



**Massachusetts Bay  
Transportation Authority**

# Report from the General Manager

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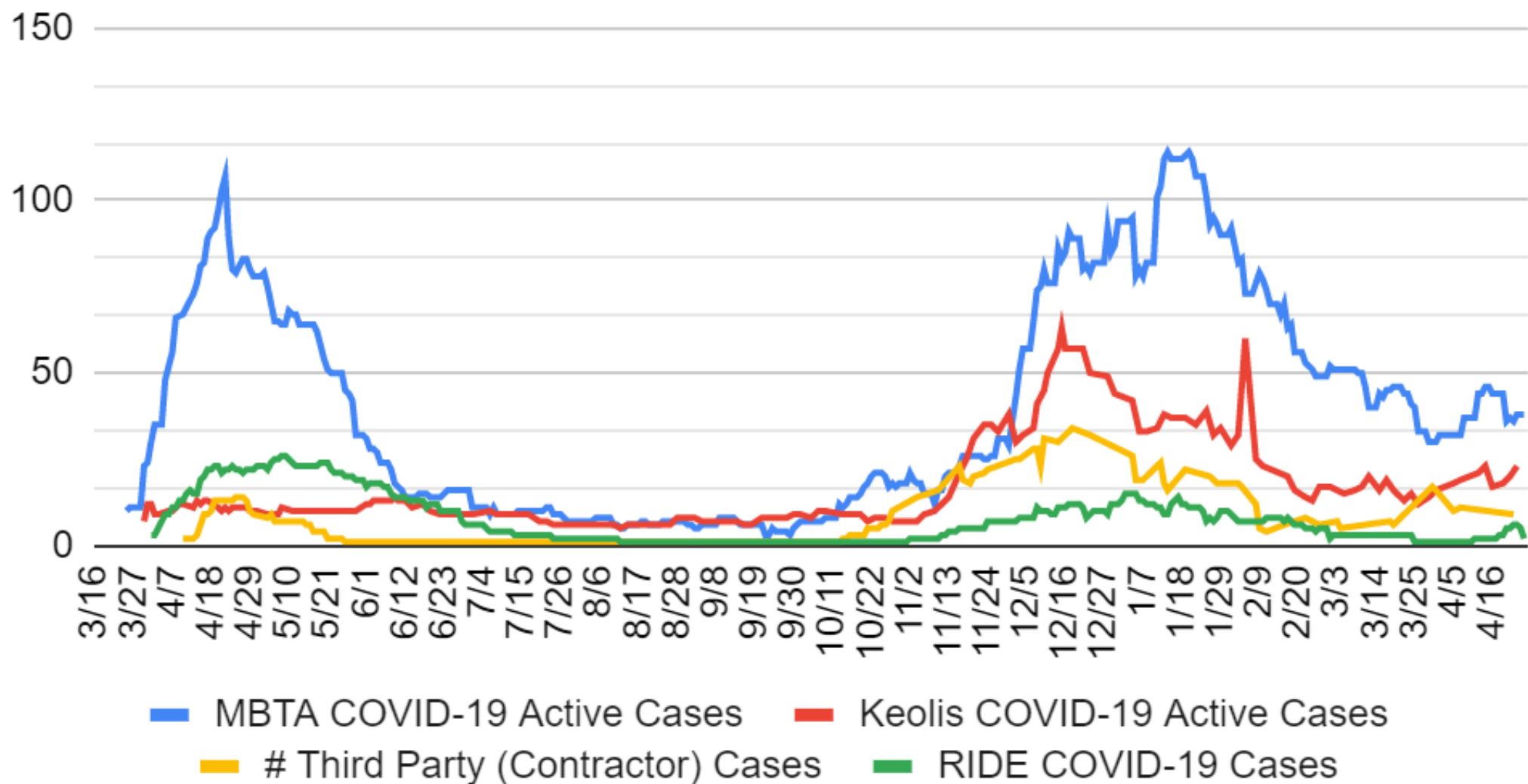
Fiscal and Management Control Board

April 26, 2021

# COVID-19 & Ridership Update

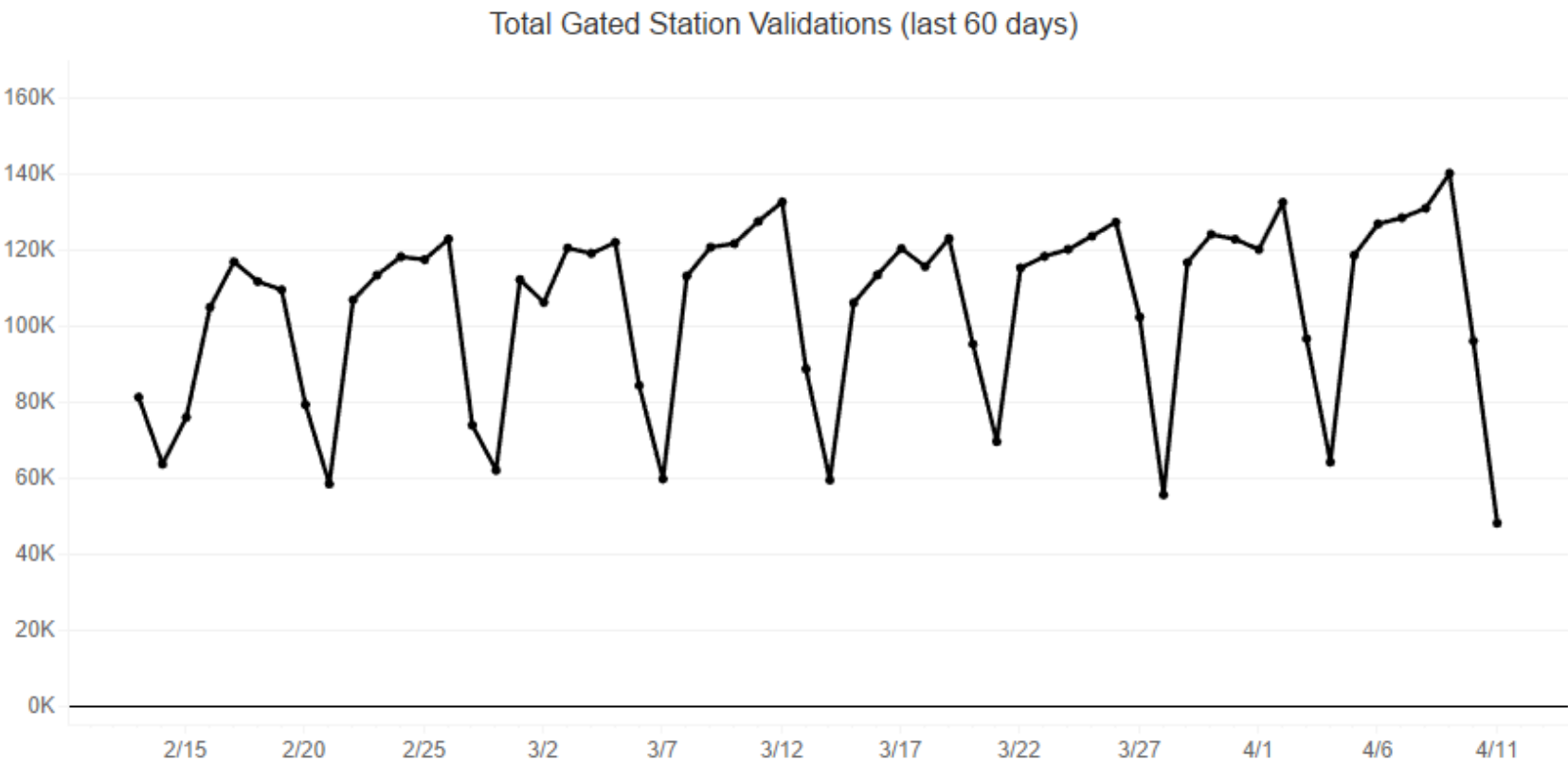


# MBTA Active COVID-19 Cases



# Gated Rapid Transit Stations

Line	Change in validations: April 2019 weekday average vs. weekday average for Apr 5 – 9, 2021
Blue Line	-57%
Green Line	-76%
Orange Line	-75%
Red Line	-76%
Silver Line	-83%
Total Gated Stations	-74%

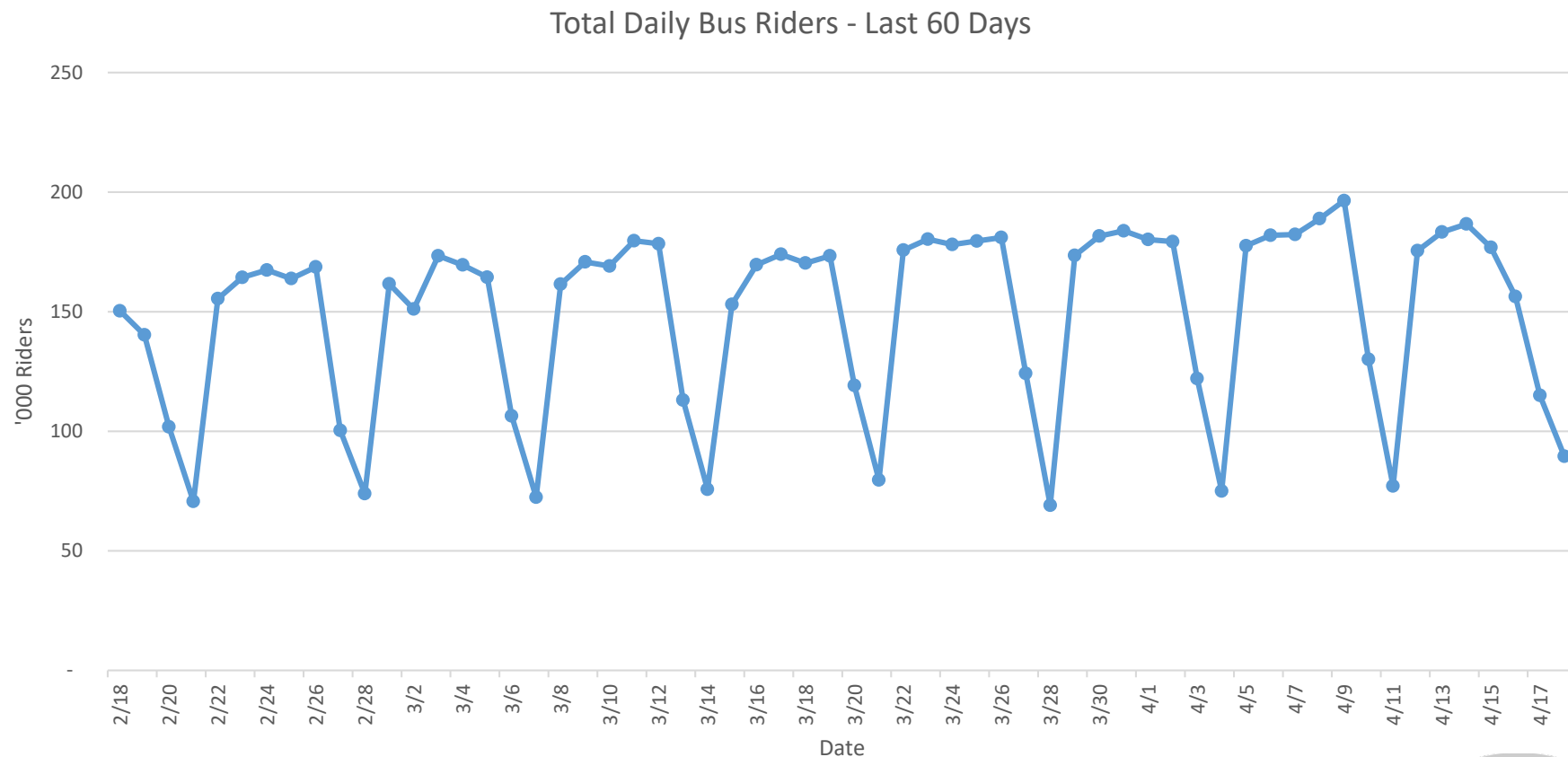


Gated validations data by line and station are available in this [public folder](#) and continue to be updated on the [Data Blog](#). The data is also continuously updated and visualized on the [MassDOT Mobility Dashboard](#).

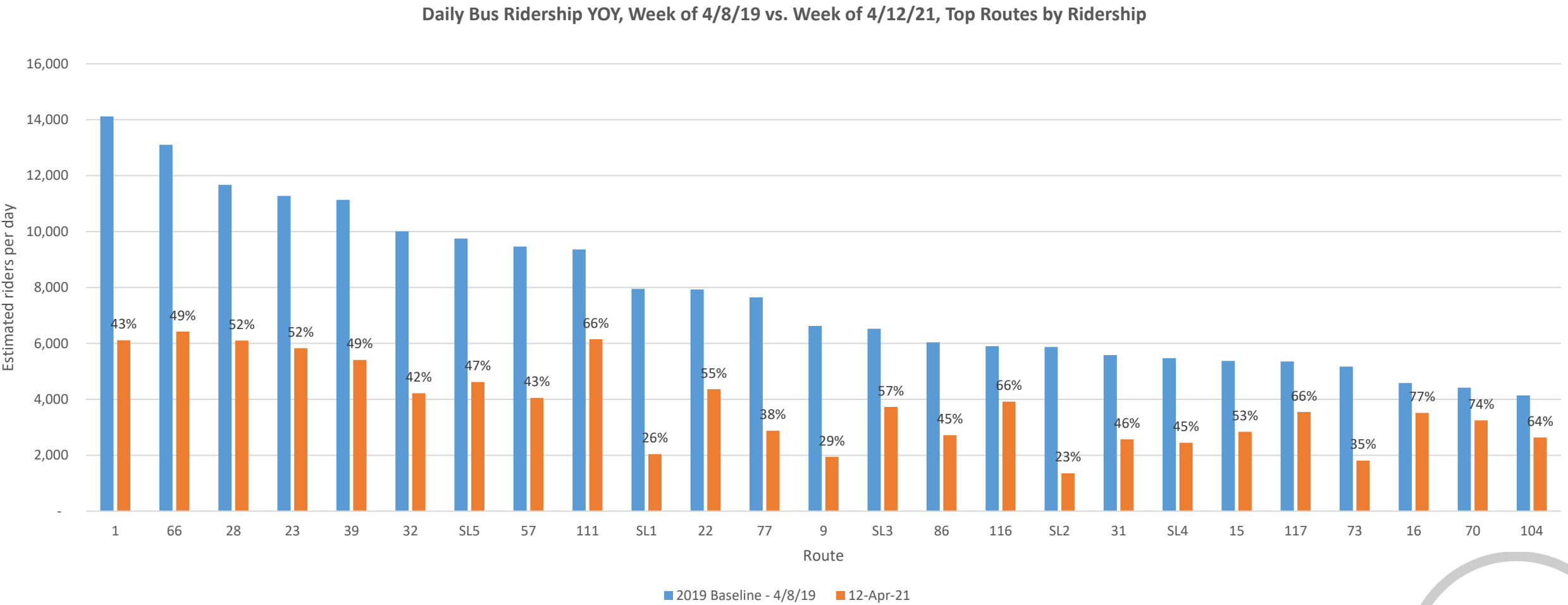


# Bus Ridership Trends

- Ridership estimated from APCs.
- Ridership for the most recent days is continuously revised as information on dropped trips is received.
- Route-level ridership has a higher level of uncertainty due to run-as-directed trips that are not in the schedule.



# Bus Ridership Top Routes

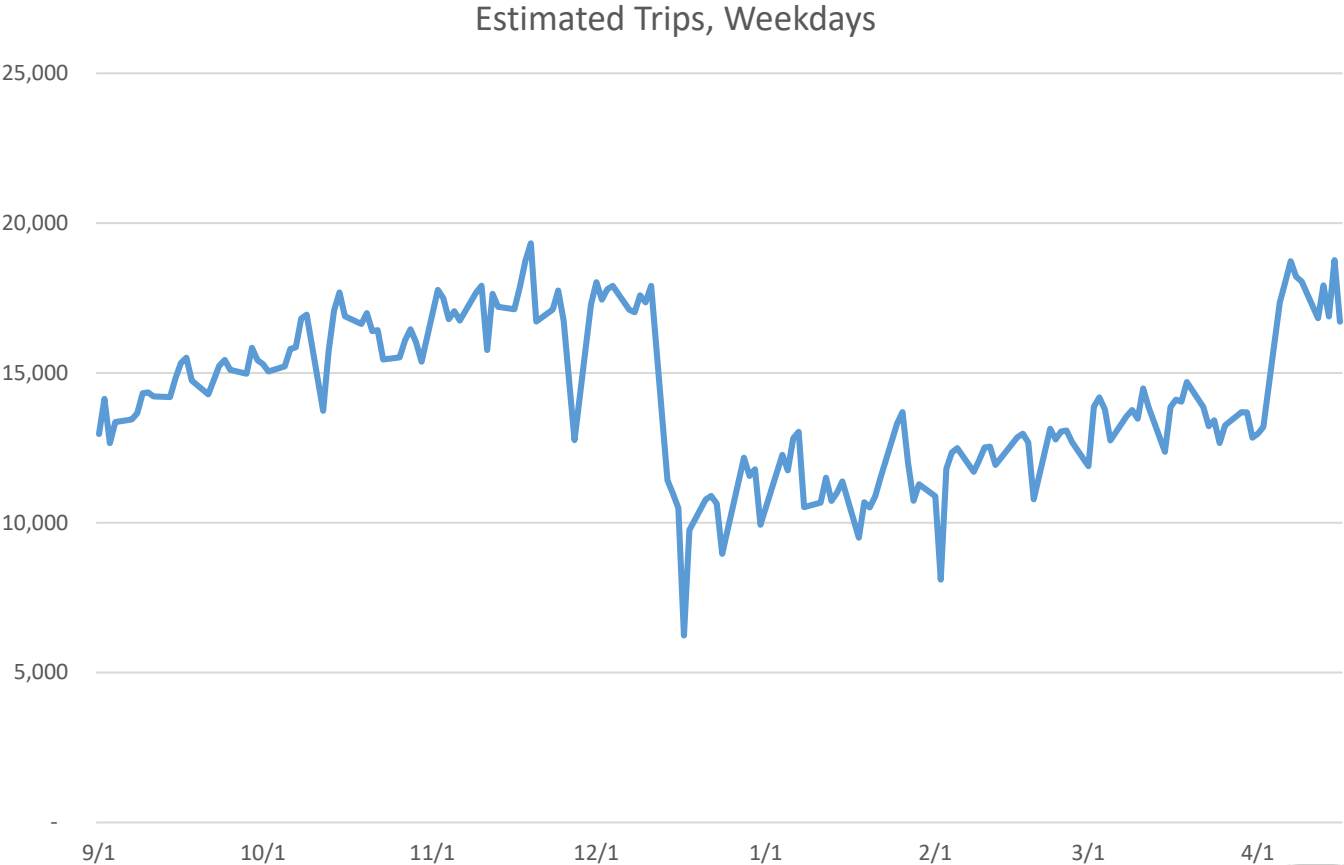


\*This chart displays average daily ridership by week, representing the most recent week available. The included routes represent the current top 20 as well as the top 20 routes pre-COVID.



# Commuter Rail Ridership

- Chart **to the right** shows total estimated trips for each weekday since September 2020.
- Chart **below** shows a snapshot of estimated all-day ridership by line, compared with 2018 CTPS counts. The time period is the last 5 non-holiday weekdays (4/12 – 4/16)
- The current baseline comparison is approx. 118,300 trips, putting the period of 4/12 – 4/16 at 14.5% of pre-pandemic normal (not adjusting for Fitchburg shuttling).



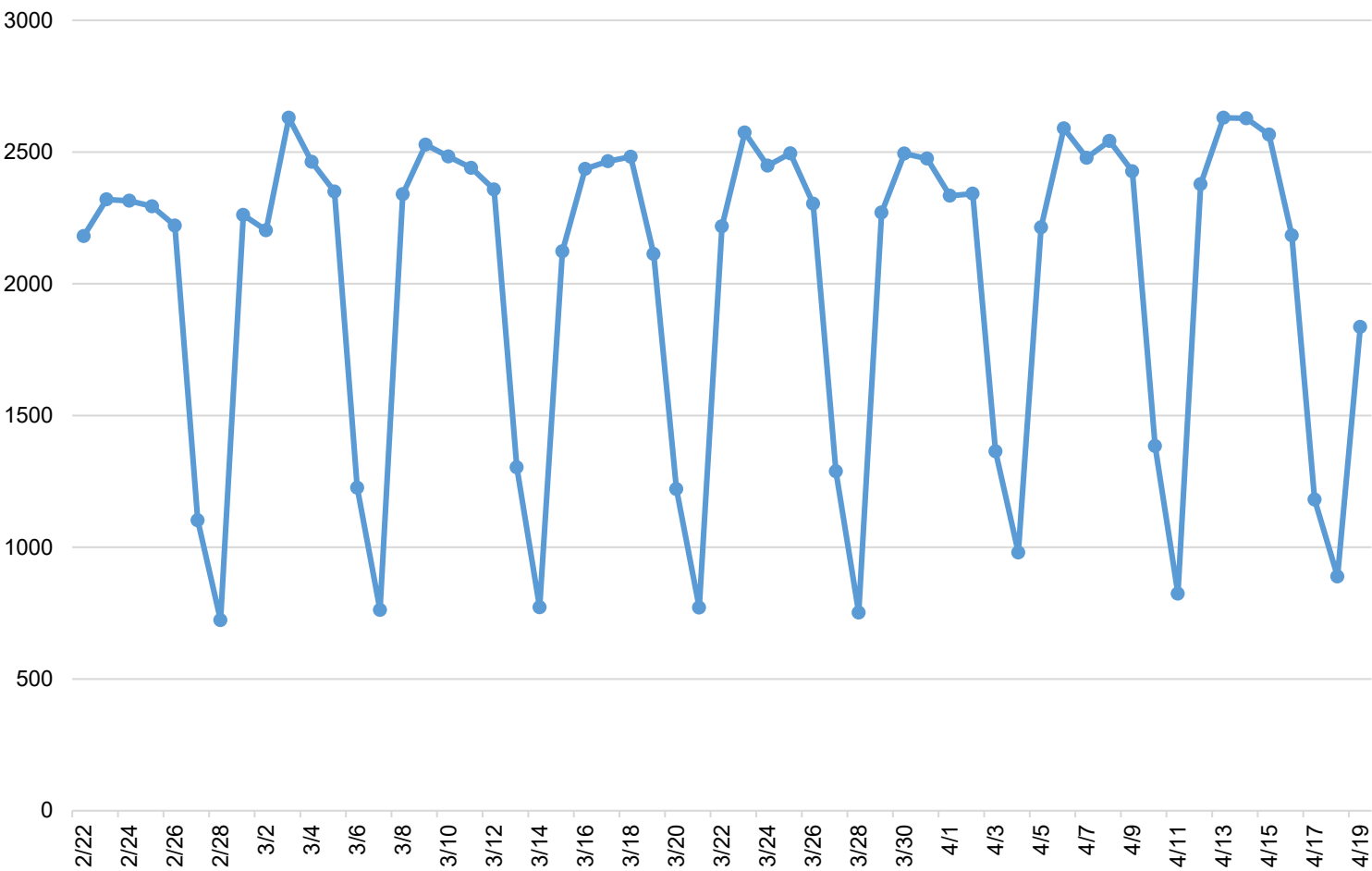
	Estimated Daily Ridership, Weekdays (4/12-4/16/21)	Estimated % of 2018 Weekday CTPS Counts (all day)
Fairmount Line	548	21%
Fitchburg Line	0	0%
Framingham/Worcester Line	2188	12%
Franklin Line	1487	13%
Greenbush Line	539	9%
Haverhill Line	1298	18%
Kingston/Plymouth Line	752	12%
Lowell Line	1445	13%
Middleborough/Lakeville Line	1188	17%
Needham Line	780	12%
Newburyport/Rockport Line	2829	19%
Providence/Stoughton Line	4369	17%

Ridership totals are aggregated from a combination of on-board conductor counts, counts of trains arriving at terminals, and automated passenger counters on-board trains.



# The RIDE

The RIDE Trips per Day



- The RIDE reported an average of 2,477 trips per weekday last week.
- This about 1% higher than the previous week and 53% lower than the baseline (2/24/20 - 2/28/20).
- This is the highest weekly average since March 2020.
- Recent ridership may be revised.





# Capital Projects Update



# Columbus Ave Bus Lanes



**Service improvements:**

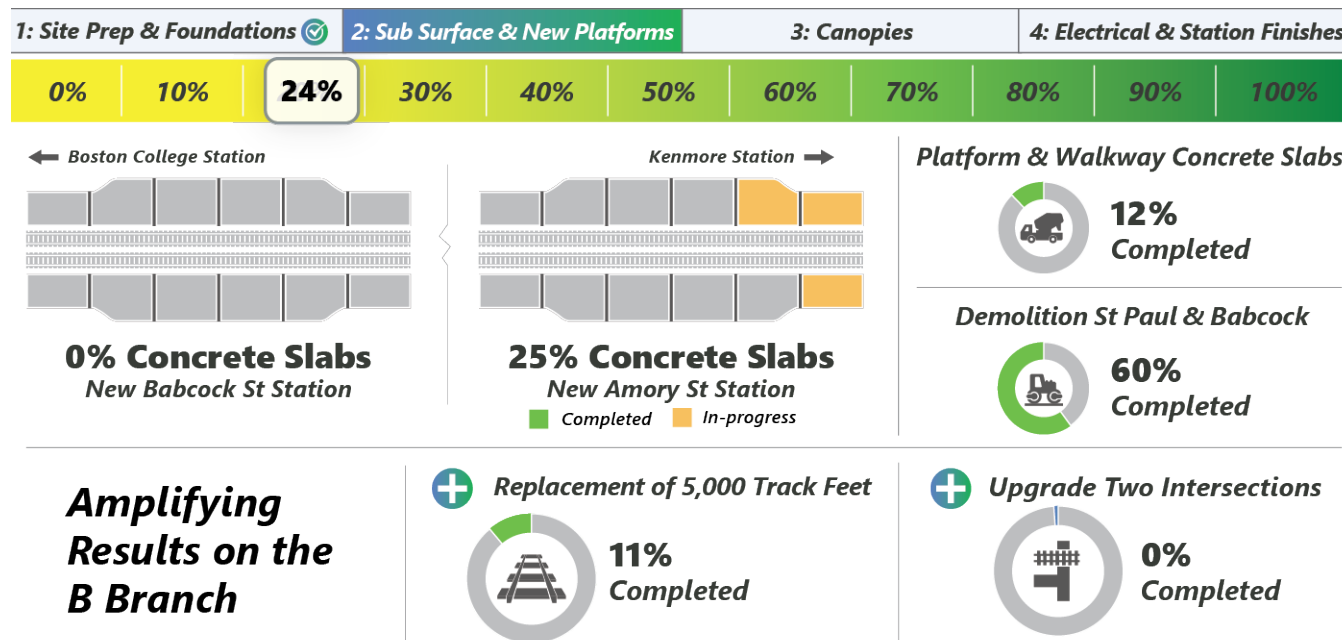
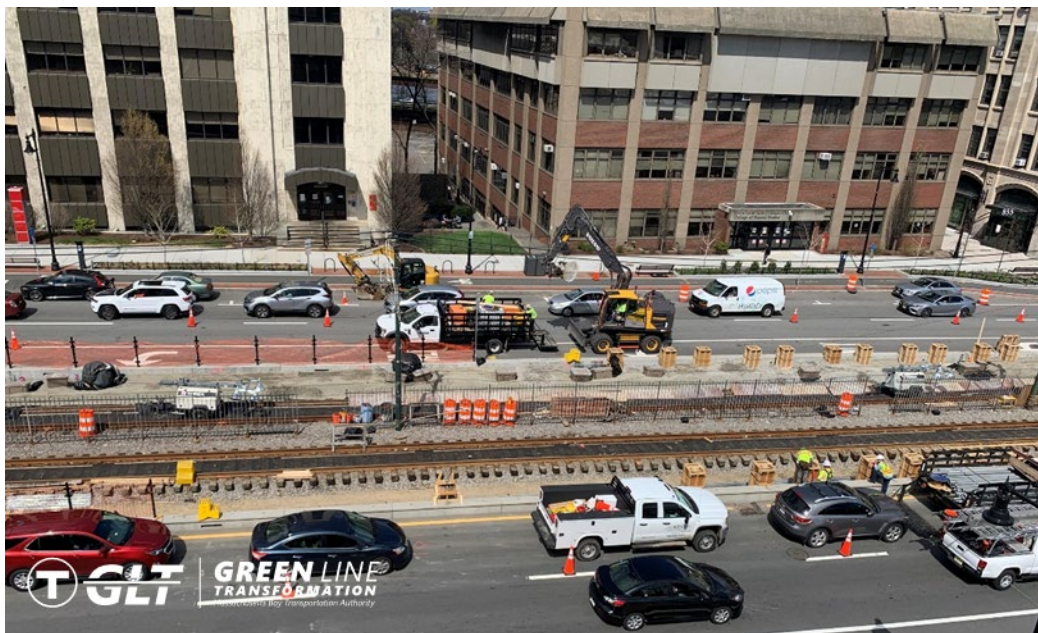
- Nearly 1 mile-long (0.7 miles per direction; 1.4 lane miles) center-running bus priority facility between Franklin Park and Jackson Square Station
- Designed to provide highly reliable and frequent bus service
- Design developed as standard for future center-running bus lanes
- Riders will save up to 5 minutes in the inbound direction, and up to 9 minutes in the outbound direction

MBTA bus route	Average weekday ridership (March 2021)	Ridership durability compared to pre-COVID levels
22	4,440	56%
29	828	45%
44	1,404	44%





# Green Line Transformation: B Branch Station Consolidation



- Last Week, crews started the 7-week full access closure: conduit installation at Babcock and Amory Stations, preparation for concrete slab work, and completion of the drilled shafts
- As part of the Acceleration, GLT has identified 5,000 track feet and 2 intersections that can be completed during the 7 weeks of full access.
- Beginning Prep work and track replacement between Blandford and BU Central Stations



# Red Line Test Track

**99% Complete**  
Project close out underway

**Substantial Completion**  
3/12/2021



Completed construction of a new 4,500 (TF) Test Track for new Red Line Vehicle delivery and testing.

Completed a new Vehicle Testing Facility and Mobile Traction Power Substation providing static testing and maintenance capabilities for new vehicle testing and commissioning.

<b>Benefits</b>	<ul style="list-style-type: none"><li>• New access track installed with a direct connection to Cabot Yard to allow for vehicle delivery</li><li>• Faster, easier testing of new Red Line vehicles</li><li>• Expanded maintenance facility capacity</li></ul>
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# Ferry Service Update





# New MBTA Ferry Schedules Take Effect May 22

- **Full weekday and weekend Charlestown Ferry service will resume** with 78 weekday and 34 weekend trips.
- **Weekday service between Hingham and Rowes Wharf in Boston will resume** with 14 inbound trips to Boston beginning at 6 AM and ending at 7:40 PM and 11 outbound trips to Hingham beginning at 7:15 AM and ending at 7:30 PM.
- **Service between Hingham, Hull, and Long Wharf will continue with the addition of limited weekday service to Logan Airport resuming**, including two inbound trips to Long Wharf in Boston at 12:45 PM and 5:45 PM and two outbound trips from Long Wharf to Logan at 6:40 AM and 7:40 AM.
- **Weekend service between Hingham, Hull, Logan Airport, and Long Wharf will resume.** Ten inbound trips will depart Hingham for Long Wharf beginning at 8 AM and ending at 5 PM with five trips stopping at Hull and three trips stopping at Logan Airport. Ten outbound trips will depart Long Wharf for Hingham beginning at 9 AM and ending at 6 PM with one trip stopping at Logan Airport and four trips stopping at Hull.
- For the full spring 2021 ferry schedule effective May 22, please visit [mbta.com/ferry](https://www.mbta.com/ferry).

