
The background is a collage of four images related to the MBTA. Top left: A train with 'WONDERLAND' on its destination sign and the number '0761' on its front. Top center: A close-up of a train's front with 'CLEVELAND CIRCLE' on its destination sign. Top right: A train at a station platform with a digital display showing 'Braintree Parkmont' and '4 min' remaining. Bottom: A view of train tracks curving through a station platform with a yellow tactile strip.

 Massachusetts Bay Transportation Authority

MBTA Alternative Service Options Guide

03-17-2023

Digital version - Produced by Customer Experience





The MBTA is advising riders to plan for additional travel time on the Red, Orange, Blue, Green, and Mattapan Lines while speed restrictions continue.

These restrictions are a safety precaution put in place as a result of findings from a Department of Public Utilities site visit last week.

The MBTA wants to thank riders for their patience during this time and remains committed to operating the transit system in the safest manner possible.

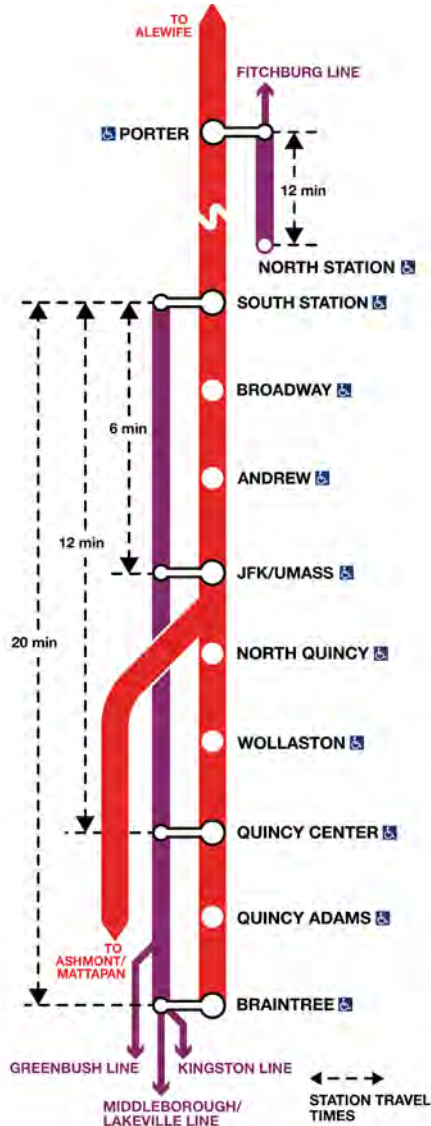
This guide provides alternative travel options on Commuter Rail routes that run parallel to subway service.



RED LINE

Commuter Rail Alternative Service

Digital version



Braintree ↔ South Station

Trains every 30-45 minutes | *Take any train*

[Middleboro/Lakeville schedule](#)

[Plymouth/Kingston schedule](#)

JFK/UMASS ↔ South Station

Trains every 30 minutes | *Take any train*

[Middleboro/Lakeville schedule](#)

[Plymouth/Kingston schedule](#)

[Greenbush schedule](#)

Porter Square ↔ North Station

Trains every hour

[Fitchburg Line schedule](#)

Quincy Center ↔ South Station

Trains every 30 minutes | *Take any train*

[Middleboro/Lakeville schedule](#)

[Plymouth/Kingston schedule](#)

[Greenbush schedule](#)



Show your
CharlieCard or
CharlieTicket
 on board at any of
 the stations below to
 ride Commuter Rail
 during this service
 change.

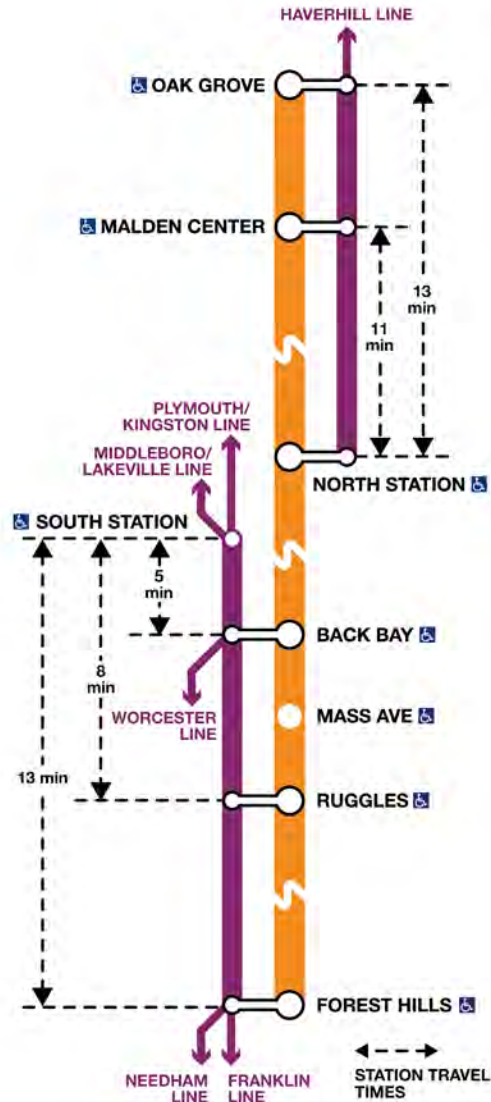
- Braintree
- JFK/UMASS
- Porter Square
- Quincy Center
- South Station



ORANGE LINE

Commuter Rail Alternative Service

Digital version



Back Bay ↔ South Station

Trains every 30 minutes, every hour during off peak times | *Take any train*

[Framingham/Worcester schedule](#)

[Franklin/Foxboro schedule](#)

[Needham schedule](#)

[Providence/Stoughton schedule](#)

Forest Hills ↔ South Station

Trains every 30 minutes, every hour during off peak times | *Take any train*

[Franklin/Foxboro schedule](#)

[Needham schedule](#)

[Providence/Stoughton schedule](#)

Malden Center ↔ North Station

Trains every 45 minutes

[Haverhill schedule](#)

Oak Grove ↔ North Station

Trains every 45 minutes

[Haverhill schedule](#)

Ruggles ↔ South Station

Trains every 20 - 30 minutes | *Take any train*

[Franklin/Foxboro schedule](#)

[Needham schedule](#)

[Providence/Stoughton schedule](#)



Show your **CharlieCard** or **CharlieTicket** on board at any of the stations below to ride Commuter Rail during this service change.

- Back Bay
- Forest Hills
- Malden Center
- North Station
- Oak Grove
- Ruggles



For assistance with using alternative services:

Call Us

Monday - Friday: 6:30 AM - 8 PM | Saturday - Sunday: 8 AM - 4 PM

Main Hotline: **617-222-3200** | Toll Free: **800-392-6100** | TTY: **617-222-5146**

Email Us

[MBTA.com/customer-support](https://www.mbta.com/customer-support)

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