

F Public Comments

Public comments for the Lynn Transit Action Plan were captured in a variety of formats, throughout the project:

- The project website offered a link for visitors to input a comment directly to the MassDOT Project Manager.
- Informational e-blasts were sent out to project subscribers that included a link to provide comments.
- The Advisory Committee functioned as a liaison between the project team and their constituents, delivering information, soliciting questions, and presenting feedback to the project team during Advisory Committee meetings.
- The Plan was featured at two open house informational sessions. Project team members staffed information booths set up to encourage interaction with open house attendees. Comment sheets were made available for attendees to submit their comments manually.

Public comments collected through these various means are presented in the following pages.

| Date | Commenter Last Name | Commenter First Name | Commenter Type | Affiliation / Organization | Category/About | Comments |
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| 2/11/2020 | Maiella | Anthony | N/A | General Public | Various | <p>Short-term ideas: new types of express buses from Lynn Central to Wonderland need to be considered. - we need to attract first-time homebuyers to the area to help revitalize run-down neighborhoods.</p> <p>let's figure out a better way to draw more use of the Lynn Central Garage. - why not run express buses from these to the Wonderland? I support bus lanes ASAP. Especially on: - The Lynnway - Western - 1A</p> <p>Please start to plan for/put in the blue line extension to Lynn. - the long term success of the waterfront development depends on it - otherwise, we'll be dealing with so much congestion from car traffic</p> |
| 2/11/2020 | Noone | Frances T | N/A | General Public | Various | <p>Universal Inclusive Participation Design throughout system - Let's try those bus lanes!!! - Please get more diversified images for the little computer picture people. These are all thin, young, white people on the bus lane mock up. The photographs are really good. - Include young and old - network the system so to the very young and very old.</p> <p>When making bus and train stations, please remember: - We live in New England. Stations must be weather appropriate. - Family friendly. Mothers and fathers with their kids need warm, safe, places to wait for the bus. (Alewife- I like it. Good example.)</p> |
| 2/11/2020 | Richard | Hunter | N/A | General Public | Various | <p>1. Elimination of 448/449 cut link to Logan Airport. Why not run some 442 service through to Logan Airport terminal loop for airport employee - or even long-term parking in Lynn garage. 3 transfers (bus, blue line, shuttle via rental car center) really discourages public transit use between Lynn and airport - if MBTA can't do it, what about MassPort Logan Express bus stop at Lynn Central Square Garage?</p> <p>2.) Ferry market study capture should include all of Marblehead, plus Swampscott, Salem, and Nahant given most of these commuters commute from North Shore to Boston and clog up Lynnway/1A south. These are passing through Lynn, not starting trip in Lynn and will not be captured in a Lynn or points South (Revere/Saugus) capture area.</p> <p>3.) Has any study been done to evaluate a Lynn-only loop Bus service to encourage transit use for trips that do not originate in Central Square or on one of the current route's spoke design from Central Square. Imagine a "circulator" line service passing through Central Square, down Essex Street, up Eastern Avenue, along Boston Street, down common, and back downtown. - No stats or capacity on inbound pack commuter rail trains. - Station wayfinding is limited, as are conditions (broken stairs, broken tiles, leaks, no enclosed area at platform), straps are crumbling and safety hazards. - Blue Line to Lynn would be ideal (but would never happen) - how about a short-term, immediate benefit bus lane next to track bed of Newburyport/Rockport Line to provide rapid 441/442 bus service (BRT) connection to Wonderland. - Bus could pass through Wonderland surface parking lot along current Blue Line layover track, travel under Revere Street, and then connect to 1A or Newb/Rock track bed bus lane without entering regular traffic/congestion at Revere st/N. Shore Road intersection and congestion. - My recommendation for Lynn Transit Action team is to organize a "field trip" of Lynn City Councilors to Broadway in Everett with a Mayor of Everett to observe bus lane on busy (high street parking) corridor. Otherwise, they will likely oppose it.</p> |
| 2/11/2020 | | | N/A | General Public | Bus Lanes / Northern Strand | <p>Bus lanes between GE and Market Sq is a MUST. I take the 450 and it is miserable. Please expand this effort further north between Franklin and Washington. Bus lanes approaching that block (and thru) would be awesome. Big benefit to Northern Strand bikers accessing trail and dovetails well with potential full build of trail (thru Market Sq. to S. Common St.)</p> |
| 2/11/2020 | | | N/A | General Public | Bus Service | <p>435 and 436 buses need to go to MGH Danvers (also market basket) before going into mall at end of trip. - Lynn people do use MGH and 451 is a long ride now - 25 minutes extra. Change 435 and 436 bus route. Thanks.</p> |
| 2/11/2020 | | | N/A | General Public | Bus Service to Wonderland | <p>Commute from Wonderland needs to be increased and changed to include bus schedule between 7:45am (perhaps on 755) - 8:06am on the 441/442. Stagger times better to accommodate the shift in the schedule. It's imperative since trains/bus at/n different locations. - one pulls in the other leaves on the opposite side. Leaving early has not made a difference if issues occur on train.</p> |
| 2/11/2020 | | | N/A | General Public | Various | <p>I am in favor of bus lanes, especially on west ave/107 from market sq to bay bridge. I wonder if the lower price for the commuter rail from Lynn to Boston is feasible, whether that can be limited to Lynn residents to curve that traffic to Lynn doesn't increase dramatically. Just a thought to make this equitable and beautiful for low income residents.</p> |

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| 2/11/2020 | | | N/A | General Public | Various | If paths for walkers and bikers are more connected to train (commuter) as well as blue line or future blue line extension that would be important. If bus lanes are implemented parking in the city is critical to improve. Currently there are parking lots around but no clear parking for people - the lots seem either private or unused. SIGNAGE for lots that are available and directions to open parking and how to best get to important locations need to be improved to entice people to come to the city to eat, Lynn Auditorium, etc. |
| 2/11/2020 | | | N/A | General Public | Commuter Rail Fares | I want to advocate for the program that allows riders to travel within the urban core on the Commuter Rail for the price of a T fare. I work at North Shore CC as a retention specialist with STEM students. Many of my STEM students have trouble accessing the many STEM related jobs, internships, and experiences available in Boston. They cannot afford a Commuter Rail fare, and their tight work and childcare schedules prohibit them from taking the trip by bus. If there is no one to drive them, they just don't go. This is an equity issue. Please consider accelerating work on this project- my students need access to opportunities now while they are in school. Also, for the record, I strongly support reverse commute discounts and ANY effort to use the Commuter Rail to green commuting. We have 5 years to level out our carbon emissions before we reach the point of no return! |
| 2/11/2020 | | | N/A | General Public | Bus Service, Lynn Central to Wonderland | Please heat and provide better service at and between Wonderland and Central Square. It can be incredibly cold and the buses don't come for almost an hour at times. |
| 2/11/2020 | | | N/A | General Public | Various | Soap and toilet paper in bathrooms at Wonderland Station everyday. Maybe have uber and lyft drivers pick up away from bus area as they increase traffic congestion and delay buses. Please more buses at night (after 6pm) so children and others don't freeze while waiting a while (40 mins +) for buses) Adequate bus shelters with heat and air conditioning out of rain and snow if there will be long delays. More accommodations for other (disabled and elders and non native Americans and first generation Americans. Electric buses with roofs for bus shelters or at station being solar panels. Free bus services like the free day we got in April 2016 after the 9' of snow we received in the winter 2015 More greenery to soak car CO2 emissions More bus stops for all riders especially those with mobility issues. |
| 2/11/2020 | | | N/A | General Public | Various | Things to reduce windchill and rain (cold in general) Updating old schedules posted on poles Schedules and announcements in more languages than English and Spanish (Cambodian, Arabic, etc.) Trees near stops for summer shade More bathrooms Only bus lanes by the curb make sense as that is where they stop. |
| 2/11/2020 | | | N/A | General Public | Commuter Rail Parking Garaage | Parking garage security and electric car charging stations @ all parking lots |
| 2/11/2020 | | | N/A | General Public | Commuter Rail Parking Garaage | High priority would be security and publicity of the parking garage so it will be more than half full. Electric charging stations in the garage. Battery operated buses might be available by the implementation state of the plan. |
| 2/11/2020 | | | N/A | General Public | Various | Better connections to get to the commuter rail by bike and on foot - all stations. Lower fares on the commuter rail A way to connect to blue line by bike from the other NS towns Better connections throughout the NS Ped improvements on market street - dangerous to cross - not enough crosswalks - ped lights |
| 2/11/2020 | | | N/A | General Public | Various | Have developers pay for the bus lanes Free bus service Transport reform as Green New Deal for Lynn and MA |
| 2/11/2020 | | | N/A | General Public | Bus Service - Route 435 | 435 needs to stop at Tremont + Pleasant street. Please, there are many senior housing in that area. Please ADD a stop. Thanks. |
| 2/11/2020 | | | N/A | General Public | Route 1A Bus Lane | Please consider a bus only lane on 1A between Central sq and point of pines Wonderland. We have much development on the shore arriving. Bringing this bus lane would attract young professionals, they can then leave cars behind instead of adding cars. This will attract more people. |
| 2/11/2020 | | | N/A | General Public | Various | All improvements for garage and buses should be weather appropriate. Safety is critical. |
| 2/11/2020 | | | N/A | General Public | Various | I would be in favor of option 1 while we saved up for a more comprehensive option. A more sustainable/environmentally-friendly option is preferable. |
| 2/11/2020 | | | N/A | General Public | Various | Buses to/from Lynn/Marblehead The bus that passes through Vinnan Sq does not run as frequently or as late as the bus that goes on Humphrey St. Vinnan Sq is a necessary shopping destination for people who don't have private car and needs more bus access. There should be bus access to Lynnfield - especially the shopping mall (i.e. whole foods, etc.) Bus lanes, YES!! |

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| 2/11/2020 | M | Bonnie | N/A | General Public | Bus Service - Routes 448/449 | As someone who commutes into Boston, I was upset that the MBTA discontinued the 448/449 express routes from Lynn (Broad St) to Wonderland. It was a great alternative to the commuter rail (and sometimes more reliable than it in bad weather conditions). I would like to see it offered more frequently (rush hours + weekends) to improve that connection to the T. |
| 2/11/2020 | | | N/A | General Public | Bus Service - Route 441/442 & TSP | The stop for the 441/442 at Newhall St was eliminated outbound. Also the stop before that was eliminated. Lots of people used those stops. It's dangerous to walk back from Nahant St at night and longer. Plus, many of the people using Newhall St are elderly. I would as that the stop be restored. TSP on the Lynnway - would improve bus service exits to parking lots on 1A back everything up. |
| 2/11/2020 | | | N/A | General Public | South Common Bus Stop | Much needed bus stop on S. Common St @ Pleasant St This would be opposite stop on the N. Common St @ Library - and also Boys/Girls club. On S. Common are 4 condo buildings and 2 churches. It's a long walk in the winter for elderly on icy sidewalks. This stop is handy and means more riders. Thanks! |
| 2/11/2020 | Finlan | Ethan | N/A | General Public | LBS Data | LBS Data Availability. |
| 2/7/2020 | Delre | Paul | N/A | General Public | Bus Service - Routes 441.442 | I am subscribed to the Lynn Transit Action Plan updates, but am unable to attend the Feb 11th Public Meeting I take the 441/442, the blue line, and the orange line into Back Bay daily. Thank for all the initiatives that revolve around making Lynn more connected to Boston. That said, the 2019 changes to the 441/442 line, while it had a lot of discussions around many aspects, I feel one of the largest impacts that has been missed is that the new stops between Lewis St @ Atlantic St (Stop 4751) and at least Ocean St opp Michigan Ave (Stop 4755) have no signage. Cars regularly park where stops should be, new bus drivers don't know where to stop, and people are stepping into the street to flag busses. This has led to confusion for all members of the system but the decision makers. If this is not the appropriate place to send this feedback, I'm happy to resend or bring it up our City of Lynn Counselors. |
| 1/31/2020 | N/A | N/A | Advisory Committee Member | New Lynn Coalition | Western Avenue/ 107 Bus Lane | I would like to see us focus on one option: my suggestion is the Western Avenue/107 bus lane. Take a win and then build on the momentum |
| 8/2/2019 | Jonathan | Feinberg | Advisory Committee Member | New Lynn Coalition | Commuter Rail | Explore higher frequency CR because a lot of people need to get to jobs at the airport. |
| 8/1/2019 | N/A | N/A | Operator | Lynn Garage | Worst Area of Congestion | Schools drops off on Boston Street is the worst for the 429. A lot of kids take the bus even just a few blocks rather than walk, since their friends are doing it. But congestion slows the bus a lot. |
| 8/1/2019 | N/A | N/A | Operator | Lynn Garage | Worst Area of Congestion | Some felt strongly that East Boston had worse congestion than Lynn. The issues in Lynn were not really congestion. Others really liked the idea of a dedicated lane on Western Ave. and elsewhere, but all were concerned about enforcement. |
| 8/1/2019 | N/A | N/A | Operator | Lynn Garage | Signal Synchronization (Major Issue, aside from congestion) | The biggest issue with delay on Market Street is not the congestion but the number of lights so close together. Any bus lane would need to be paired with TSP |
| 8/1/2019 | John | Smith | Operator | Lynn Garage | Fare Collection and Cash Payment on Board | Students don't have enough access to student passes. The operators have to charge them the full cost, even though they are clearly students. This may be something we can talk to the superintendent about. |
| 8/1/2019 | Eric | Doe | Operator | Lynn Garage | Bus Routes that Have Slowly Been Reduced in Frequency are now full all the time | People wait for the 455 instead of taking the 459 because they are nervous they would be charged the Boston fare (\$5.25), even if they were just going locally. Also an issue with the 450. People who don't speak English may not know how to ask for the local fare. |
| 8/1/2019 | N/A | N/A | Operator | Lynn Garage | Unmarked Bus Stop Areas | Not enough space for buses to pull in and out at stops. People park in bus stops, especially when those stops are in front of convenience stores. Also, when the stop doesn't have two poles (at beginning and end of stop), people don't know where the stop ends. Union and Chestnut has this problem, Silsbee Street as well, many areas downtown. One operator said a good example of clear signage was Church Street in Salem, by the Depot, where the sign says "No Parking MBTA Bus Stop" |