



**Massachusetts Bay
Transportation Authority**

GM's Report to the Board

Phil Eng, MBTA General Manager and CEO

January 23, 2025





Momentous Investment in the MBTA

Governor Healey announces historic \$8 billion transportation investment, raising MBTA's FY26 operating budget to \$687 million.

Jan. 14, 2025

Immediate,
meaningful
impact for
riders.

- Addresses budget shortfall; contributes to long-term financial stability.
- Lays foundation for a sustainable, reliable transportation system that will serve our communities for years to come.
- Allows for key investments:
 - Resilient systemwide infrastructure.
 - Red & Orange Line signal systems.
 - Commuter rail coaches.
 - Station accessibility.



Our commitment: Demonstrate fiduciary responsibility

- ▶ Increase efficiencies.
- ▶ Spend wisely.
- ▶ Grow internal institutional knowledge and become self-sufficient.
- ▶ Build a stronger and more capable workforce.
- ▶ Deliver meaningful projects that improve the transit experience.
- ▶ Reinforce MBTA's community benefits.
- ▶ Do business differently.



Choose Transit: Full Ahead

"A plan to rebuild a system that makes public transit the preferred choice of travel that the public is proud of and wants to use."



Choose Transit: Full Ahead

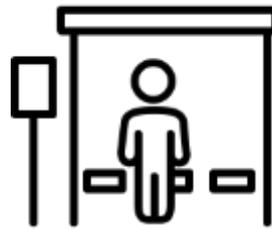
People moving people. Delivering meaningful results.



Robust,
Reliable,
all-day,
frequent
service.



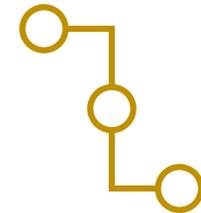
Timely and
appropriate
maintenance
with less rider
impact.



Accessible,
safe,
modernized,
multimodal
system.



Real-time
information and
communication.



A transit network
that serves the
changing needs of
today and builds for
the future.

Sharing our service priorities.



Choose Transit: Full Ahead

Regional Rail: Pathway to modernization, future-proofing and decarbonization.

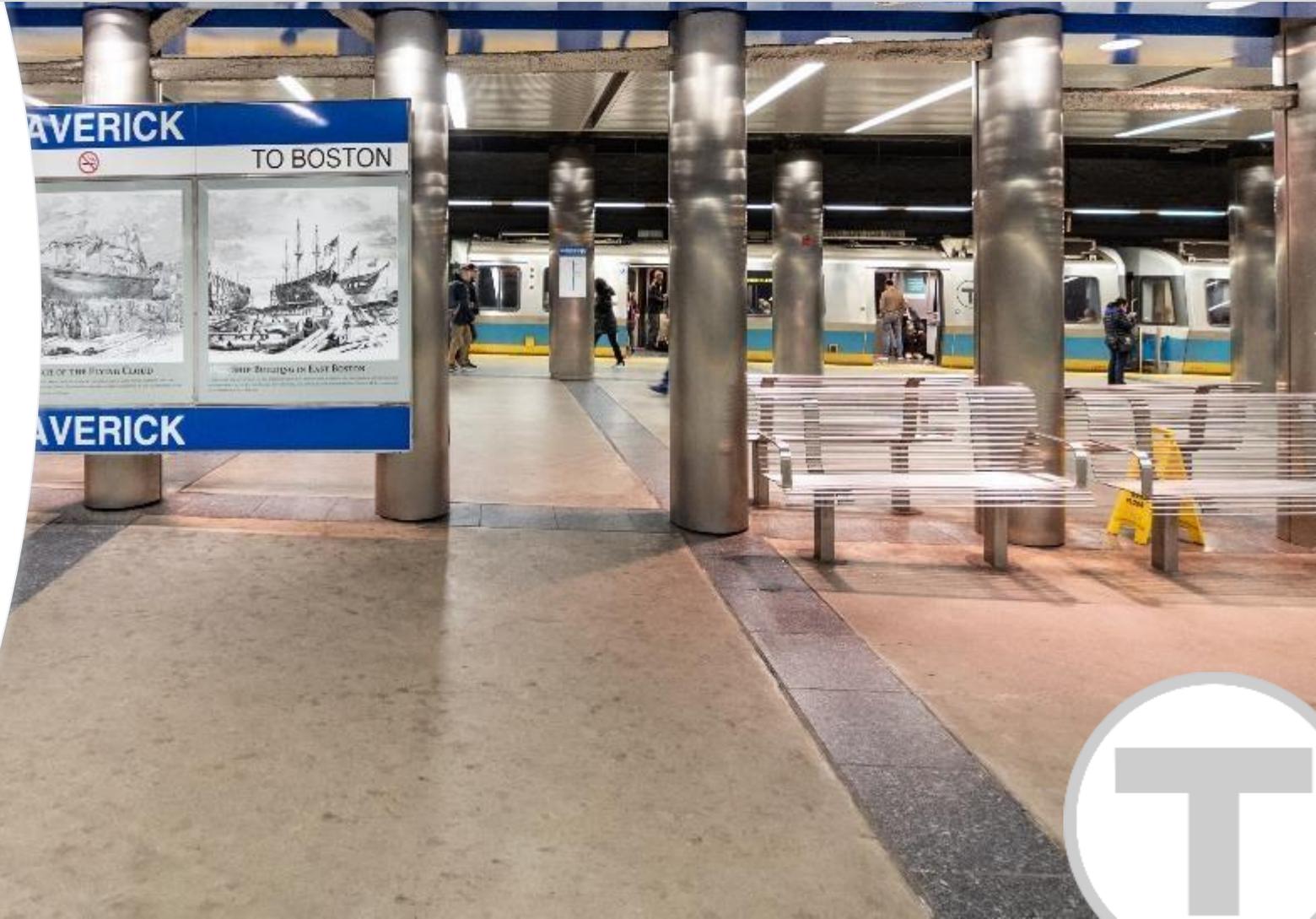
- Increase all day and weekend frequency; headways of 30 min. or less.
- Expand service hours across all lines.
- Improve access to rail with better coordinated infrastructure, bike storage, parking and drop-off/pick-up provisions.
- Improve communications through integrated fare payment and trip planning technology.
- Increase accessibility.



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Heavy Rail: Benefitting from the Track Improvement Program and updated rolling stock.

- Improving headways on branches and traditional off-peak periods. (Red Line).
- Install new Red and Orange Line vehicles.
- Create new designs for Blue Line vehicles.
- Implement 24/7 real-time tracking and conditions information entering stations, while waiting for trains and while enroute.
- Increase connectivity and communication between heavy rail and other modes.
- Design rail infrastructure, facilities and communications to support efficient, robust resilient operations.



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Light Rail: Benefitting from the Track Improvement Program and updated rolling stock.



- Trains every 1-½ minutes in the core; every 6 minutes on each branch.
- More trips, more times a day throughout the week.
- Introduce Type 10, fully-accessible, high-capacity vehicles.
- Make 100% of stations and stops accessible.
- Implement transit priority for Green Line on surface roads and through intersections.
- Transform Mattapan Line with Type 9, fully-accessible vehicles.
- Provide quality in-transit information.



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Ferry: Establish a consistent, rationalized network of all inner-harbor water transportation services.

- Route all Long Wharf ferry services through a central ferry terminal, facilitating timed connections between ferry routes.
- Continue to improve headways in the inner and outer harbors.
- Expand service hours and access during non-commute times, depending on seasonality.
- Expand access for Environmental Justice communities in Gateway Cities.
- Purchase state-of-the art vehicles.



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Bus: Improve to support existing communities' rider density; meet municipal & business partners' needs.

- Increase service 40%, including unserved communities.
- Increase battery electric vehicles.
- Double high-frequency routes, so 50% of bus riders can access 15-minute service, 7 days per week.
- Robust transit priority measures will be rolled out to speed travel and provide a more reliable, faster ride to 80% of bus riders.
- Improve bus stops with accessibility upgrades, real-time information, lighting, shelters and public safety measures.
- Improve wayfinding, signage, communications and infrastructure design.
- Make infrastructure improvements to enable new, high-demand service patterns, including the Silver Line Extension.



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The RIDE: Work towards seamless transition between paratransit vehicles and fixed-route service.

- Offer on-demand paratransit trips.
- Make fare payment and trip planning technology fully integrated with other MBTA services.
- Expand community-based access to trainings and eligibility through an on-the-go Mobility Center.
- All vehicles will be comfortable, accessible and environmentally friendly.
- Customer access to mobile app., this year.



2025 | Delivering Meaningful Results

Choose Transit: Full Ahead

- Increase the number of **NEW Red Line** trains in service throughout the day.
- **Further reduce Red Line peak wait times** by 1 minute, adding more weekday trips.
- **Increase line speeds** on segments of the Red and Orange Lines above 40 mph.
- **Reduce weekend wait times** on the Orange and Blue Lines.
- Improve headway management on Frequent Bus Routes to **reduce "bus bunching."**
- **Minimize disruptions to customers** by utilizing new methods for track access (single tracking, roadway worker protection, etc.)
- Add **more frequent bus routes** with scheduled service every 15 minute or less.



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