



**Massachusetts Bay
Transportation Authority**




Train & Streetcar Evacuations

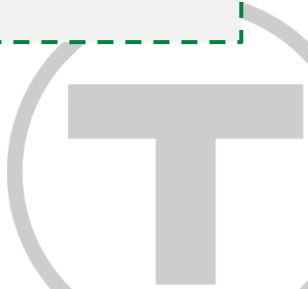
Ronald Ester, Chief Safety Officer

Patrick Richmond, Acting Assistant General Manager – Rail Operations

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Types of Subway Evacuation

Type	Description	Procedure
 At station	If an incident that requires an evacuation occurs when a train is fully stopped at station platform.	If train is fully and properly berthed at station platform, and it is safe, operator will make an announcement and instruct passengers to unload onto station platform.
 Partially berthed	If an incident that requires an evacuation occurs when a train is partially on a station platform.	When it is safe to unload, operator will make onboard announcement. Responding supervisory personnel walk passengers through cars using available side doors on platform.
 In between stations	If an incident that requires an evacuation occurs when a train is in between stations, either in the subway tunnel or on surface track.	<i>See next slide</i>



In-between-station evacuation

Operator



Notify OCC

If an incident occurs that requires an evacuation, the Operator must immediately contact OCC.



On board announcement

The Operator will make on onboard announcement to the passengers informing them of the incident and any instructions.



Wait for emergency responders

If immediate evacuation is not necessary and it is safe to wait the Operator will standby for emergency personell to arrive and direct passengers.

Operations Control Center



Open power & stop train movement

OCC dispatcher will immediately open power and stop all train movement in area around incident.



Notify emergency responders

OCC dispatcher will call local fire department, EMS, and Transit Police to respond to scene.



Identify Incident Commander & send MBTA supervisory personnel

OCC will identify the Incident Commander until Emergency Responder arrive and call MBTA personnel to scene.