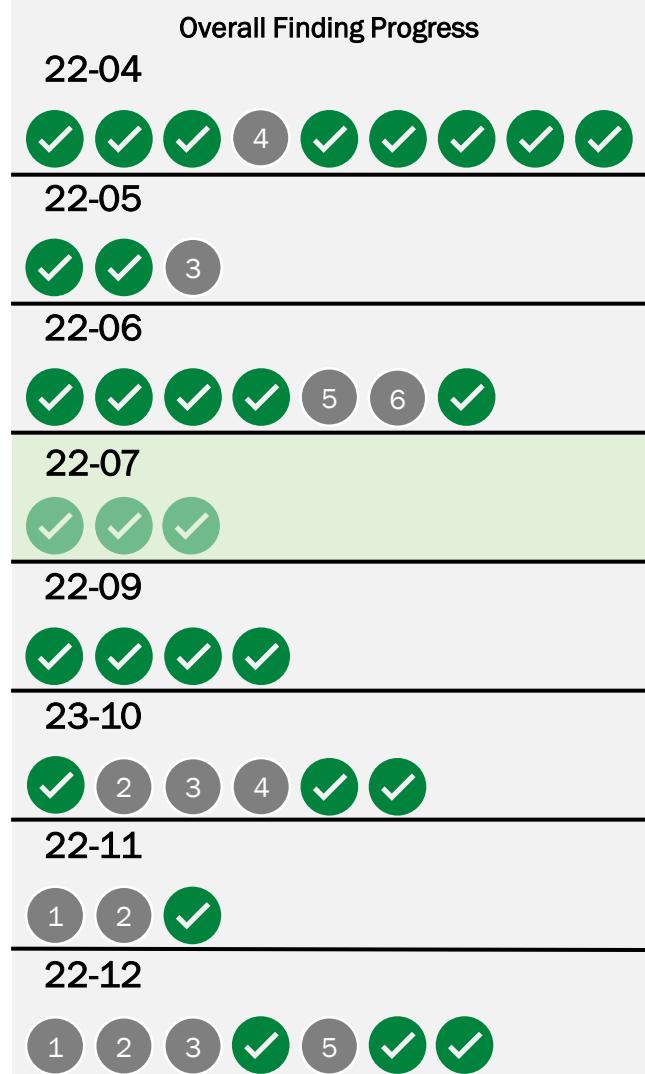
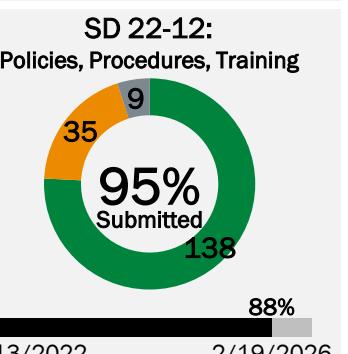
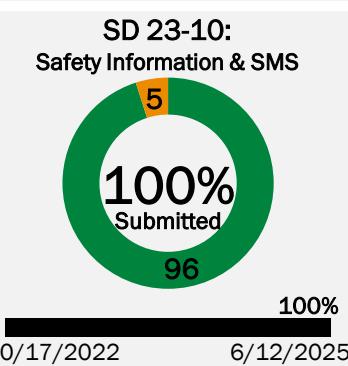
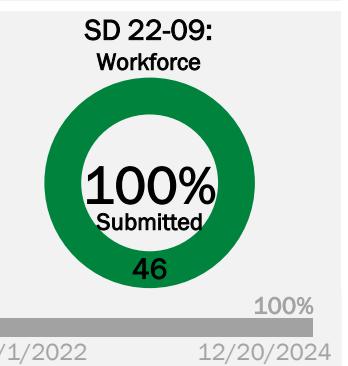
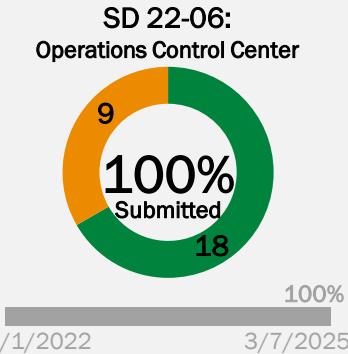
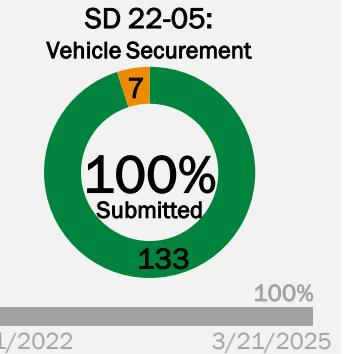
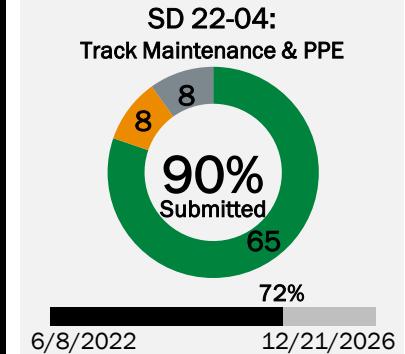
# FTA SMI Response Progress Summary

## Overall CAP Progress<sup>1</sup>



## Overall Findings

Total	42
Closed	29
Ongoing	13



✓ Finding Closed

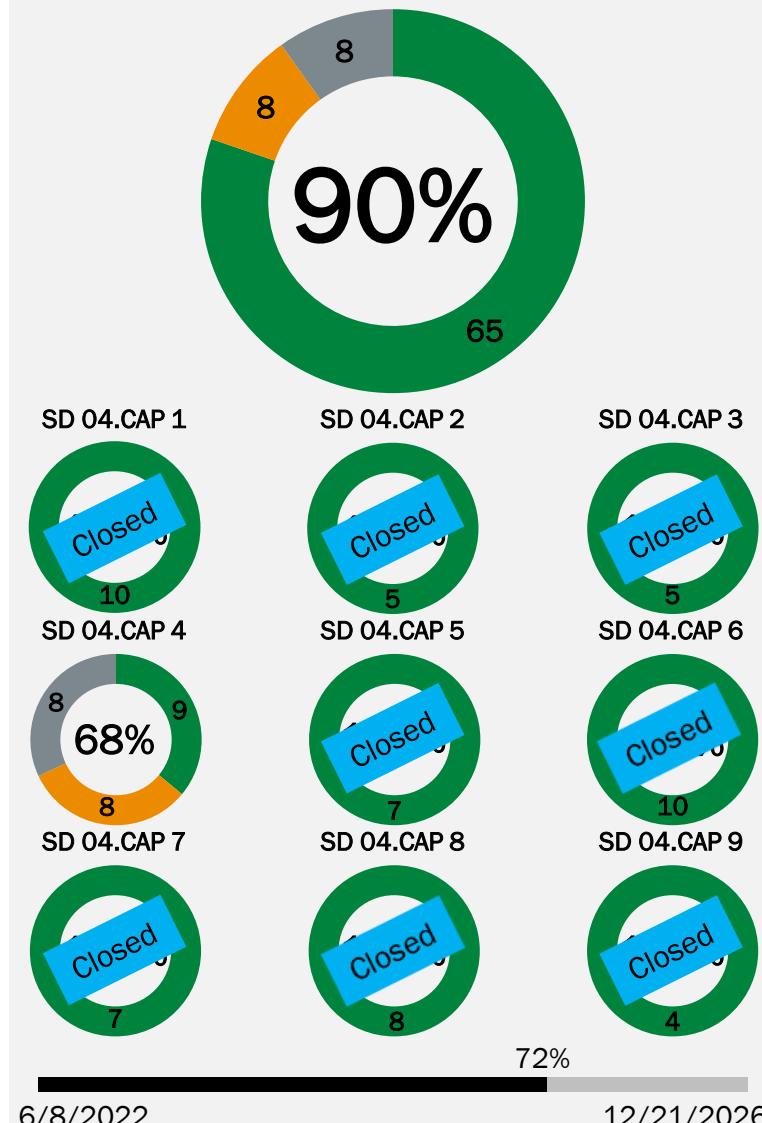
1. Total of 634 actionable items; inclusive of updated 22-4, 23-10 & 23-12 CAPs, does not include IAL items

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# Appendix



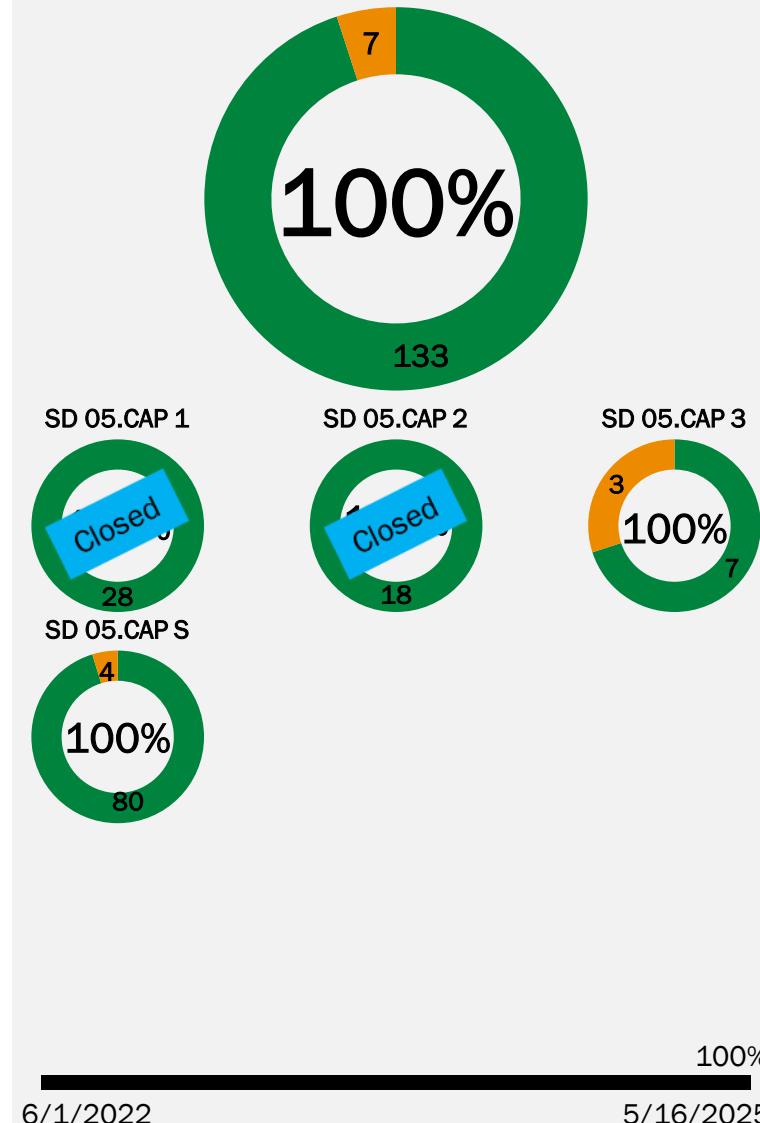
# SD 22-4: Track Maintenance & PPE



- ✓ F1: Published updated Rulebook for Operations Employees incorporating PPE requirements – CAP CLOSED
- ✓ F2: All action items completed CAP CLOSED
- ✓ F3: Raised Tufts Curve Speed Restriction after completing Cologne Egg replacement – CAP CLOSED
- F4: Developed Power SGR Strategy, correlated to FY26 CIP
- ✓ F5: Submitted budget requests for MOW equipment and resource needs – CAP CLOSED
- ✓ F6: Developed Capital Funding Request & Plan for Accelerated Implementation of EAM – CAP CLOSED
- ✓ F7: Developed and Implemented New Weekly Track Conditions Report for Executives – CAP CLOSED
- ✓ F8: Updating SMRP metrics to FTA for our quarterly update 9/30/24 – CAP CLOSED
- ✓ F9: Restored Green Line Work Train to Working Order – CAP CLOSED

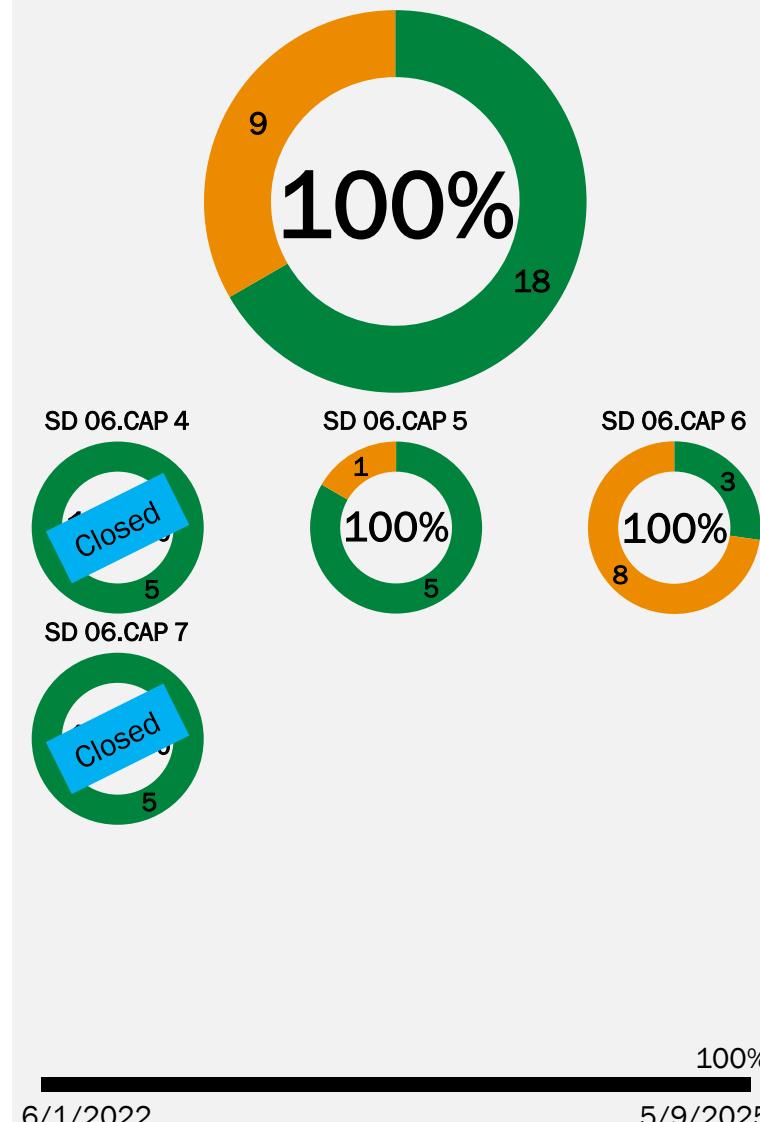


# SD 22-5: Vehicle Securement



- ✓ F1: Procedures for Safe Movements of Rail Vehicles – all action items completed – CAP CLOSED
- ✓ F2: Training for SMRV Procedures – all action items completed – CAP CLOSED
- F3: Implemented Compliance Program for Safe Movement, all action items completed – CAP CLOSURE REQUESTED
- Supplemental: All action items completed. Under FTA review. – CAP CLOSURE REQUESTED

# SD 22-6: Operations Control Center



- ✓ F1: Ensured that staff working in OCC are certified – FINDING CLOSED
- ✓ F2: Established policies to ensure OCC staff have sufficient time off between shifts – FINDING CLOSED
- ✓ F3: Established Operating Procedures to Ensure No Staff Performing Dual Roles – FINDING CLOSED
- ✓ F4: Ensured 100% Compliance with Work Hour Restrictions – CAP CLOSED
- F5: Staffed to 27 RTL Dispatchers Including Supplemental Resources - all action items submitted, under FTA verification
- F6: Implementing plan to make OCC role more attractive (OCC renovation in design phase) -- CAP CLOSURE REQUESTED
- ✓ F7: Updating materials for specialized dispatcher training. – CAP CLOSED

# SD 22-7: Lapsed Certification Process



SD 07.CAP 2



SD 07.CAP 3



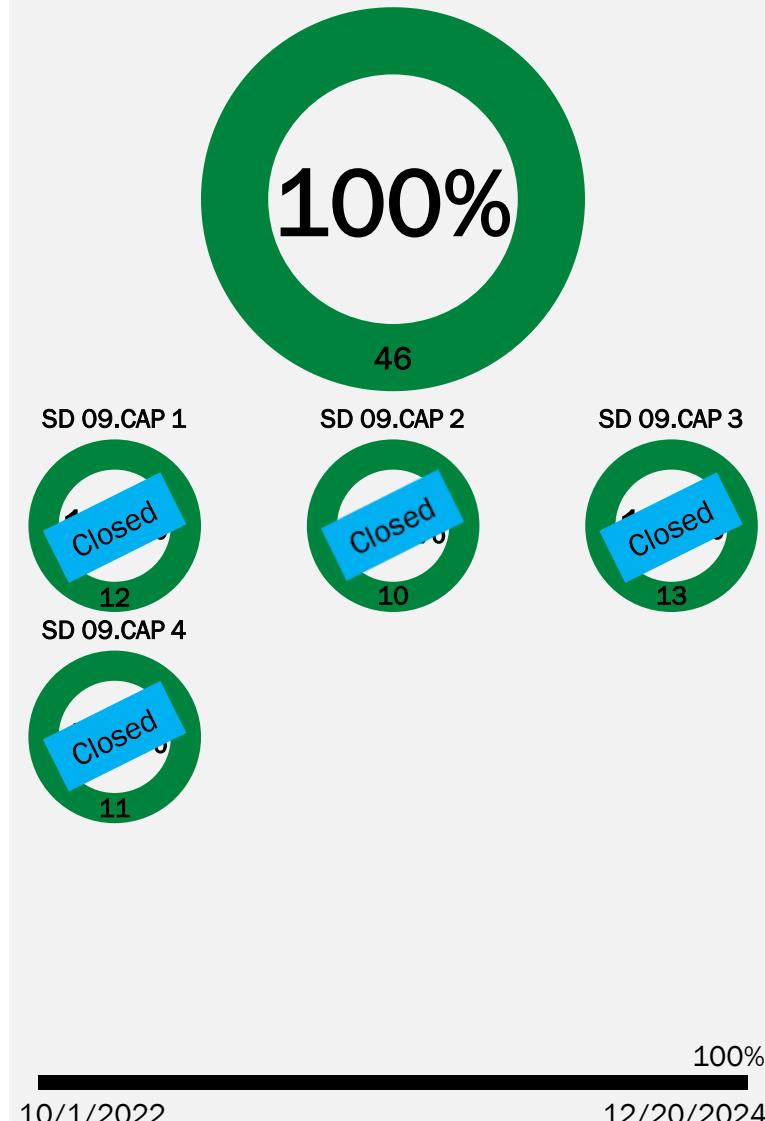
- ✓ F1: Ensured 100% of Operating Personnel Are Current in Certifications – Finding Closure Requested in Fall 2023. Quarterly report for rest violations showing 99.9% compliance submitted to FTA on 4/8/24 - FINDING CLOSED
- ✓ F2: Ensured 100% of Operating Personnel Are Current in Certifications – CAP CLOSED
- ✓ F3: Ensured 100% of Operating Personnel Are Current in Certifications; Designing and Implementing Certification Management Procedures - dashboard went live 2/1/24 – CAP CLOSED

100%

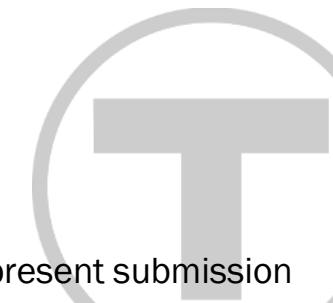
6/13/2022

10/1/2024

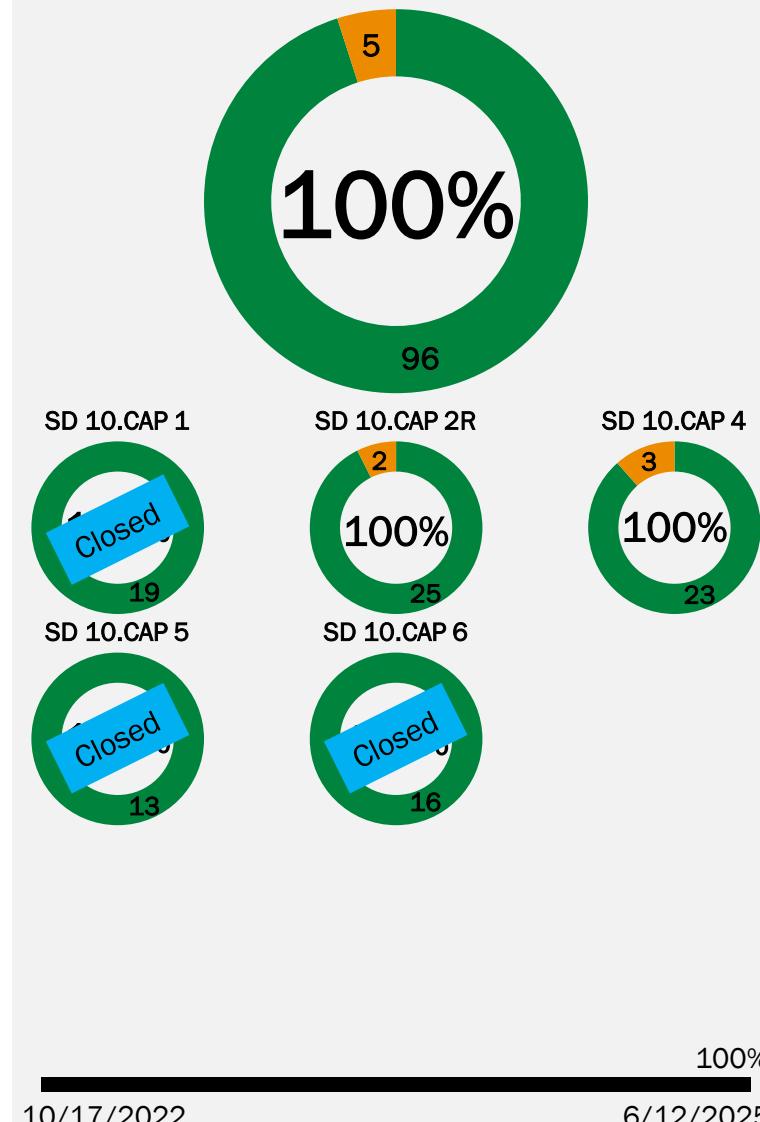
# SD 22-9: Workforce



- ✓ F1: Workforce Assessment: Final safety risk assessment and workforce assessment accepted. – CAP CLOSED
- F2: Hiring Plan: First draft of five-year hiring plan accepted, final draft under verification. – CAP CLOSURE REQUESTED
- ✓ F3: In final stages of implementing training plan for updated Safety Certification policy, verified results with FTA on-site. – CAP CLOSED
- ✓ F4: Contractor Oversight: All action items completed, verified results with FTA on-site. – CAP CLOSED

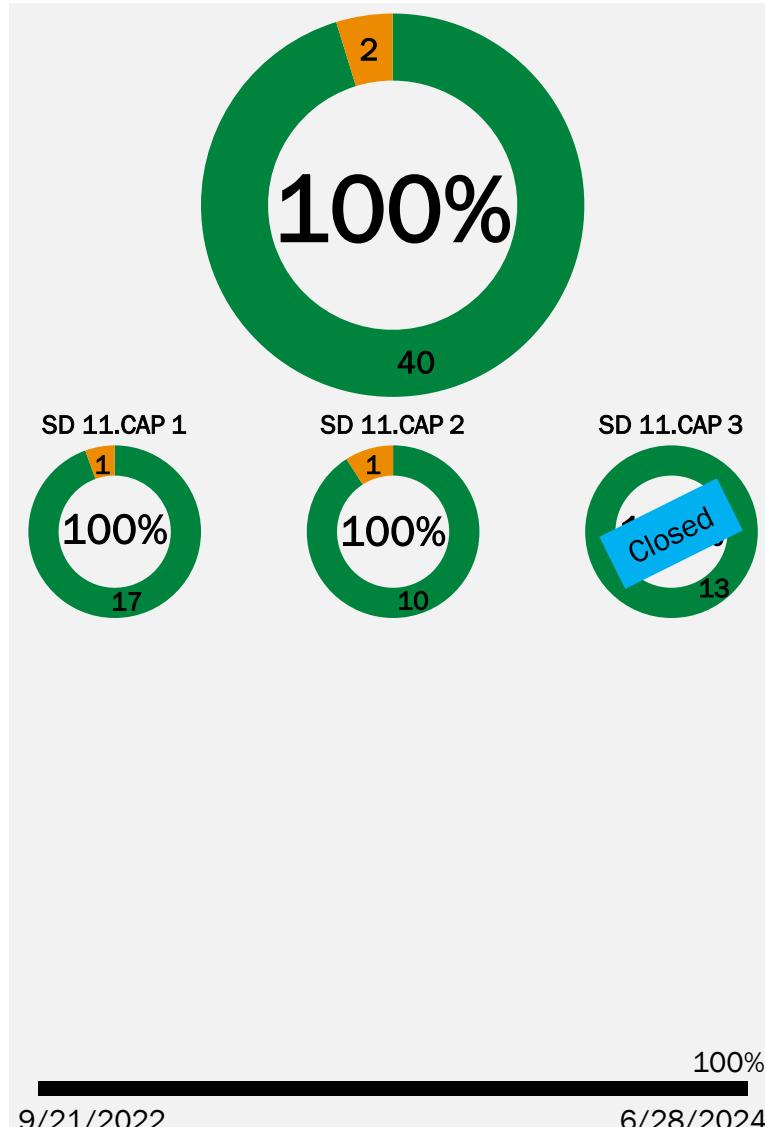


# SD 23-10: Safety Information & SMS

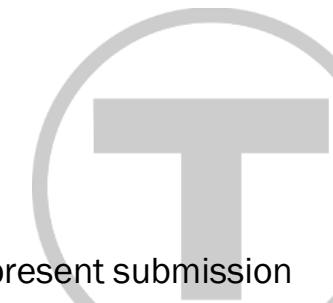


- ✓ F1: All action items completed – CAP CLOSED
- F2/F3: All action items completed. Under FTA review. – CAP CLOSURE REQUESTED
- F4: All action items completed. Under FTA review. – CAP CLOSURE REQUESTED
- ✓ F5: All action items completed – CAP CLOSED
- ✓ F6: All action items completed – CAP CLOSED

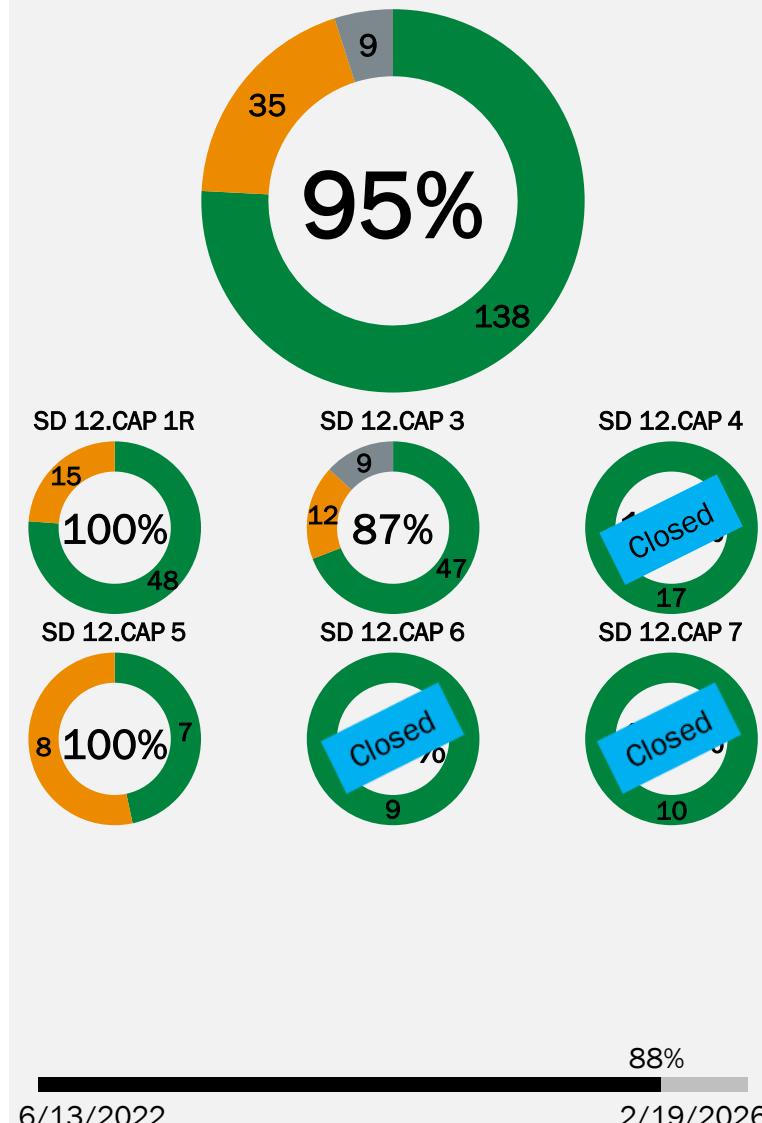
# SD 22-11: Safety Communication



- F1: All action items completed, under FTA verification- CAP CLOSURE REQUESTED
- F2: All action items completed, under FTA verification- CAP CLOSURE REQUESTED
- ✓ F3: All action items completed, under FTA verification – CAP CLOSED



# SD 22-12: Policies, Procedures & Training



- F1/F2: Launched OTIP for Light Rail; updating for Heavy Rail
- F3: Implemented and launched Document Management System (Document Authority)
- ✓ F4: All action items completed – CAP CLOSED
- F5: Established process for maintenance and training updates, established mobile access to central repository, and submitted monthly digitization progress for VM (complete) and E&M
- ✓ F6: Evaluated program design for Rail Ops mentorship – CAP CLOSED
- ✓ F7: Completed all action items, submitted Weak Signals Quarterly Report – CAP CLOSED