A Rider's Guide to Planning Ahead

Tuesday, May 28 – Thursday, June 6: Wellington to Back Bay

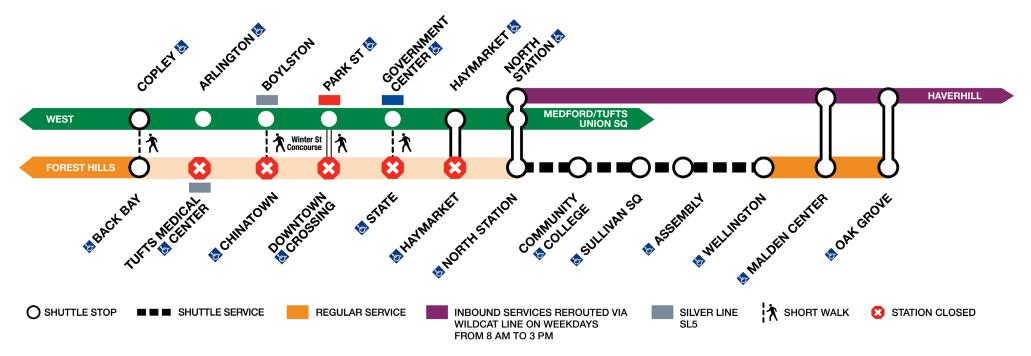
Building a better T.





May 28 – June 6, there will be no Orange Line service between Wellington and Back Bay

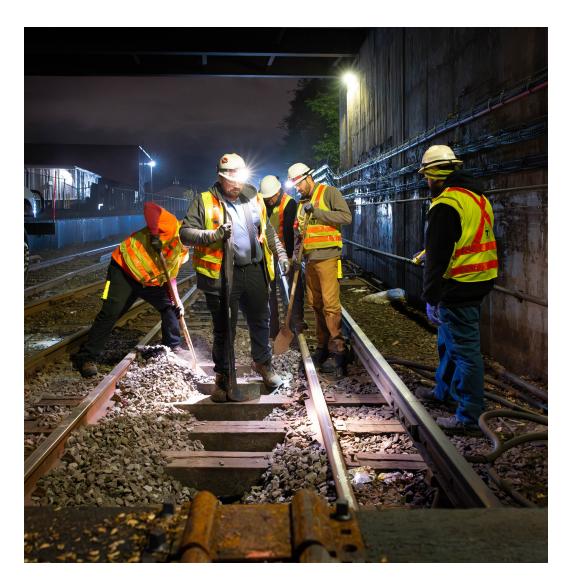
- Shuttle bussing will be provided between Wellington and North Station
- Express shuttles run between Wellington and North Station
- Consider taking the Commuter Rail between Oak Grove, Malden Center and North Station
- Consider taking the Green Line between North Station and Copley for service to downtown



Why we're doing the work

The MBTA is currently undertaking an ambitious <u>Track Improvement Plan (TIP)</u> to remove 191 speed restrictions across the system in 2024. This 10day surge will allow employees access to address 8 speed restrictions in the corridor. Activities include full-depth track reconstruction, repairing broken rail bolts and replacing ties, gravel fill and electrical equipment.

The MBTA will take advantage of the surge by performing additional work at each of the impacted stations, including lighting repairs, painting and deep cleaning.



Onsite Navigation & Assistance



Onsite Signage will include

- In station communications: digital screens, PA announcements, posted advisories
- Highly-visible posters will mark all shuttle bus boarding areas at each stop throughout the closure for riders

Transit Ambassadors will also be available to assist riders

• Additional TAs will be available at Wellington, Assembly, Sullivan Square, Community College, North Station, Copley and Back Bay



MBTA's Trip Planner Tool

• For help with personal travel and identifying the best route from their specific location, riders can access the MBTA's online Trip Planner tool: <u>MBTA.com/trip-planner</u>





Accessible Travel Information

Shuttle Type

- All shuttle stops and vehicles will be accessible to riders with disabilities. All buses and vans are contractually obligated to meet U.S. Department of Transportation accessibility requirements.
- While some low-floor buses with ramps at the front of the bus will be in use, during weekday peak periods the majority will be high-floor coach buses with wheelchair lifts near the rear of the bus.
- Accessible vans will also be available. To request the use of the van, riders can ask any MBTA personnel or use an MBTA station call box.

Accessibility policies

- All MBTA and Yankee employees are required to honor all reasonable requests for assistance, including providing information or directions, providing sighted guide to/from shuttles and stations, finding a seat on a vehicle, deploying a shuttle bus ramp or lift for an ambulatory rider, etc.
- Shuttle bus operators are required to clearly and loudly announce every station stop along each route.
- Service animals are welcome on all shuttle buses during all hours of operation.
- Any rider may request the use of an accessible van without question. Riders with disabilities may never be pressured or forced to use an accessible van instead of an accessible shuttle bus.

On-site Staff Assistance

• Transit Ambassadors and other T personnel will be at stations to assist riders.

The RIDE

The RIDE continues to be available to anyone registered with the RIDE (RIDE eligible applicants are generally individuals with a disability that prevents them from taking the fixed route). To schedule The RIDE, call 844-427-7433 (MA Relay 711). To learn more and/or apply for the service, please contact the Mobility Center at 617-337-2727 (MA Relay 711). Eligibility decisions take 1-3 weeks after completing the application, interview, and assessment process.

Questions or need to report a problem?

- To ask questions or report complaints about this diversion, or to request a reasonable accommodation, contact Customer Support Center by calling 617-222-3200 (MA Relay 711) or by submitting an <u>online customer complaint form</u>.
- If you have questions specific to any of the accessibility considerations mentioned in this e-mail, you can also contact the Department of System-Wide Accessibility directly at swa@mbta.com.

Alternative Travel Options during the May 28 – June 6 Closure (by Station)

Station	Commuter 📑	Shuttle 📑 Bus	Parallel Green Line Service	Nearby Green Line Station	Other Options					
Wellington		1								
Assembly										
Sullivan Square		√		East Somerville	Route 91 to GL and RL, Route 92/93 to Haymarket/Downtown, Route 86/CT2 to GL					
Community College					Route 92/93 to Haymarket/Downtown					
North Station			 ✓ 	North Station	Haverhill Line to Malden, Oak Grove					
Haymarket			 ✓ 	Haymarket						
State Street				Government Center						
Downtown Crossing			 ✓ 	Park Street						
Chinatown				Boylston						
Tufts Medical Center			 ✓ 	Boylston						
Back Bay		(at Copley)	 ✓ 	Copley	CR Service to South Station					

Alternative Travel via Commuter Rail

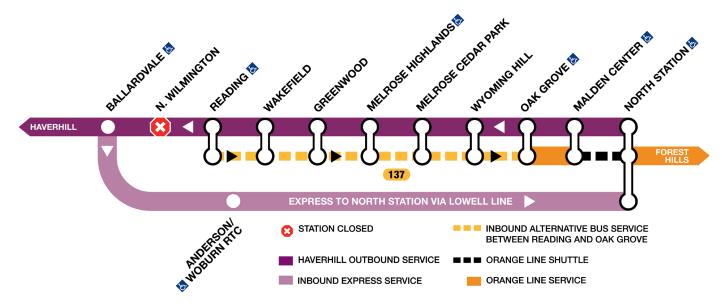


Orange Line riders commuting downtown are strongly encouraged to use the Commuter Rail during the Orange Line closure.

• Inbound service between 8AM and 3PM is replaced Route 137.



Riders can ride the Commuter Rail between Oak Grove, Malden Center and North Station free of charge.



Alternative Travel via Bus Route CT2 Schedule Connection between Sullivan Square and East Somerville (GL E Branch)



Veekda nbound	y GT2				Outbound	ſ			
Sullivan Station	Ames St Kendall/MIT Station	Fenway Station	Huntington Ave & Longwood	Ruggles Station	Ruggles Station	Huntington Ave & Longwood	Fenway Station	Ames St Kendall/MIT Station	Sullivan Station
6:33	6:46	6:55	7:02	7:12	5:55	5:58	6:03	6:12	6:28
6:55	7:09	7:20	7:27	7:38	6:25	6:28	6:33	6:42	7:00
7:15	7:29	7:40	7:47	7:58	6:50	6:53	6:59	7:09	7:29
7:35	7:52	8:03	8:10	8:21	7:16	7:20	7:26	7:37	7:57
8:02	8:19	8:30	8:37	8:48	7:37	7:41	7:47	7:58	8:20
8:21	8:38	8:49	8:56	9:07	8:00	8:04	8:09	8:22	8:44
8:40	8:57	9:08	9:15	9:26	8:30	8:34	8:39	8:52	9:14
9:05	9:21	9:32	9:38	9:48	9:00	9:04	9:09	9:21	9:42
9:35	9:50	9:59	10:05	10:15	9:30	9:33	9:38	9:50	10:11
10:10	10:25	10:34	10:40	10:50	10:10	10:13	10:18	10:30	10:51
11:05	11:20	11:29	11:35	11:45	11:00	11:03	11:08	11:20	11:41
12:00	12:15	12:26	12:33	12:43	12:00	12:03	12:08	12:20	12:41
1:00	1:15	1:26	1:34	1:44	1:00	1:03	1:08	1:20	1:41
2:00	2:14	2:25	2:33	2:43	2:00	2:03	2:08	2:20	2:43
2:40	2:54	3:05	3:13	3:23	2:55	2:58	3:05	3:17	3:40
3:20	3:34	3:45	3:53	4:03	3:40	3:43	3:50	4:02	4:25
4:00	4:14	4:25	4:33	4:43	4:20	4:23	4:30	4:42	5:05
4:40	4:54	5:05	5:13	5:23	5:00	5:04	5:12	5:24	5:48
5:20	5:34	5:45	5:53	6:03	5:40	5:44	5:50	6:01	6:22
6:00	6:14	6:25	6:33	6:43	6:20	6:23	6:29	6:40	7:01
6:40	6:54	7:04	7:11	7:20	7:00	7:03	7:09	7:20	7:41
7:20	7:32	7:40	7:47	7:56					

Limited-Stop Service

This route serves marked stops only

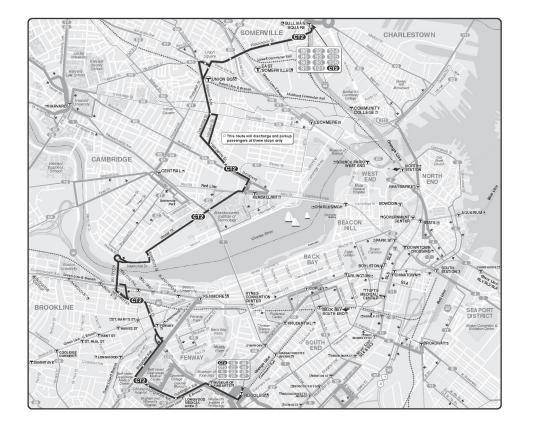
PM times are **bold**

Information in this timetable is subject to change without notice. Traffic and weather may affect running times.

Always check bus destination signs before boarding. Some buses may only serve a part, or skip portions of this route.

Holidays

SUN	New Year's Day	SUN	Labor Day
SAT	MLK Jr. Day	SAT	Columbus/Indigenous
SAT	Presidents Day		Peoples Day
SAT	Patriots' Day	SUN	Thanksgiving
SUN	Memorial Day	SUN	Christmas Day
SUN	Independence Day	SUN	New Year's Eve



Alternative Travel via Bus

Route 86 Schedule Connection between Sullivan Square, East Somerville (GL E Branch), Union Square (GL D Branch) and Harvard (RL)

86

Weekday 86 Inbound Outbound	Saturday 86 Inbound	Outbound	Sunday 86 Inbound	Outbound	Sport Provide Source So
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11:20 11:30 11:42 11:51 12:00 12:04 12:16 12:31 12:05 12:15 12:27 12:36 12:40 12:44 12:56 1:11	only serve a part, or skip portions of		SUN Memorial Day	SUN Thanksgiving SUN Christmas Day SUN New Year's Eve	

Alternative Travel via Bus

Route 91 Schedule Connection between Sullivan Square, East Somerville (GL E Branch), Union Square (GL D Branch) and Central (RL)

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PM times are **bold**

Information in this timetable is subject to change without notice. Traffic and weather may affect running times. Always check bus destination signs before boarding. Some buses may

only serve a part, or skip portions of this route.

Holidays

S

SUN New Year's Day	SUN Labor Day
SAT MLK Jr. Day	SAT Columbus/Indigenous
SAT Presidents Day	Peoples Day
SAT Patriots' Day	SUN Thanksgiving
SUN Memorial Day	SUN Christmas Day
SUN Independence Day	SUN New Year's Eve

Alternative Travel via Bus Route 92 Schedule Connection between Sullivan Square, through Charlestown to Haymarket, State, Downtown

92

4:07 4:14 4:22 4:29 4:35 4:39 4:49 5:01 1:46 1:49 1:55 2:09 1:52 1:56 2:03 2:11 4:37 4:44 4:52 4:59 5:05 5:09 5:19 5:31 2:10 2:33 2:16 2:20 2:27 2:35 5:07 5:14 5:52 5:59 6:05 6:08 6:01 2:34 2:37 2:43 2:50 2:38 3:43 2:50 2:38 3:43 2:50 2:38 3:43 3:25 3:06 3:13 3:21 6:07 6:13 6:21 6:26 6:40 6:61 6:25 2:59 3:02 3:08 3:22 3:02 3:06 3:13 3:21 6:07 6:13 6:21 6:26 7:10 7:13 7:21 7:30 3:50 3:53 3:59 4:10 3:53 3:57 4:04 4:14 7:10 7:16 7:24 7:29 7:38 7:46 7:55 4:10 4:14 4:50 4:38 4:44	Weekda Inbound	ay 92			Outbound	ť			Sature	lay 92			Outbound	ł		
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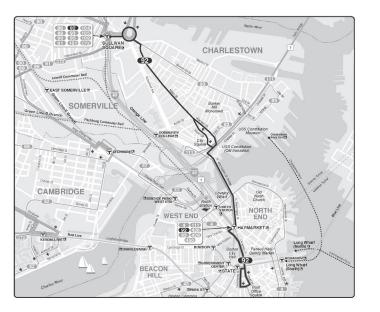
No Sunday service

Information in this timetable is subject to change without notice. Traffic and weather may affect running times.

Always check bus destination signs before boarding. Some buses may only serve a part, or skip portions of this route.

Holidays

SUN New Year's Day	SUN Labor Day
SAT MLK Jr. Day	SAT Columbus/Indigenous
SAT Presidents Day	Peoples Day
SAT Patriots' Day	SUN Thanksgiving
SUN Memorial Day	SUN Christmas Day
SUN Independence Day	SUN New Year's Eve



Alternative Travel via Bus

Route 93 Schedule Connection between Sullivan Square, through Charlestown to Haymarket

86 92 1 89 93 1 90 95 1 91 101 0

TEAST SOMERVILLE 13

CAMBRIDGE

-

SOMERVILLE

SCIENCE PARK

BEACON HILL

WEST END

03

Peoples Day

SUN Thanksgiving

SUN Christmas Day

SUN New Year's Eve

SAT Presidents Day

SAT Patriots' Day

SUN Memorial Day

SUN Independence Day

CHARLESTOWN

Old North Church

NORTH

END

Long Whan (North) 53 AQUARIUM Long Wharf

ROUTE

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When active, buses don't travel down Bunker Hill Street. Flag bus in a safe location along Medford Street or use stops on Route 92 or Main Street.

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