



**Massachusetts Bay  
Transportation Authority**

## Forest Hills Station Improvements Project

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Virtual Public Meeting – Design Project Update

June 9, 2022

Arthur Gillis, PE, MBTA Project Manager

# Overview

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## English

- Thank you for joining the meeting! We appreciate your participation.
  - This meeting will be recorded so that it can be shared with the people that were unable to join.
  - All participants will be muted upon entry so that only the presenters can be heard.

## Spanish

- ¡Gracias por atender esta junta! Agradecemos su participación.
  - Esta junta estaría grabada para poder compartir con los que no pudieron asistir.
  - Los participantes están silenciados al entrar la junta para que solo se pueda oír a los presentadores.

## Chinese

- 感谢您参与此会议！
  - 本次会议将会被录像，以便我们把它分享给没能来参加的人。
  - 所有参与者在进来时都会被静音，以便于演讲者能被听到。



# Diversity and Civil Rights

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## English

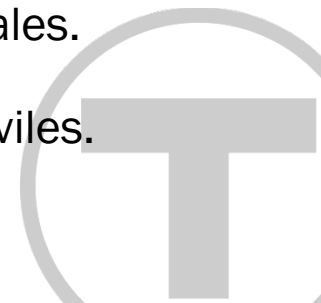
- All MBTA activities, including public meetings, are free of discrimination. The MBTA complies with all federal and state civil rights requirements preventing discrimination on the basis of race, color, national origin, limited English proficiency, and additional protected characteristics. We welcome the diversity from across our entire service area. If you have any questions or concerns, please visit [www.mbta.com/titlevi](http://www.mbta.com/titlevi) to reach the Office of Diversity and Civil Rights.

## Chinese

- MBTA 的所有活动，包括公开会议，都没有歧视。MBTA 遵守所有联邦和州公民权利要求，防止基于种族、肤色、国籍、有限的英语能力和其他受保护特征的歧视。我们欢迎来自我们整个服务领域的多样性。如果您有任何问题或疑虑，请访问 [www.mbta.com/titlevi](http://www.mbta.com/titlevi) 联系多元化和民权办公室。

## Spanish

- Todas las actividades de MBTA, incluidas las reuniones públicas, están libres de discriminación. La MBTA cumple con todos los requisitos de derechos civiles federales y estatales que impiden la discriminación por motivos de raza, color, origen nacional, dominio limitado del inglés y características protegidas adicionales. Damos la bienvenida a la diversidad de toda nuestra área de servicio. Si tiene alguna pregunta o preocupación, visite [www.mbta.com/titlevi](http://www.mbta.com/titlevi) para comunicarse con la Oficina de Diversidad y Derechos Civiles.



# Language Accessibility

## English

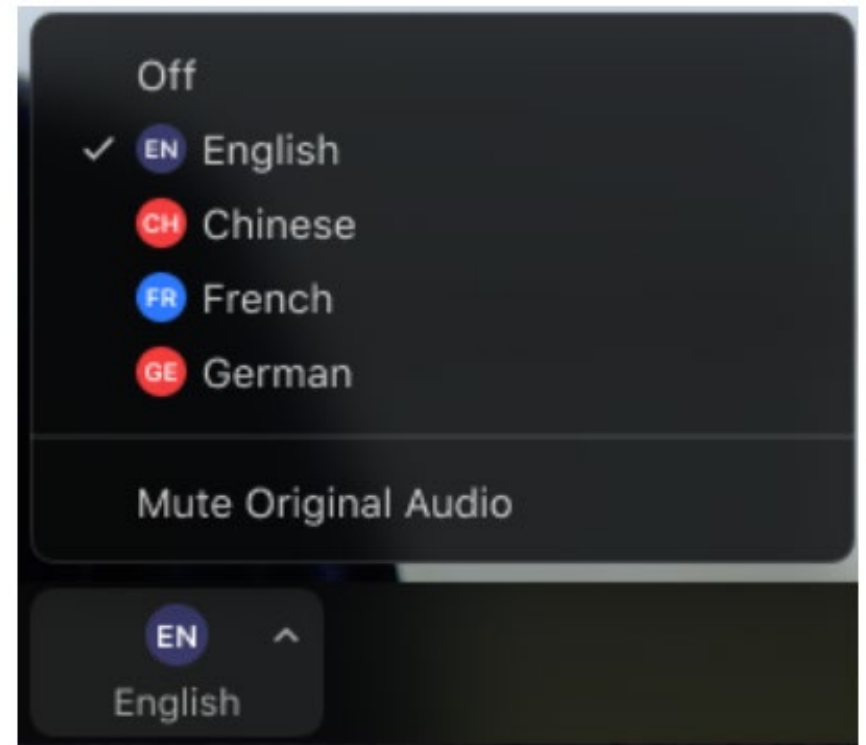
- We offer interpretation during this meeting. In your meeting/webinar controls, click Interpretation (the small globe icon) and click the language that you would like to hear.

## Spanish

- Ofrecemos interpretación en español durante esta junta. Para escoger el audio en Inglés o en Español tendrá que picar el botón de interpretación, el cual tiene un imagen de un mundo. Cuando le pique la interpretación por favor de escoger el idioma cual le gustaria oír

## Chinese

- 我们本次会议期间提供口译服务。在您的会议/网络研讨会的控件中，单击口译（小地球图标），并单击您想听到的语言



# Use Chat for Technical Questions

## English

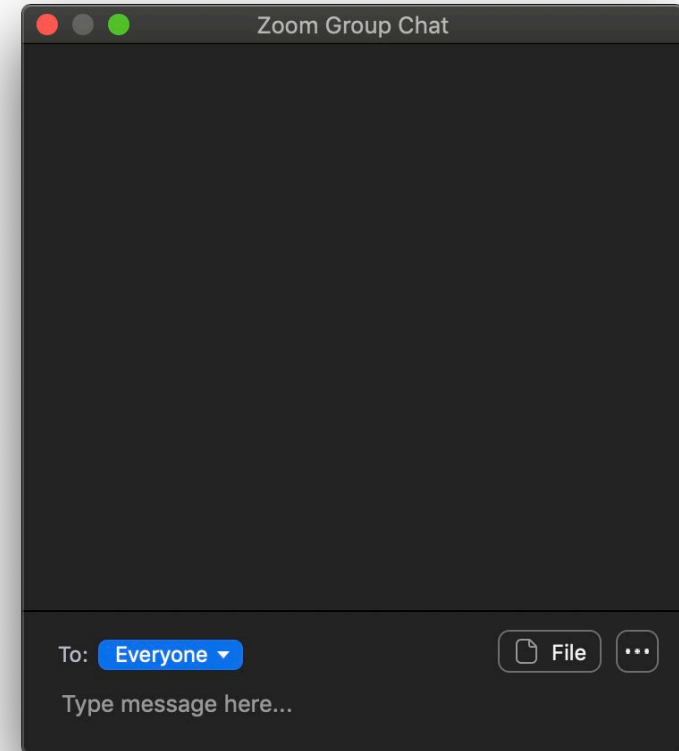
- If you have a technical question about Zoom or the features of the meeting, please use the chat function. Our technical assistant will attempt to troubleshoot your problem and get back to you.

## Spanish

- Si tiene una pregunta técnica de zoom o los enseres de zoom durante la junta. Favor de usar el chat. Nuestro asistente técnico bajo el nombre de “Zoom Tech” le ayudará con su problema.

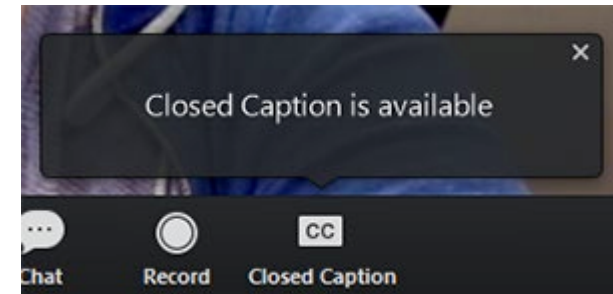
## Chinese

- 如果您有关于Zoom或者会议功能的技术问题，请使用对话框的聊天功能。我们的技术辅助员会回复您并尽力帮您解决问题。



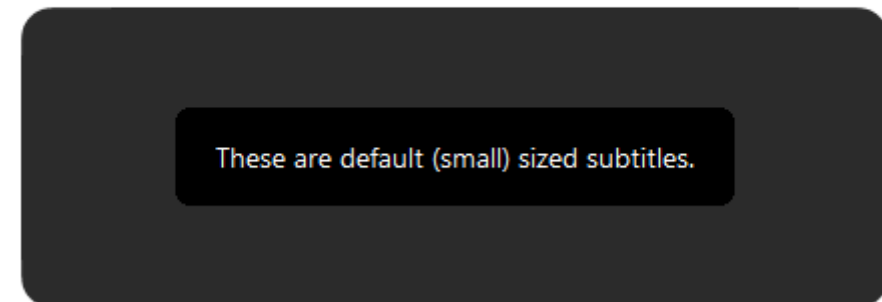
# Closed Captions

- Click **Closed Caption** to start viewing closed captioning
  - **Tip:** Click and drag the closed captioning to move its position in the meeting window.
- To adjust the caption size:
  - Click the upward arrow next to **Start Video / Stop Video**.
  - Click **Video Settings** then **Accessibility**.
  - Move the slider to adjust the caption size



## Closed Caption

Closed Caption Font Size:



# Agenda

- Project Overview
- New Features in Design
- Project Schedule
- Next Steps
- Questions/Comments



# Existing Station



- Current station built in 1987 as part of Southwest Corridor Project
- 2018 Casey Arborway project triggered need for full station accessibility upgrades
- 4 existing elevators and 4 existing escalators
- No direct connection between upper and lower busway





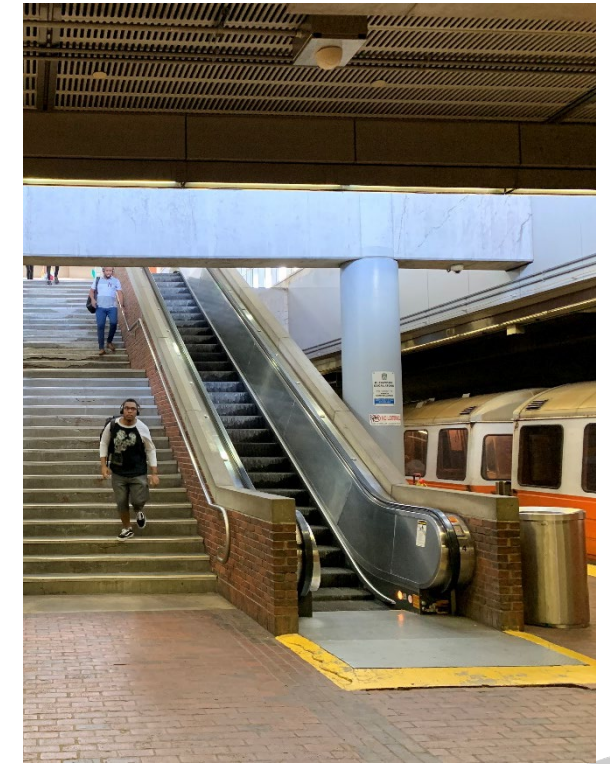
# Existing Conditions



Existing platform requires ADA upgrades



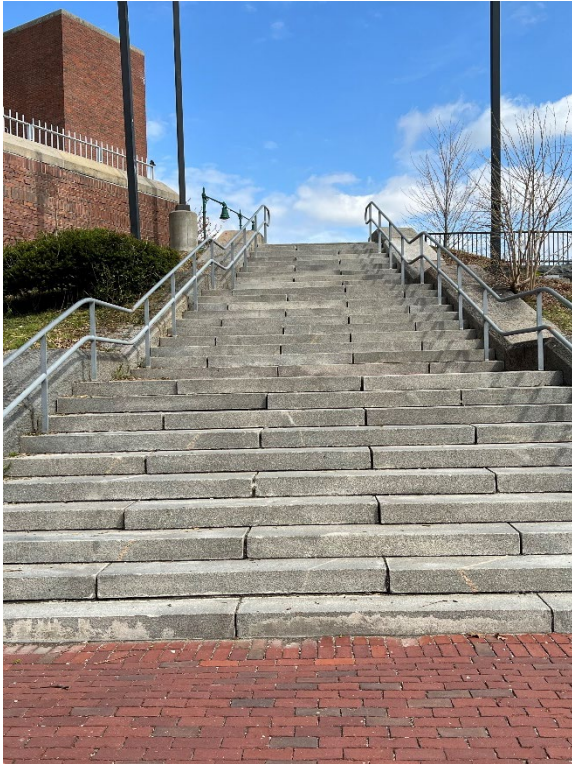
Existing elevators need replacement



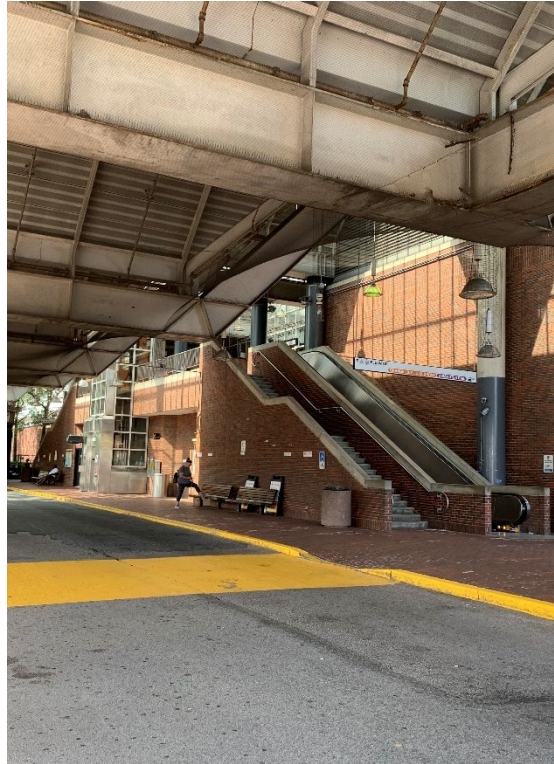
Orange Line platform lighting and escalator in need of upgrades



# Existing Conditions



Uneven steps that do not meet ADA standards



Lack of direct connection between the upper and lower busway



Exterior of building worn down due to decades of exposure



# Project Overview

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- New stairway and elevator connection between lower and upper busways
- Replace three (3) existing elevators
- Replace doors at station entrances and repairing non-compliant walking surfaces
- Regrade lower busway to improve accessibility
- Create a new accessible exit between SW Corridor Park to Commuter Rail platform
- Repairs to roof and station exterior
- General lighting and wayfinding improvements
- Life safety system and code compliance improvements

*Project design contract awarded to AECOM in 2020 for \$6.84 million*



# 30% Design Feature

## Upper To Lower Busway: Proposed Connector

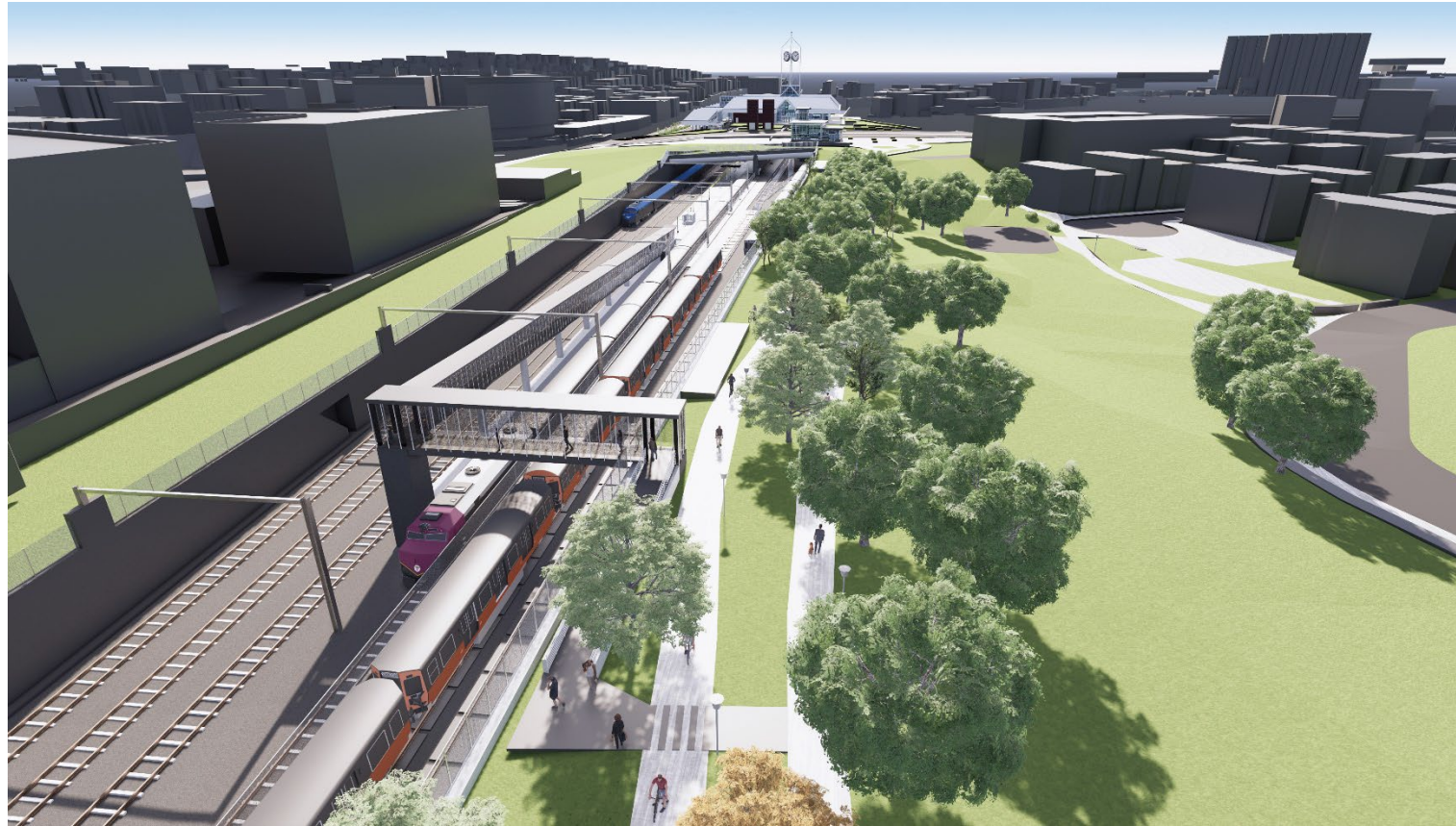


- Located in the southeast corner of the station between the Upper and Lower Busway
- A new staircase and elevator
  - The staircase is 9 feet wide and will be able to accommodate two-way travel
- Decreased distance between Upper and Lower Busway
  - From approximately 450 feet to approximately 130 feet of travel
  - A direct connection between the upper and lower busways without having to walk through the station



# New Design Feature

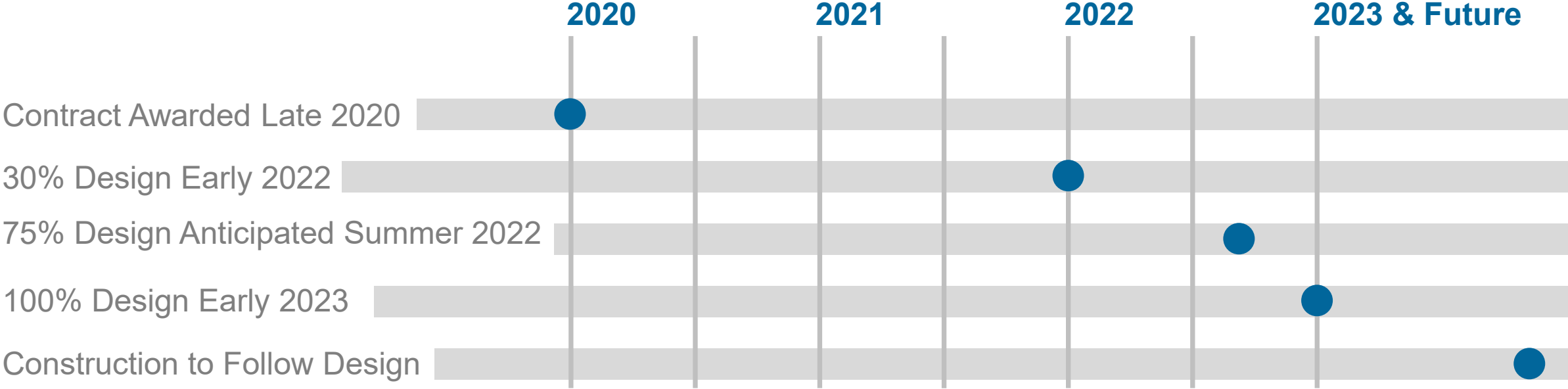
## Commuter Rail: Exit Only Platform Ramp



- New ramp connecting Commuter Rail platform to SW Corridor Park
- Ramp will meet accessibility and safety standards
- Provides secondary exit from commuter rail platform



# Project Timeline

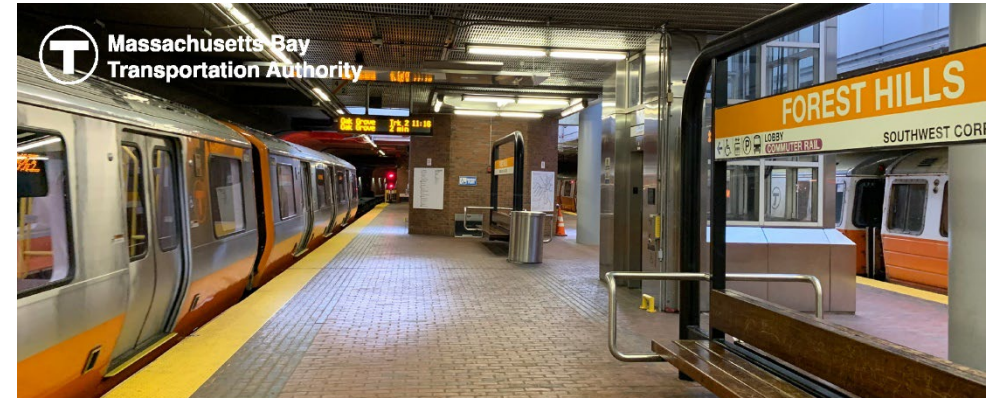


We are Here



# Public Engagement Activities

- Project Kick-Off
  - Project Posters placed in Forest Hills Station in September 2021
  - In-person survey and engagement sessions: Fall 2021
- Updated project posters added to Forest Hills Station and Green Street Station
- Multilingual informational mailer sent to all addresses within ½ mile radius of station
- Meeting ads in local newspapers
- MBTA Digital Ad spaces along the Orange Line and Needham Commuter Rail Line
- Car cards placed in all MBTA Orange Line trains



**FOREST HILLS STATION IMPROVEMENTS PROJECT VIRTUAL PUBLIC MEETING – DESIGN UPDATE, JUNE 9, 2022, AT 6:00 PM**

**REUNIÓN PÚBLICA VIRTUAL DEL PROYECTO DE MEJORA DE FOREST HILLS STATION – ACTUALIZACIÓN DE DISEÑO, 9 DE JUNIO, 2022, A LAS 6:00 PM**

# Next Steps

## Upcoming Outreach

- Stakeholder briefings with local organizations and community groups
- Next public meeting anticipated in late 2022

Project email address:  
**ForestHills@MBTA.com**

Project website:  
**[www.mbtta.com/ForestHillsImprovements](http://www.mbtta.com/ForestHillsImprovements)**





# Raising Your Hand

- Please use Zoom’s “Raise Hand” feature to indicate if you have a comment
  - All participants are muted upon entry so that only the presenters can be heard. Please raise your hand and the meeting host will ask you to unmute so that you can state your question/comment.
- Por favor de usar el encero de levantar la mano en Zoom para indicar que usted tiene algún comentario o pregunta.
  - Todos los participantes en esta llamada están silenciados, para que solo los presentadores se puedan oír. Cuando usted levante su mano, manda un alerta a la moderadora que quisiera hablar. La moderadora le quitará el silencio para que pueda hacer su pregunta o comentario.
- 如果您有评论，请使用 Zoom 的“举手”功能。
  - 所有的参与者在进来时都被静音了以便于只听到演讲者。请举手，会议主持人将让您取消静音，以便您陈述您的问题/评论。



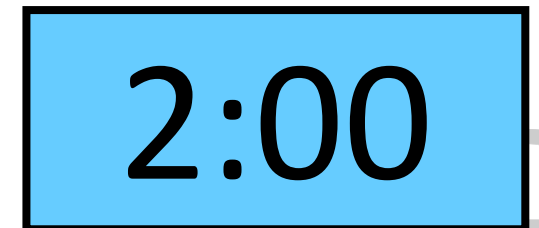
To speak,  
click **“Participants”**  
then  
**“Raise hand”**



**Send a chat**  
to the moderator



**\*9**  
Raise Hand





# THANK YOU

Project email address:  
**ForestHills@MBTA.com**

Project website:  
**[www.mbta.com/ForestHillsImprovements](http://www.mbta.com/ForestHillsImprovements)**

