

Green Line Transformation

A Capital Transformation Program



Green Line Transformation Program Update, Friday, December 8

Utility relocation work continues for the [Green Line Transformation](#) (GLT) program's [Symphony Station Accessibility Improvements](#). We encourage Green Line riders to visit the [Alternative Travel Options](#) page and review the [December service changes](#).



Steam line duct bank near Symphony Hall

Did you know...

... that the MBTA's Commuter Rail operator Keolis recently ran a [North Pole Express Train](#) ride as part of a free holiday event? Local officials joined more than 1,000 children and families for the festivities.

GLT Improvements Continue Across the Green Line

- **Symphony Station Accessibility Improvements**

Utility relocation work continues in preparation for accessibility improvements at [Symphony Station](#). This week, crews are backfilling the excavation for the steam line near Symphony Hall. Looking ahead, crews will work on the southern MBTA power duct bank once backfilling for the steam line is complete. More details can be found on the [project website](#).

To report a construction-related issue on the Symphony Station project, call the hotline at [857-202-0831](tel:857-202-0831). It will be answered during construction hours Monday-Friday (except holidays). All voicemails left outside of construction hours (9:30 AM – 3:30 PM, Monday – Friday) will be addressed on the following weekday shift.

Adjacent Projects

We also want you to be aware of adjacent projects. While the GLT team does not directly oversee these projects, we coordinate closely with the teams leading them. For the latest information about service changes, please visit the [Green Line Alerts page](#), [sign up for T-Alerts](#), and follow the [MBTA on X](#) (formerly known as Twitter).

- **Service Suspension**

Shuttle buses replace Green Line service between North Station and Medford/Tufts from 8:45 PM to end of service, through **Sunday, December 10**, for track work. Union Square riders should use Bus routes 86, 91, or CT2 to connect to shuttles or the Orange Line. There will be no shuttle service to Union Square.

- **Haymarket Bypass**

Green Line trains will bypass Haymarket Station in both directions through **Saturday, December 16** to allow for work on the Government Center Garage demolition.

- **Upcoming Shuttle Diversion**

Shuttle buses replace Green Line service between Riverside and Kenmore starting **Monday, December 11**, through **Wednesday, December 20**, for track work. Shuttle buses will stop at all D Branch stations, except for Beaconsfield. More information about alternative travel options is available on the [Alerts page](#). To report a track work-related issue, call the hotline at [617-222-3331](tel:617-222-3331).

Please note the schedule for these major infrastructure projects is dependent on weather and subject to change without notice.

For More Information

For more information on speed restrictions, visit the online [Speed Restriction Dashboard](#) that provides riders with up-to-date information on speed restrictions across the MBTA system.

Visit www.MBTA.com/GLT to see the numerous projects that GLT is carrying out to improve your experience riding the Green Line. To stay informed of service changes, sign up at www.MBTA.com/alerts.

If you have any questions, please email GLT@mbta.com.

In service,

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