

Green Line Transformation

A Capital Transformation Program



Green Line Transformation Program Update, Friday, December 1

Progress continues to be made on [Symphony Station Accessibility Improvements](#) utility relocation work under the [Green Line Transformation](#) (GLT) program. We encourage Green Line riders to visit the [Alternative Travel Options](#) page during [December service disruptions](#).



Crews saw-cut pavement outside of Symphony Hall

Did you know...

... that the MBTA has a [Winter Weather Travel Guide](#) as well as a [Winter Weather Service Updates](#) pages to help riders plan their trips?

GLT Improvements Continue Across the Green Line

- **Symphony Station Accessibility Improvements**
Utility relocation work continues in preparation for accessibility improvements at [Symphony Station](#). This week, test pit work and new steam line installation is ongoing at Symphony Hall. More details can be found on the [project website](#).

To report a construction-related issue on the Symphony Station project, call the hotline at [857-202-0831](tel:857-202-0831). It will be answered during construction hours Monday-Friday (except holidays). All voicemails left outside of construction hours will be addressed on the following weekday shift.

Adjacent Projects

We also want you to be aware of adjacent projects. While the GLT team does not directly oversee these projects, we coordinate closely with the teams leading them. For the latest information about service changes, please visit the [Green Line Alerts page](#), [sign up for T-Alerts](#), and follow the [MBTA on Twitter](#).

- **Service Suspension**

Shuttle buses replace Green Line service between North Station and Medford/Tufts from 8:45 PM to end of service, **Monday, November 27** through **Sunday, December 10**, for track work. Union Square riders should use Bus routes 86, 91, or CT2 to connect to shuttles or the Orange Line. There will be no shuttle service to Union Square.

- **Service Suspension**

Green Line service will be suspended from North Station to Babcock St, Kenmore, and Heath St, from **Monday, November 27** through **Sunday, December 3**. Use buses for service to Back Bay, and the Orange Line for service downtown. Suspension will be extended from North Station to Lechmere **December 4-5**.

An accessible van is available for any customers who need it. To request van service or need help locating nearby Orange Line stations, please see station personnel or use a station call box. Commuter rail will offer free fares between South Station, Back Bay, and Lansdowne.

- **Upcoming Suspension**

Green Line service will be suspended from Lechmere to Babcock St, Kenmore, and Heath St, **December 4 -5** for maintenance work. Use buses for service to Back Bay, use the Orange Line for service downtown, and use buses from North Station to Lechmere.

- **Haymarket Station Closure**

Green Line trains will bypass Haymarket Station in both directions from **Wednesday, December 6** through **Saturday, December 16** to allow for work on the Government Center Garage demolition.

Please note the schedule for these major infrastructure projects is dependent on weather and subject to change without notice.

For More Information

For more information on speed restrictions, visit the online [Speed Restriction Dashboard](#) that provides riders with up-to-date information on speed restrictions across the MBTA system.

Visit www.MBTA.com/GLT to see the numerous projects that GLT is carrying out to improve your experience riding the Green Line. To stay informed of service changes, sign up at www.MBTA.com/alerts.

If you have any questions, please email GLT@mbta.com.

In service,

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