

### **GM** Report

Phillip Eng, MBTA General Manager and CEO

September 28, 2023

# Reorganizing for success

2 BLDE LINE

MATTAPAN-ASH

Draft for Discussion & Policy Purposes Only

WINTOWN

MARCHINE MITTANT

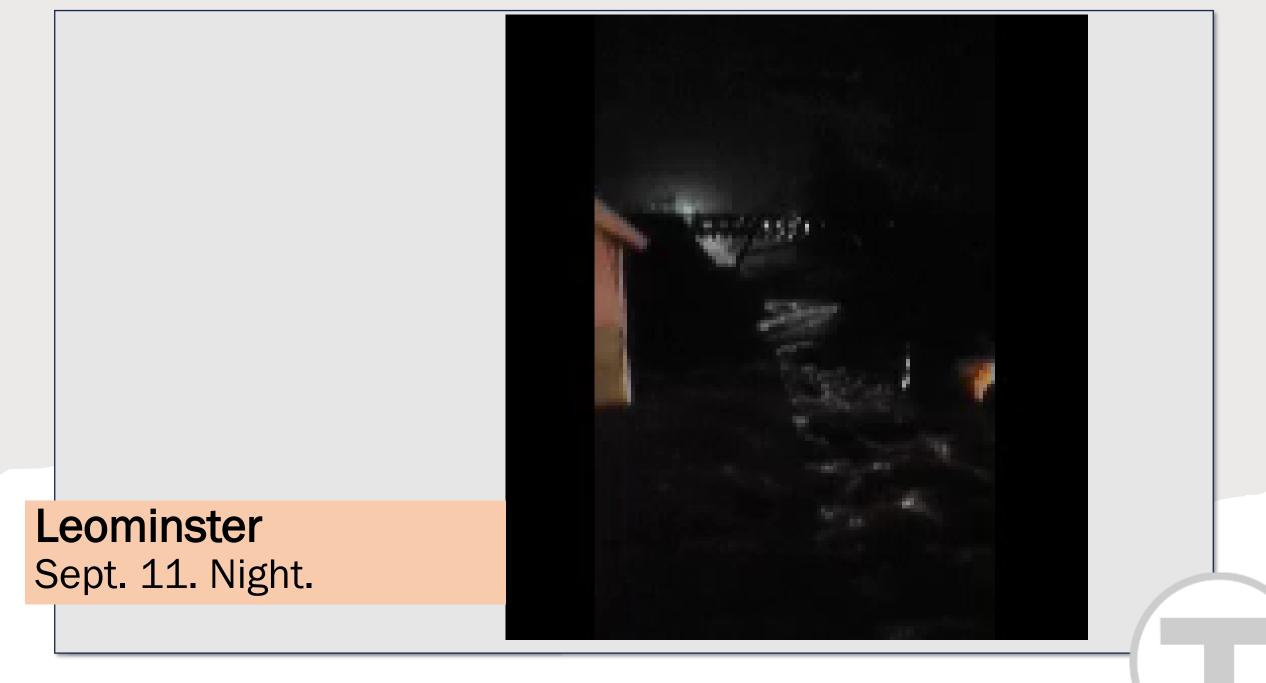
2032

#### Executive Leadership Team

Ryan Coholan Chief Operating Officer **David Panagore** Chief Administration Officer Sam 7hou Chief Engineer Tim Lesniak **Chief Safety Officer** Jeff Gonneville DGM & Strategic Initiatives Katie Choe Chief of Staff Meredith Sandberg Chief of Quality, Control & Oversight Dennis Varley Chief of Stations Rod Brooks Senior Advisor

Danny Levy Chief Customer & Employee Experience Officer Lynsey Heffernan Assistant General Manager for Policy & Strategic Planning Laura Brelsford Assistant General Manager of System Wide Accessibility Angel Donahue-Rodriguez Assistant General Manager for External Affairs Ken Green Chief of Transit Police Kevin Scanlon Chief Counsel MBTA Jabes Rojas Assistant General Manager for Diversity, Equity & Inclusion Gabrielle Mondestin Chief of Communications

#### Leominster Sept. 11. 10-in rain, 6 hrs.





### Leominster Sept. 12. Morning.

### Leominster Sept. 12. Morning. Suspended track.

#### **Leominster** Sept. 12. Developing plan of action.

CAUTION

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#### Leominster Sept. 13. More rain damage. Gorge 30' deep, 70' wide.

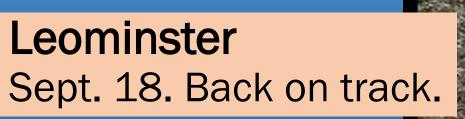
Leominster Sept. 14. Rebuilding in earnest begins.

Draft for Discussion & Policy Purposes Only

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### **Leominster** Sept. 12-18. Trusted Partnerships.





Attive         Description         Description <thdescription< th=""> <thdescription< th=""> <thd< th=""><th></th><th></th><th></th><th></th><th>~</th><th>_</th><th></th><th></th><th></th><th><math>\sim</math></th><th>·</th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></thd<></thdescription<></thdescription<>					~	_				$\sim$	·																	
Image         Office         Office </th <th>Inbound to Boston</th> <th>- 3</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th>АМ</th> <th></th> <th>P</th> <th>M</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>	Inbound to Boston	- 3						АМ												P	M							
6 Finde Finde 6 is in a set of	IONE STATION	TRAIN #	700	743	702	704	742	706	708	744																		
6       Prioritalizational officiality       5       100       -       700       8.07       -       6.00       -       700       8.07       -       700       8.07       -       700       8.07       -       700       8.07       -       700       8.07       -       700       8.07       -       700       8.07       -       700       8.07       -       700       8.07       -       700       8.07       -       700       8.07       -       700       8.07       -       700       8.07       -       700       8.07       -       700       8.07       700      700      <	Bites Allowed		30								30	de	00	50	de	36	30	00	30	00	30	de	00	00	de	00	30	
5         Note:         5         50         c         200         6.00         c         7.20         c         7.20         c         2.20         c         5.25         c         6.25         6.50         6.50         7.70         6.11         6.20         6.2	6 Forge Park/495	8	5:05		5:55	6:35	14	7:25	8:10		9:20	2121	11:15	14.1	tis		3:10	100	451	1.0	100		8:00	20.20	9:28	1411	11:48	
4       6       5       7       5       7	6 Franklin/Dean College		5.12		6.02	6.62	-	7.32	8.17	1.00	9.27		11.22	-	1.22		3.17	-	4.58		-	7.04	8.07		9.35		11.55	
4       Major       578       -       578       -       770       787      787       787       787 <td>5 Nortolk</td> <td>6</td> <td>5:19</td> <td>1.14.11</td> <td>6:09</td> <td>5.49</td> <td>- (#)</td> <td>7:39</td> <td>8:24</td> <td>1.14</td> <td>9:34</td> <td>10.40</td> <td>TC29</td> <td></td> <td>1:29</td> <td>1.24.17</td> <td>2:24</td> <td>0.00</td> <td>5:05</td> <td></td> <td>0.040.00</td> <td>7.11</td> <td>8:14</td> <td>1.00</td> <td>9:42</td> <td></td> <td>12:02</td>	5 Nortolk	6	5:19	1.14.11	6:09	5.49	- (#)	7:39	8:24	1.14	9:34	10.40	TC29		1:29	1.24.17	2:24	0.00	5:05		0.040.00	7.11	8:14	1.00	9:42		12:02	
4         Marcia         Calcia	4 Fexboro	5	1.45	5.53	1.1		7:15	144	1.24	8.45	25	10:36		12:31	1.45	221	1.1	4:05	1933	5:50	6:48	1.4.1	1.4	853	1.1	10:43	1	
2         3         3         5         5         5         6         7	d Walpole		5:26	-	016	6.56	+	7:47	8:31		9.41	-	11:36	-	135	-	3:31		5.21	1.2	-	7:27	8:21		9.49		12:09	
Normal Depict         5         35         620         356         620         366         430         530         500         707         726         820         810         717         720         820         810         717         720         820         810         720         820         810         720         820         810         720         820         810         720         820         810         720         820         810         720         820         810         720         820         810         720         820         810         720         820         810         720         820         810         720         820         720         820         720         820         720         820         720         820         720         820         720         820         720         820         720         820         720         820         720         820         720         820         720         820         720         820         720         820         720         820         720         820         720         820         720         720         820         720         720         720         720         720	4 Windsor Gardens		1030	6.05	8.20	7.00	7.28	251	825	8.58	19285	210.49	111.39	112:44	1128	12.26	12:24	14.19	7524	1.4	17:01	17.10	1828	19:00	79.52		F12:52	
3         Margan         5         Size         Cite         Size         Siz	3 Norwood Central	8	5:34	6:10	6:24	7:04	7:32	7:55	8.39	9:02	9:48	12:53	1043	12:48	143	2:38	3:38	4:23	5:28	6:05	7:05	7:34	8:28	9:10	9:55	10:58	12:15	
3         Mage         5         5         6         7.3     <	3 Norwood Depot	6	536	6:12	6:25	7:06	7.35	7.57	8.41	9:04	9:50	10.55	11.45	12:50	1.45	7:40	3.40	4:25	5:30	6.07	7:07	7.36	8:30	9:12	957		12-17	
2       0x0x0x0x       545       627       635       746 <t< td=""><td>3 Islangton</td><td>-</td><td>5:29</td><td>6:15</td><td>6.29</td><td>1.09</td><td>7.28</td><td>8:00</td><td>8.66</td><td>9:07</td><td>9.53</td><td>10.58</td><td>TLAK</td><td>12.52</td><td>141</td><td>2.43</td><td>2.62</td><td>4.28</td><td>5.34</td><td>6.11</td><td>2.11</td><td>7:00</td><td>8.32</td><td>915</td><td>10:00</td><td>1.52</td><td>12:20</td></t<>	3 Islangton	-	5:29	6:15	6.29	1.09	7.28	8:00	8.66	9:07	9.53	10.58	TLAK	12.52	141	2.43	2.62	4.28	5.34	6.11	2.11	7:00	8.32	915	10:00	1.52	12:20	
2       0x0x0x0       5       65       67       7.6	2 Dedham Corp. Center	5	5:42	6:18	6:32	2.2	241	B033	847	0:10	9:56	12.01	#51	12:56	151	2.46	246	431	5:36	6:13	7:13	7:42	8:36	9:18	10:03	103	12:23	
2         2         0x4046         5         5         5         5         7         7         8         1         102         103         103         103         103         103         23<	2 Endkott	-	5.45	6:21	6.35	2.15	7:66	8:05	8.50	9:13	9:59	104		12:59	154	7.49	3.49	4:34	5:39	6:16	7.16	7.45	8:39	9.21	10:06	1.4	12:26	
A Transmitting       S.       C Scop       NUMIN       Scop       L 2000       L 1000       L 2000       L 1000       L 2000       L 2000 <thl 2000<="" th="">       L 2000       <thl 2000<="" th=""> <thl 2000<="" th=""></thl></thl></thl>	2 Readville	6	5.09	VIA	6.78	7.5	7.68	8.10	8.54	9.17	10003	10.00	TISE	1.02	1.58	253	252	421	543	6.20	7.20	VA	8.62	AN	VIA.	VIA	12.30	
A hoge       S       L 600       UNE       L 621       L 731       L 624       L 634       L 634 <thl 634<="" th=""> <thl 634<="" th=""> <thl 634<="" <="" td=""><td>1 Hyde Park</td><td>6</td><td>14</td><td>FAIR-</td><td></td><td>10</td><td></td><td>(÷)</td><td>1.4</td><td>1.4</td><td></td><td>20</td><td>-</td><td>-</td><td></td><td></td><td>+</td><td>-</td><td></td><td></td><td></td><td>FMR-</td><td>+</td><td>FAIR-</td><td>FAIR-</td><td>FAIR-</td><td>1.4</td></thl></thl></thl>	1 Hyde Park	6	14	FAIR-		10		(÷)	1.4	1.4		20	-	-			+	-				FMR-	+	FAIR-	FAIR-	FAIR-	1.4	
A Built       Lens       Lens <thlens< th="">       Lens       <thlens< th="">       Lens       <thlens< th=""></thlens<></thlens<></thlens<>	A Forest Hills	6	1.5:59	NOUNT	L 6:49		1758		1.9.05		L 90:12			1. 1.								MOUNT		MOUNT	MOUNT	MOUNT		
A Search Station       5       6:56       6:57       7:06       7:40       8:55       8:22       9:16       4:36       5:05       6:36       6:43       7:40       8:22       9:16       17:40       12:53         Mondary to Friday       Outsourd from Boson       AM       Towns       AM       7:40      7	A Roggles	6	1.0:04	LIME	1.6.54	1,7:21	1.8:03	1.8:22	1.9:10	1.9:29	1.10:17	1.11.19	L 12:09	1.154	1,2:09	1.1:04	1.4:04	1.4:49	1.5.54	1.4:31	1.7.31	LINE	1.8.54	LINE	LINE	LINE	1,12:41	
Monday to Friday           Out Statuch         PM           Set Statuch         Set Statuch <th co<="" td=""><td>A BackBay</td><td>6</td><td>1.6.08</td><td></td><td>L6:58</td><td>L7.25</td><td>1.8307</td><td>18.25</td><td>1.934</td><td>L9:22</td><td>L 10(21</td><td>L 1122</td><td>L 12:12</td><td>111</td><td>L212</td><td>L 2:08</td><td>1.4:08</td><td>L432</td><td>L 6:00</td><td>16.75</td><td>L7:25</td><td>0.00</td><td>L858</td><td></td><td>1 Carlos</td><td>1</td><td>1.12.45</td></th>	<td>A BackBay</td> <td>6</td> <td>1.6.08</td> <td></td> <td>L6:58</td> <td>L7.25</td> <td>1.8307</td> <td>18.25</td> <td>1.934</td> <td>L9:22</td> <td>L 10(21</td> <td>L 1122</td> <td>L 12:12</td> <td>111</td> <td>L212</td> <td>L 2:08</td> <td>1.4:08</td> <td>L432</td> <td>L 6:00</td> <td>16.75</td> <td>L7:25</td> <td>0.00</td> <td>L858</td> <td></td> <td>1 Carlos</td> <td>1</td> <td>1.12.45</td>	A BackBay	6	1.6.08		L6:58	L7.25	1.8307	18.25	1.934	L9:22	L 10(21	L 1122	L 12:12	111	L212	L 2:08	1.4:08	L432	L 6:00	16.75	L7:25	0.00	L858		1 Carlos	1	1.12.45
Outcound from Boston         AM         PM           Outcound from Boston         AM         PM	A South Station	6	6:16	6:57	7:05	7:43	8:15	6:34	9:22	9:41	\$0:29	11:31	12:21	1:25	2:25	216	4:16	5:01	6:06	6:43	7:43	8:22	2:06	9:57	10:42	1142	1253	
Link       South Station       5       5.85       7.20       7.42       8.48       9.25       11.25       11.25       12.35       12.35       2.26       2.27       2.51       6.00       7.00<	A REAL PROPERTY AND A REAL		741	743	705		709	747	713	749	717	751	721	753	723	725		727	729	757	731	759	733	735		1000		
10.       Back Bay       6       MA       725       Diff       ES3       840       1028       128       <	Bios Almed		66	50	66	00	de	66	de	de	50	do	de							db	db	50	30	de	ar	nd will re	place the schedule of September 5,	
Line Back Sky       C       NM       L2b       L2b <thl2b< th=""> <thl2b< th=""></thl2b<></thl2b<>	10 South Station	6	5.45	7.20	7.62	8.48	9.35	10.25	11:30	12:30	130	2.30	2.20	4:05	4.77	5.05	5.72	\$ 50	6:25	710	8.10	9.25	10.70	1155				
In Mage       6       Num       Lie       Lie <thlie< th="">       Lie       <thlie< th=""> <thli< td=""><td>1A. BackBay</td><td></td><td>VIA</td><td>7.25</td><td>1247</td><td>8:53</td><td>0.40</td><td>10242</td><td>11:25</td><td>12:25</td><td>135</td><td>Z25</td><td>3:25</td><td>4.10</td><td>422</td><td>5:10</td><td>5.27</td><td>515</td><td>6:40</td><td>VIA</td><td>8:15</td><td>VIA</td><td>12.25</td><td>AN</td><td></td><td></td><td></td></thli<></thlie<></thlie<>	1A. BackBay		VIA	7.25	1247	8:53	0.40	10242	11:25	12:25	135	Z25	3:25	4.10	422	5:10	5.27	515	6:40	VIA	8:15	VIA	12.25	AN				
LA       Forest Hills       5       MOUNT       -       -       -       2.33       2.33       -       4.41       -       5.46       -       6.48       MOUNT       MOUNT </td <td></td> <td>6</td> <td>FAIR</td> <td>7.28</td> <td>7:50</td> <td>8:56</td> <td>0:43</td> <td>10.43</td> <td>11:38</td> <td>12:28</td> <td>±38</td> <td>228</td> <td>3:28</td> <td>4:16</td> <td>436</td> <td>5:14</td> <td>5:41</td> <td>5.50</td> <td>6.43</td> <td>FAR</td> <td>8:18</td> <td>FAIR</td> <td>12.38</td> <td>FAIR-</td> <td>0</td> <td>n Ihursda</td> <td>y, November Zird, 2023 (Thanksgiving</td>		6	FAIR	7.28	7:50	8:56	0:43	10.43	11:38	12:28	±38	228	3:28	4:16	436	5:14	5:41	5.50	6.43	FAR	8:18	FAIR	12.38	FAIR-	0	n Ihursda	y, November Zird, 2023 (Thanksgiving	
1       Hybe Park       6       UNF       - <th< td=""><td>1A Ruggles</td><td>14</td><td>MOUNT</td><td>114</td><td></td><td></td><td>1.200</td><td>122111</td><td>125-11</td><td>100205</td><td></td><td>2:33</td><td>3:33</td><td></td><td>4:41</td><td>100</td><td>5.46</td><td>100000</td><td>6:48</td><td>MOUNT</td><td>124</td><td>MOUNT</td><td>1112</td><td>MOUNT</td><td></td><td></td><td></td></th<>	1A Ruggles	14	MOUNT	114			1.200	122111	125-11	100205		2:33	3:33		4:41	100	5.46	100000	6:48	MOUNT	124	MOUNT	1112	MOUNT				
2       BioAdMile       6       7       720       750       952       1055       101       124       144       124       144       242       424       530       525       511       627       527       527       523       523       523       533       611       703       744       828       939       1033       1234       1234       1234       1234       1234       1234       1234       1234       1234       1234       1234       1234       1234       1234       1234       1234       1234       1234       1234       1234 <t< td=""><td></td><td></td><td>LINE</td><td></td><td>-</td><td></td><td>:</td><td>10.53</td><td></td><td></td><td>-</td><td>2.38</td><td>2.38</td><td>6:22</td><td>4.46</td><td>5.72</td><td>5.51</td><td>6.07</td><td>6.53</td><td>LINE</td><td></td><td>LINE</td><td>-</td><td>LINE</td><td></td><td></td><td></td></t<>			LINE		-		:	10.53			-	2.38	2.38	6:22	4.46	5.72	5.51	6.07	6.53	LINE		LINE	-	LINE				
2       Endrott       6.9       7.41       8.03       9.99       9.56       17.53       1151       12.51       151       2.46       3.46       4.30       4.54       5.30       5.59       6.15       7.41       8.31       9.59       10.51       12.29       on a weishend schedule.         3       Definition       6.24       7.46       8.30       6.15       7.41       8.31       10.11       10.3       12.53       153       2.46       2.46       5.40       4.53       6.21       7.06       7.44       8.31       10.11       10.3       12.53       153       2.46       2.46       5.60       6.21       7.06       7.46	1A Forest Hills			3-32	7.50	9:05	9.52	10:55	TAT-	1247	147	2.42	2:42	4:26	450	5:26	5:55	6.71	6:57		8:27		10:47					
3 Isington       624       746       828       924       1001       1124       1126       1257       1256       1256       1257       1257       1256       1256	10 Forest Hills 1 Hyde Park		1.00	1.41						43-54	171	2:46	3:46	4:30	454	5:30	5:58	615	7:01	7:44	8:31	9:59	10:51	12:29				
a ball grant       b c24       Dife       c24       Dife       C24       C26       C20       C23       C26       C20       C26       C00       C26       C26 <thc26< th=""> <thc26< th="">       C26       C26</thc26<></thc26<>	10. Forest Hills 1. Hyde Park 2. Readville		6:19		8:03	9:09	9.56	16,035	11.51	36.24						and the second		6.18	103	7.45	8.32	10.01	10.52	12.71	1 2		0-11-10-2020-0-1-1-0-1-1	
3       Morecoed Depot       5       6.27       7.49       8.11       9.17       Non-coed Depot       5       6.27       7.49       8.11       9.17       Non-coed Depot       5       6.28       7.52       8.99       10.07       15.96       12.97       Morecoed Depot       6       6.28       7.52       8.99       10.07       15.96       12.97       Morecoed Depot       6       6.28       7.52       8.99       10.07       15.96       12.97       Morecoed Depot       6       6.28       7.53       8.18       10.07       15.96       10.07       10.18       10.07       10.07       10.09       11.01       12.01       10.01	Δ Forest Hills 1 Hyde Park 2 Readville 2 Endicott	99		7;41								2.45	2.68	4:33	4.57	5.43	0.07		1 1 1 1 1 1 1		4-30	10104	1756	1 12.34	0	n Monday	, October 16th, 2023 (Columbus Day), N	
3         Narwood Central         5         6 / 29         7.52         8.13         9.19         9.101         2.01         2.16         3.88         6.12         5.12         6.12         7.53         8.11         90.05         11.01         2.01         2.16         3.88         6.12         5.12         7.53         8.11         90.05         11.01         12.01         2.16         3.98         6.12         5.12         7.53         8.11         90.05         11.01         12.01         2.16         3.98         6.12         5.12         7.53         8.11         90.05         11.01         12.	14. Forest Hills 1. Hyde Park 2. Readville 2. Endicott 3. Dedham Corp. Center	99	4.21	7,41 7,43	8.05	9.31	858	20.01	11.57	12.57	157							6:21	7:06	7242				16.04				
4       Windsor Gardens       16.21       17.58       18.18       19.22       19.09       11.12       12.04       12.04       12.09       14.00       15.04       5.47       5.18       5.47       5.0       5.32       2.05       17.58       18.44       19.01       110.04       17.04       12.04       10.09       11.00       11.00       11.00       11.00       11.00       12.04       12.09       2.09       4.06       5.55       5.	Δ Forest Hills 1 Hyde Park 2 Readville 2 Endrott 3 Dedham Corp. Center 3 Islington	99	6.21 6:24	7:41 7:43 7:46	8105 8108	9.11 9.14	9.58 16:01	1011 11:04	11.57 11.56	12:57 12:56	157 156	2:51	3.51	4:36	5:00	5:35	6:05		and the second second									
5       6x0x0       5       6x0x       5       6x1x       5x1x       5x1	Δ Forest Hills 1 Hyde Park 2 Readville 2 Endicott 3 Dedham Corp. Center 3 Islington 3 Norwood Depot	00 0 0.	6.21 6:24 6:27	7,41 7,43 7,45 7,49	8105 8108 811	9:11 9:14 9:17	9.58 %001 %004	10.01 11.04 11:07	11.57 11.56 11.59	12:57 12:56 12:59	157 156 159	2:51 2:54	251 355	4:36 4:39	5:00 5:03	5:36 5:39	6:05 6:08	6:24	7:09	7.52	8:39	\$0:07	12:59	12:37	14	onday, Ap	vil 15th, 2024 (Patriots' Day), all lines wil	
5       Narfold:       6       -       8:27       -       10:21       -       12:16       -       21:16       -       4:12       -       5:28       -       6:43       7:28       -       8:58       -       11:16       12:25         6       Franklin/Dean College       -       8:34       10:28       -       12:23       2:22       4:20       5:28       6:35       6:50       7:26       9:03       11:22       10:2         6       Ferge Park/495       6       -       8:58       -       10:26       12:25       2:25       4:32       5:26       6:35       6:50       7:26       9:03       11:22       10:2         6       Ferge Park/495       6       -       8:58       -       10:26       12:25       2:35       -       4:32       5:41       6:37       -       8:35       -       11:8       12:35         6       Ferge Park/495       6       -       8:36       -       10:26       2:35       -       2:35       -       5:41       6:37       -       7:47       -       9:15       -       10:35	A Forest Hills 1 Hyde Park 2 Esadville 2 Esdicott 3 Dedham Corp. Center 3 Islington 3 Norwood Depot 3 Norwood Central	00 0 0.	6.21 6:24 6:27 6:29	7,41 7,43 7,45 7,49 7,53	8105 8108 811 813	9:11 9:14 9:17 9:19	9.58 10:01 10:04 10:06	1101 1104 1107 1109	11.57 11.56 11.59 12.01	12:52 12:56 12:59 1:01	157 156 159 2:01	2:51 2:54 2:56	251 355 358	4:36 4:39 6:43	5:00 5:03 5:07	5:36 5:39 5:43	6:05 6:08 6:12	6:24 6:28	7:09 7:19	7:52 7:55	8:39 8.41	10:07 10:09	10:59 11:01	12:37 12:41	14	onday, Ap	vil 15th, 2024 (Patriots' Day), all lines wil	
6         Franklin/Dean College         6         8:34         10:28         12:33         2:23         4:20         5:29         6:35         6:50         12:55         9:03         11:23         100           6         Ferge Park/496         6         -         -         8:56         -         12:35         -         2:35         -         4:32         -         5:44         6:57         -         7:47         -         9:15         -         10:3	A Forest Hills 1 Hyde Park 2 Readville 2 Endicott 3 Dedham Corp. Center 3 Islington 3 Norwood Depot 4 Windsor Gardens	00 0 0.	6.21 6:24 6:27 6:29	7,41 7,43 7,45 7,49 7,53	8105 8108 811 8113 718196	9:11 9:14 9:17 9:19	9.58 10:04 10:06 110:09	1101 1104 1107 1109	11.52 11.56 11.59 12.01 11.2304	12:52 12:56 12:59 1:01	157 156 159 2:01 72:04	2:51 2:54 2:56	251 355 358 1602	4:36 4:39 6:43	5:00 5:03 5:07 5:11	\$26 539 549 547	6:05 6:08 6:12	6:24 6:28 6:32	7:09 7:19 7:19	7:52 7:55	8:39 8:41 7 8:44	10:07 10:09	12:59 11:01 1 11:04	12:37 12:41 17:2:44	M Q Ft	onday, Ap perate on or all holid	vil 19th, 2024 (Patriots' Day), all lines wi a regular weekday schedule, lay schedules, please check MBTA.com	
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6 Forge Park/496 6 8:58 - 10:40 - 12:35 - 2:35 - 4:32 - 5:41 6:37 - 7:02 7:47 - 9:15 - 10:35 1:15	A. Forest Hills     Hyde Park     Zeadvlile     Endicott     Southam Corp. Center     Islington     Norwood Depot     Morwood Central     Windsor Cardens     Wolpole     Fasboro	+ ++ + + ++	6.21 624 627 629 1621	7,41 7,43 7,46 7,49 7,53 1,758	8.05 808 811 813 1838 8222	9:11 9:14 9:17 9:19 79:22	9.58 10:01 10:04 10:05 110:09 10:34	11:04 11:04 11:07 11:09 111:12  11:31	11.52 11.56 11.59 12.01 11.2194 12.09	12:57 12:56 12:59 1:01 1:104	153 156 159 201 7204 209	251 254 236 7256 318	2:51 3:55 3:58 1:602 4:06	406 439 643 643	5:00 5:03 5:07 5:07 5:07 5:07	5:36 5:39 5:43 5:47 5:51	6:05 6:08 6:12 6:16	6:24 6:28 6:32 6:36	7109 713 710 725	7:52 7:55 17:58	8:39 8:40 7:8:44 8:49	10:07 10:09 110:11	12:59 11:01 11:04 11:09	12:37 12:41 172:44 172:49	M Q Ft	onday, Ap perate on or all holid	vil 19th, 2024 (Patriots' Day), all lines wi a regular weekday schedule, lay schedules, please check MBTA.com	
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6 6:45 8:45 10:45 12:45 2:45 4:45 6:45 8:45 11:45

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6 653 853 1053 1253 253 453 653 853 1153

A 702 907 H02 102 202 502 702 903 12:02

A 708 908 108 108 208 508 7.08 908 1208

6 7.14 9.14 1014 2.14 5.14 2.14 9.14 12.14

8 7.21 9.27 TE21 1.21 2.27 5.21 7.27 9.21 12.25

6 Franklin/Dean Coll. 7.28 9:28 11:28 1.28 2:28 5:28 7:28 9:38 12:28

6 Forge Park/406 5 750 950 ft50 150 350 550 750 950 1250

17:19 19:19 111:15 11:19 12:19 15:19 17:19 19:19 112:19

7.26 9.24 11.24 1.26 2.24 5.28 7.24 9.24 12.22

1 716 916 1116 116 216 516 716 916 1216

7.11 9.11 11.11

MBTA.com G17-222-3200 X eMBTA CR O mTicket App

7:06 9:06 11:06 1:06 2:06 5:06 7:06 9:06 12:06

111 211 511 711 901 1211

M. South Station

1A BeckBey

1A Ruggies

2 Readville

2 Fedicutt

2 Islington

4 Welpola

N Nortok

2 Dedhern Corp. Ctt.

3 Norwood Depot

3 Namecod Central

a Mader Gardens

REGULAR SERVICE ⊲ Trains will operate on a normal schedule STORM SERVICE Trans will operate on a reduced schedule. It will be available on META com and in Boston stations. NO SERVICE No passenger service on Commuter Pall.

Times in purple with "I" Indicate a flag stop: Passengers must tell the conductor that they wish to leave. Passengers waiting to board must be visible on the platform for the train to stop.

Times in blue with "L" indicate an early departure: The train may leave ahead of schedule at these stops.

Bikes: Bicycles are allowed on trains with the bicycle symbol shown below the train number.

High level platform and bridge plate available. Visit mbta.com/accessibility for more information.

### CR Fall/Winter Schedule, effective Oct. 2.

Draft for Discussion & Policy Purposes Only

5 Norfalk

4 Welpelo

3 lalington

2 Endored

2 Runchella

1A Ruggies

1A Back Bay

1A South Station

& Windoor Gerdone

6 Forge Park/656 5 5:12 8:12 10:12 12:12 2:12 4:12 6:12 8:12 10:12

6 Frenklin/Deen Coll. 5:19 8:19 10:19 10:19 2:19 4:19 6:19 8:19 10:19

2 Norwood Cantral 5 5.40 8.40 10:40 12:40 2:40 4.40 6:40 6:40 10:40

3 Norwood Depot 1 5:42 8:43 10:42 12:42 2:42 4:42 6:43 8:42 12:42

2 Durlham Corp. Cr. 5, 5,48 8,48 10;48 12;48 2,48 4,48 6,48 8;48 10;48

Transportation Authority

5 526 826 1026 1226 226 426 626 826 1026

5.33 8.33 10.33 12.33 2.33 4.33 6.33 8.33 10.33

5.45 8.45 10.45 12.45 2.45 4.45 6.45 8.45 10.45

5.51 8.51 10.51 12:51 2:51 4:51 8:51 8:51 10:51

5 555 856 1055 1258 238 458 635 855 1355

5 LEDE LEDE LTIDE LTDE 1206 LEDE LTDE LEDE LTDE

5 L6:10 L9:10 L11:10 L1:10 L5:10 L7:10 L9:10 L11:10

VIA FAIRMOUNT LINE: Operates via the Fairmount Line between Readville and South Station. See the Fairmount Line schedule for all stops.

For additional service to Hyde Park, Forest Hills, Ruggles or Back Bay stations, refer to the dedicated Hyde Park - Back Bay - South Station schedule.

h 6:18 9:18 11:18 1:18 3:18 5:18 7:18 9:18 11:18

For additional service to Readville Station, refer to the Farmount Line schedule for particular trans.

15:36 18:36 190:36 112:36 12:36 14:36 16:36 18:36 190:36

Responding to Riders.

The T at the Heart of Our Communities

#### Extended late-night service weekdays & weekends.

Single most requested change from riders on all lines.

New peak period trains added for Lowell, Fitchburg, Franklin and Worcester Lines.

- Customer demand for additional AM/PM peak trips.
- Additional Lowell AM/PM peak round trip mitigates crowding and reduces headways from 45 to 35 min.

Added express service on the Fitchburg Line, addressing passenger feedback.

Increased weekend frequency on Newburyport/ Rockport Line

• *in October for Haunted Happenings in Salem.* 



### Foxboro CR pilot to permanent

# Successful 1-year pilot service to Foxboro

- 11 daily trips, Foxboro to South Station
- Free parking at Foxboro Station

#### **Success metrics**

- Ridership
- Operational impacts
- Parking
- Subsidies
- Opportunities created

New station with full accessibility planned



#### TAKE THE RAIL SAFETY PLEDGE FOR KIDS

My safety is important to me, my family and friends. I promise to make safe choices around railroad tracks and trains.

Take the Adult Rail Safety Piedge



#### RAIL SAFETY PLEDGE FOR ADULTS



will make safe choices around railroad tracks and trains by obeying warning signs nd always expecting a train.



will stay off the tracks including when taking photographs or filming videos and never walk on or too close to railroad tracks (it's dangerous and illega



I will only walk, ride or drive across railroad tracks at designated crossings

## See Tracks, Think Train

#### **RR Grade Crossings**

Enhancements (bollards, reflectors, striping): 100% complete, 246/246 crossings.

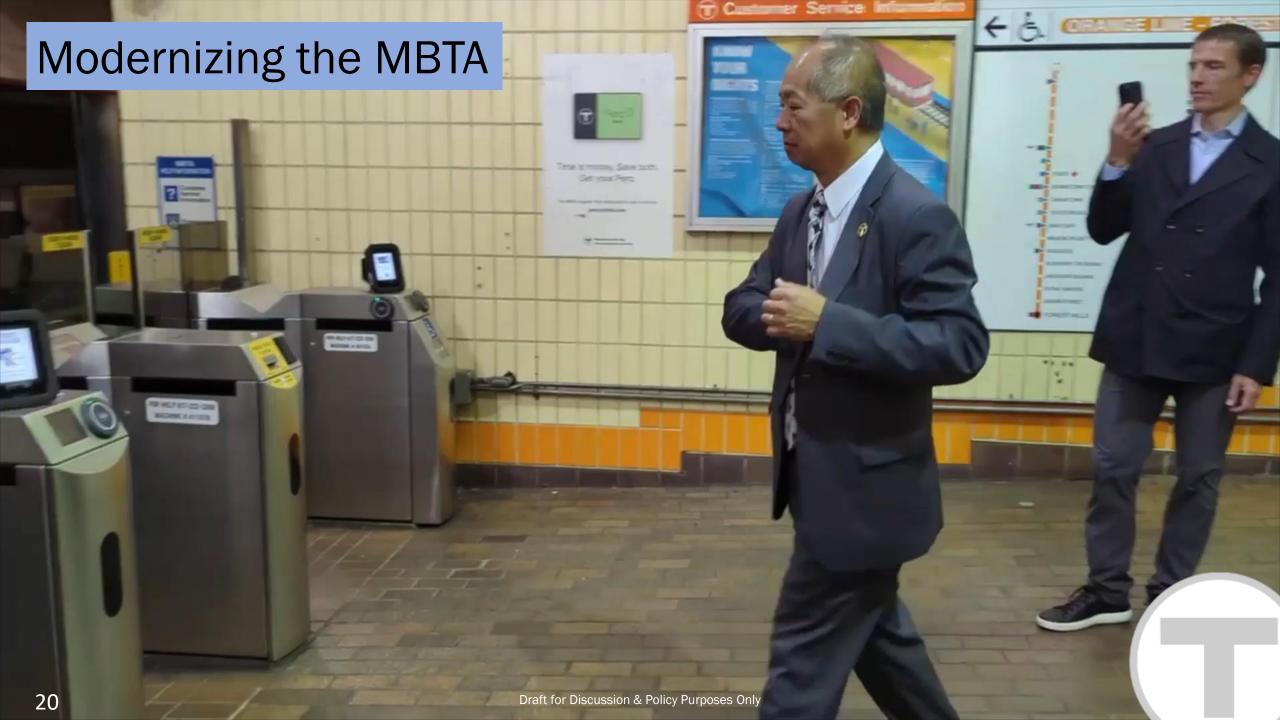


## YTD 1002 new hires surpasses FY 2022

Across all job classifications: 30% vs all July Bus Operator applications: 316% vs all July Light Rail Operator applications: 37% vs all July Maintenance of Way: 333% hires, 58% promotions vs 2022

## Workforce Updates | YTD

### Red Line Ashmont Branch & Mattapan Line.









### NATIONAL HISPANIC LATINO HERITAGE MONTH

September 15 – October 15, 2023







# Thank you.