



**Massachusetts Bay  
Transportation Authority**

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# **June 15<sup>th</sup> Special Directive Update**

**November 3, 2022**

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Chief Safety Officer

*DRAFT – For Discussion and Policy Purposes Only*

# No.22-4: Delayed Track Maintenance

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## Description of Directive to address 9 findings (see appendix) in 3 areas

- Deficiencies in personal protective equipment (PPE) and right of way (ROW) safety
- Correct defective track conditions
- Address management practices that negatively impact track repair

## Summary of CAP

- Prioritizing work to address the (red condition) track conditions
- Investigating ways to accelerate maintenance of existing rail-born infrastructure work equipment and opportunities to rent/lease. Re-evaluating facility to store, maintain, & protect rail-born infrastructure equip.
- Evaluating access procedures to develop a method for safely increasing on-track time during non-revenue hours.

## Updates

- Revised SRCP policies/forms submitted to SRCP Committee for approval.
- Special maintenance repair plan schedule updated.
- Working group continues to develop CPM schedule for CAP actions and other integrated elements.



# No.22-5: Operating Procedures Related to Train Movements

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## Description of Directive

Address operating procedures for disabled trains and yard moves – to address unintended and uncontrolled train movements by disabled trains in maintenance facilities and rail yards

## Summary of CAP

- Issued a series of safety directives, policies, memos and leader visits. Completed fact findings.
- Develop heavy/light rail special orders, update rulebooks, and develop audit plans; pin hitching procedures.
- Develop heavy/light rail training syllabus, hands-on training, recert. processes, embed into new hire training.
- Pilot program for Blue Flag procedures under development.
- Develop audit plans for heavy and light rail updated procedures.

## Updates

- Employees are being trained on new Special-Order for Yard/Carhouse moves Red Line completed (Orange Line Training Started on 10/3)
- Distributed staff checklist procedure.
- #1 and #2 Red Line Cars have received the modification.



# No. 22-6: OCC Staffing

## Description of Directive

Address 7 actions with system. Perform daily reporting of planned and actual shift assignments for all OCC staff (required for 6 weeks - underway).

## Summary of CAP

- Rule change to maximum work hours allowed for dispatchers. Reduce schedule to allow for minimum staffing levels on Heavy Rail. Re-Call former dispatchers to cover the breaks for HR dispatchers. Immediate hiring blitz. Hiring direct to permanent; open to Light Rail Dispatchers. Signing bonus, marketing campaign.
- Develop sustainable, auditable processes to ensure new hours of service requirements (Finding #4)
- Develop plan and workforce model to ensure OCC is appropriately staffed (#5)
- Create plan to address recruiting, training, and certification challenges of new employees (#6)
- Build process to ensure all required OCC staff are current with their certifications before they start a shift (#7)

## Updates

- **Staffing Level:** 24 total RTL Dispatchers with supplemental manpower
  - Extended 2 offers this week; 1 accepted and 1 is pending
- **Workforce Plan:** Submitted on time



# No.22-7: Recertification of Employees

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## Description of Directive

Address 3 required actions about safety incidents patterns and interim safety findings about lapsed safety training certifications of safety-sensitive rail personnel. *As of June 20, all staff that needed recertifying have been recertified.*

## Summary of CAP

- Moved recertifications tracker onto SharePoint. Develop/deliver weekly certifications reporting.
- Create special order to define/clarify recertification expectations/consequences/timelines.
- Issue recertification cards & improve certification/recertification tracking system.
- Develop processes to ensure personnel with lapsed certs are NOT performing safety sensitive work.
- Develop plans for creating, reviewing, and updating training materials.

## Updates

- Finalized draft procedure for management of Special Orders.
- Training RFP Committee reviewing proposals.

