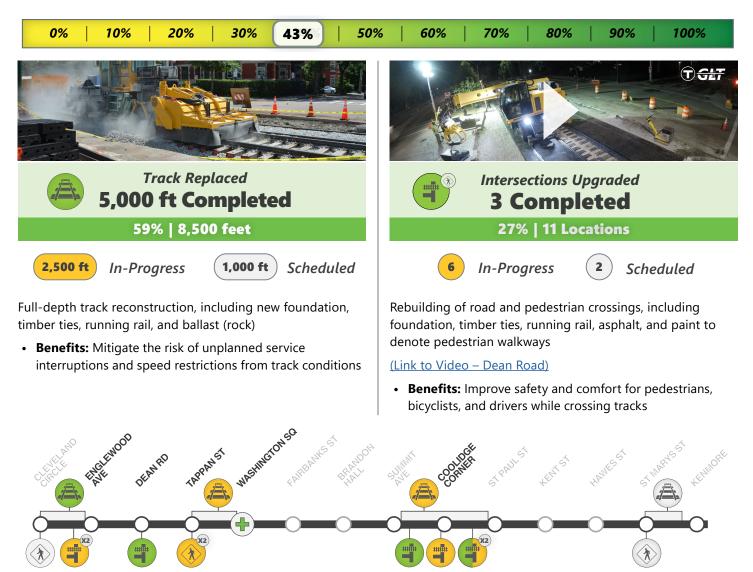


Weekly Roll-Up Summary | July 11 -17, 2020

MOVING THE NEEDLE | WORK ACCOMPLISHED

This week, GLT **upgraded three intersections** (Dean Road, Centre Street, and Charles Street) and **replaced 2,400 feet of track** – we are currently at **43% completion**. These improvements will **reduce future service disruptions** and improve the experience for Brookline riders, drivers, bicyclists and pedestrians. In addition, work is being performed at Coolidge Corner (platform edges) and Washington Square (underground ductbank). GLT is actively monitoring alternative service while these improvements are performed



Green Line Transformation (GLT) Massachusetts Bay Transportation Authority (MBTA)

KEEPING CONNECTED | WITH RIDERS & THE COMMUNITY

Alternative Service | Bikes & Shuttle Buses



MBTA-Style Shuttle Buses

19/19

Emails Addressed

GLT@mbta.com

Attendant Assisting Passenger

11 Calls

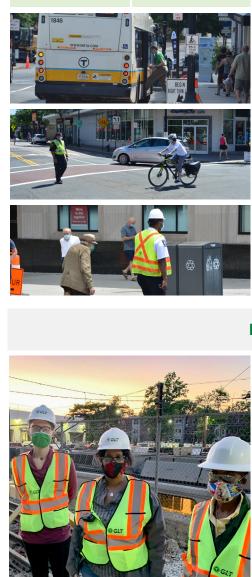
Noise Hotline

(508) 676-3517

Bluebike Usage at Stations

Temporary Bluebike Station

Engagement | Customers & Communities



The project team is continually monitoring the email inbox (**GLT@mbta.com**) and the 24/7 noise hotline **(508) 676-3517** to provide prompt responses to customer and abutter inquiries. Although the construction is active 24/7 on the densely populated C Branch corridor, the number of noise complaints (calls and emails) remains very low

Minimizing Inconvenience

- Maximizing efficiency to limit duration of work at specific locations
- Reducing noise with self-adjusting backup alarms & silencers on equipment, limited truck and equipment idling, and lining equipment with sound-deadening material
- Noise Hotline (508) 676-3517 available 24/7

Supporting Local Businesses during Phased Re-Opening

· Periodic check-ins with local businesses regarding deliveries near construction areas

Caring for our Customers and the Communities We Serve

- · Police details to assist with public safety and pedestrian access
- Responding to emails from customers (19 received to date at <u>GLT@mbta.com</u>)
- Current <u>schedule</u> and weekly updates available at <u>mbta.com/greenlineC</u>
- This infrastructure project is weather dependent and subject to change without notice

LOOKAHEAD | THIS WEEKEND

This Weekend | Harvard Street Intersection Upgrade

• Through Monday, July 20, we will upgrade the Harvard Street intersection at Coolidge Corner. Route 66 buses will still run, with a small detour to avoid the intersection with Green Line tracks

Beyond | Next Week

• After we finish Harvard Street intersection (Pleasant Street will be finished simultaneously), track and intersection work will continue at Tappan Street, before moving to the vicinity of Saint Mary's Street

Our Commitment

• The GLT team is fully committed to deliver the C Branch 28-day Full Access safely and efficiently, all while minimizing the impact to our riders and the communities we serve