

GM's Report to the Board

Phil Eng, MBTA General Manager and CEO August 12, 2025

Reducing trip time for our riders.

Orange Line speed increases to 55 mph., starting August 24.



The *Millennium* for improved water transit service. | Addressing water transit demand.





- 400 passenger high-speed catamaran.
- Powered by 4 jet drives.
- Sister ship to the *Aurora* and the *Asteria*, already in use by the T.
- Equipped with a bow loading gangway system.
- Fully accessible boarding, main deck & restrooms.
- Includes a fully functional galley / snack bar.

Fall Schedule 2025 | Highlights & Benefits





Heavy rail frequency improvements enabled by new fleet performance & track infrastructure work.



Frequency improves all days due to faster turnaround times with the new fleet.

- 1 Weekday trips increase by 9%.
- **↓** Weekday peak headways decrease 30 secs.



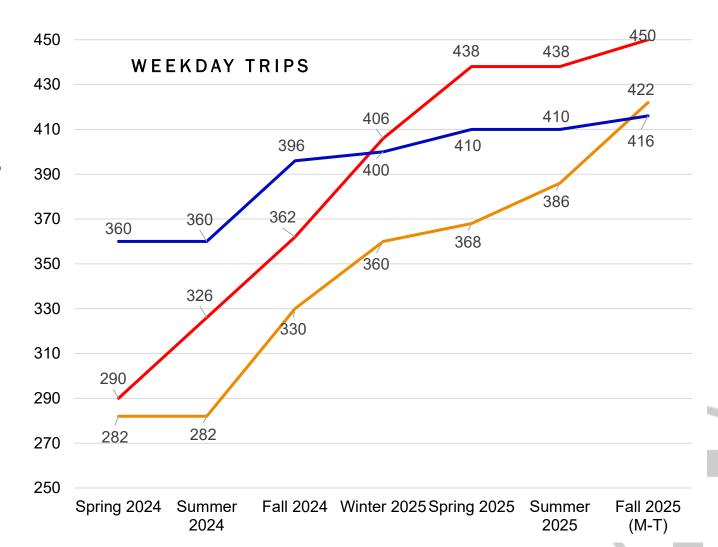
Improvement to weekday frequency.

- ↑ Weekday trips increase by 3%.
- Weekday peak headways decrease 30 secs.



Improvement to weekday frequency.

Note: No notable changes to Green Line and Mattapan Line schedules (slight adjustments to better reflect actual trip time).



Heavy rail Fall 2025 Weekday Schedule Changes



		Fall 2024	Fall 2025 (Mon-Thu)	YOY Change
Scheduled Trips	Ashmont	182	1 226	+44 (24%)
	Braintree	180	1 224	+44 (24%)
Scheduled Headways	Peak – Trunk	6-6.5 min.	↓ 4.5-5 min.	-1.5 min. (-24%)
	Peak – Branches	12-13 min.	↓ 9-10 min.	-3 min. (-24%)
	Midday – Trunk	6 min.	↓ 5.5-6 min.	-0.25 min. (-4%)
	Midday – Branches	12 min.	↓ 11-12 min.	-0.5 min. (-4%)
Scheduled Trips	All Day	330	1 422	+92 (28%)
Scheduled Headways	Peak	6.3 min.	↓ 5 min.	-1.3 min. (-20%)
	Midday	7.5 min.	↓ 6.3 min.	-1.2 min. (-16%)
Scheduled Trips	All Day	396	1 416	+20 (5%)
Scheduled Headways	Peak	4.7 min.	4.7 min.	0 min. (0%)
	Midday	6.7 min.	6.7 min.	0 min. (0%)



Choose Transit: Full T Ahead

Extended Service starts Aug 24











Subway service and certain bus routes extended nearly 1 hour Friday and Saturday nights.



Some bus routes extended nearly 1 hour, 7 nights per week.



Specific ferry routes extended Friday & Saturday nights.















Fall 2025 Service Updates

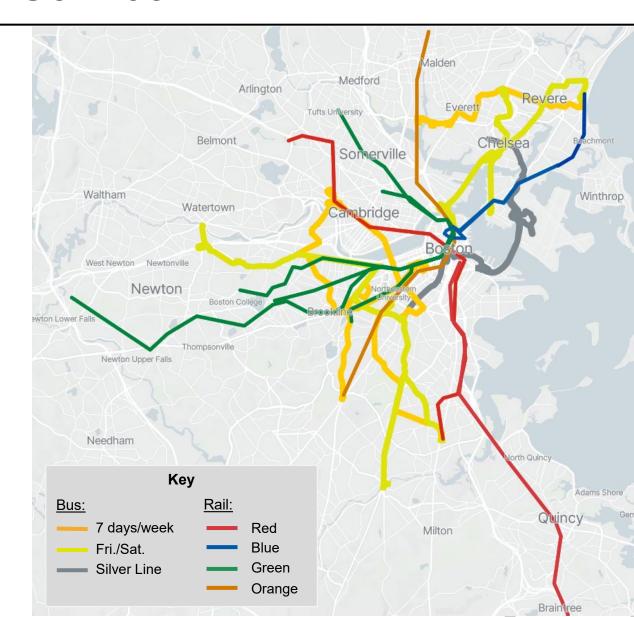
Ryan D. Coholan, Chief Operating Officer



Extended Service

Service will be extended nearly an hour later for all rail lines and 13 bus routes.

- Service extended by nearly an hour for the Red Line, Orange Line, Blue Line, Green Line and Mattapan Line on Friday and Saturday nights.
- Service extended by nearly an hour for Routes 23,
 28, 57, 111 and 116 every night of the week.
- Service extended by nearly an hour for Routes 1,
 22, 39, 66, 110, SL1, SL3 and SL5 on Friday and Saturday nights.
- Ferry (08.29-09.27). One extra hour of service on Hingham/Hull on Friday evenings. Extended service to 10 p.m. on Charlestown and East Boston on Friday and Saturday evenings.



Extended Service

Incremental service adjustments will increase mobility during the evening for late night workers and other travelers.

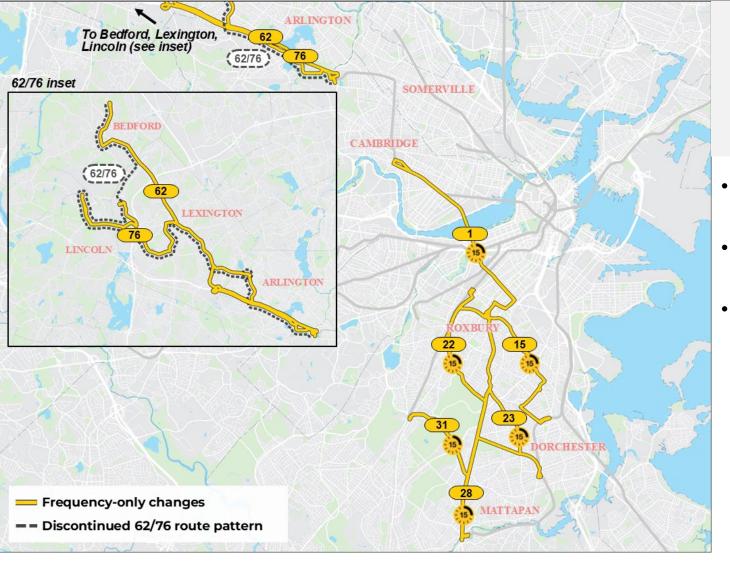
- ✓ Routes selected strategically to:
 - Maximize impact
 - Ensure comprehensive coverage across the region for connectivity across the network.

- ✓ Balances investment with other service and operational priorities, keeping in mind:
 - Other service improvement efforts that pull from the same pool of resources
 - Competing demands for track access



Bus

Continued bus route upgrades informed by the feedback of more than 20,000 stakeholders; riders, bus operators, community groups, municipalities & more.



Eight bus routes upgraded with more frequent service (10-20% overall), which will benefit riders in Mattapan, Dorchester, Roxbury, the South End, Cambridge, Arlington, Bedford, Lexington, Lincoln and Somerville.

- Routes 1, 15, 22, 23, 28, 31 will become Frequent Bus Routes with service every 15 minutes or better every day.
- Service on **Route 15** will extend past St. Peter's Square to Fields Corner Station for all trips.
- Routes 62 and 76 will operate as separate routes with more frequent service replacing combined Route 62/76.
- Route 62 will run seven days/week—with new Sunday service.
- Route 76 will operate each weekday.
- Both routes will be more frequent at peak times.

Choose Transit: Full T Ahead

Bus

Additional continuous improvements to increase transit network and community connectivity and adjustment to respond to roadway re-openings.



- Route 220 resumes operating to the Hingham Ferry Terminal for improved access to the ferry and other retail destinations.
- New seasonal Saturday Route 716 service connecting Mattapan to recreational opportunities at Houghton's Pond will continue through October 11.
- Routes 4, 92 and 93 resumes operating in the Congress St bus lane near Haymarket after closures for construction.
- Route 90 resumes via Cross Street and Broadway.
 This will maintain service along Cross Street while the MBTA shares plans with the public about future changes to Route 88/90 service.

Ferry

Ferry continues to operate with all routes offering weekday and weekend service through mid October.

- Weekend service for the Hingham-Hull, Lynn, Winthrop and Quincy routes will end October 12.
- Weekday service for the Lynn, Winthrop and Quincy routes will end on November 26.
- Service for the East Boston route will end on November 30.
- Weekday year-round service continues on the Hingham, Hingham-Hull and Charlestown routes.
- Weekend year-round service continues on the Charlestown route.





Free Fares.

Five Friday and Saturday nights.

After 9 p.m.

Starting September 5.















Choose Transit: Full (T) Ahead





East Somerville Pedestrian Walkway Opens, Aug. 4, 2025

GL East Somerville | Communities connecting with transit









Natick Station | Fully accessible & rebuilt with limited impact to CR service

Worcester Line





Natick Station Ribbon Cutting, Aug. 11, 2025

NATICK STATION | Communities connecting with transit

World Cup 2026 | The Crucial Role of Public Transit

- 3 Host Countries | U.S., Canada, Mexico
- **1** Main Country Host | United States
- 48 Teams
- **16** World Host Cities
- 11 U.S. Host Cities
- **104** Total Matches
 - **7** Boston Matches



PLANNING UPDATES



ADA-accessible CR platform, Foxboro. Work started Aug. 11. No impact on service for Patriots' games or any special events at the stadium.



Updates to wayfinding, ticketing and service.



Partnerships: MBTA, MassDOT, MassPort, Public Safety. Identify opportunities and gaps.

Boston on the World's Stage

June 11- July 19, 2026

Thank You. Questions?