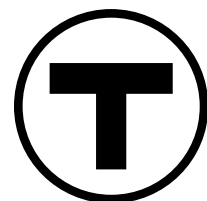


# Ride Safer

Our commitment  
to public health  
on public transportation.

[mbta.com/ridesafer](https://mbta.com/ridesafer)



# Ride Safer

## **Safety has always been our first priority.**

Now the world has raised the stakes.

Now it is a shared responsibility.

A pact between ourselves and our riders.

A pact we call **Ride Safer**.

## **Ride Safer is our promise to you.**

To bring you timely information, guidance and tips.

To clean and disinfect our vehicles and facilities more vigorously than ever before.

To do our best to balance your need to get to where you want to go and your need to social distance, by adding more vehicles when we can.

## **Ride Safer is your promise to your fellow riders and our employees.**

To wear a mask or face covering over your mouth and nose.

To clean your hands with sanitizers and wipes.

To create distance, not crowds.

For your health.

For the health of other riders.

For the health of T employees.

## **We're committed to public health on public transportation.**

You the riders and we the workers are traveling in a new world.

*Together*, let's make it a safer one.

# We're committed to public health on public transportation.

As Massachusetts begins to reopen after the COVID-19 stay-at-home advisory, more riders will be returning to public transit to go to work or run their daily errands. We're committed to keeping you safe as that happens.

## 1. Clean stations. Clean vehicles.

At stations, high-contact surfaces—like handrails and fare gates—get cleaned every 4 hours. Station doors are propped open to reduce common touchpoints, and to support better airflow.



## 2. Require Face Coverings.

Employees and riders must wear face coverings on the MBTA—including in stations and on vehicles.



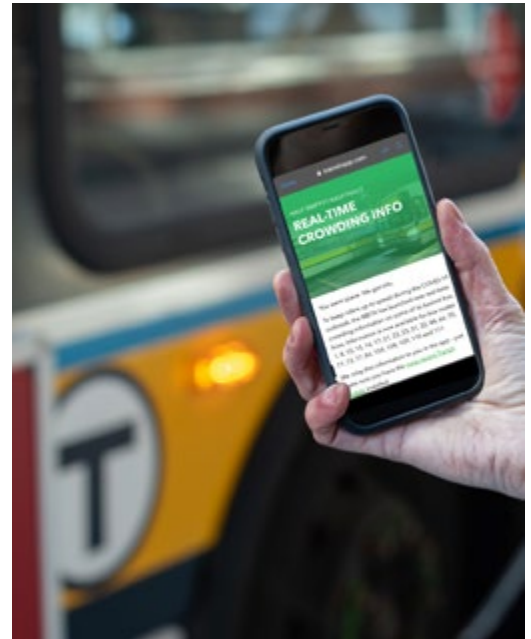
## 3. Hand sanitizer.

We've installed hand sanitizer dispensers at stations throughout the system—so you can clean your hands before you board and on your way out of the station.



## 4. **Bus crowding.**

The MBTA launched real-time crowding data for select bus routes. The availability of crowding data is intended to help inform our customers as they make their travel choices. Find live crowding information on our website [mbta.com/crowding](https://www.mbta.com/crowding) and in the Transit app.



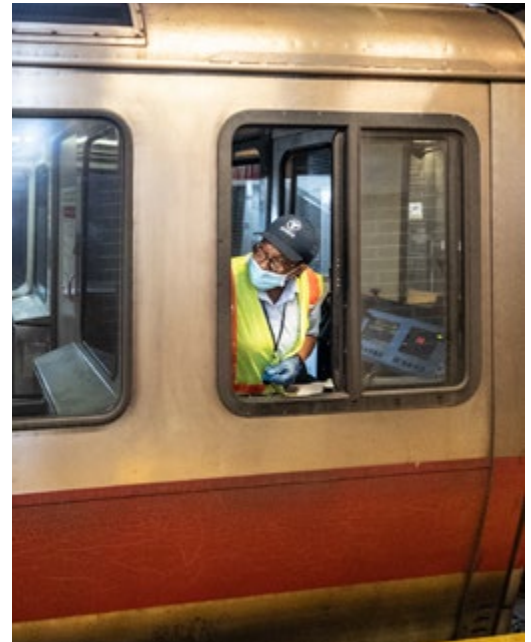
## 5. **We're here to help.**

Look for Transit Ambassadors wearing “Ride Safer” buttons. They're ready to answer your questions and provide support and guidance.



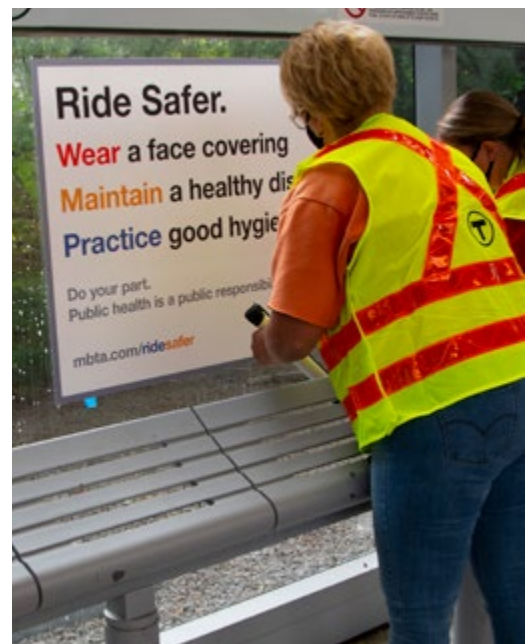
## 6. Increased Service.

Increased service levels across modes to resume regular weekday service across all subway lines and modified service levels for Commuter Rail, ferry, and bus.



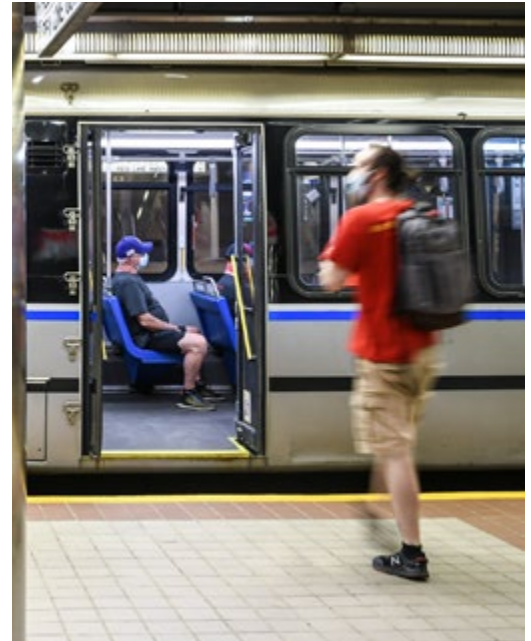
## 7. Awareness and Visual Indicators.

Ride Safer, a public service campaign including signage and messaging to promote the importance of keeping a safe distance and wearing face coverings while on the T; a new webpage to provide a behind the scenes look at our efforts to clean and sanitize stations, vehicles and platforms as well as providing riders with tips, guidance and information to make their trip on the T safer and more convenient.



## 8. Business Community Outreach.

The MBTA will encourage employers to allow staggered shifts to help spread out the commute and avoid crowding during peak travel times.



## 9. Healthy Workforce.

The MBTA's front-line employees drive the buses, operate the subway and commuter trains, maintain vehicles, police the system, and monitor stations and infrastructure. The MBTA is supplying workers with PPE and supplies and offering COVID-19 testing and fever screenings to employees.



## 10. Building a Better T

Our capital acceleration program to maintain and improve stations, upgrade tracks, signals and switches; to make the T a better, safer, and more reliable transit system. In fiscal year 2020 the MBTA improved or upgraded 33 stations and we replaced or expanded 21.5 miles of subway track.

