



Massachusetts Bay Transportation Authority

Report from the Deputy General Manager

Fiscal and Management Control Board

June 15, 2020

Bus: Expanded Emergency Service Levels

- **Starting June 21st-Expanded Emergency Service**
- **Service Level**
 - Increased scheduled service on high-demand routes starting June 21
 - This schedule accounts for ~80% of routes operated on a typical weekday and ~70% of total trips
 - Saturday and Sunday will operate regular service
- **Major Changes from Phase 1**
 - Fellsway and Albany garages are open
 - ~650 additional scheduled trips
 - Many routes start earlier in the day to resemble weekday span of service
 - 30% of service will be available via Run as Directed, which are unscheduled but offer flexibility to supplement routes showing higher ridership
 - All available service will be operating, but concentrated on only 80% of routes

Change	# of routes affected	Route numbers
Routes resuming that were not operating	2 routes	19 & 245 (serve medical areas or hospitals)
Routes suspended that were operating	5 routes	325, 326, 351, 352, 501 All routes (w/ exception of part of 351) have alternative option
Routes with reduced service	6 routes	7, 43, 77, 120, 504, SLW (in most cases, reducing to typical Saturday service vs. Saturday holiday)
Routes with added service	57 routes	Notable changes are 11 routes gaining more than 30 trips: Route 1 (63 trips), Route 23 (40 trips), Route 31 (32 trips), Route 32 (40 trips), Route 57 (36 trips), Route 65 (49 trips), Route 66 (44 trips), Route 70 (36 trips), Route 104 (46 trips), Route 109 (54 trips), <u>Route 111 (147 trips)</u>

Heavy Rail: Regular Service

- Starting on June 22nd Service Levels
 - Targeting regular service as workforce availability allows it
 - See MBTA.com for detailed headways

Weekday Headways (min)	AM Peak	Midday	PM Peak	Evening	Late Night
Red Trunk / Branch	4.5 / 9	7 / 14	4.5 / 9	6 / 12	6 / 12
Orange	6	8	6	9	9
Blue	5	9	5	9	9



Light Rail: Regular Service

- Starting on June 22nd Service Levels
 - Targeting regular service as workforce availability allows it
 - Lechmere to North station will be replaced by shuttle buses for 11 months beginning on May 24, 2020
 - See [MBTA.com](https://www.mbta.com) for detailed headways

Weekday Headways (min)*	AM Peak	Midday	PM Peak	Late Night
B	5/6	7/8	5/6	9
C	6/7	9/10	7/8	10/11
D	6	8	6	11
E	6	8	6/7	10
Mattapan	5	8	5	12

*Light Rail service may vary month to month depending on C & E Branch shutdowns. This table shows the longest headways throughout the summer, though they may be exceeded.



Commuter Rail: 85% of regular service

- Starting on June 22nd Service Levels
 - Increases service from 252 trains per day to 445 (85% of the normal schedule)
 - Increases the number of peak services on each line and also runs all normal midday trains
 - Fairmount Line will receive the full planned service, an increase of 8 additional trips compared to before the pandemic



Ferry: Limited Service to Hingham & Hull

- Starting on June 22nd Service Level
 - Service resumes to Hingham and Hull with approximately 75% of regular weekday service
 - No weekend service with reduced schedule



The RIDE: No Changes

- Service Level
 - No changes to service area or span of service
 - Trips will continue to be limited to 1 customer/party per trip
 - If the number of trips exceeds 2500 per day, it may be necessary to move from 1 customer to 2 customers per trip



Cape Flyer Service Begins June 26

- Weekend Service runs June 26 to Labor Day
- Stops in Braintree, Brockton, Middleborough/Lakeville, Wareham Village, Buzzards Bay, Bourne, and Hyannis
- Tickets are \$22 per person, South Station to Hyannis, and \$40 round trip
 - Kids 11 and under ride free when accompanied by a paying adult
 - Seniors and persons with disabilities can ride for half-off the regular full fare with a Senior CharlieCard or Transportation Access Pass
 - Reservations are never required, there are plenty of seats available, and no one will be turned away
 - Extra coaches are also added for holiday weekends
- Train features onboard concessions, free Wi-Fi, and wheelchair accessibility
- Pets and bikes are welcome aboard
- More information can be found at www.capeflyer.com

