



# GENERAL INFORMATION

## Hours of Operation

**Bus and Rapid Transit** services run from 5:15 a.m. to 12:30 a.m., Monday-Saturday, Sunday from 6:00 a.m. to 12:30 a.m.

**Commuter Rail** services run from 5:30 a.m. to midnight weekdays. Most lines also operate on weekends. Visit [mbta.com](http://mbta.com) for schedules.

**Commuter Ferry** services run from 5:45 a.m. to 11:10 p.m., weekdays, depending on route. Weekend service from Highgate operates from 8:00 a.m. to 12:00 a.m., June-September.

**Inner Harbor Ferry** services run from 6:30 a.m. to 8:25 p.m., weekdays. Weekend service operates from 10:00 a.m. to 6:25 p.m.

**Capitol Square** services run from Memorial Day through Labor Day. For fare and schedule information, visit [capitol.com](http://capitol.com).

## Fares

PRICE PER TRIP	Local Bus	Bus + Bus	Rapid Transit	Bus + Rapid Transit
CharlieCard	\$1.70	\$1.70	\$2.40	\$2.40
CharlieTicket	\$1.70	\$1.70	\$2.40	\$4.10
Cash on Board	\$1.70	\$3.40	\$2.40	\$4.10
Senior and TAP	\$0.85	\$0.85	\$1.10	\$1.10
Student	\$1.10	\$1.10	\$1.10	\$1.10

**Transfer** 11 transfer rules apply. CharlieCard users may transfer from a local bus to rapid transit or a local bus for the price of one rapid transit trip. Student, Senior and TAP (people with disabilities) CharlieCards can pay reduced fare on single rides on rapid transit, commuter rail, local bus, express bus and ferries.

**Tap to Ride:** The MBTA has improved the way you pay for transit with the introduction of contactless payment on bus, Green Line and Mattapan trolleys, and all rapid transit stations. You can pay by tapping your contactless debit/credit card, phone or watch with a mobile wallet—making it easier for you to get going. Express bus full fares are \$4.25 (CharlieCard) and \$4.25 (CharlieTicket) one-way. **Fare-Free Buses** routes 23, 28, and 29 are free. **Commuter Rail** full fares are \$2.40-\$3.25 one-way, depending on zones traveled and whether paid in advance or onboard. **Ferry** fares are \$2.40-\$3.75 one-way, depending on route.

## Passes

Passes offer unlimited and flexible travel and additional savings. Semester Passes are available through your college or university. Student Passes are available through your middle, junior or high school. Corporate passes are registered through your employer. Contact your corporate benefits administrator.

**Local Bus (\$55/month)** Unlimited travel on Local Bus, Silver Line SL1 and SL2, and all rapid transit services. Valid for unlimited travel on Silver Line and Local Bus, plus Inner Harbor Ferry and Commuter Rail Zone 1A. If purchased on a CharlieTicket, 1-day and 7-day on CharlieTicket valid 24 hours and 7 days from date and time of purchase, respectively. 7-day on CharlieTicket purchased at fare vending machines valid from first use.

**Express Bus (\$13/month)** Valid for all Local Bus, Express Buses 354, 426, 428, 450, 501, 504, and 505. Rapid Transit, Inner Harbor Ferry and Commuter Rail Zone 1A.

## Sales and Transactions

**Commuter Rail (\$90-\$126/month)** Valid for all Local Bus, Express Bus, Rapid Transit and Inner Harbor Ferry, plus applicable Commuter Rail and Commuter Ferry services. Zone 1A Pass not valid on Express Bus.

**Commuter Ferry (\$320/month)** Valid for all MBTA services, except Commuter Rail Zones 6-10.

**Student (\$20/month)** Valid on all Local Bus, Rapid Transit, Express Bus and Commuter Rail Zones 1A through 2.

**Senior and TAP (\$30/month)** Valid on all Local Bus and Rapid Transit. Not valid on Express Buses, Commuter Rail or Commuter and Inner Harbor Ferries.

## Accessible Services

All MBTA buses and all ferry routes are wheelchair accessible. Accessible MBTA stations are noted with the Blue International Symbol for Access (ISA). Commuter Rail, Ferries, Capitol Square and Rapid Transit are accessible. Accessible MBTA services include: Commuter Rail, Ferries, Capitol Square and Rapid Transit. Persons with disabilities may qualify for a TAP CharlieCard and reduced fares. Medicare cardholders are automatically eligible for a TAP CharlieCard. Call for current information at 617-222-3200, TTY 617-222-5146, or toll-free 800-392-6100.

## Bicycles

Bicycles are allowed on buses equipped with bike racks. Commuter and Inner Harbor Ferries, Commuter Rail (during nonpeak hours) and all Greenbush, Kingston, and Middleborough-Amherst trains, Red and Orange lines on weekdays before 7:00 a.m., 10:00 a.m. to 4:00 p.m., and all day on weekends, and the Blue Line (anytime except weekdays 7:00 a.m. to 9:00 a.m., inbound and 4:00 p.m. to 6:00 p.m., outbound). Conventional bicycles are prohibited on the Silver Line SL1, SL2, and Commuter Rail Mattapan Trolley, and on the Downtown Crossing Commuter Rail and Park Street stations. Folding bicycles are allowed at any time on any line and at any station when loaded in a compact position. No motorized vehicles are allowed at any time. Visit [mbta.com/bikes](http://mbta.com/bikes) for more information.

## Rider Tools

Go to [mbta.com](http://mbta.com) for:  
**Trip Planner:** Step-by-step directions to get you to your destination.  
**Schedule and Maps:** Complete schedules and maps for all MBTA services.  
**Realtime Info:** 10-to-the-minute, stop-by-stop arrival times for all MBTA services.  
**Apps:** Smartphone apps offer real-time information, trip planning, service alerts and more. Just search "MBTA" in your smartphone's app store or visit [mbta.com/apps](http://mbta.com/apps).  
**mTicket:** Mobile ticketing app to purchase fares for Commuter Rail, Ferries and Capitol Square. Only visit [mbta.com/mTicket](http://mbta.com/mTicket).  
**T-Alerts:** Email and text message subscription service alerting you to any service problems or delays. Go to [mbta.com/subscribe](http://mbta.com/subscribe) to sign up to receive current alerts or to view them online.  
**PayByPhone:** Pay-in-advance system for MBTA parking facilities without attendants or pay stations. Register either online at [paybyphone.com](http://paybyphone.com), by phone at 800-234-7323, or by downloading the mobile phone app. For more information, visit [mbta.com/parking](http://mbta.com/parking).

## Safety

Please do your part to be safe while riding the T:  
 • Stay alert and avoid distractions, such as cellphones.  
 • Stand behind the yellow line until the train stops.  
 • Let others off before boarding, hold the gap, and never attempt to hold open the train doors.  
 • Keep off train tracks, and use caution at railroad crossings.  
 • Contact train operators via intercom on every train or, in the event of an emergency, follow the instructions of MBTA Personnel.  
 • If you see something unsafe, report it to MBTA personnel or call Transit Police at 617-222-1212, Customer Communications at 617-222-3200, or the MBTA Safety Hotline at 617-222-5135. For more information, please visit [mbta.com/safety](http://mbta.com/safety).

## Contact Information

**Customer Communications:** 617-222-3200  
 Hours: Mon-Fri 6:30 a.m. to 8:00 p.m.  
 Sat/Sun 7:30 a.m. to 6:00 p.m.  
 Toll-free 800-392-6100  
 TTY 617-222-5146

**Elevator/Escalator/Wheelchair Lift Update Line:** 617-222-2828  
 Hours: Mon-Fri 6:30 a.m. to 8:00 p.m.  
 Sat/Sun 7:30 a.m. to 6:00 p.m.  
 Toll-free 800-392-6100  
 TTY 617-222-5146

**Emergency:** 617-222-1212 or 911  
 TTY 617-222-5146

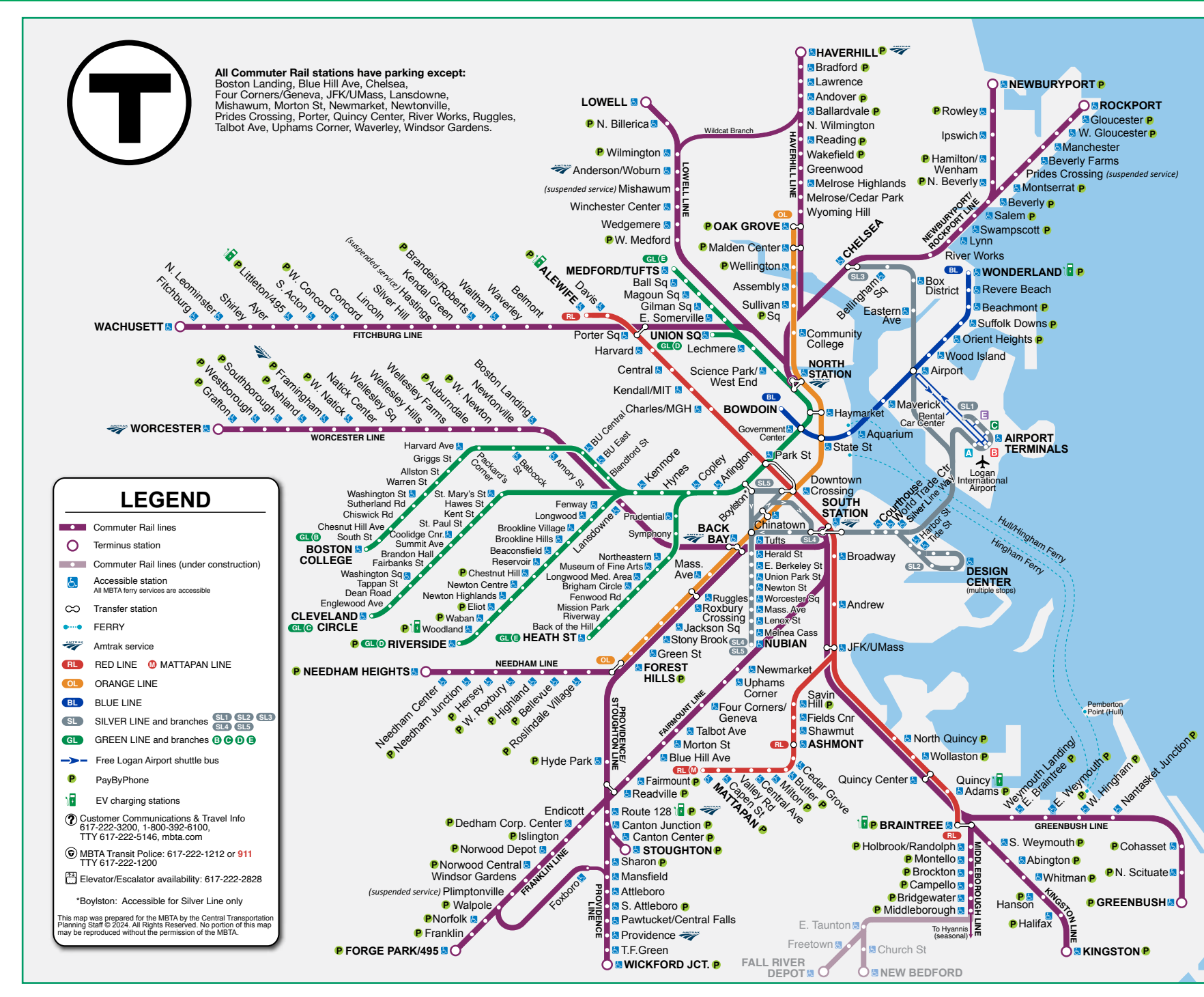
**Text:** 873872 or TPDTPT

**Twitter:** @TheMBTA

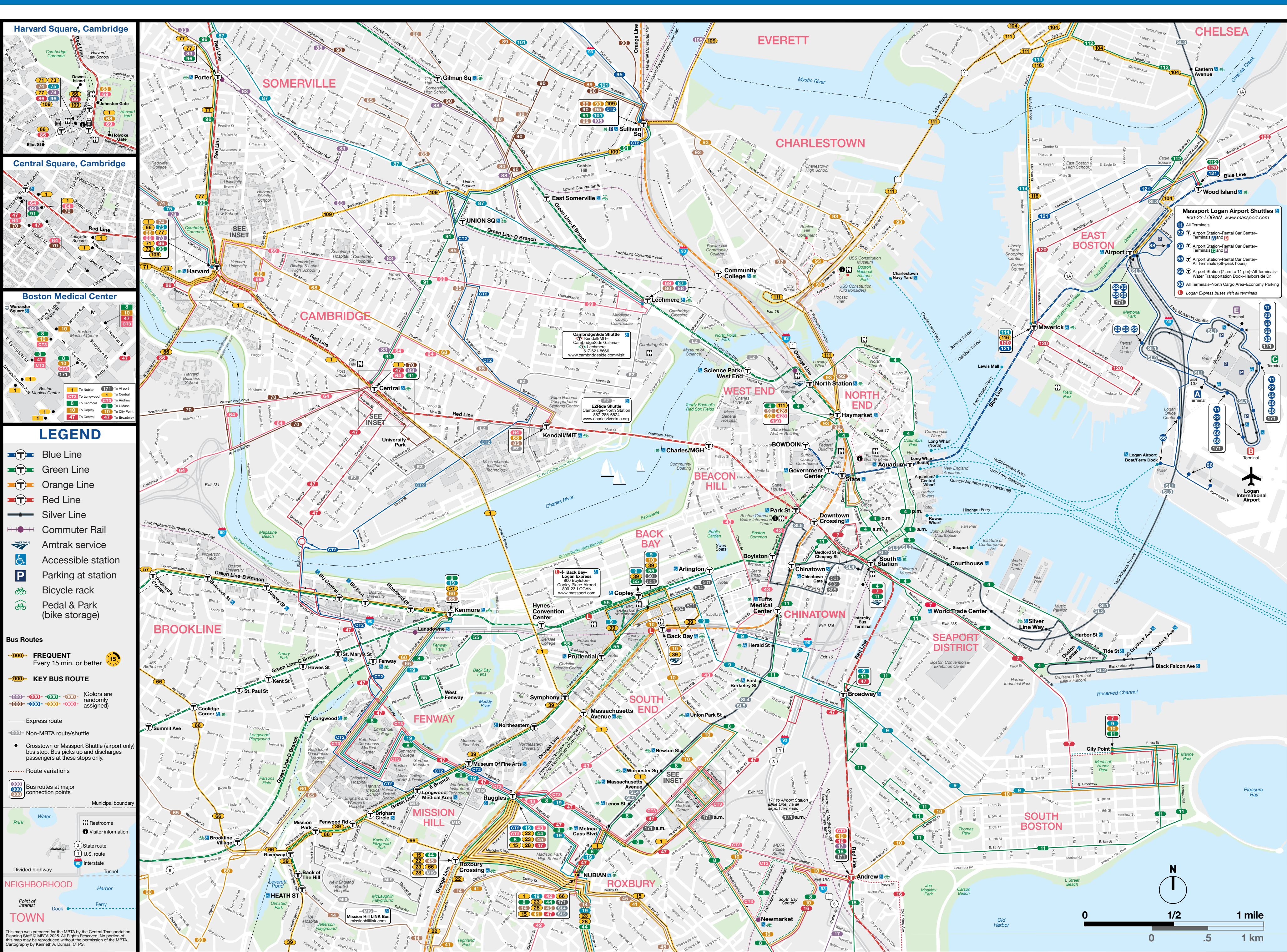
**Facebook:** TheMBTA

**Non-emergency contact information:**  
 Boston: 617-222-1000  
 Salem: 978-326-1000  
 Lowell: 978-462-1000  
 Lynn: 781-261-1000  
 Andover: 978-682-1000  
 Haverhill: 978-375-1000  
 North Andover: 978-851-1000  
 Merrimack: 978-281-1000  
 Andover: 978-682-1000  
 Haverhill: 978-375-1000  
 North Andover: 978-851-1000  
 Merrimack: 978-281-1000

# RAPID TRANSIT AND COMMUTER RAIL SYSTEM



# DOWNTOWN BOSTON/CAMBRIDGE



# FREQUENCIES FOR BUS ROUTES, RAPID TRANSIT LINES AND FERRY ROUTES

Schedules for all bus routes and Rapid Transit lines are available at Downtown Crossing and Park Street stations, and in the State Transportation Building, 31 floor lobby, 10 Park Plaza, Boston. Schedules for nearby routes are also available at many municipal buildings and libraries, and from MBTA customer service agents. Visit [mbta.com](http://mbta.com) for up-to-date information, schedules, maps, historical facts, and more.

**Rapid Transit** Service frequency in minutes

Route No.	Origin-Destination	Mon	Tue	Wed	Thu	Fri	Sat	Sun
RED LINE	Alewife-Braintree	11	12	11	14	13	13	13
ORANGE LINE	Oak Grove-Forest Hills	6	7	6	8	9	11	11
BLUE LINE	Wendland-Bowdoin	5	7	5	8	9	9	9
GREEN LINE	Boston College-Government Ctr	7	8	8	10	10	10	10

**Bus Routes** Service frequency in minutes

Route No.	Origin-Destination	Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	Harvard Sq. - Central Sq.	10	14	11	11	14	14	14
2	North Station - North Sq.	19	30	19	30	40	40	40
3	City Point - City Point	7	45	9	40	40	40	40

# KNOW YOUR RIGHTS

The MBTA is committed to providing customer service in a nondiscriminatory manner to all persons, regardless of race, color, national origin, sex, age, ancestry, disability, sexual orientation, religion and other protected categories. For further information or to file a complaint, please contact: MBTA/MassDOT Office of Diversity and Civil Rights, 10 Park Plaza, Boston, MA 02116. Tel: 857-368-8580, or [ODCRcomplaints@mbta.com](mailto:ODCRcomplaints@mbta.com).

**Social Media**

- Follow us at [TheMBTA](https://www.facebook.com/TheMBTA)
- Like us at [facebook.com/TheMBTA](https://www.facebook.com/TheMBTA)
- Instagram: [@TheMBTA](https://www.instagram.com/TheMBTA)
- youtube.com/mbtagm
- TikTok: [@TheMBTA](https://www.tiktok.com/@TheMBTA)

**Bus Network Redesign**

The first phase of Bus Network Redesign service changes will begin on December 15, 2024, with six routes in Chelsea, Everett, Revere, Malden, Somerville, Cambridge, Allston, Brighton, and East Boston.

Service changes to bus routes 86, 104, 109, 110, 116 and 117.

Routes 104, 109, 110, and 116 will become Frequent Bus Routes, increasing service to every 15 minutes or better during service hours every day (shown in yellow).

Route 86 will now terminate at Harvard Station.

Route 117 will be eliminated.

New connections to the Red, Orange, Green, and Blue Lines and Logan Airport.

**Service will resume in Spring 2025 for these ferries:**  
 Lewis Mall (E. Boston)-Long Wharf South  
 Writlop Landing-Central South  
 Lewis Mall (E. Boston)-Long Wharf South  
 Beeson Street Pier-Lynn-Long Wharf South



### LEGEND

- Bus Routes**
  - FREQUENT** Every 15 min. or better
  - KEY BUS ROUTE**
  - Colors are randomly assigned.
  - Express route
  - Non-MBTA route/shuttle
  - Route variations
  - Bus routes at major connection points
- Red Line station**
- Orange Line station**
- Blue Line station**
- Green Line station**
- Silver Line station**
- Commuter Rail station**
- Accessible station**
- Parking available at station**
- Bicycle rack at station**
- Pedal & Park (bike storage)**
- Amtrak service**

**NEIGHBORHOOD**

**TOWN**

Municipal boundary

Point of interest

State route

U.S. route

Interstate

Divided highway

Tunnel

Dock

Ferry

#### Davis Square

#### Medford Square

#### Malden Center

#### Central Square, Lynn

#### BEVERLY

#### DANVERS

SCALE  
1 inch = 1.3 miles  
0 1/2 1

**SCALE**  
1 inch = 1 mile  
0 1/2 1

All Routes and Services Described or Shown on This Map are Subject to Change.

See Downtown Boston/ Cambridge map on reverse for more detail

Logan International Airport

UMass Shuttle

Green Line Shuttle

Waltham Bay Commuter Shuttle

Lexington Express Bus

Bedford Local Transit

Woburn Express

Amtrak service

### MBTA Frequent Bus Service

**BUS NETWORK REDESIGN PHASE 1**  
EFFECTIVE DECEMBER 2024

#### WESTWOOD

#### NORWOOD

#### CANTON

#### RANDOLPH

#### HOLBROOK

#### BRAINTREE

#### WYMOUTH

#### HINGHAM

# New England Regional Transportation Map

Mapa do Transporte Regional da Nova Inglaterra • Nueva Inglaterra: Mapa regional de transporte  
 新英格蘭區域交通路線圖 • Carte de transport régionale de la Nouvelle Angleterre

## Legend

- Legenda • Leyenda • 圖例 • Légende**
- Bus • Ônibus • Bus • 公車 • Autobus
  - Rail • Ferrovía • Ferrocarril • 鐵路 • Métro
  - Ferry (year-round) • Balsa (permanente) • Ferry (servicio de temporada) • 渡輪(全年) • Traversier (toute l'année)
  - Ferry (seasonal) • Balsa (sazonal) • Ferry (servicio todo el año) • 渡輪(季節性) • Traversier (saisonnier)
  - Multi-bus stop • Parada Múltiple de Ônibus • Parada de bus múltiple • 多車公車站 • Arrêt de multiples lignes d'autobus
  - Connections • Conexões • Conexiones • 轉乘 • Correspondances
  - BUS-RAIL • ÔNIBUS-FERROVIA • BUS-FERROCARRIL 公車-鐵路轉乘 • AUTOBUS-MÉTRO
  - BUS-FERRY • ÔNIBUS-BALSA • BUS-FERRY 公車-渡輪轉乘 • AUTOBUS-TRAVERSIER (FERRY)
  - BUS-RAIL-FERRY • ÔNIBUS-FERROVIA-BALSA • BUS-FERROCARRIL-FERRY • 公車-鐵路-渡輪轉乘 • AUTOBUS-MÉTRO-TRAVERSIER (FERRY)
  - Connection within five minute walk  
 Máximo de cinco minutos de caminata até a conexão  
 Conexión a menos de cinco minutos a pie  
 轉乘步行五分鐘以內
  - (e) Express • Expreso • Expreso • 高速 • Express
  - (uc) Under Construction • Em Construção • En construcción • 施工中

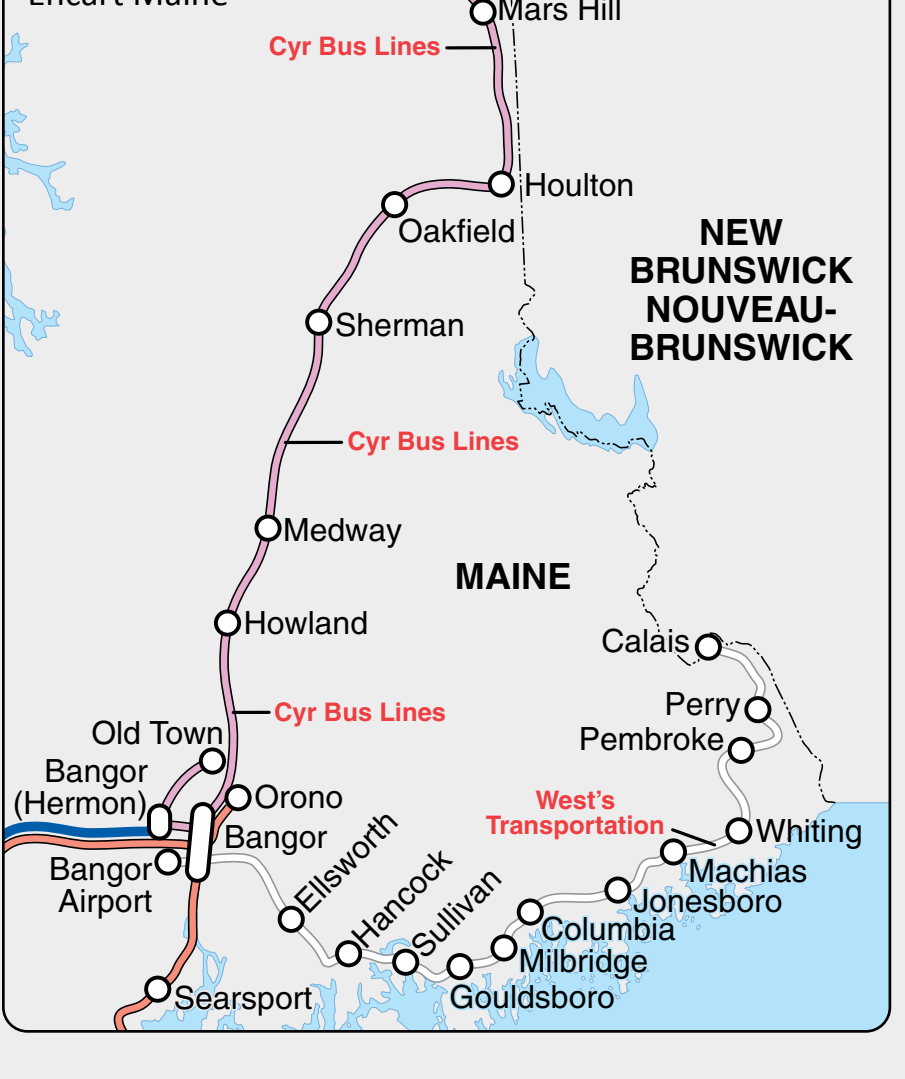
## Bus Service

- Servicio de Ônibus • Servicio de bus • 公車服務 • Service d'autobus
- Boston Express**  
800-639-8080, www.bostonexpressbus.com
  - C & J**  
800-258-7111, www.ridecj.com
  - Coach Company** Coach Company  
800-874-3377, www.coachco.com
  - Concord Coach Lines**  
800-639-3317, www.concordcoachlines.com
  - Cyr Bus Lines**  
800-244-2335, www.cyrbuslines.com
  - Dartmouth Coach** DARTMOUTH COACH  
800-637-0123, www.dartmouthcoach.com
  - DATTCO** DATTCO  
800-229-4879, www.dattco.com
  - Greyhound**  
800-231-2222, TTY 800-345-3109, www.greyhound.com
  - Megabus** megabus.com  
877-462-6342, us.megabus.com
  - Peter Pan Bus Lines** Peter Pan  
800-343-9999, peterpanbus.com
  - Plymouth & Brockton**  
508-746-0378, www.p-b.com
  - Vermont Translines** Vermont Translines  
844-888-7267, www.vttranslines.com
  - Yankee Line** YANKEE  
800-942-8890, www.yankeeline.us
  - Yankee Trails**  
800-822-2400, www.yankeetrails.com
  - West's Transportation**  
800-596-2823, www.westsbus.com
  - Boston to New York City/NJ**  
Express Bus • Ônibus Expreso • Bus expreso  
快車 • Autobus expreso
  - FlixBus** 855-626-8585, www.flixbus.com
  - Go Bus** 855-888-7160, www.gobus.com
  - Greyhound** 800-231-2222, TTY 800-345-3109 www.greyhound.com
  - Megabus** 877-462-6342, us.megabus.com
  - Peter Pan** 800-343-9999, peterpanbus.com

## Rail Service

- Servicio Ferroviario • Servicio de ferrocarril • 鐵路服務 • Service ferroviaire
- National Rail Service**  
 Servicio Ferroviario Nacional • Servicio de ferrocarril nacional  
 全美鐵路服務 • Service ferroviaire national
- Amtrak**  
800-872-7245, TTY 800-523-6590, www.amtrak.com
  - Via Rail**  
800-872-7245, TTY 800-268-9503, www.viarail.ca
- Seasonal Rail Service**  
 Servicio Ferroviario Sazonal • Servicio de ferrocarril de temporada  
 季節性鐵路服務 • Service ferroviaire saisonnier
- CapeFLYER**  
508-775-8504, capeflyer.com
- Local Rail Service**  
 Servicio Ferroviario Local • Servicio de ferrocarril local  
 當地鐵路服務 • Service ferroviaire local
- Massachusetts Bay Transportation Authority**  
800-392-6100, TTY 617-222-5146, www.mbta.com
  - Shore Line East**  
800-255-7433, www.shorelineeast.com
  - Metro-North**  
877-690-5114, www.mta.info
  - Hartford Line**  
877-287-4337, www.hartfordline.com

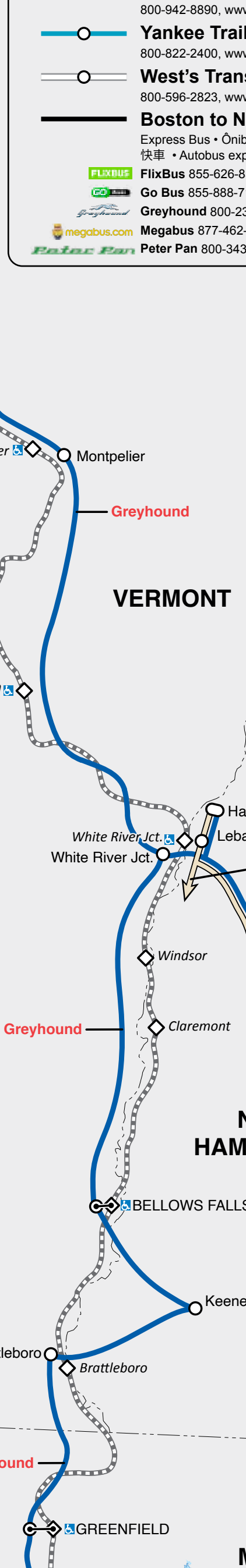
## Maine Inset



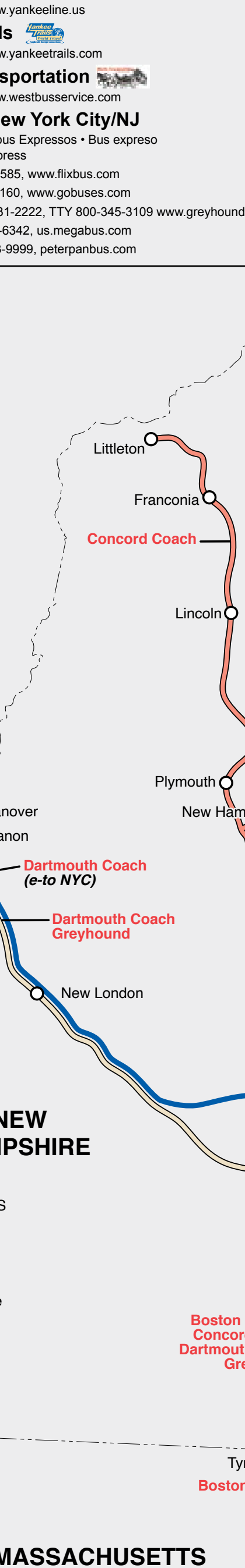
## QUEBEC • LE QUÉBEC



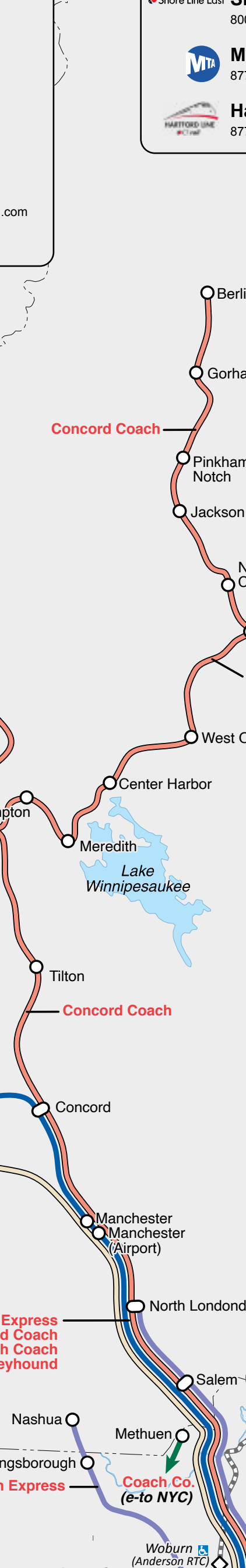
## VERMONT



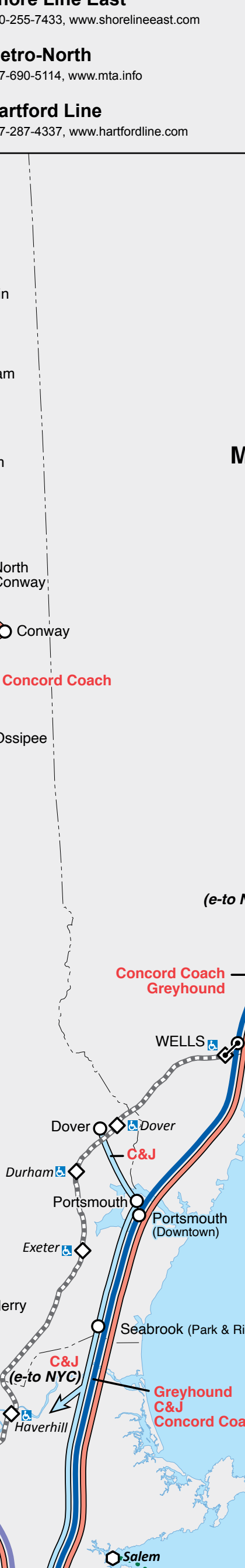
## NEW HAMPSHIRE



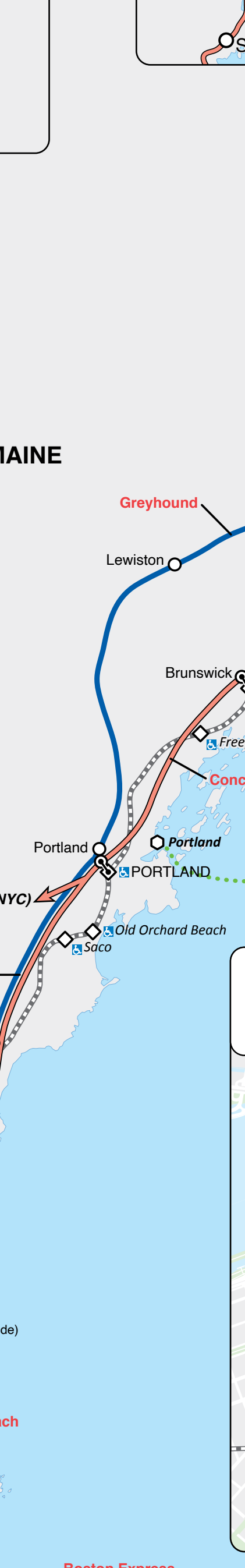
## MAINE



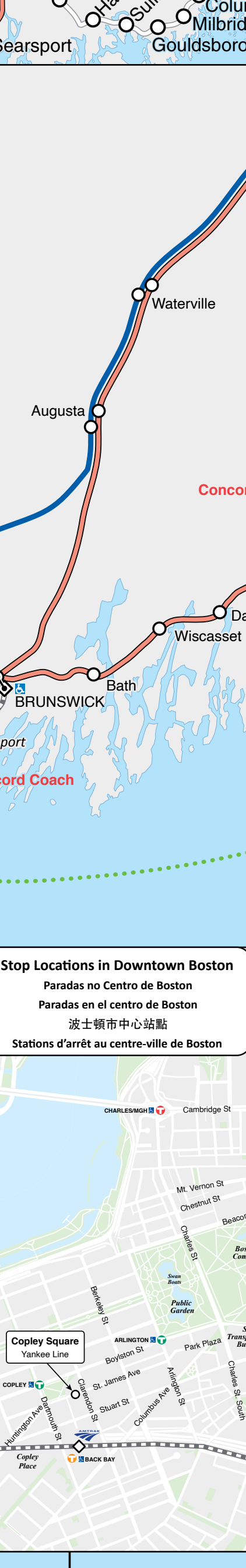
## MASSACHUSETTS



## RHODE ISLAND



## CONNECTICUT



## NEW YORK



## Ferry Service

- Servicio de Balsa • Servicio de ferry • 渡輪服務 • Service de Traversier (Ferry)
- Bay State Cruise Co.**  
877-783-3779, www.baystatecruise.com
  - Block Island Express**  
860-444-4624, www.goblockisland.com
  - Block Island Ferry**  
866-783-7996, www.blockislandferry.com
  - Boston Harbor Cruises** BHC  
877-733-9425, www.bostonharbortourism.com
  - Bridgeport & Port Jefferson Steamboat Co.**  
888-443-3779, www.888443ferry.com
  - Cuttyhunk Ferry Co.**  
508-992-0200, www.cuttyhunkferryco.com
  - Cross Sound Ferry**  
860-443-5281, www.longislandferry.com
  - Falmouth Ferry**  
508-548-9400, www.falmouthedgartownferry.com
  - Fishers Island Ferry**  
631-788-7744, www.fillery.com
  - Fort Ticonderoga Ferry**  
802-897-7999, www.forttiffany.com
  - Freedom Cruise Line**  
508-432-8999, www.nantucketislandferry.com
  - Hy-Line Cruises** Hy-Line  
800-492-8082, www.hylinecruises.com
  - Island Queen**  
508-548-4800, islandqueen.com
  - Lake Champlain Ferries** ferries  
802-964-9804, www.ferries.com
  - Martha's Vineyard Fast Ferry**  
401-295-4040, www.vineyardfastferry.com
  - Patriot Party Boats** Patriot Party Boats  
508-548-2626, www.patriotpartyboats.com
  - Plymouth to Provincetown Express Ferry**  
508-746-2643, www.capjohn.com
  - Seastreak** seastreak  
800-262-8743, www.seastreak.com
  - Steamship Authority** Steamship Authority  
508-477-8600, TTY 508-540-1394, www.steamshipauthority.com
  - Viking Fleet** VIKING FLEET  
631-668-5700, www.vikingfleet.com