



**Massachusetts Bay  
Transportation Authority**

# State Street Station Accessibility Improvements

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Recorded Project Overview – 30% Design

April 2022

Horace Cooper, MBTA Sr. Project Manager, CPE, PMP

# Agenda

- A. Program Overview
- B. Existing Station Layout and Conditions
- C. Proposed Improvements
- D. Project Next Steps
- E. Public Outreach



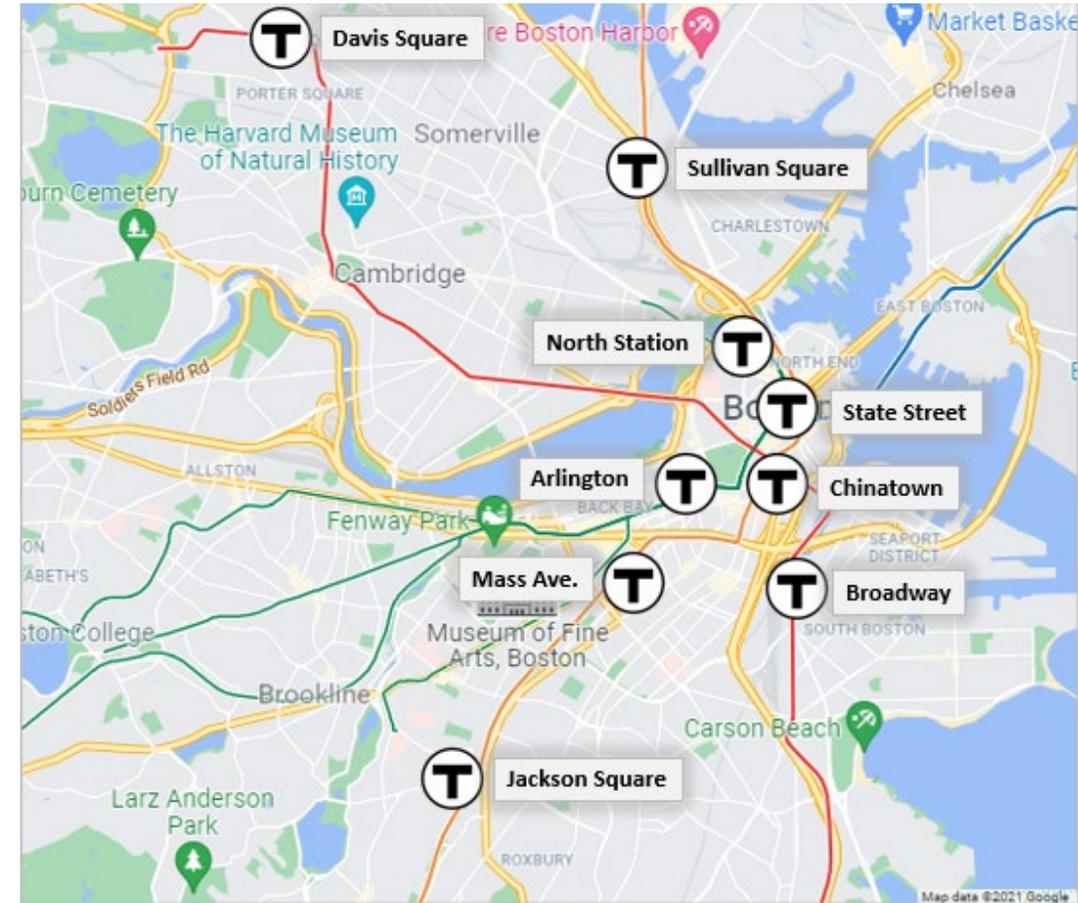
# Elevator Program (Phase II) Overview

## Overview:

- The need for elevator replacements and renovations for 9 stations throughout the area to make the stations fully accessible
- Project awarded to HDR Inc. for State Street and Chinatown
  - **Design Start:** Fall 2020
  - **Design Contract Value:** \$8.7 million
  - **Status:** 30% Design Complete, progressing to 75%

## Objectives:

- Improve station accessibility with more reliable elevator service, as well as improvements to pedestrian circulation, station lighting and wayfinding
- Improved safety, reliability, and customer experience



# Existing Conditions



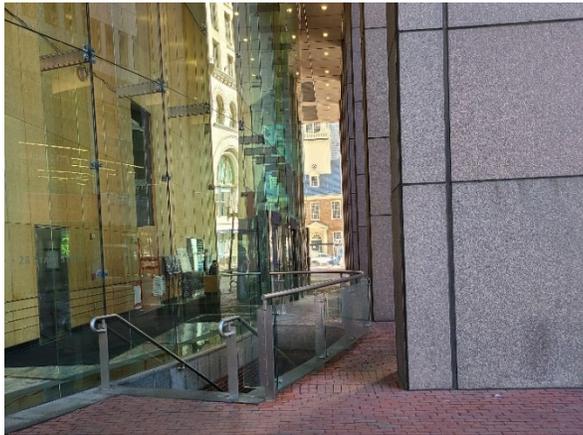
Washington Mall



Old State House – Platform  
Lobby Elevator



Washington Mall Platform



Washington Mall Entrance



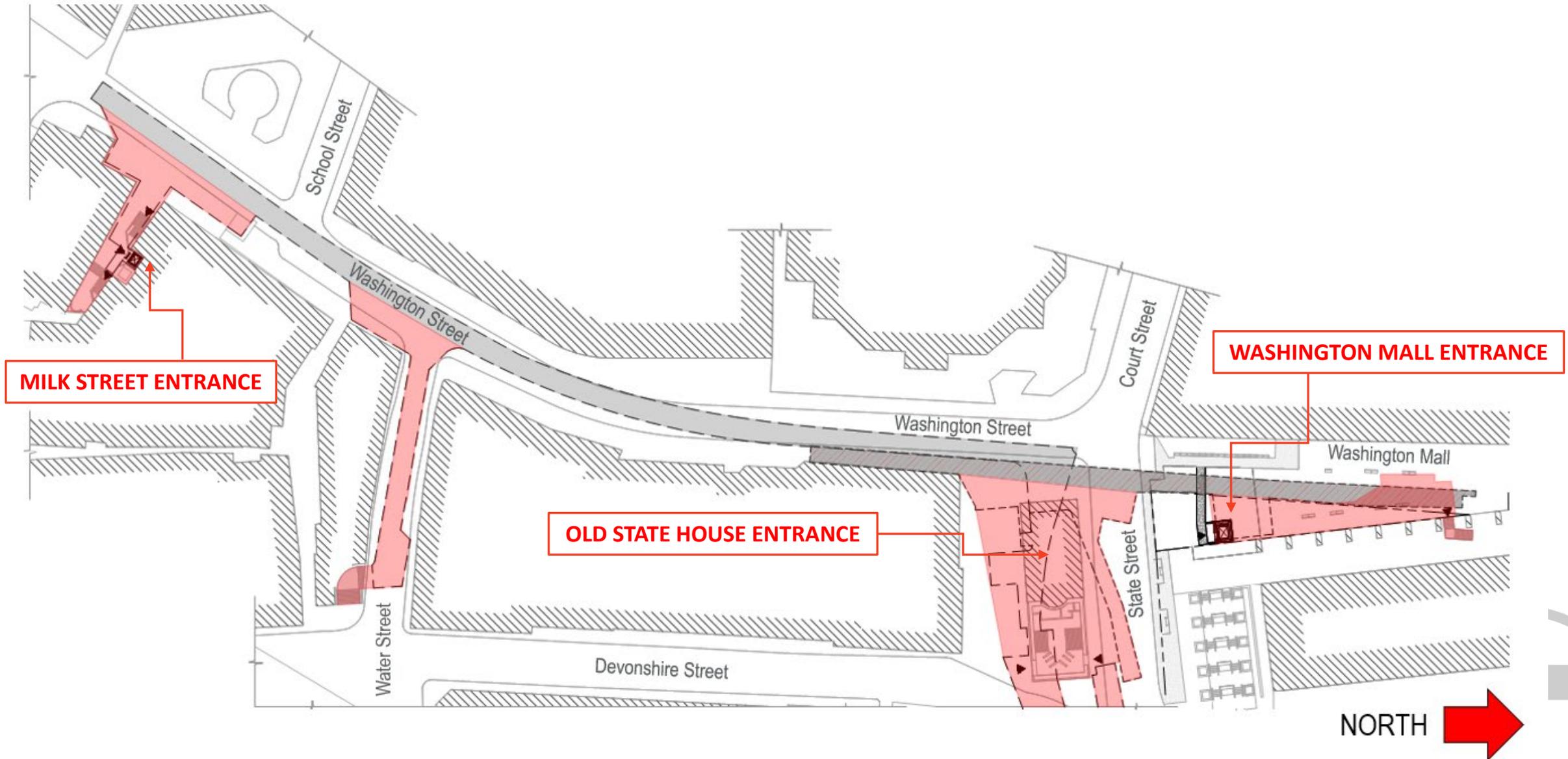
Milk Street Entrance



Old State House Entrance



# Existing Station Layout



# Proposed Improvements



- One new elevator headhouse in the Washington Mall
- Replacement of the two existing elevators at Milk Street & Old State House locations
- Milk Street lobby floors and stairs will be rebuilt to meet accessibility requirements
- Improved safety features including upgraded lighting, security, and communication systems
- Better circulation and wayfinding



# Next Steps

- **Progress in Project Design**  
Anticipate reaching 75% design in Fall 2022
- **Identify Construction Funding**
- **Construction Phasing**  
Sequencing with adjacent elevator projects
- **Neighborhood Outreach**  
Ongoing



# Public Outreach

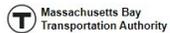
## Visit the Project Website

[www.mbta.com/ElevatorProgram](http://www.mbta.com/ElevatorProgram)

Public and Stakeholders can sign up for email updates from project on website.

## Project Email

[ElevatorProgram@mbta.com](mailto:ElevatorProgram@mbta.com)



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Home > Projects > System-Wide Accessibility Improvements

### System-Wide Accessibility Improvements

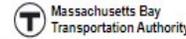


#### Building a Better T

As part of our \$8 billion, 5-year capital investment plan, we're renovating stations, modernizing fare collection systems, upgrading services for our buses, subways, and ferries, and improving the accessibility of the entire system.

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Home > Projects > Elevator Accessibility Upgrades

### Elevator Accessibility Upgrades



An accessible elevator at Government Center station

- ★ Design contracts awarded: Summer 2020
- ★ Total value of design contracts: \$34 million
- ★ Status: 30% design complete

#### Elevator Replacements and Renovations

To provide greater accessibility and convenience to riders, we plan to renovate or replace 27 elevators in nine stations. These improvements will provide the following rider benefits at each station:

- Full accessibility
- Greater safety
- More reliable elevator service
- Improved pedestrian circulation and wayfinding
- Enhanced customer experience

These nine projects are in various stages of design and funding approval.

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#### Accessibility on the MBTA

Learn more about accessibility on each mode of transit, and the work we're doing to make the MBTA accessible to everyone.

[Learn more](#)

#### Related Projects



#### Accessible Technology

We are looking for ways that technology can help us make it easier for riders of all abilities to use the T.