



**Massachusetts Bay
Transportation Authority**

GM Report to the Board

Phil Eng, MBTA General Manager and CEO

June 20, 2024



Orange Line Diversion

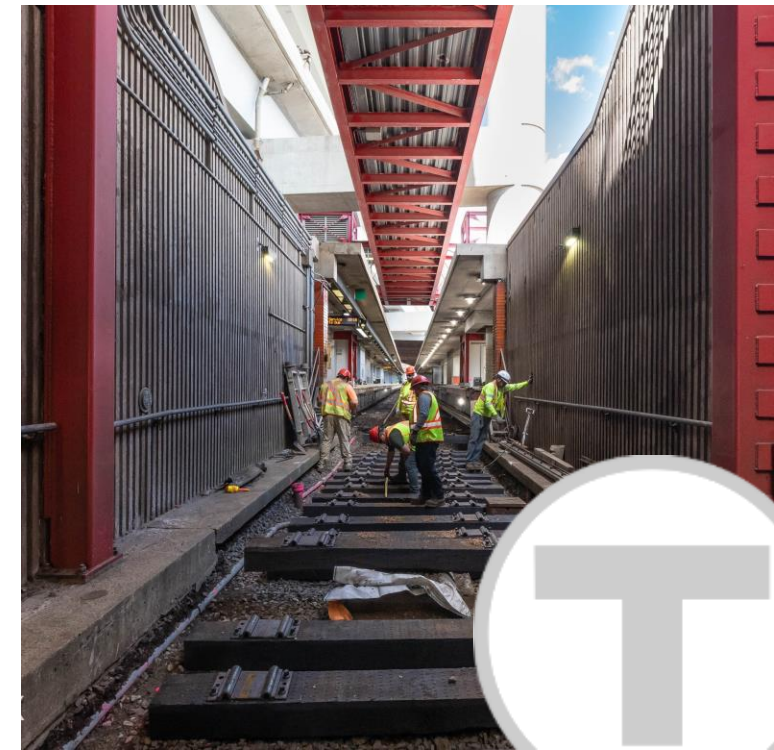
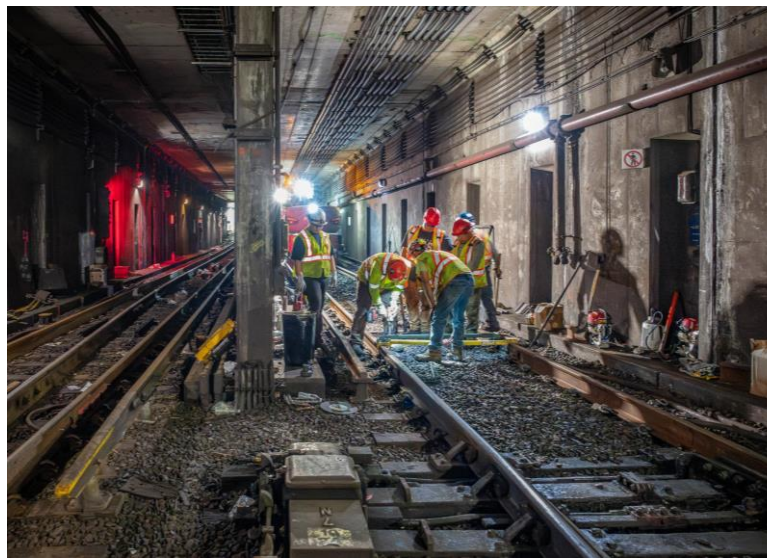
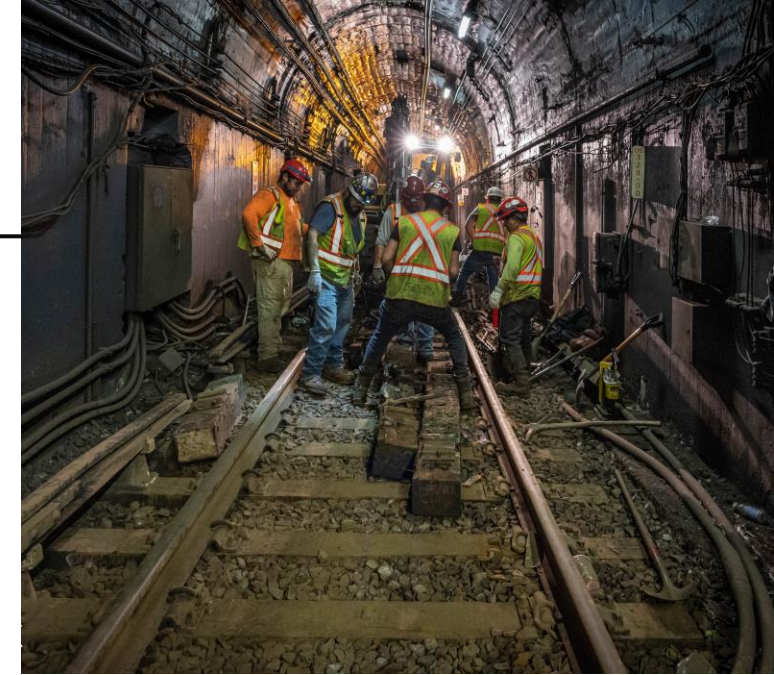
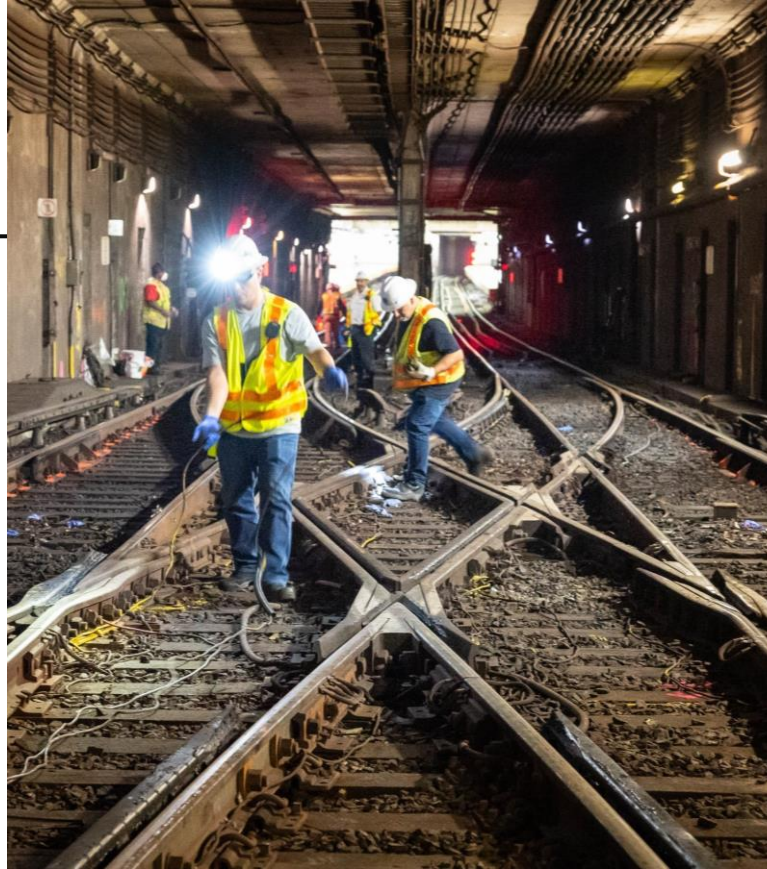
(Wellington to Back Bay)

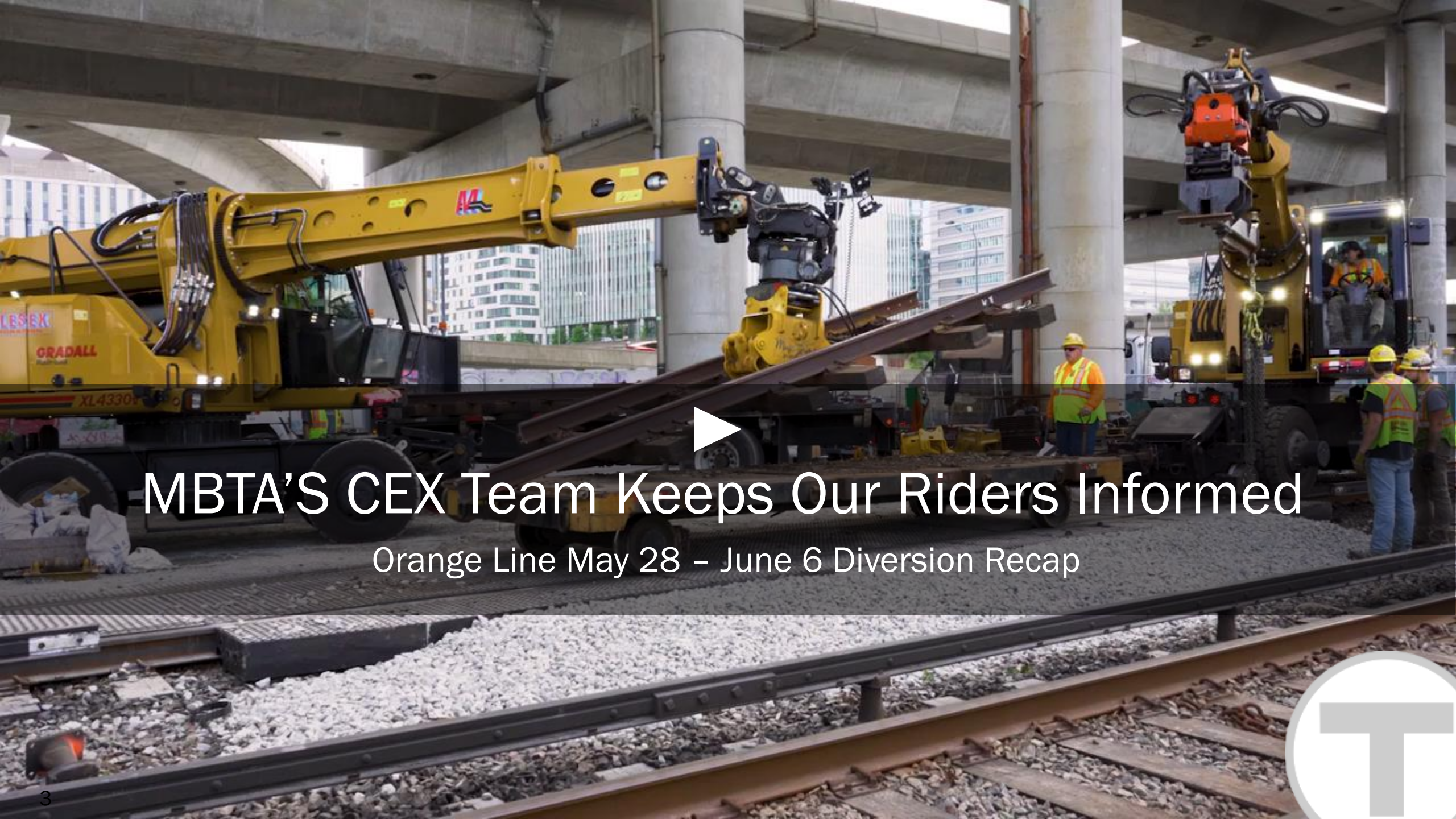
May 28 – Jun 6, 2024
(10 Days)

SPEED RESTRICTIONS LIFTED	10
RAIL REPLACED (ft)	12,000
TIES REPLACED (ea)	400
RAIL TAMPED (ft)	8,000
FULL-DEPTH TRACK REPLACED (ft)	1,200
COLOGNE EGGS REPLACED (ea)	84
TRAVEL TIME SAVED (min)	3.3

Replaced more than 12,000 feet of rail in 10 days, compared to 6,000 feet of rail during the 30-day Orange Line Surge in 2022.

TIP stats are approximate.





MBTA'S CEX Team Keeps Our Riders Informed

Orange Line May 28 – June 6 Diversion Recap



Haymarket Full-Depth Reconstruction Challenges Encountered



Track Improvement Program

SPEED RESTRICTION STATUS



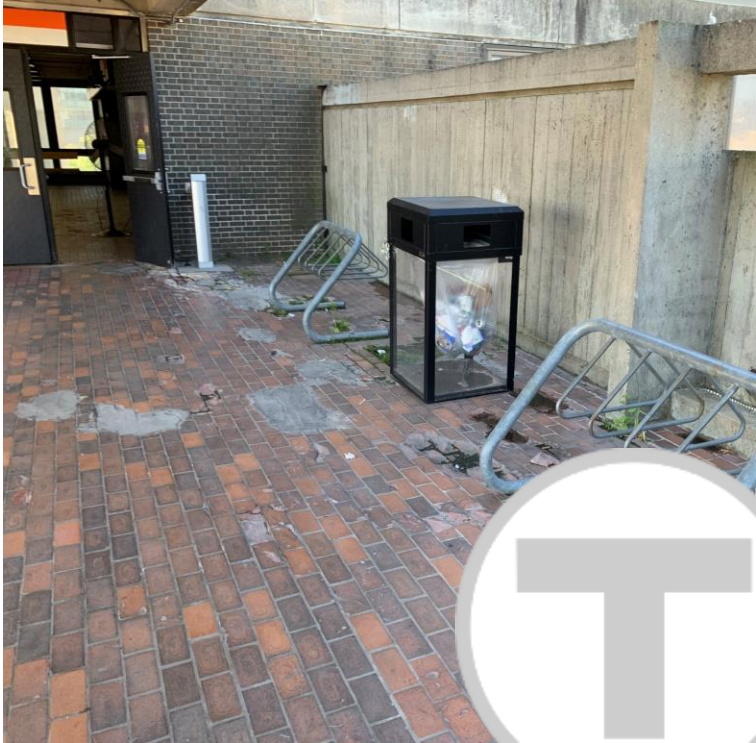
Sep 27, 2023 →



Jun 6, 2024 →



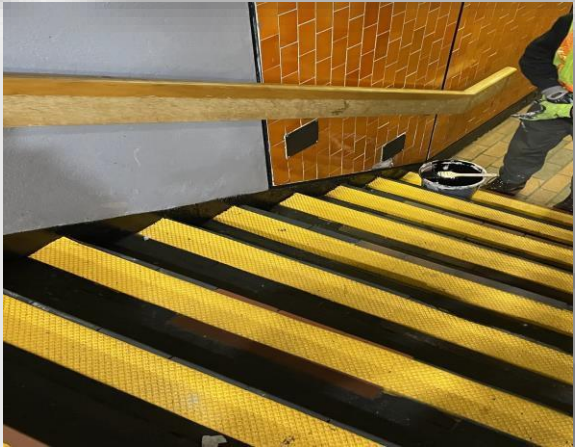
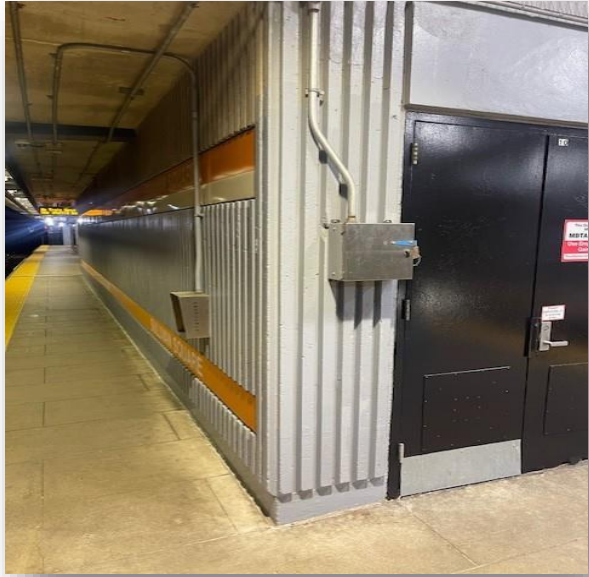
Community College | Entrance Restored



New layer of fiber-reinforced concrete for a smooth surface free of irregularities and tripping hazards.



Sullivan Sq. | Painting



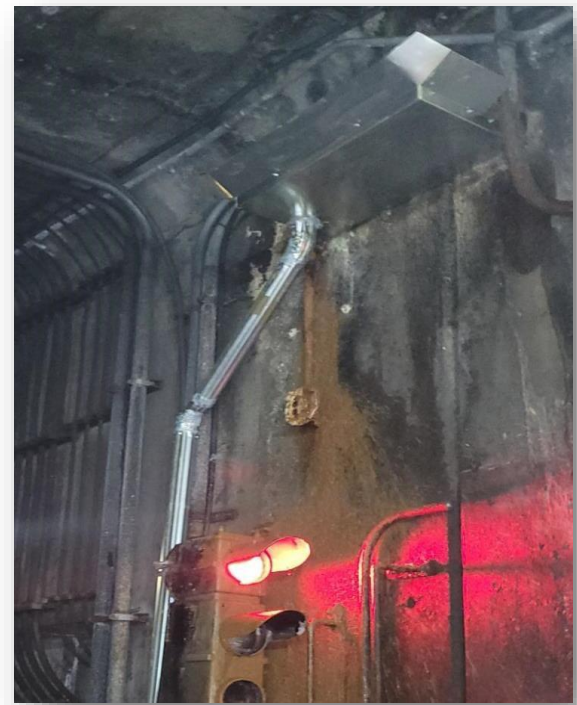
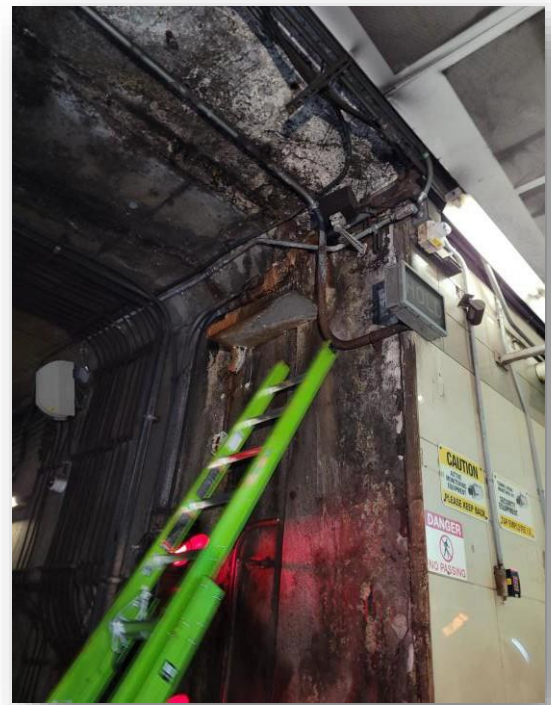
Columns, Doors, Walls and Stair Risers

North Station | Sheet Metal Work Mitigates Water Leak

Before

During

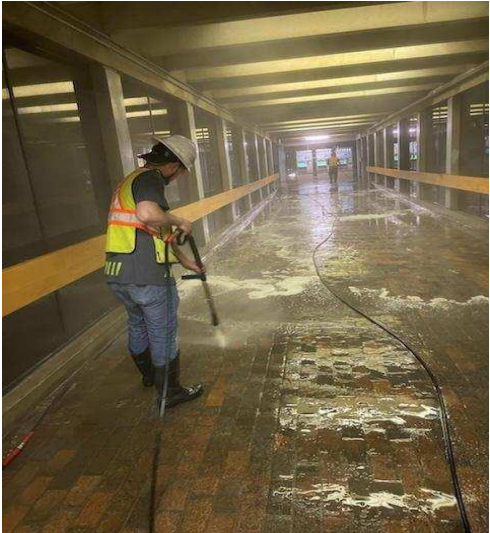
After



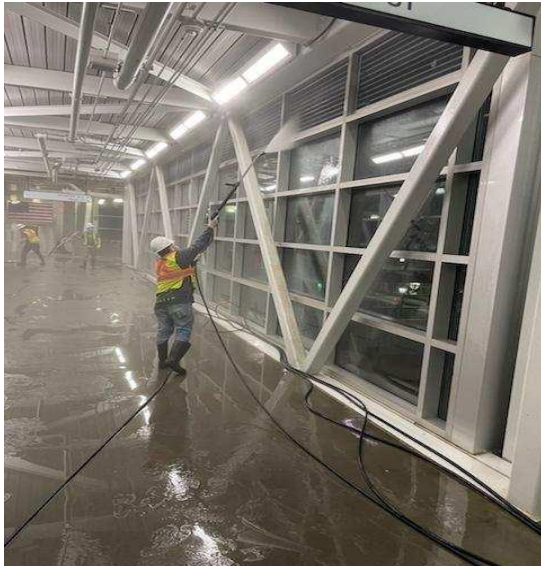
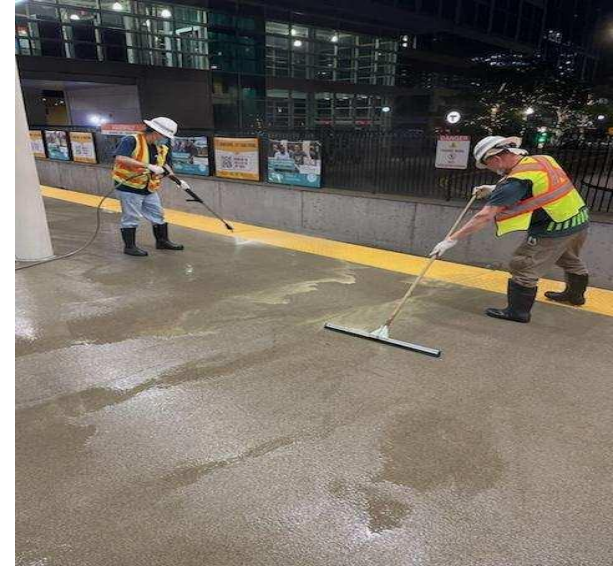
Sheet metal installed. New drain to prevent water leaking on the 10-5 signal, northbound pit just after the first car marker.



Wellington | Station Cleaning

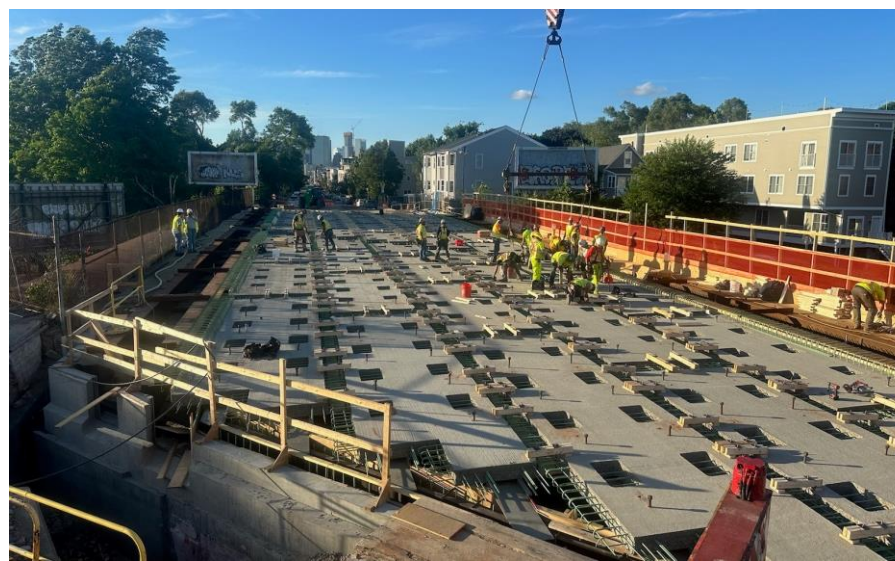


Assembly | Station Cleaning



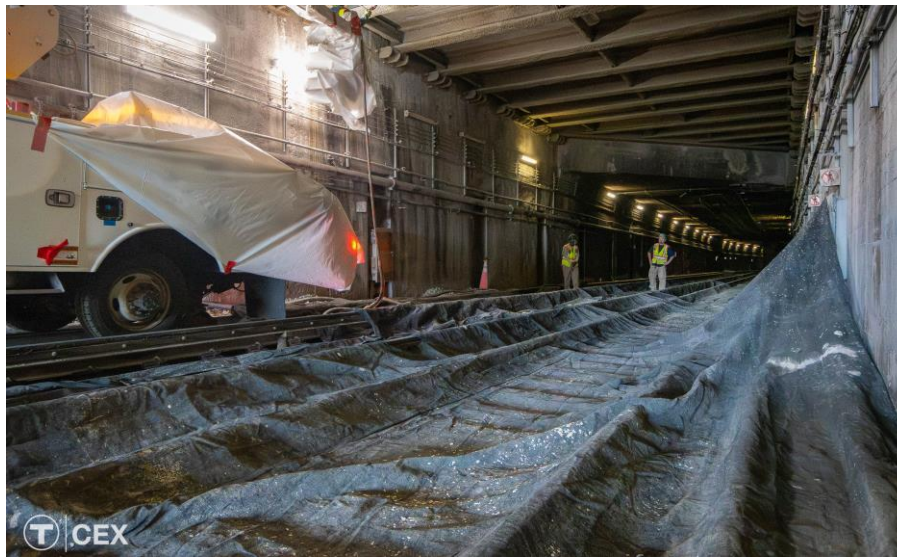
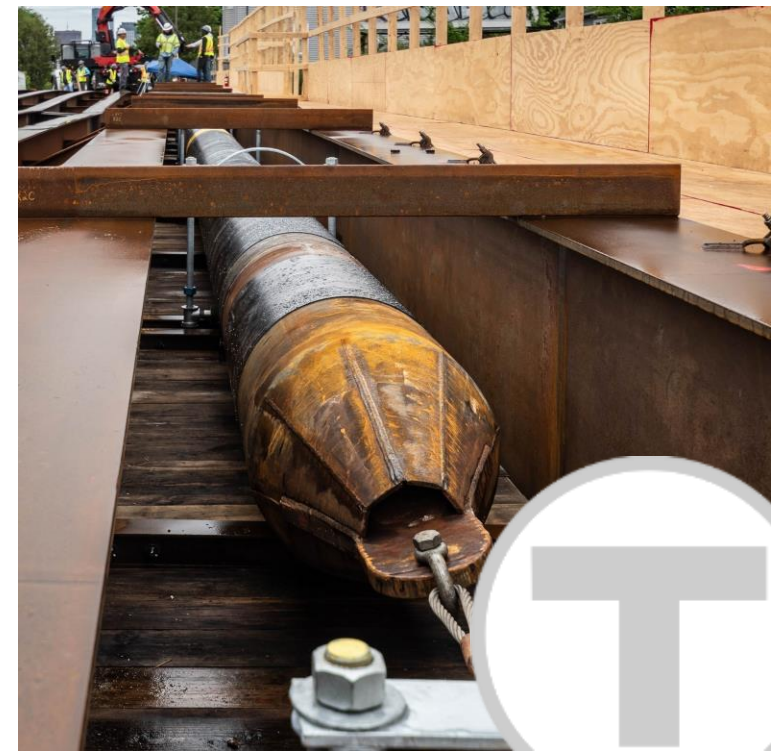
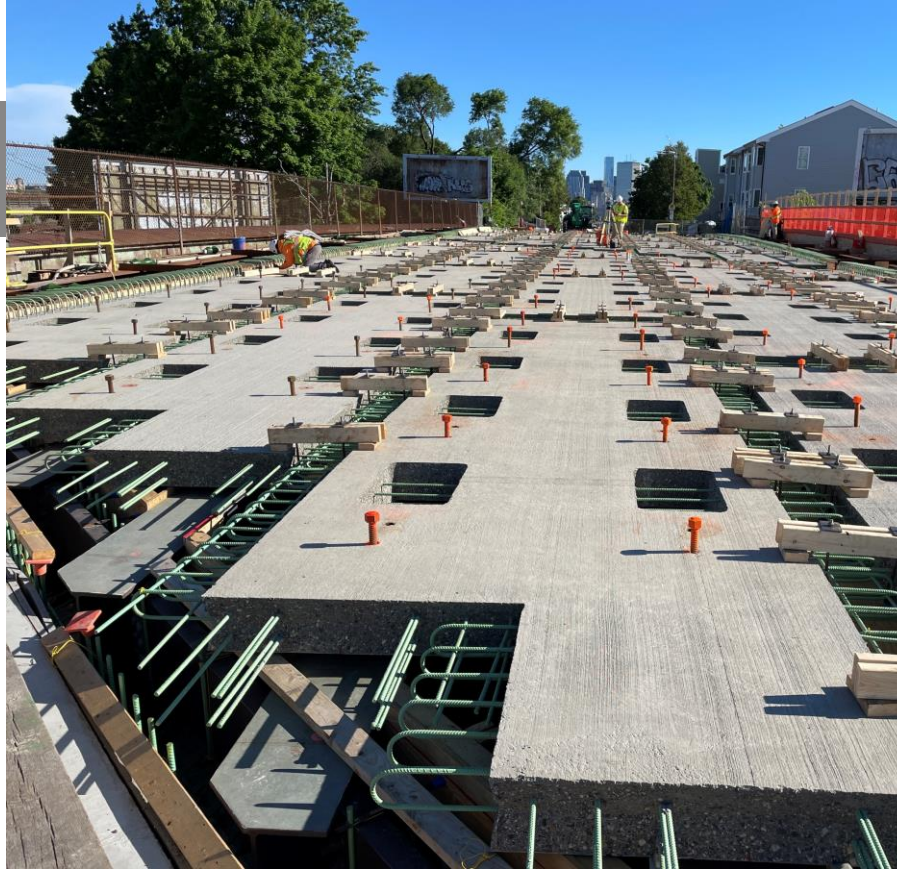
Dorchester Ave. Bridge | June 8/9

Installed precast deck panels and fireproofed tunnel, completion 20" gas line.



Dorchester Ave. Bridge | June 8/9

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South Coast Rail Update



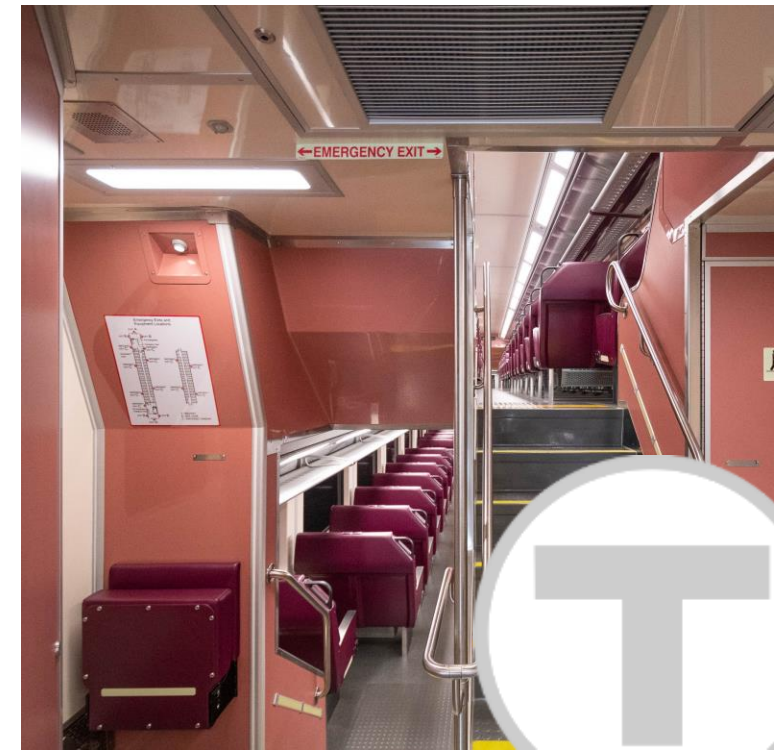


South Coast Rail Update | Refurbished Locomotives



South Coast Rail Update

New Coaches



1st time since 2009 | All Labor Unions Under Agreement

100% Affiliated Workforce Under Contract

June 2023

June 2024

- Alliance
- Building Trades
- Local 069*
- Local 104
- Local 105
- Local 264
- Local 453
- Local 589
- Local 600
- Local 651
- Local 717
- Steelworkers
- Transportation Executives Association
- Police Association
- Sergeants Association
- Superior Officers' Association

**Local 69 is planning on being dissolve and replaced by Local 12 which is a part of the Building Trades*



Collaboration | How strategic planning shapes our long-range transportation plan



**MBTA's Strategic Planning:
Preparing for the Program for Mass Transportation**
June 20, 2024

Program for Mass Transportation (PMT)

MBTA Board Meeting
June 20, 2024



MISSION | We serve the public by providing safe, reliable and accessible transportation

VISION | We envision a thriving region enabled by best-in-class transit system

VALUES	MBTA LT STRATEGIC GOALS <small>Aligned to the Healey-Driscoll Administration Priorities</small>	GOAL DESCRIPTION
●●	Safety	Empower and support staff to develop a culture which prioritizes and promotes safety
●●●	Modernization & State of Good Repair	Modernize assets and improve connectivity, while ensuring MBTA property is maintained to a state of good repair
●●●	Transparent Decision-Making	Ensure the experiences and perspectives of our staff and riders are accounted for through transparent decision making that represents our ridership
●●●	Workforce	Retain, attract and invest in a diverse and qualified workforce
●●●	Service & Economic Vitality	Support the economic vitality of the region by providing riders with dependable, frequent and accessible service
●●●●	Sustainability & Resilience	Increase the environmental sustainability and resilience of our transit system
●●●	Mode Shift	Attract new riders, retain existing riders, and increase the percentage of transit-trips in the region
●●●	Communicate Costs & Revenue	Communicate openly about our costs and the revenue needed to support our ongoing service and the growth of our system

SAFETY
SERVICE
SUSTAINABILITY
EQUITY
CULTURE





Community Outreach | Track Improvement Program Station Pop-ups





Community Outreach | BNRD New Bus Stop Sign Designs & Feedback



Jamaica Plain Farmers Market, June 15, 2024



Joanne Daniels-Finegold



Ashley Armand
MBTA External Affairs

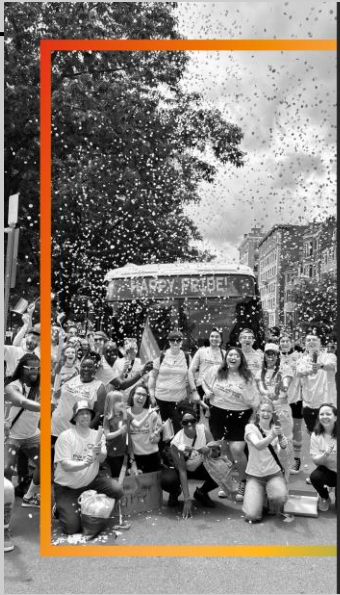
Kat Radisic
Community
Organizer / RTAG

Jennifer Ross
MBTA SWA

Community Outreach | Promoting SWA Initiatives, Seeking OL Work Feedback



Our In-Station Communications to Riders



Pride Month

June, 2024



Massachusetts Bay
Transportation Authority



**Juneteenth
Independence
Day**

June 19, 2024



Massachusetts Bay
Transportation Authority



**Immigrant
Heritage Month**

June, 2024



Massachusetts Bay
Transportation Authority



**National Safety
Month**

June, 2024



Massachusetts Bay
Transportation Authority



...For National Safety Month – Specific Messages



Congratulations!

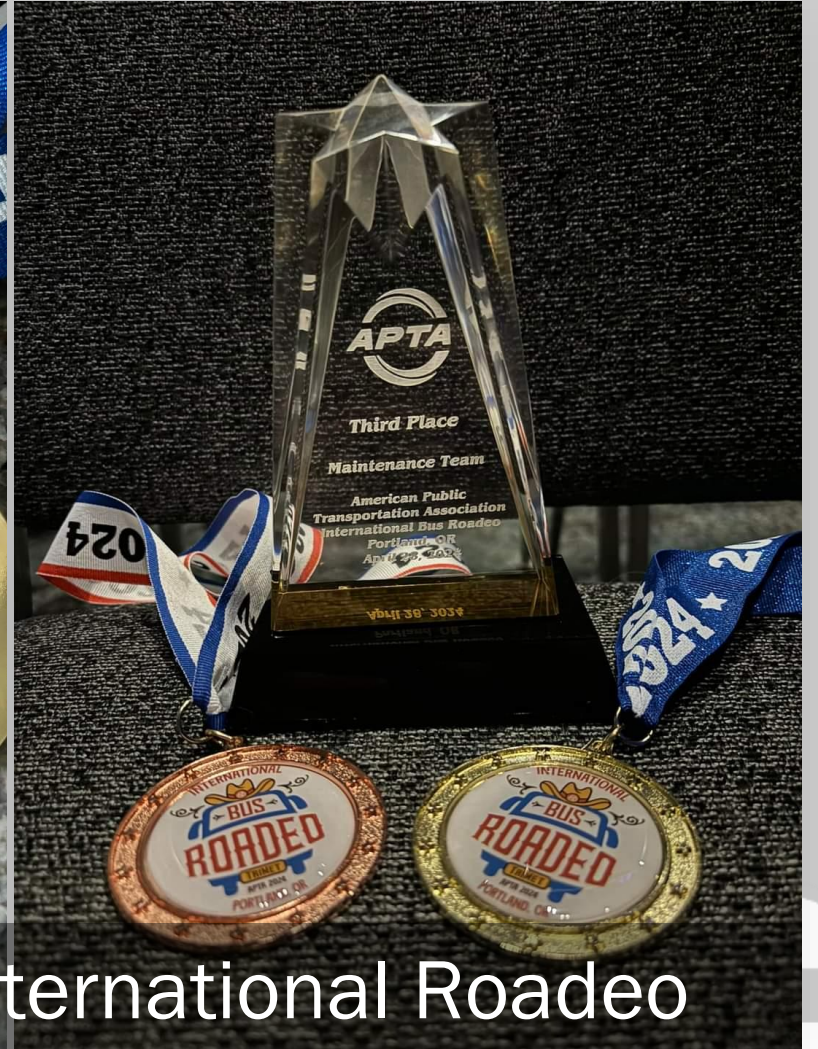


2024
Women Making
Transportation History

Chief of Integrated Transit
Systems **Desiree Patrice**



Congratulations Mike, Mike, Matt & Matt!



Bus Maintenance Team Powers to 1st in International Rodeo

World Record-
Holder



World's Oldest
Train Operator

MBTA's Blue Line
Operator Helen Antenucci





Pride in transit.



Celebrating our
inclusive culture.





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CONGRATULATIONS WORLD CHAMPION
BOSTON CELTICS

Thank you | Questions

