

GM Report

Phillip Eng, MBTA General Manager May 25, 2023







Blue Line Progress

WORK COMPLETED SINCE APRIL BOARD MEETING



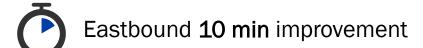






FASTER TRIPS | REDUCED HEADWAYS

Bowdoin to Wonderland



Westbound 5 min improvement

6 min headways





Work on the Red Line also Underway

WORK COMPLETED



9,923 ft Rail replaced



2,890 Ties replaced



7,223 linear ft tamped



11 speed restrictions lifted

TRIP TIMES IMPROVED

Northbound improvement

Southbound improvement

Ashmont to Park St



8 min



3 min

Braintree to Park St



10 min



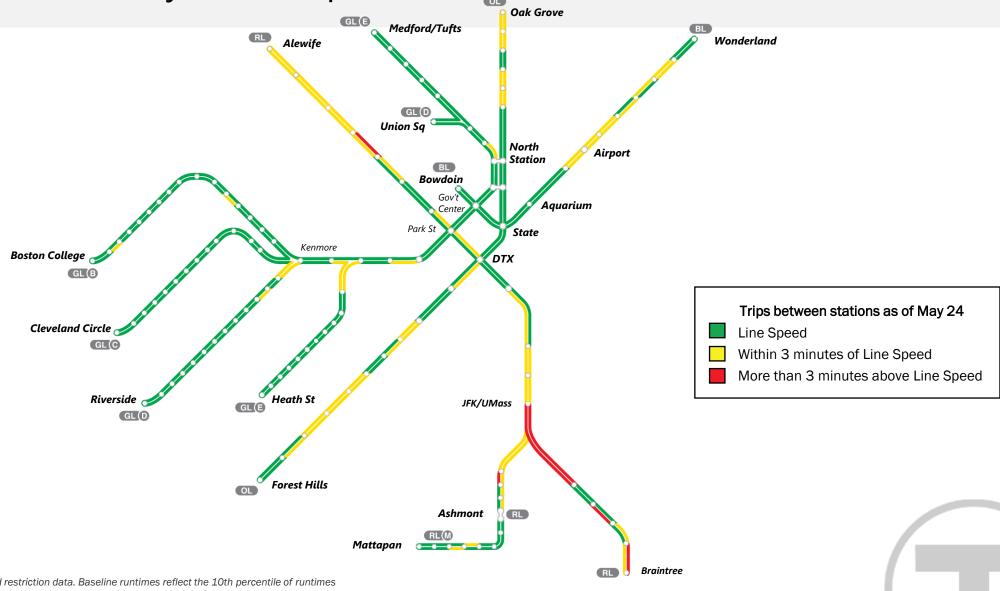
2 min





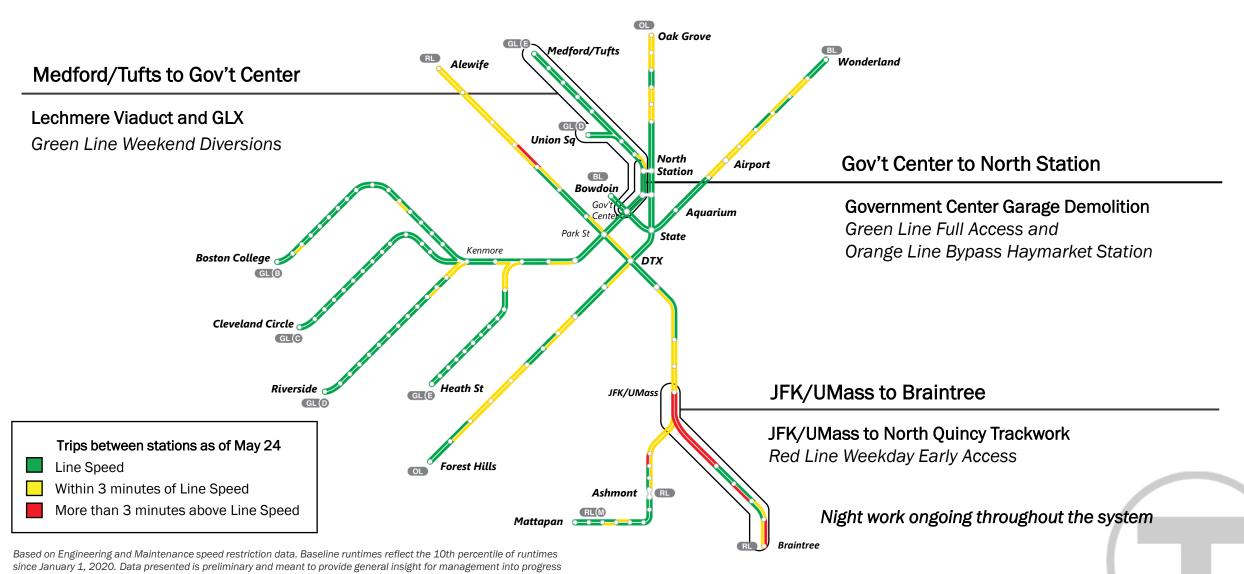
Draft for Discussio

Speed Restrictions Delay Time Map



Based on Engineering and Maintenance speed restriction data. Baseline runtimes reflect the 10th percentile of runtimes since January 1, 2020. Data presented is preliminary and meant to provide general insight for management into progress made towards eliminating speed restrictions. The most recent data is as of 5/24/2023 at 8:00 AM.

June Work Plans



made towards eliminating speed restrictions. The most recent data is **as of 5/24/2023 at 8:00 AM**.

Hiring | MBTA Connects Within Our Communities



HR on the GO! MEETS PEOPLE WHERE THEY ARE!

...AND GM ENG MEETS 3 NEW HIRES IN 2 DAYS ON HIS COMMUTE!!



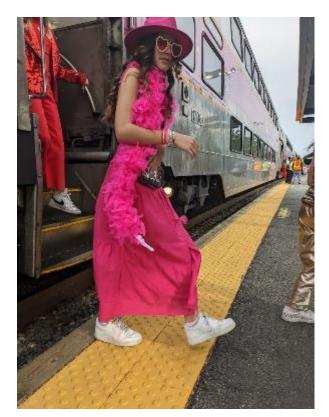
May 23 on T commute to work, GM Eng meets **new MBTA Operator Akrm Gad**



May 24 on commute to work, GM Eng meets MBTA new hire Elliot Courtney, Sr. Project Mgr.

Meet Manny Castillo, new hire. 1-1/2 months in the job!











The MBTA Energizes Our Communities

Taylor Swift Concerts | MBTA Adds Service to Foxboro

The T Brings Communities Together



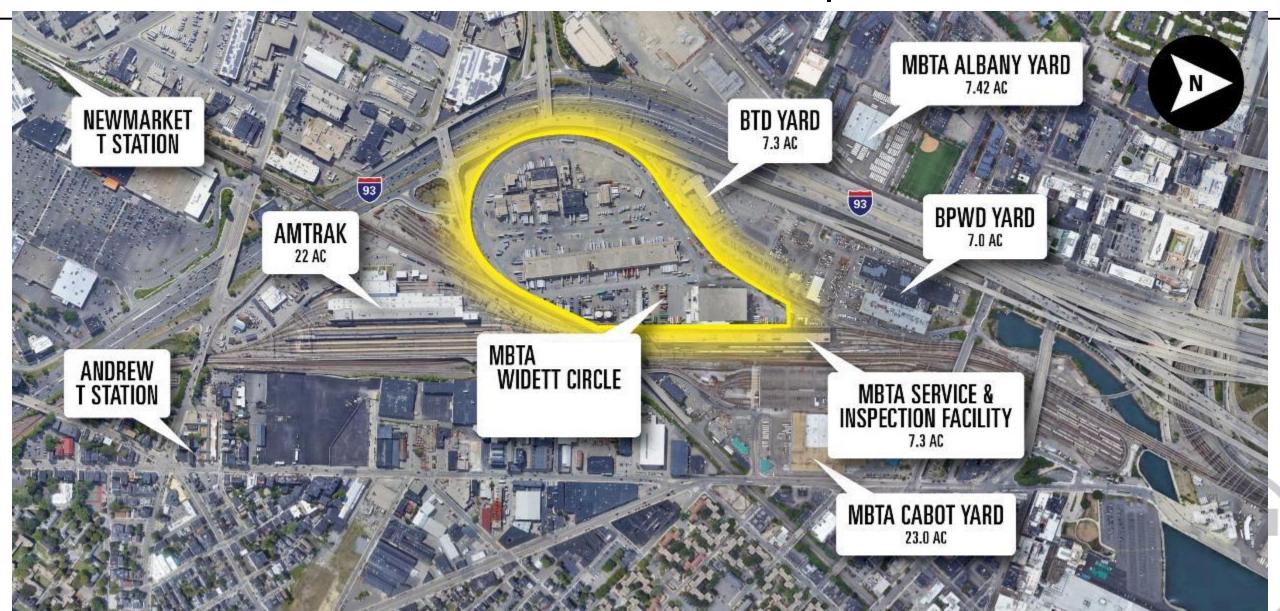
A joyous Taylor Swift tweets about iconic crowd!

Last night we all danced together in the rain for THE ENTIRE 3.5 HOUR SHOW in foxy Foxborough MA!! We've had rain shows at Gillette Stadium before but this was a full on deluge that never let up, I just want to thank that iconic crowd!! Love you so much you have no idea





Poised for Service Enhancements | Commuter Rail



Recognizing MBTA's Bobbie-Jo Day Who Revives Rider Undergoing Medical Emergency



Thank you.



