



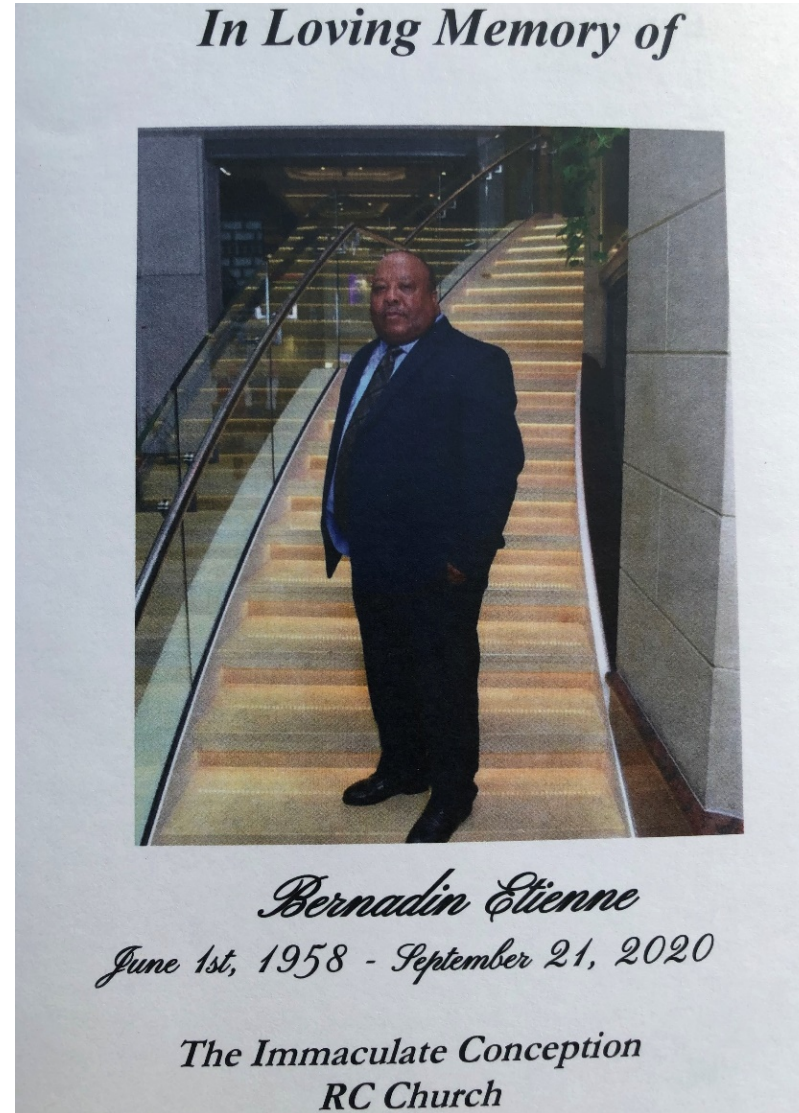
**Massachusetts Bay
Transportation Authority**

Report from the General Manager

Fiscal and Management Control Board

October 5, 2020

Mourning the Loss of Operator Bernadin Etienne



GLX Construction Tour with Governor Baker

On Thursday, October 1, joined Governor Baker, Lieutenant Governor Polito, and Secretary Pollack, for a tour of ongoing GLX work led by Project Manager John Dalton.



Overall Ridership Trends

- Ridership this week remained generally steady across modes.
 - Bus ridership has averaged about 170k per day so far this week. This is even with last Monday through Thursday.
 - Subway gates recorded about 119k taps per day Monday through Wednesday, about 1% lower than the same period last week.
 - Commuter Rail is at roughly 12% of normal ridership, on a slightly increasing trend. At AM Peak times, ridership is 8.5% of normal.
 - The RIDE averaged about 2,200 trips per day from Monday to Wednesday, which is about even with the same period last week.

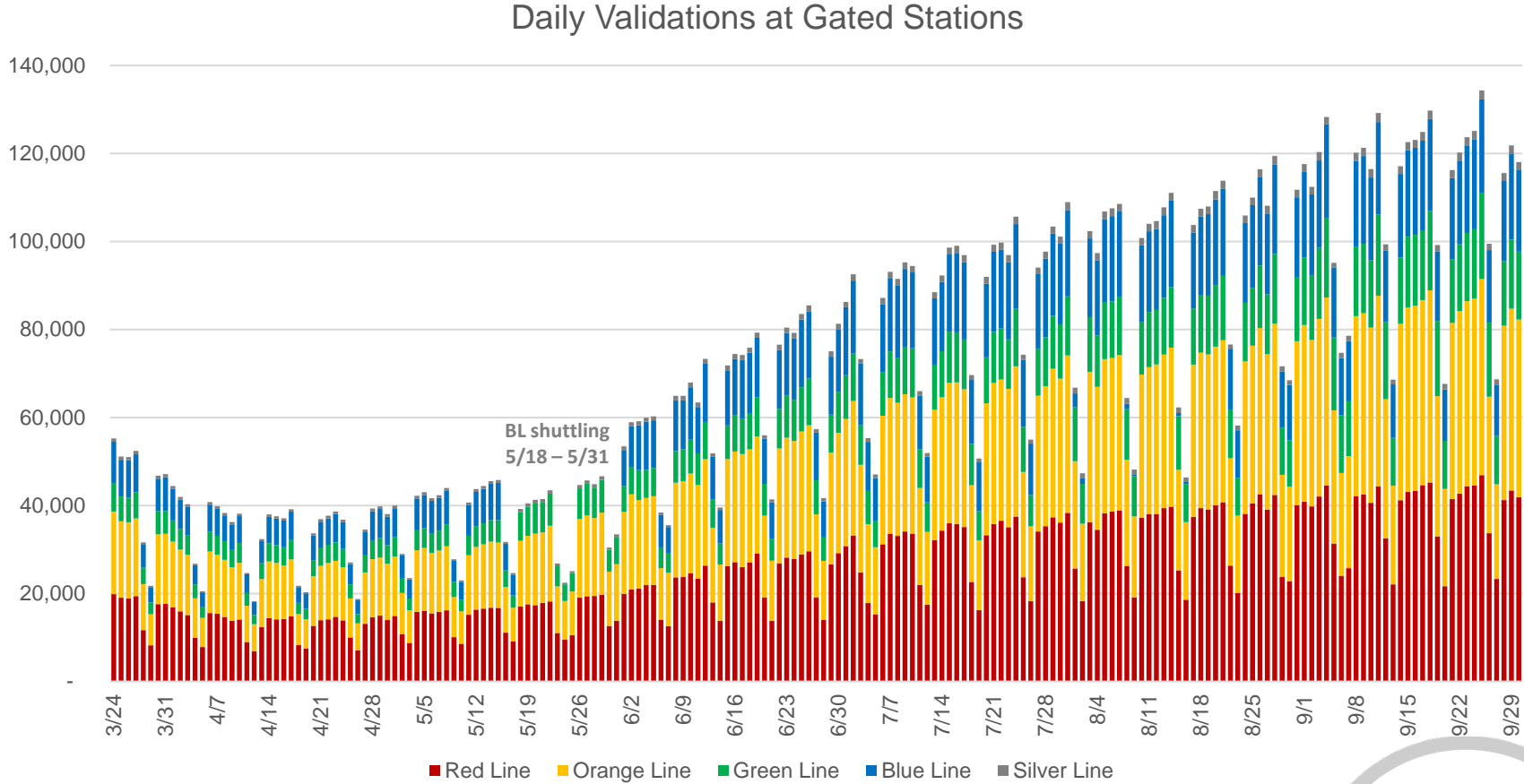


Gated Rapid Transit Stations

Line	Change in validations: Sep 2019 weekday average vs. weekday average for Sep 28 - Sep 30*
Blue Line	-63.9%
Green Line**	-81.3%
Orange Line	-74.6%
Red Line	-78.9%
Silver Line	-83.9%
Total Gated Stations	-76.5%

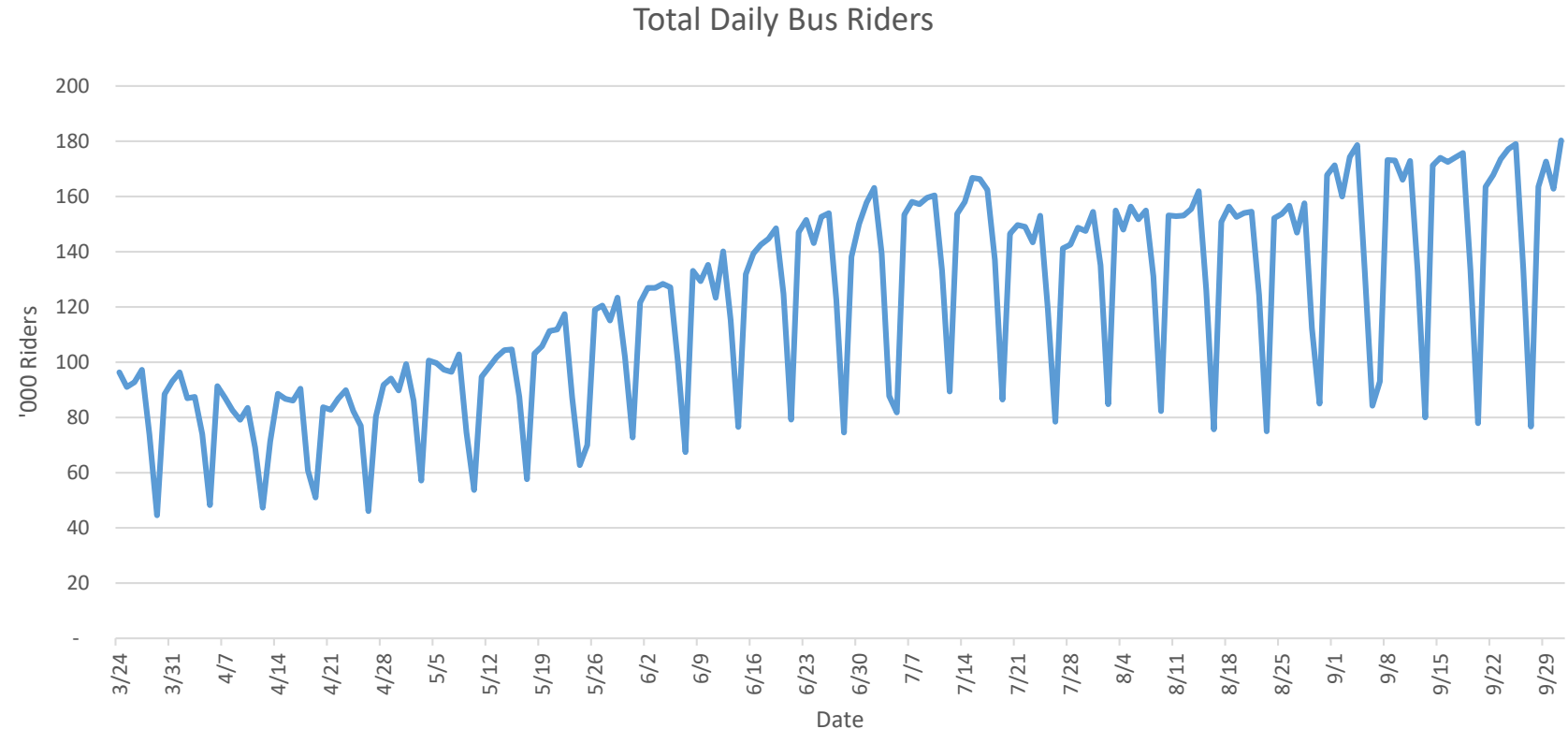
*Gated Stations data available up to 9/30

*Green Line shuttling:
North Station - Lechmere



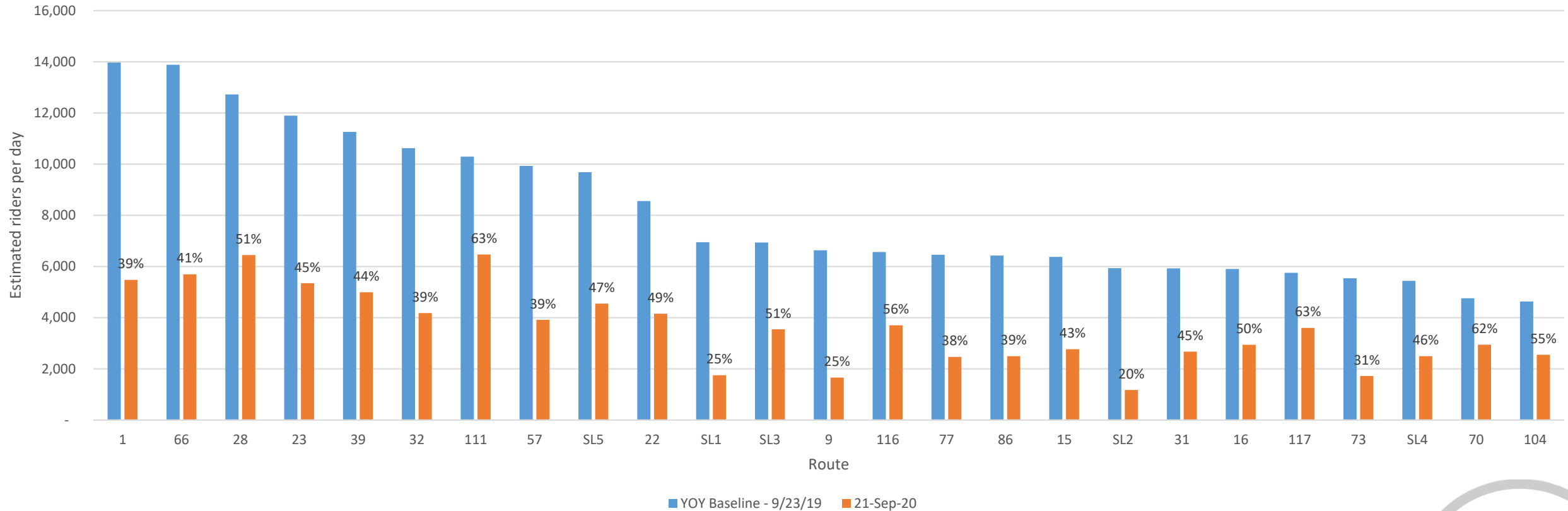
Bus Ridership Trends

- Ridership estimated from APCs.
- Ridership for the most recent days is continuously revised as information on dropped trips is received.
- Route-level ridership has a higher level of uncertainty due to run-as-directed trips that are not in the schedule.



Bus Ridership Top Routes

Daily Bus Ridership YOY, Week of 9/23/19 vs. Week of 9/21/20, Top Routes by Ridership



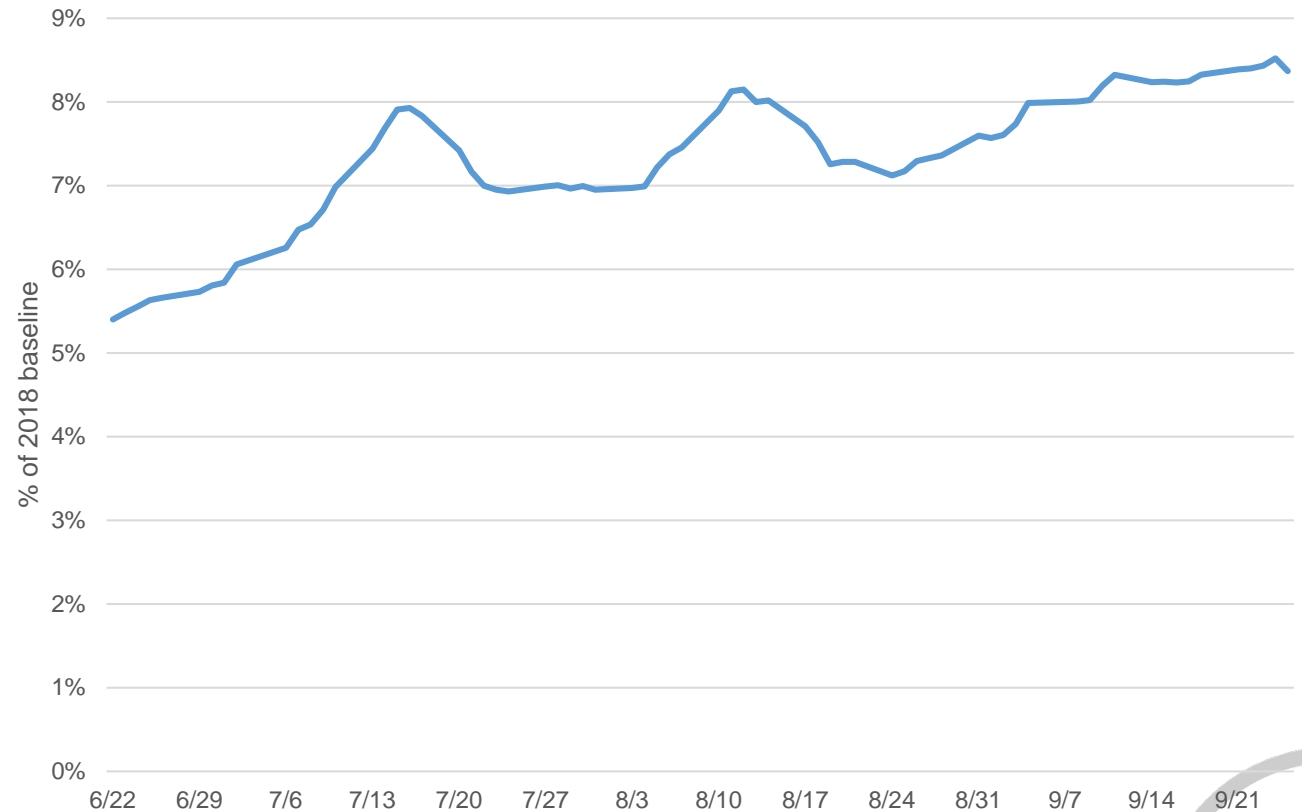
*This chart displays average daily ridership by week, representing the most recent week available. The included routes represent the current top 20 as well as the top 20 routes pre-COVID.



Commuter Rail Ridership

- Trains arriving weekdays at North/South Stations and Back Bay in the AM Peak are counted by Keolis
- These train counts are compared to 2018 CTPS counts for trains arriving at the same times
- Chart to the right shows rolling 5-day average for these counts through 9/25.
- These counts *understate* total ridership since off-peak ridership has declined less than peak ridership, but are shown here since they are consistently available. Based on all available sources, total ridership is at roughly **12%** of baseline.

Terminal Counts, Weekdays, AM Peak compared to 2018 Counts



	Average 9/21-9/25, AM Peak Trains	Percent of 2018 Counts
Fairmount	150	17%
Framingham/Worcester	270	4%
Greenbush	156	6%
Kingston/Plymouth	321	12%
Middleborough/Lakeville	366	12%
Newburyport/Rockport	636	12%
Fitchburg	220	6%
Franklin	364	7%
Haverhill	302	10%
Lowell	312	7%
Needham	198	7%
Providence/Stoughton	1146	11%



Timeline for Service, Budget, and Capital Decisions

