

Meeting Agenda: R-TAG/SWA – Listening Session: Improving the Experience for Riders Who Are Blind or Have Low Vision

March 31, 2022

3:00 PM – 4:30 PM

1. Welcome & Zoom Directions
2. Welcome from R-TAG Executive Board Member Nora Nagle
3. Setting Priorities & Areas of Focus:
Customer Engagement Coordinator, Jennifer Ross
4. Customer Technology Updates:
Accessible Technology Project Manager Meg Collins
5. Real Time Tracking:
Director of Transit Technology Logan Nash
6. Feedback Session