



**Massachusetts Bay
Transportation Authority**

GM's Report to the Board

Phil Eng, MBTA General Manager and CEO

September 24, 2025

Transportation Drives Quality of Life & the Economy



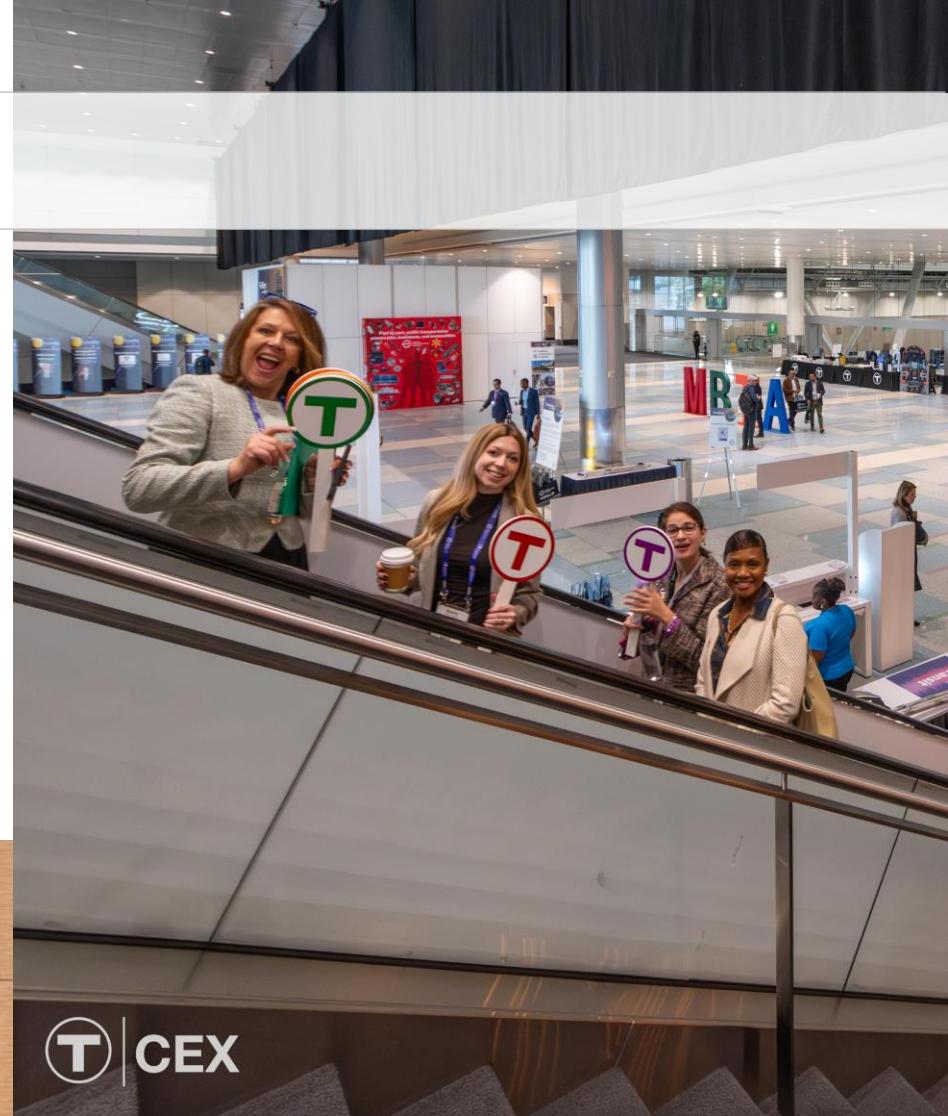
TRANSform

SEPTEMBER 14-17, 2025

BOSTON, MA

Presented by **HNTB**





Choose Transit: Full **T** Ahead

New Way of Doing Business



The Frederick Douglass. Record Ferry Ridership.



Honoring the Past | Passenger Service for the Future

MBTA pays tribute to the legacy railroads that shaped current operations: Boston and Maine Railroad, the New Haven Railroad, and the New York Central Railroad.



Choose Transit | Improving Service

The Make Way for Buses Program keeps buses moving and improves accessibility and safety.



Choose Transit: Full Ahead

Choose Transit | Improved Service & Freedom of Movement



Record riders to the Cape – Summer '25.



- 🏈 Added **2nd round-trip train** for 4 home weekend games.
- 🏈 Extra round-trip train between South Station and Foxboro.
- 🏈 **2nd round-trip train:** Sept. 7, 21, 28 & Dec. 14.



Expanded Weekend Commuter Rail Service.

Extra trains all October weekends. 🎃

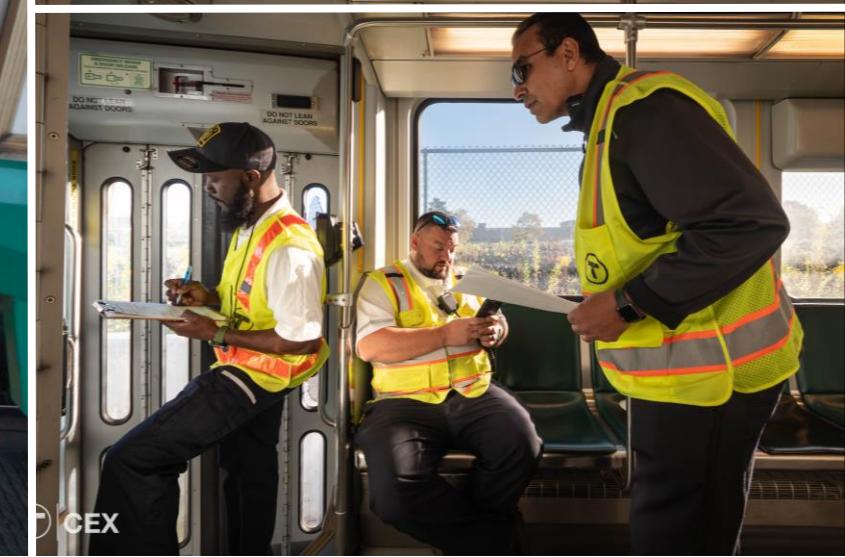
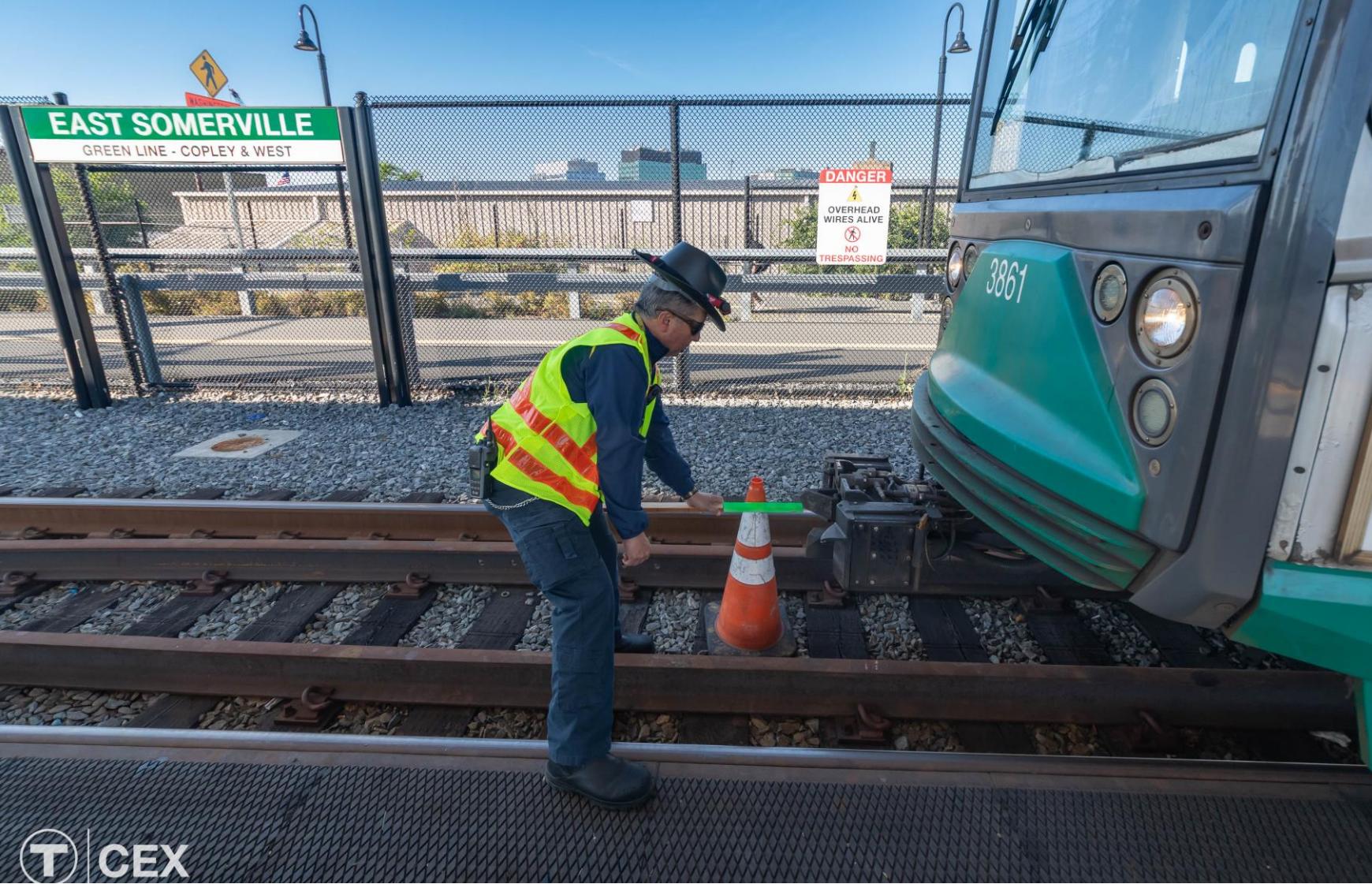


September 2025

Hispanic-Latino Heritage Month

Hispanic/LatinX: Honoring the Past, Inspiring the Future





MBTA Rail Rodeo | Pride in Our Work



T|CEX



T|CEX



T|CEX 12

MBTA Rail Rodeo | Pride in Our Work

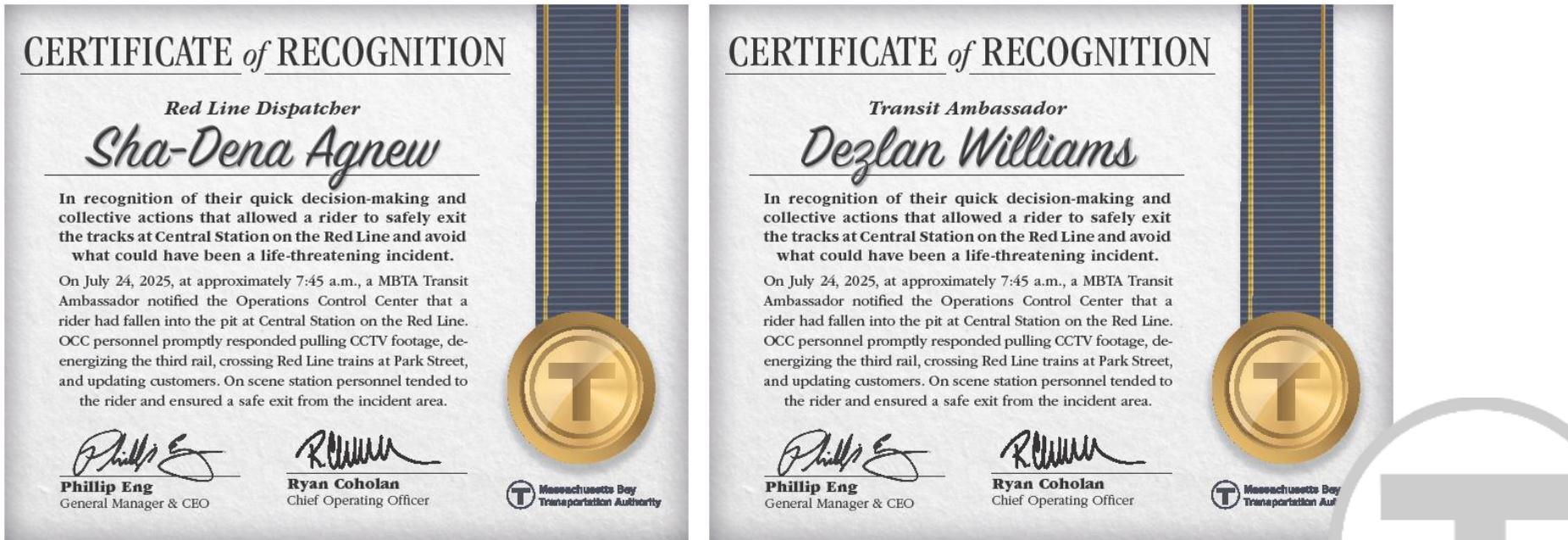
Choose Transit: Full Ahead



Recognizing Our Dedicated OCC Dispatchers & Transit Ambassador

Caring for our riders.

Swift and prudent actions saved a life.



Choose Transit: Full  Ahead

Thank You. Questions?