



MASSACHUSETTS BAY TRANSPORTATION AUTHORITY MEETING OF THE SAFETY, HEALTH AND ENVIRONMENT SUBCOMMITTEE

February 10, 2022 at 11:00 a.m.

This meeting was held virtually in accordance with the Order Suspending Certain Provisions of the Open Meeting Law issued by Governor Baker on March 12, 2020. Members participated remotely and had materials provided to them prior to the meeting. Public participation and comment occurred via written communication, voice message and live public comment through conference call.

This meeting was broadcast virtually.

BOARD MEMBERS PARTICIPATING: Chair Scott Darling, Director Robert Butler, Director Mary Beth Mello

OTHERS PRESENT: Managing Attorney-Corporate and Regulatory Eileen Fenton and Noah Potash, Esq.

PRESENTERS PARTICIPATING REMOTELY: Deputy Director of Safety Oversight and Planning Matthew DeDenato, Chief Safety Officer Ronald Ester, and Deputy Director of Safety Assurance and Promotion Michael Catsos.

Call to Order by the Chair

Chair Darling called the meeting of the Massachusetts Bay Transportation Authority ("MBTA") Safety Subcommittee to order at 11:00 a.m.

Noah Potash called the roll of the Members participating, being a quorum of the MBTA's Safety Subcommittee:

Chair Darling	Present
Director Butler	Present
Director Mello	Present

Chair Darling turned to the approval of the minutes of the January 26, 2022 meeting.

On motion duly made and seconded, it was by roll call:

VOTED: to approve the minutes of the January 26, 2022 Meeting of the Safety, Health and Environment Subcommittee.

Chair Darling	Yes
Director Butler	Yes
Director Mello	Yes

Presentations and Discussion

Chair Darling asked staff to begin with Agenda Item 2. Accordingly, Deputy Director of Safety Assurance Michael Catsos reviewed recommendations from the Safety Review Panel Final Report. Director Mello asked which element of safety culture implemented is currently paused; Mr. Catsos explained that the on-boarding process, which traditionally includes large numbers of hires making site visits, has been moved to a virtual process due to Covid-19. Chair Darling asked how success is measured. Mr. Catsos said that staff are continuously revisiting issues in connection with the safety assurance process. Chair Darling asked when the subcommittee should check back with staff and Mr. Catsos suggested a quarterly check-in. Chief Ester said he agreed with a quarterly schedule and noted staff are monitoring each recommendation. Director Mello suggested that a presentation on the topic should be given to the full Board soon and Chair Darling concurred.

For Agenda Item 3, Deputy Director of Safety Oversight and Planning Matthew DeDenato reviewed escalator and elevator related incidents. Director Mello asked about the status of the elevator audit. Mr. Catsos said that interviews and inspections are complete, and the draft report should be ready in a few weeks, with the final version expected in five to six weeks. Chair Darling noted the item to re-visit at a future meeting. Chair Darling asked if the state safety oversight agency conducts re-inspections after injuries. Mr. DeDenato said re-inspections only happen in certain cases and that he would have to check on the particulars. Chair Darling asked what percentage of MBTA escalators are running at a given time. Chief Ester said that there is a daily report indicating escalator uptime and said he would provide it to subcommittee members. Chair Darling asked how long on average it takes to return an elevator/escalator to service. Chief Ester said that it depends on why the elevator/escalator was taken out of service and that he would pull information on averages.

Director Mello asked if the state safety oversight agency monitors implementation of safety recommendations. Chief Ester said that on a monthly basis, Department of Public Utilities Director Elizabeth Cellucci reviews Corrective Action Plans (CAPs) and updates on panel recommendations with the department. Chair Darling asked if there are CAPs for safety panel recommendations. Chief Ester said that there are not usually CAPs for individual recommendations but stressed that all recommendations are reviewed with the state safety oversight agency and that the agency sees the same information presented to the board.

For Agenda Item 4, Mr. DeDenato presented the process for Corrective Action Plans. Director Mello asked if there are ways other than the hotline for passengers to report hazards. Mr. DeDenato said that public information officers monitor social media for rider reports. Director Mello thanked him for providing insight into staff's work on CAPs. Chair Darling asked for future SDAR presentations to include a slide on open and closed CAPs.

Finally, Mr. DeDenato presented an update on the Safety Data Analysis Report ("SDAR") for Agenda Item 1. Director Mello asked if there has been an increase in calls to the safety hotline. Mr. DeDenato said that call volume has been consistent but added that there are far more calls now than there were in 2019. Director Mello said she appreciated the focus on context and analysis. Director Butler asked when staff completion of the SMS Fundamentals course will reach 100%. Mr. DeDenato said the goal is completion by April and that challenges include getting bus employees in front of computers and integrating the course into new hire trainings. Director Mello asked if employees could complete the course at home. Chief Ester said that staff are looking at different possible approaches. In response to a question from Director Mello, Chief Ester said that calls to the safety hotline have increased in number and more individuals are bringing up hazards in public settings.

Chair Darling asked when red safety performance indicators are addressed with a CAP. Mr. DeDenato said that not all incidents are actionable and whether a CAP is created depends on the nature of the indicator. Chair Darling asked staff to

track indicators for the 23 and 29 bus routes. Mr. DeDenato said that they are tracking those routes. Chair Darling asked if staff could provide a report on red indicators that are monitored but do not have CAPs. Mr. DeDenato indicated that staff would prepare a report.

Chair Darling asked for a motion to adjourn.

On motion duly made and seconded, it was by roll call:

Chair Darling	Yes
Director Butler	Yes
Director Mello	Yes

VOTED: to adjourn the meeting of the Safety, Health, and Environment Subcommittee at 12:09 p.m.

Documents relied upon for this meeting:

- February 10, 2022 MBTA Safety subcommittee Agenda
- Minutes of the January 26, 2022 Safety subcommittee meeting
- Safety Data Analysis Report - December
- Corrective Action Plan Process