

2025 Planned Construction and Service Outages

Massachusetts Bay Transportation Authority

Recorded Vignette Presentation – March 20, 2025

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Agenda

- Track Improvement Program, 2024 Highlights
- Overview of Work
 - 2025 Construction Schedule
 - Planned Service Outages, April – June 2025
- Service Alerts and Alternative Service
- Community Engagement and Staying Connected



English

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Spanish

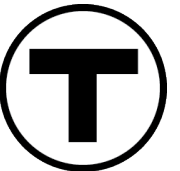
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Chinese

- MBTA 的所有活动，包括公开会议，都没有歧视。MBTA 遵守所有联邦和州公民权利要求，防止基于种族、肤色、国籍、有限的英语能力和其他受保护特征的歧视。我们欢迎来自我们整个服务领域的多样性。如果您有任何问题或疑虑，请访问 www.mbta.com/titlevi 联系多元化和民权办公室

Haitian Creole

- Tout aktivite MBTA, ki an rapo ak reyinyon piblik yo, pa gen diskriminasyon sou baz ras, koulè, orijin nasyonal, konpetans limite angle, ak lòt karakteristik pwoteje. Nou akeyi divèsite nan tout zòn sèvis nou an. Si w gen nenpòt kesyon oswa enkyetid, tanpri vizite www.mbta.com/titlevi pou kontakte Biwo Divèsite ak Dwa Sivil la.



Language Accessibility

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English

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Spanish

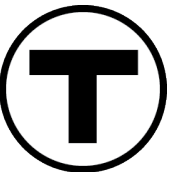
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Chinese

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Haitian Creole

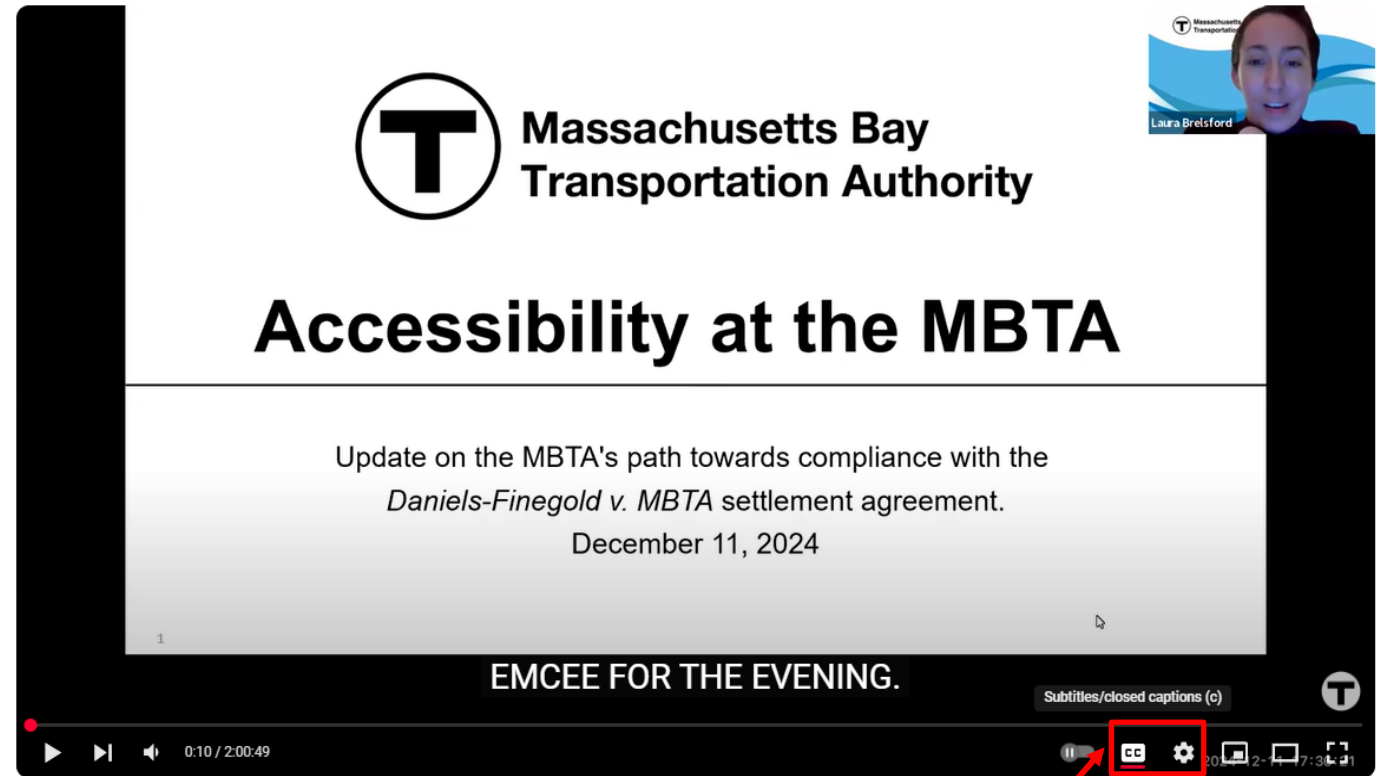
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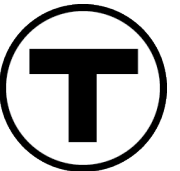
Closed Captions

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- Closed captioning is embedded for this recording.
- To start viewing closed captioning, click Closed Captions with the CC icon in the bottom right on the video player controls on YouTube.
- To adjust caption size, click on the settings icon also in the bottom right, click on subtitles, click on options, and open "font size".



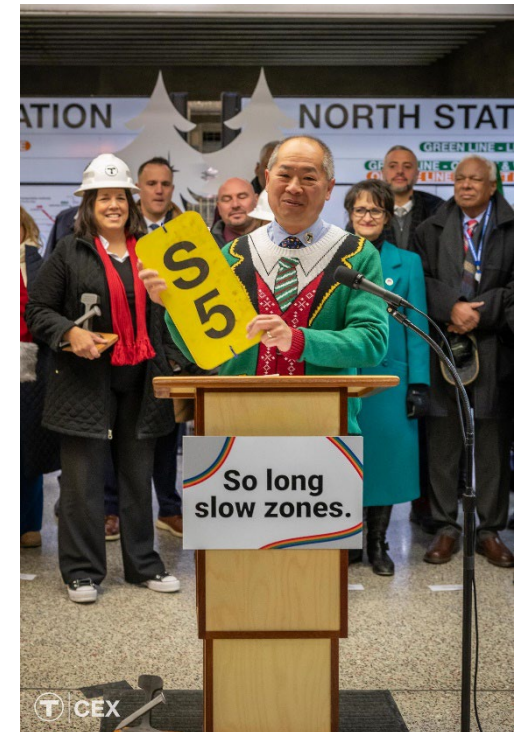
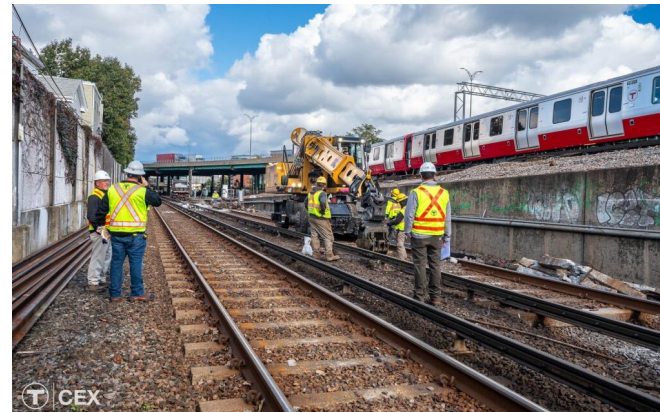
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2024 Track Improvement Program

Overview

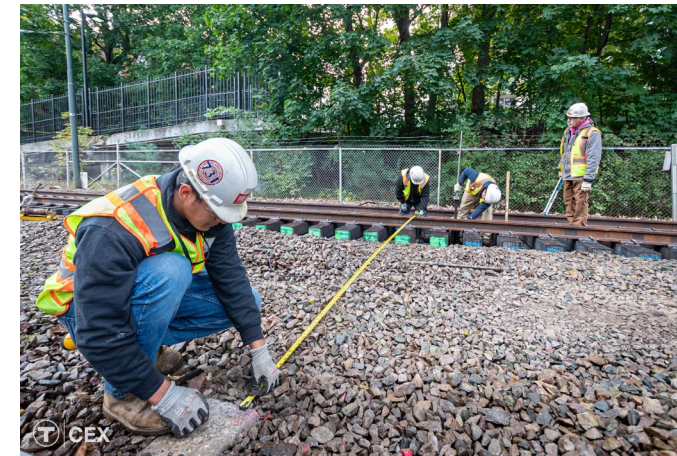
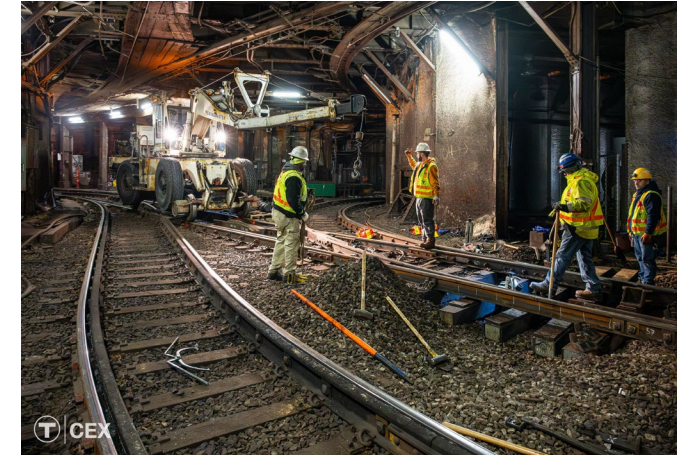
- The Track Improvement Program (TIP) was completed in December 2024.
- In 2024, TIP removed 220 speed restrictions and replaced 250,000 feet of rail across the system, saving riders 2.4 million minutes every weekday and generating nearly \$1 million in economic benefit every day.
- All slow zones on the system were removed for the first time in 20 years.



2025 Planned Service Outages

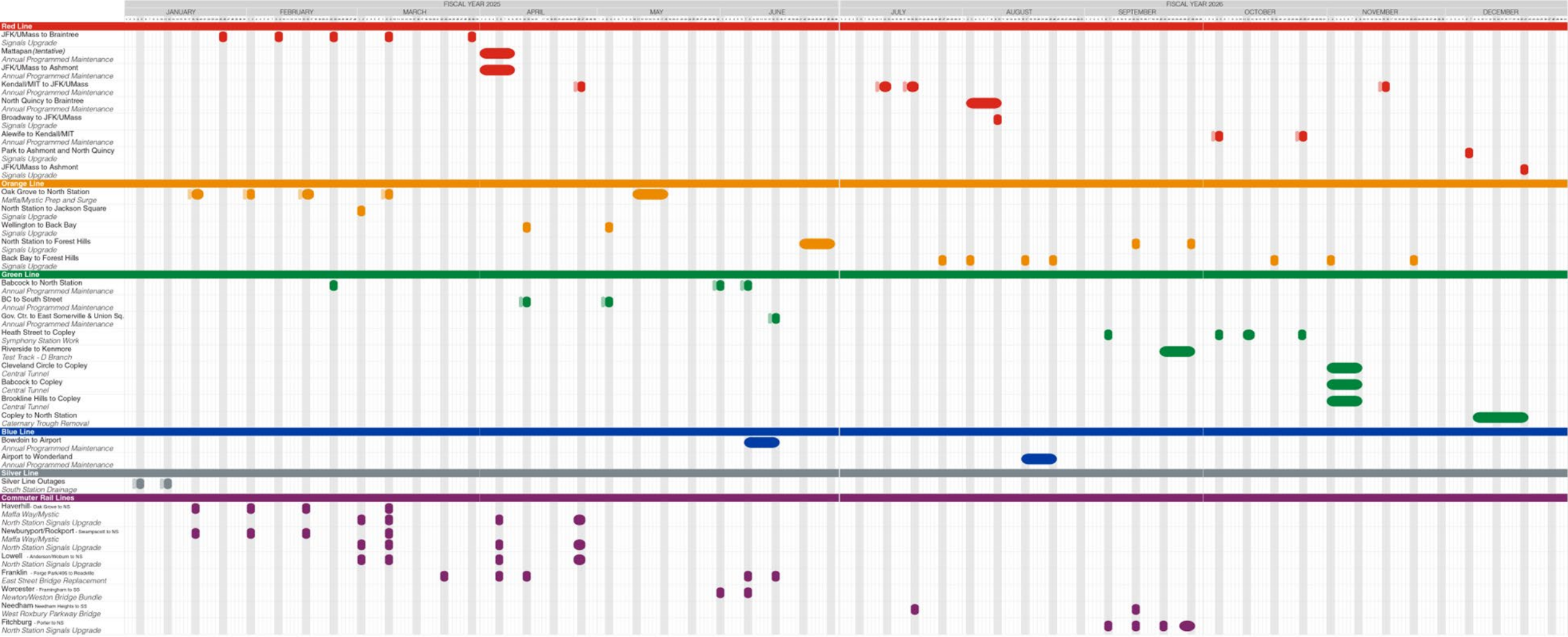
Overview

- In 2025, the MBTA will continue to make repairs and upgrades to infrastructure across the system.
- Infrastructure upgrades includes work on signal systems, improving accessibility at stations, planned maintenance, and track repairs to prevent slow zones.
- This work is occurring to: enhance safety, reduce delays, improve schedule reliability, enable more frequent service, improve platform and elevator accessibility, complete bridge work along Commuter Rail lines, and to improve real-time audio and visual communication about service.



2025 Planned Service Outages

Master Schedule – Information is Subject to Change



2025 Planned Service Outages

April 2025

Red Line

- Ashmont to Mattapan: April 1-9
- JFK/UMass to Ashmont: April 1-9
- Shuttle Train Operations, JFK/UMass to Ashmont: April 10-30
 - Two shuttle trains will be operating between Ashmont and JFK/UMass during this work – one on each track
 - Riders will need to transfer from the Ashmont platform to the Braintree side for continued service towards Alewife

Blue Line

- Bowdoin to Gov't Ctr: April 11-14 & 25-28

Orange Line

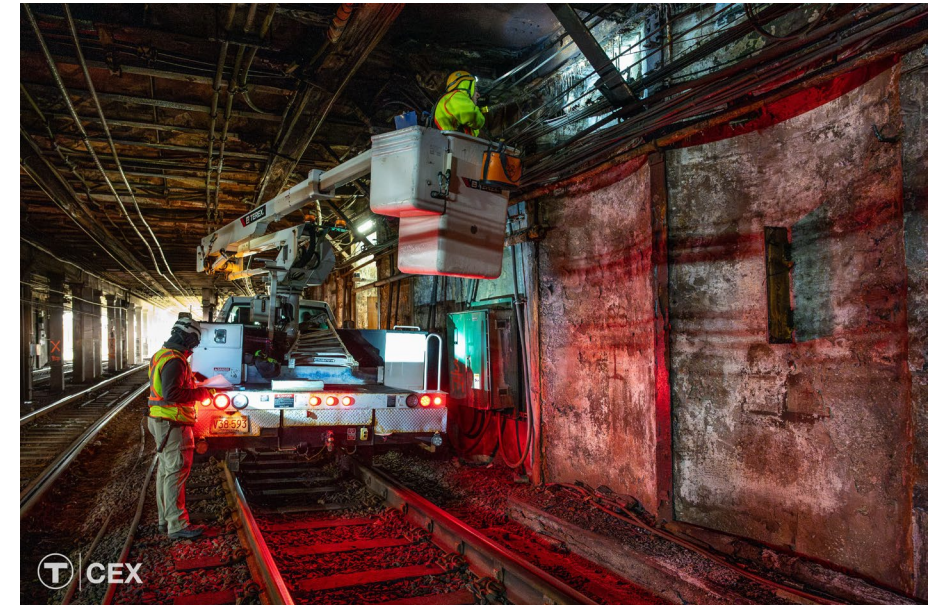
- Wellington to Back Bay: April 12-13

Green Line – B Branch

- Boston College to Lake St: April 11-13

Commuter Rail

- Franklin Line, Forge Park/495 to Readville: April 11-13
- Foxborough Line, Foxborough to Readville: April 11
- Haverhill Line, Oak Grove to North Station: April 5-6 and April 25-27
- Lowell Line, Anderson/Woburn to North Station: April 5-7 and April 25-27
- Newburyport/Rockport Line, Swampscott to North Station: April 5-6 and April 25-27



2025 Planned Service Outages

May 2025

Orange Line

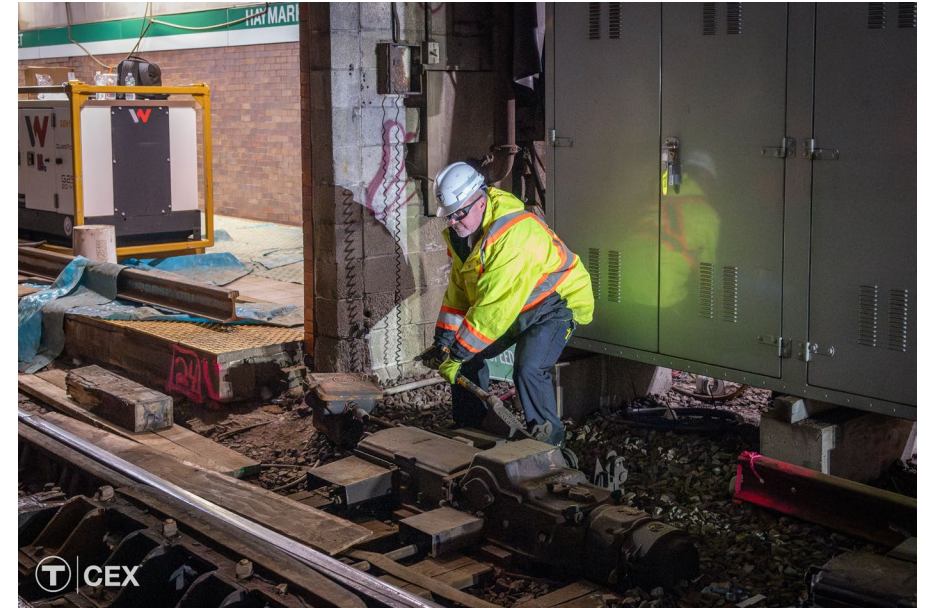
- Wellington to Back Bay: May 3-4
- Oak Grove to North Station: May 9-18

Green Line

- GL-B: Boston College to Lake St: May 2-4
- North Station to Kenmore (C/D), North Station to Babcock Street (B), North Station to Heath Street (E): May 30-June 1

Commuter Rail

- Worcester Line, Framingham to South Station: May 31-June 1
- Haverhill Line, Haverhill to Lawrence: May 31



2025 Planned Service Outages

June 2025

Blue Line

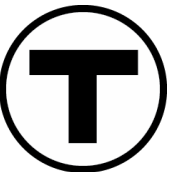
- Bowdoin to Airport: June 7-15

Commuter Rail

- Worcester Line, Framingham to South Station: June 7-8
- Franklin Line, Forge Park/495 to Readville: June 7-8 and 14-15

Please Note:

- Any additional planned service outages will be announced, typically within the month prior to the service outage.



Service Alerts and Accommodations

Notifications and In-Station Support

Service Alerts

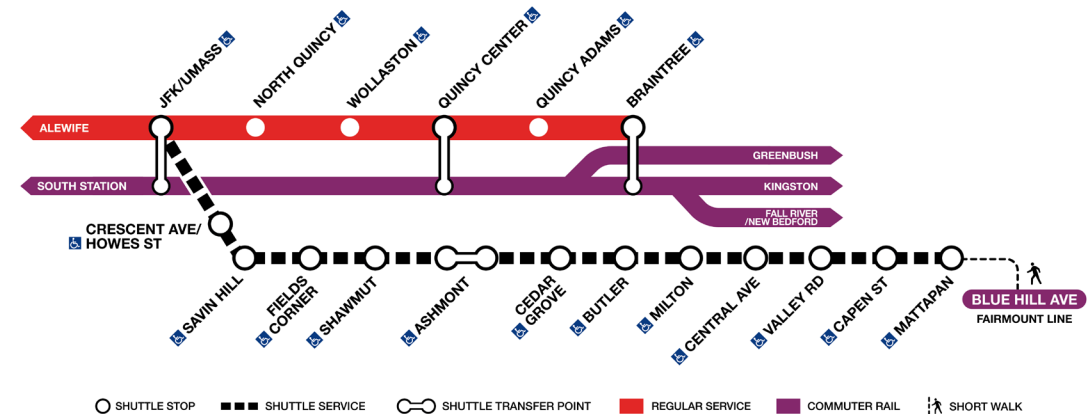
- Riders can stay up to date on closures for specific lines. **Sign up for service alerts via text or email at alerts.mbta.com**



Scan this QR code to sign up for service alerts!

In-Station Support, Shuttling

- In-station signage
- In-station public announcements
- On-Site Transit Ambassadors
 - All of the above, in advance and during service outages
- Free and accessible shuttle service between impacted stations.



A typical diversion diagram provided in service alerts, showing alternative Red Line service in April 2025.



Alternative Service and Accommodations

- Increased service on alternative fixed routes where possible, e.g. increased Green Line frequency to replace downtown Orange Line service during diversions.
- Free Commuter Rail service as an alternative where applicable.
- Free accessible shuttle bus service where applicable.
- Supplemental accessible van service where required.
- Coordinated municipal engagement to prioritize shuttle buses and optimize efficiency.



Community Engagement – Staying Connected

Community Engagement

- Public Videos and Presentations
 - March 20, 2025 – Vigentte Recording
 - Fall 2025, to be scheduled
- Stakeholder meetings and briefings
- Service alerts and web updates. Dedicated webpage: <https://www.mbta.com/projects/2025-planned-closures>
- Press advisories and door-to-door flyers

Stay Connected, Submit Feedback

Email: Publicengagement@MBTA.com

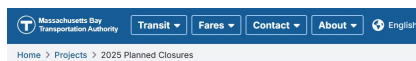
Phone: 617-222-3030

Web: <https://www.mbta.com/policies/public-engagement>



MBTA.com/Events

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2025 Planned Closures



In 2025, we'll continue to make repairs and upgrades to infrastructure across the system. We're upgrading signal systems, improving accessibility in stations, doing planned maintenance, and repairing tracks.

This work across the Red, Orange, Green, Blue, Silver lines and Commuter Rail will:



Mô tả dự án:

Thay đổi dịch vụ này được hoạch định để hoàn thành cải tiến tín hiệu trên Tuyến Đỏ.

Dịch vụ chuyên chở xe buýt miễn phí và dễ dùng sẽ dùng ở tất cả các điểm giữa JFK/Umass và Braintree.

Hành khách được khuyến khích sử dụng các tuyến Commuter Rail Middleborough, Kingston và Greenbush để được dịch vụ miễn phí giữa Braintree, Quincy Center, JFK/UMass và South Station. Có sẵn lịch biểu Commuter Rail tại



 Truy cập trang sự kiện MBTA của chúng tôi để biết các sự kiện MBTA sắp tới. MBTA.com/Events

Nếu quý vị có thắc mắc hay ý kiến, xin liên lạc:
Điện thư (Email): publicengagement@mbta.com
Điện thoại: 617.552.3030



Thick Night:

Người khuyết tật và người ít thông thạo Anh ngữ có thể xem thông tin này. Có dịch vụ thích nghi và người nói miễn phí, theo yêu cầu và nếu sẵn có. Những dịch vụ này bao gồm các chuyên gia hỗ trợ kỹ thuật, dịch vụ hỗ trợ trực tiếp và hỗ trợ kỹ thuật, và thông tin về các dịch vụ khác. Người khuyết tật có thể liên lạc với các chuyên gia hỗ trợ kỹ thuật và người nói miễn phí để được hỗ trợ.

Hãy tải ứng dụng này để xem bản đầy đủ của tài liệu và tải xuống các tệp đính kèm miễn phí.

如欲進一步測試與求證的資料請與本誌直接聯絡。請電郵 p.h.hung@gammnet.org

Para mais informações, ou para solicitar serviços de acesso às bases, envie um e-mail para publicacoes@l2x16.com.

Thank you!

